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Introduction

Welcome to the AZNET VPN installation guide! This guide will take you through the process of using the AZNET VPN solution for remote access to the State of Arizona's network. Virtual Private Networks (VPN), grant State employees access to agency materials without being directly on the agency's network (i.e. remote access from home). As telecommuting becomes more popular, VPNs will be an ever increasing tool for productivity. The AZNET VPN solution utilizes a Cisco VPN platform in order to secure transmission to State network resources.

Microsoft Windows 2000 and XP are the only supported Operating Systems at this time. Other Operating Systems are not officially supported at this time.

VPN Connection Set Up for Windows XP

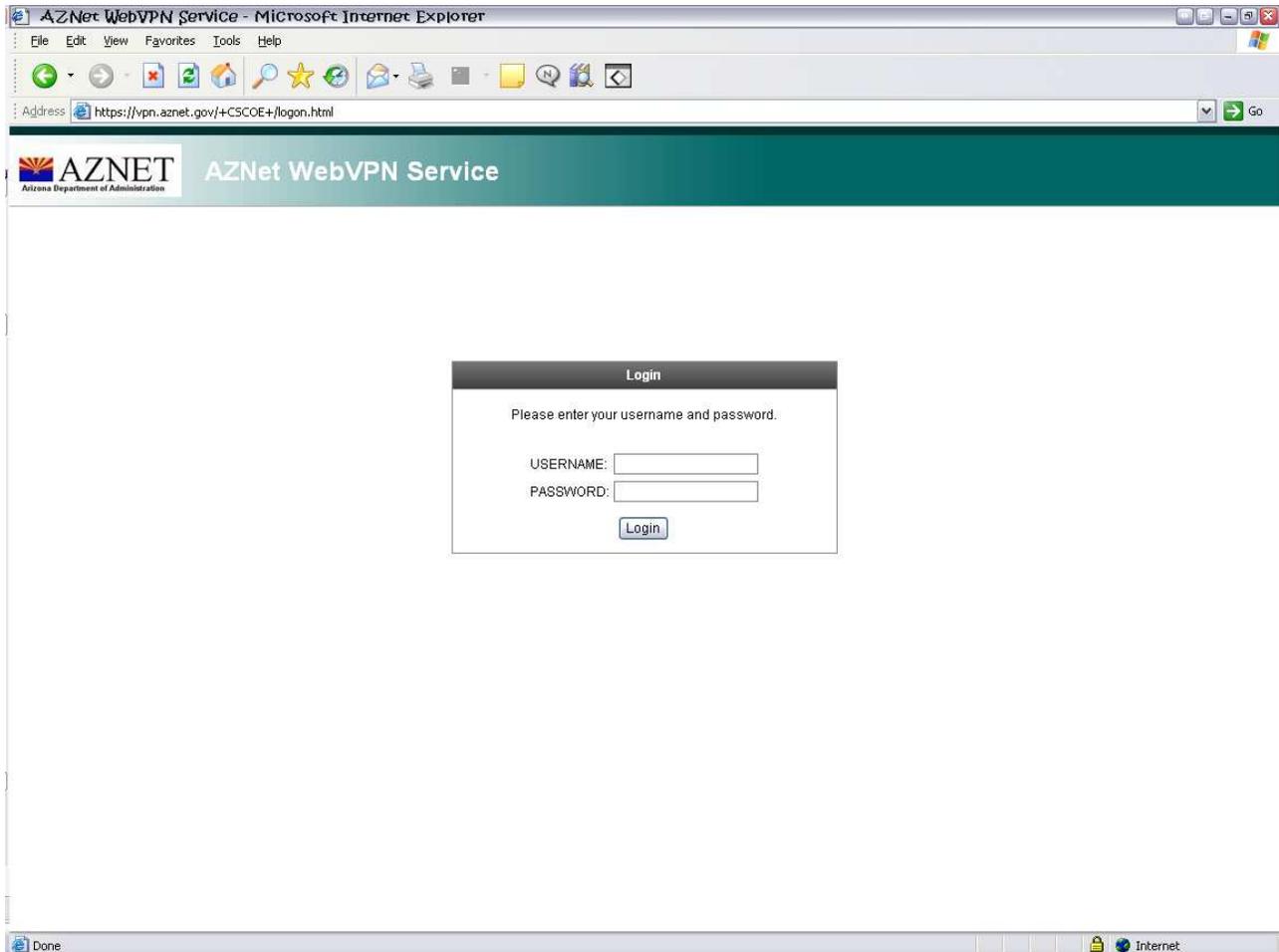
The AZNet VPN solution utilizes the AnyConnect client application to operate. A normal Internet browser (Internet Explorer or Mozilla Firefox) will create the secure "tunnel" for transmission. If you are using Internet Explorer, please follow the Internet Explorer instructions below. If you are using Mozilla Firefox, please skip over the Internet Explorer instructions and follow the Firefox instructions on page 9.



