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Instructions for Remote Desktop Connection

Login using the VPN client before initiating a Remote Desktop Connection
VPN Issues? Call the ADOA Help Desk at 602-364-4444 option 1

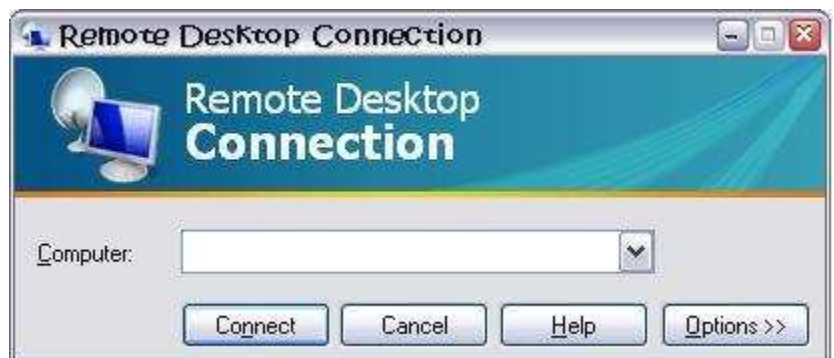
Do you already have the RDP client?

On your computer go to:

- Start→Programs→Accessories→Communications→Remote Desktop Connection
- Sometimes the client may be located in the Accessories menu
- If you do **not** see it download the RDP client from the link below
 - <http://www.microsoft.com/windowsxp/downloads/tools/rdclientdl.mspx>
 - Look for the download on the left
 - Download and install.
- Once this is installed go to:
 - Start→Programs→Accessories→Communications→Remote Desktop Connection

(The window below will pop up)

- Type in the IP address of your office PC.
- Click to “Connect”
- ⚠ If you are using a Dial-up Please see the **NOTES:** below before you connect.



You should now have a new window that has your Windows login screen

- Enter Your Work UserID and Password
- Click “OK”
- ⚠ **NOT** VPN (Cisco) credentials

NOTES:

If you have a personal firewall at home (ZoneAlarm/Mcafee/Norton...), you may have to configure the remote desktop connection to pass through. See your manufacturer's documentation.

If you are using a **dial-up connection** you can speed up the connection by clicking on the "Options" button, click on the "Experience" tab and match the setting from the picture below.