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Internet Explorer

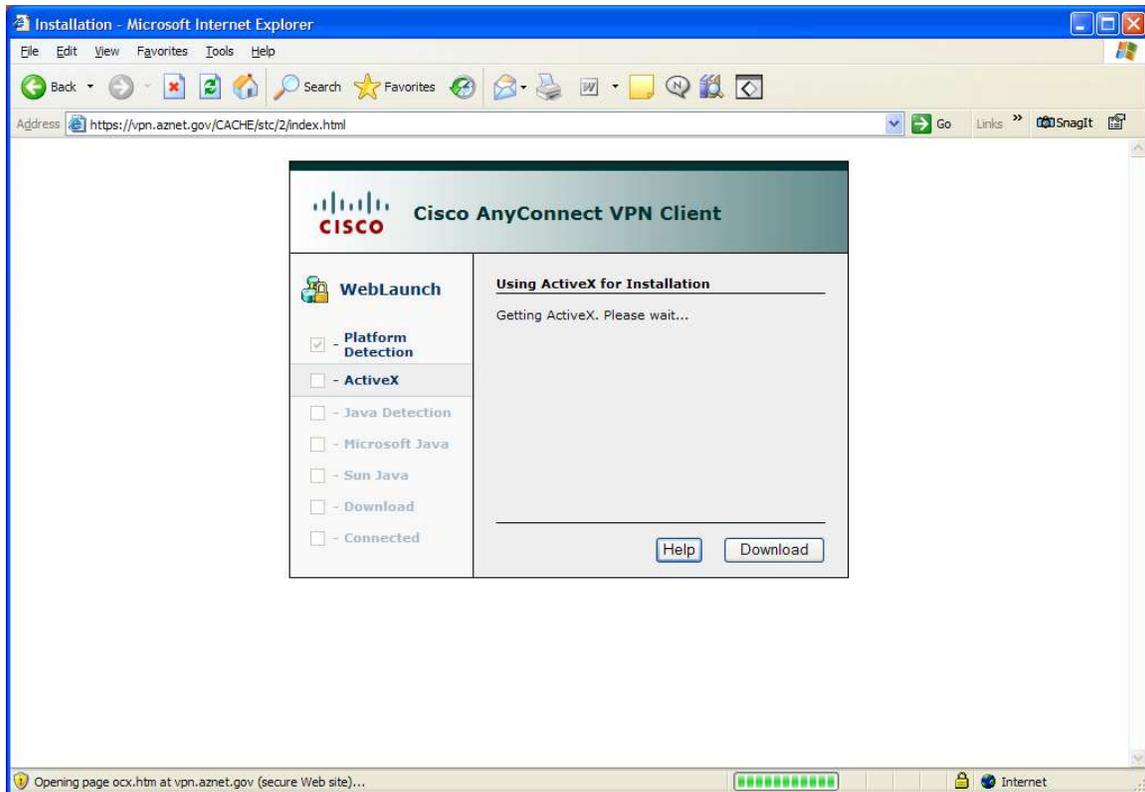
Open your browser window and go to <https://vpn.aznet.gov/>. Enter your username and password in the appropriate fields.





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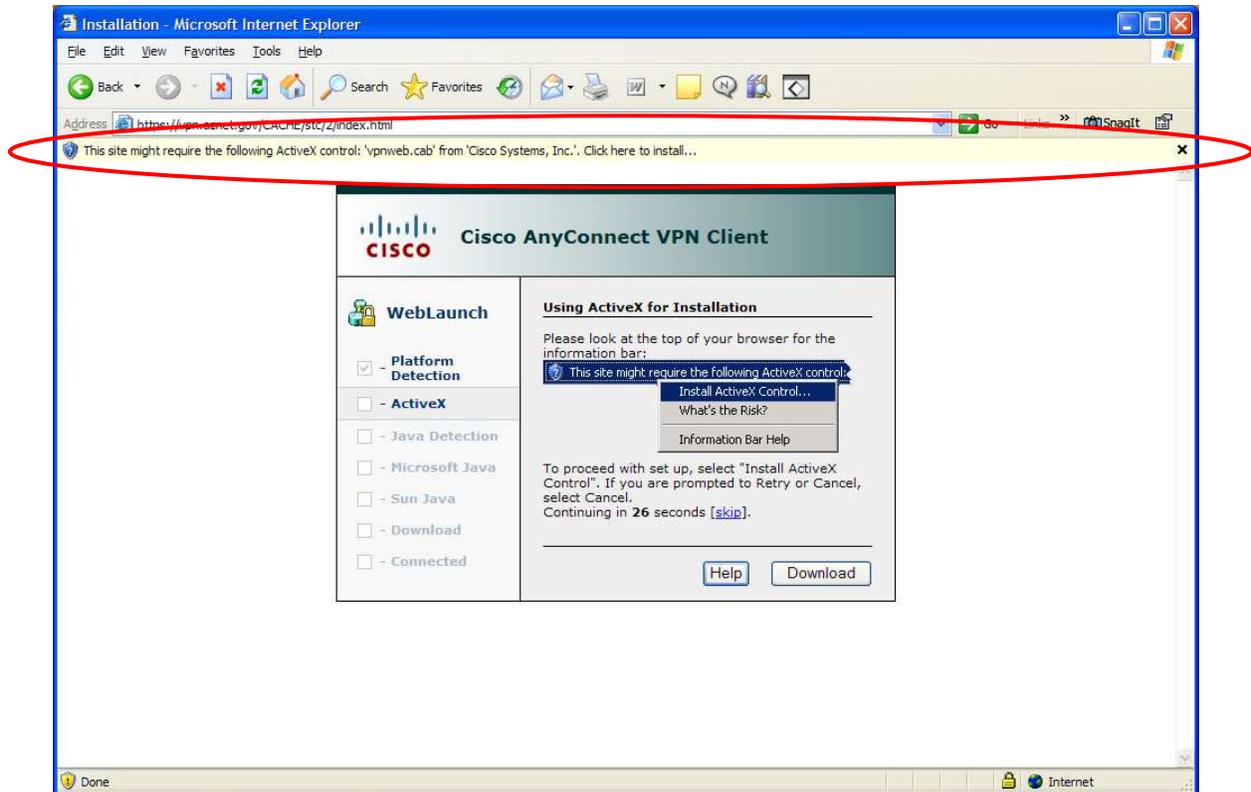
Your Internet Browser window will look similar to the screen capture below. Depending on your browser security settings you may have to click on the top of the browser to support the ActiveX control.





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To Install the ActiveX Control, click on “Install ActiveX Control” which will appear after you select the bar at the top of the browser window. This step should not have to be repeated after the first installation of the ActiveX Control on your system.



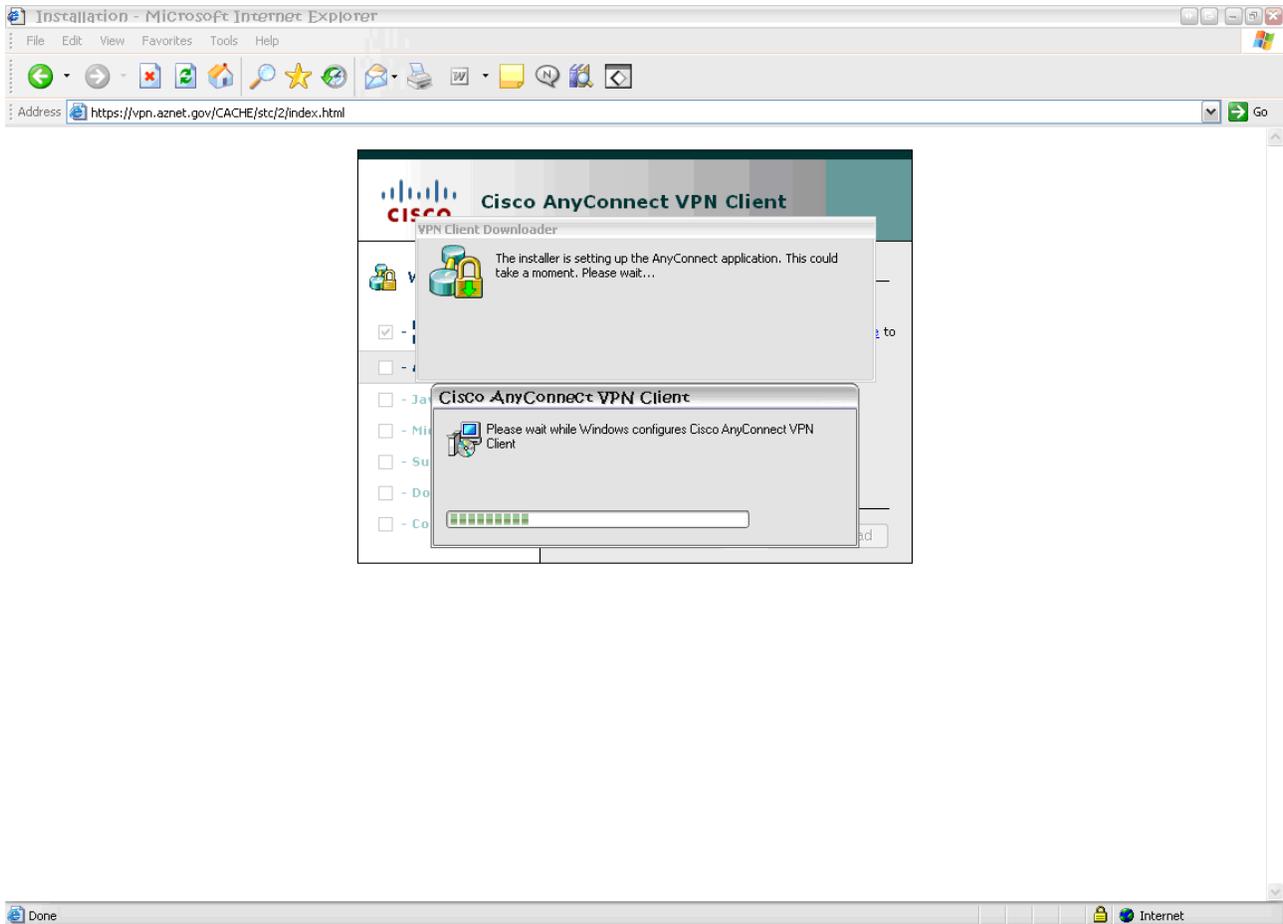
Please select “Install” from the screen below to download the new client.





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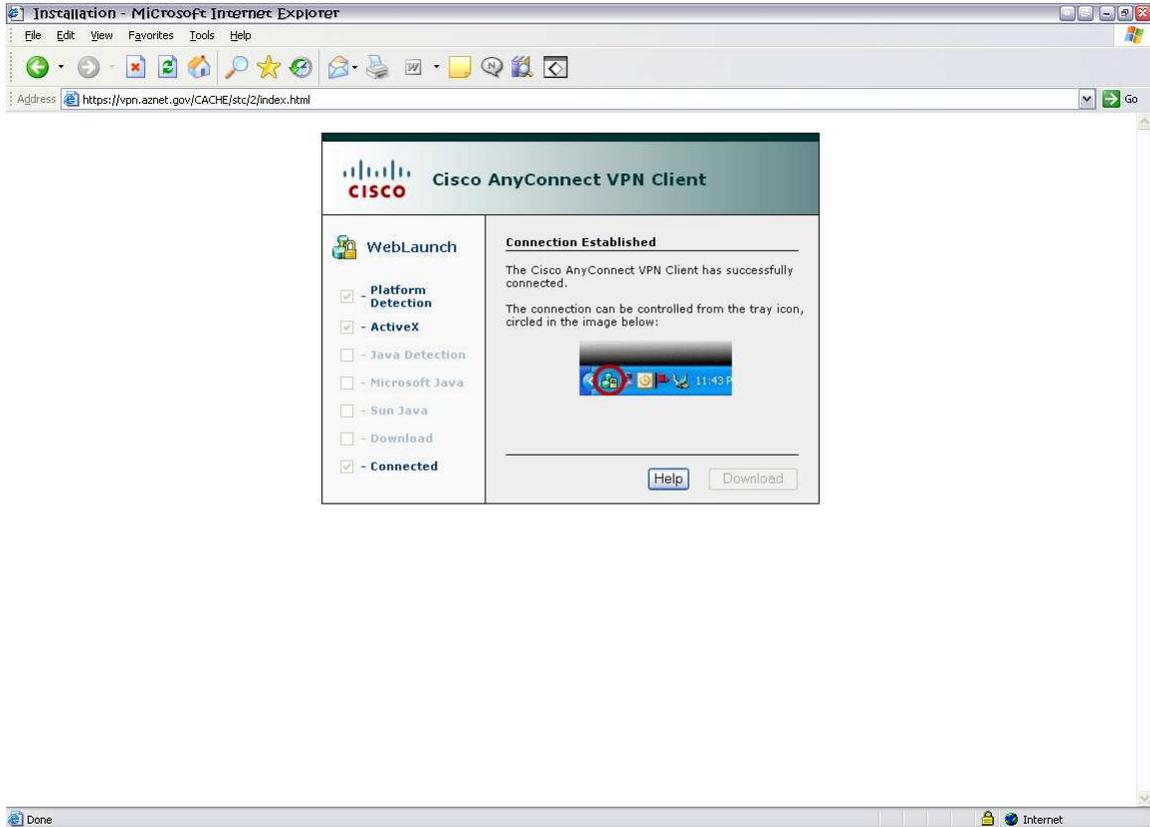
When the client is being installed on your computer, you will see a window similar to that shown below. Please wait while the Install extracts its required files. This process should take about 2 minutes (depending on your connection type, it could take longer).



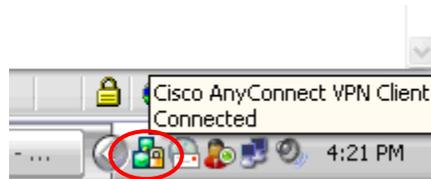


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When the installer completes you will have a screen similar to the below. If you do not require internet use, this window can be closed.



A lock icon in your computer System tray will alert you that your VPN session is connected.



You are now securely connected to the State network and have access to your applications as you would if you were connected via your office desktop.

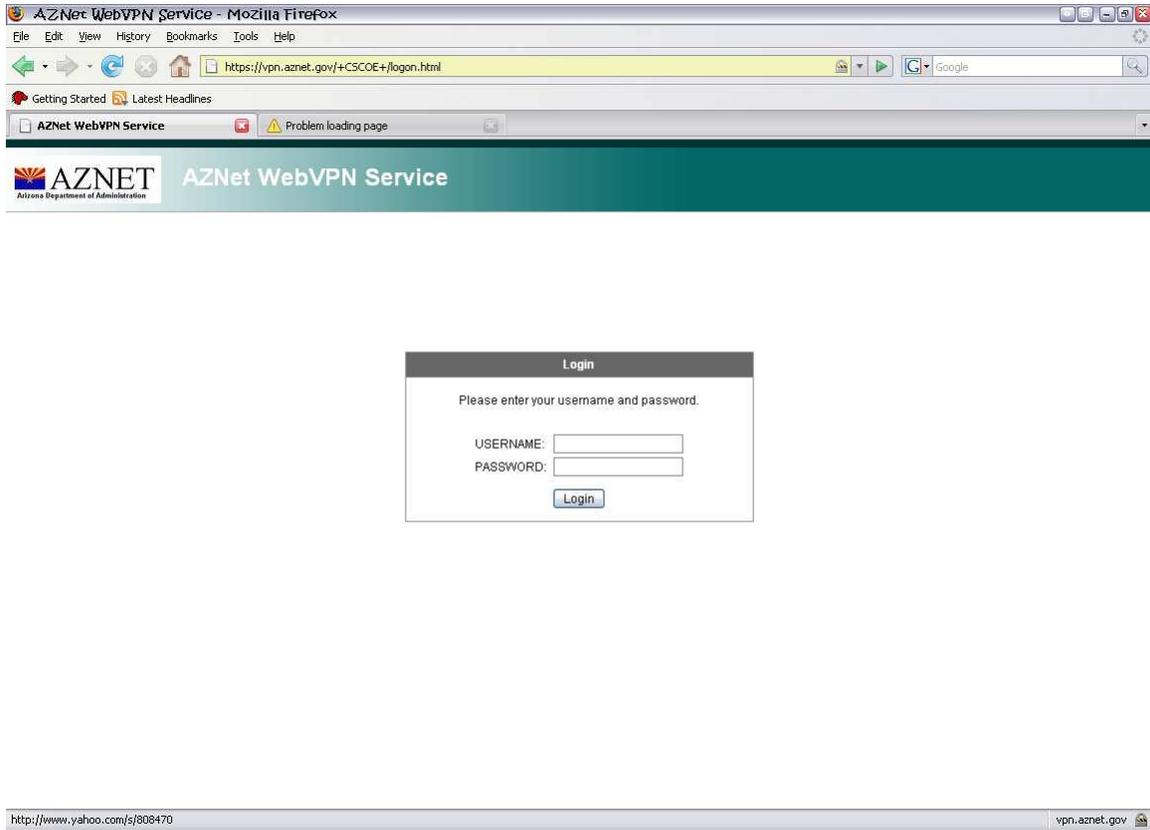
Disconnecting instructions for the AZNet VPN can be found on page 14. If you have used Internet Explorer to connect to the AZNet VPN, please skip over the Mozilla Firefox instructions on the next few pages.



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Mozilla Firefox

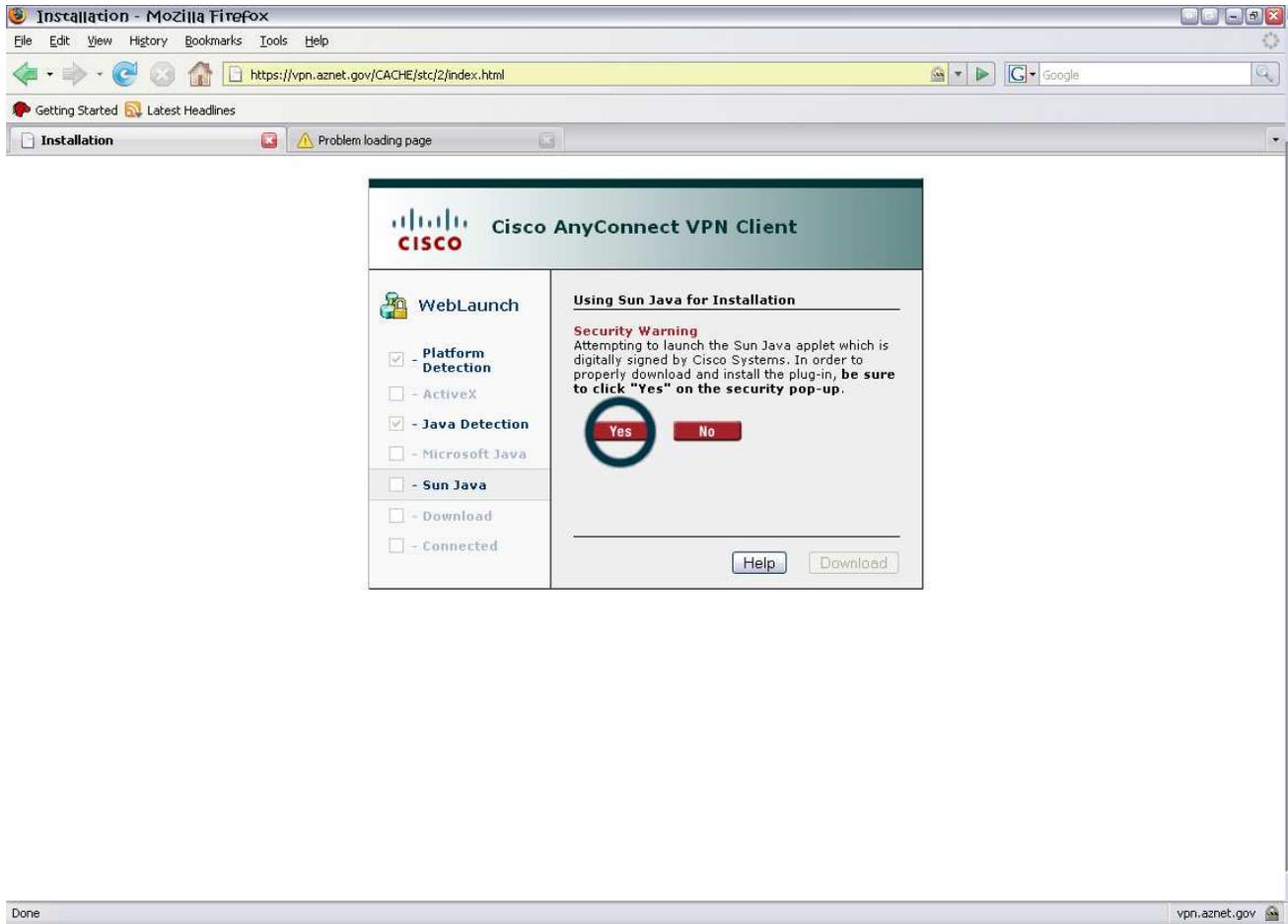
Open your browser window and go to <https://vpn.aznet.gov/>. Enter your username and password in the appropriate fields.





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At the start of the install your Internet Browser window will look similar to the screen capture below. Depending on your browser security settings you may have to click on the top of the browser to support the ActiveX control.





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To continue the installation process, please click on the “Run” button as indicated below.





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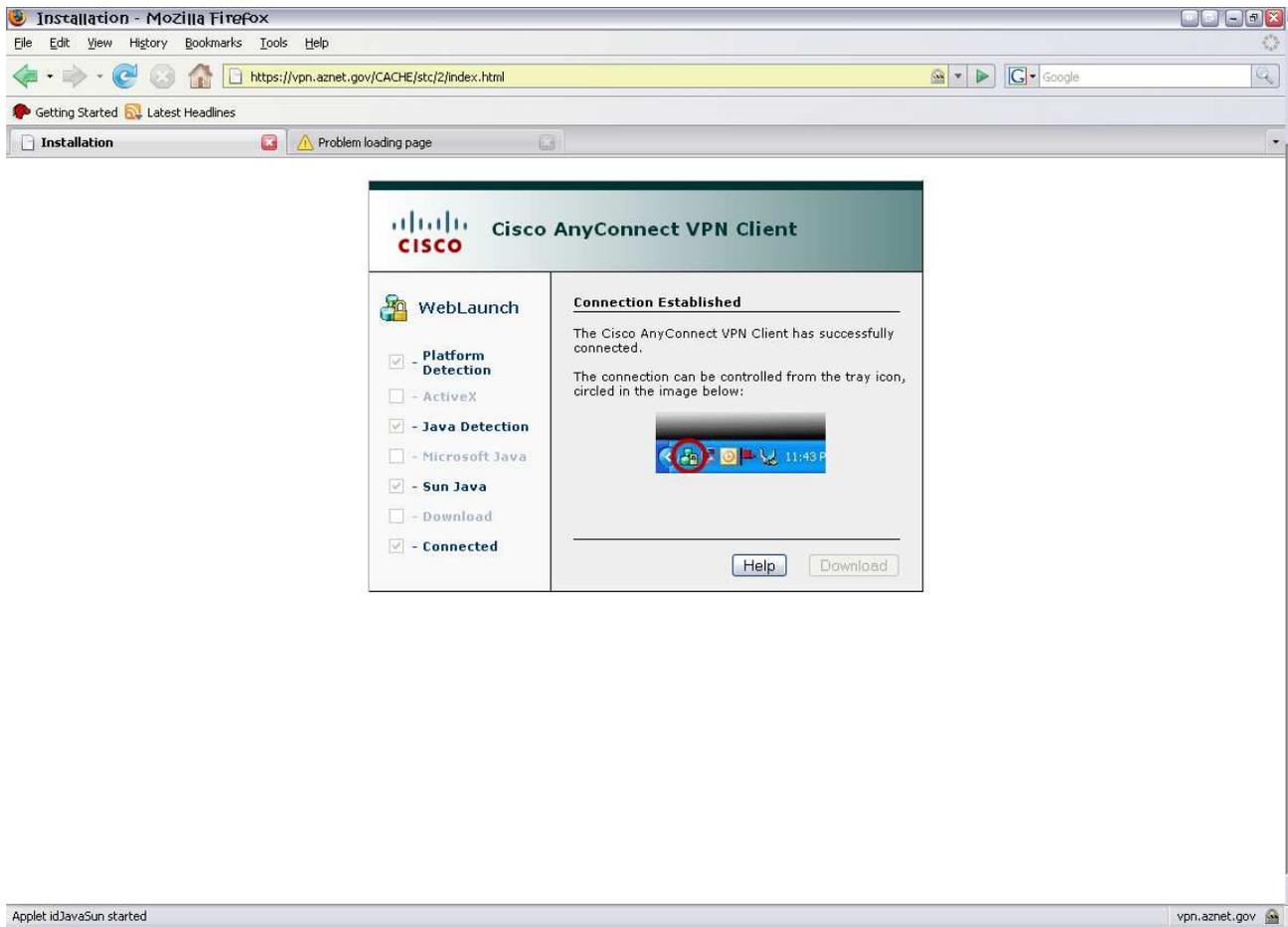
Please wait while the Install extracts its required files. This process should take about 2 minutes (depending on your connection type, it could take longer).



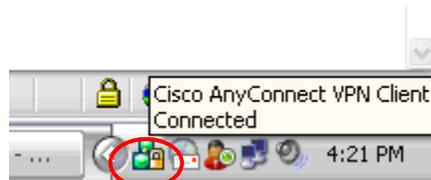


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You are now securely connected to the State network and have access to your applications as you would if you were connected via your office desktop. If you do not require internet use, this window can be closed.



A lock icon in your computer System tray will alert you that your VPN session is connected.

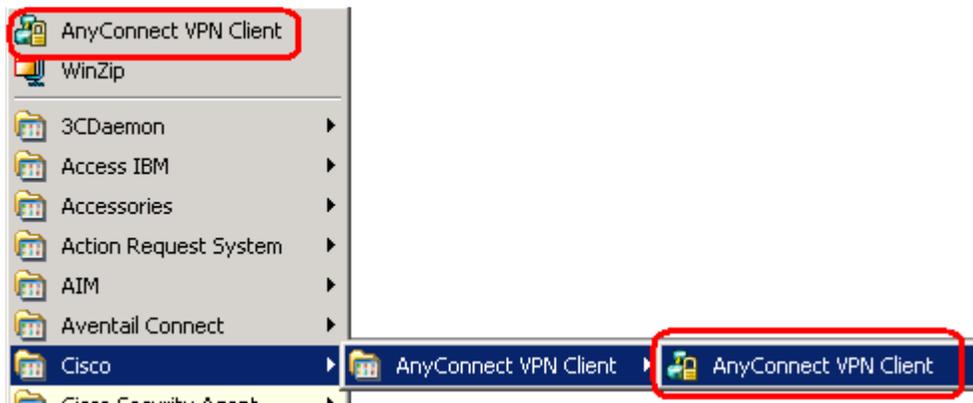




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Shortcut

If you have used Mozilla Firefox to connect to the AZNet VPN, you will notice a new program installed in the “All Programs” menu on your Start Menu. To use this shortcut, click on your Start Menu and click on “All Programs” on your Start Menu. You will see a folder named Cisco on the “All Programs” list – follow this folder to the AnyConnect VPN Client (Cisco folder → AnyConnect VPN Client folder → AnyConnect VPN Client). An AnyConnect VPN Client shortcut may be installed on the very top of your “All Programs” menu; you may click on this to start the AZNet VPN. Both shortcut options may be used to connect to the AZNet VPN or you can continue to follow the previous instructions by going to <https://vpn.aznet.gov>. This shortcut is only available after you have used Mozilla Firefox at least once to connect to the AZNet VPN via <https://vpn.aznet.gov>.





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Disconnecting

When you have finished your session, disconnect from the VPN service by right clicking on the lock icon and choosing “Disconnect.” Then close all of your Internet Browser windows.





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Troubleshooting

You may not be able to connect to the AZNet VPN if you are using another VPN Client. If you are experiencing connectivity problems, please disconnect from any VPN you are using before connecting to the AZNet VPN.

If you are not able to go to the AZNet VPN's website, please make sure you are typing the 's' in https.

<https://vpn.aznet.gov>