

**Arizona Strategic Enterprise Technology
Enterprise Infrastructure and Communications
Telecommunication Funding Source Report**

Pursuant to Arizona Revised Statutes § 41-712, the Arizona Department of Administration (ADOA) - Arizona Strategic Enterprise Technology (ASET) office is submitting an annual consolidated telecommunications report displaying contractor, carrier costs rate structure and payments made by state offices, departments and agencies for telecommunications services by agency and fund type for review by the Joint Legislative Budget Committee (JLBC).

Program Overview

Arizona Revised Statutes § 41-712 (Laws 2005, Chapter 301) directed ADOA to establish a Telecommunications Program Office (TPO) within ADOA for the oversight of a single statewide telecommunications network called AZNet. Offices, departments and agencies of the state enter into a contract through TPO for their telecommunication needs, including the installation and the maintenance of telecommunications systems. TPO is also charged with ensuring that its contractor acts as the State's agent for all carrier services to the offices, departments and agencies within AZNet.

In early 2011, TPO was part of a large technology group merger that included the Government Information Technology Office (GITA) and Information Services Division (ISD). The new technology-focused group was renamed the Arizona Strategic Enterprise Technology (ASET) office and became part of the Arizona Department of Administration (ADOA). As part of the creation of ASET there were four divisions created to ensure the continuity of operations: Strategic Transformation & Innovation (STI), Enterprise Capabilities & Delivery (ECD), State Data Center (SDC) and Enterprise Infrastructure & Communications (EIC).

EIC became the new division in charge of oversight of the single statewide telecommunications network called AZNet. EIC is responsible for entering into a primary contract for a contractor to provide for the installation and maintenance of telecommunication systems and to act as the state's agent for telecommunication carrier services to the offices, departments and agencies of this state.

During the initial phase of AZNet, the services agreement statewide telecommunications outsourcing was contracted between the State of Arizona and Accenture LLP. The next generation, AZNet II, was an agreement with CenturyLink to provide services to the state effective August 1, 2012.

Pursuant to Arizona Revised Statutes § 41-713, a telecommunication fund was established for paying costs incurred in operating the telecommunications program office. Revenues for this fund are derived from agencies in payment for services provided by EIC.

The fund consists of legislative appropriations; grants, except for otherwise specifically dedicated grants, received for telecommunication operations, consolidation and cost reduction or cost avoidance functions; monies derived from administering the telecommunications program office; monies derived from the sale or exchange of telecommunications assets or any assets that may be used to provide telecommunication access; monies derived from agencies, political subdivisions and other states or their agencies in payment for services provided by the telecommunications program office established pursuant to section § 41-712.

Program Report

Pursuant to Arizona Revised Statutes § 41-712 the department shall prepare and submit an annual consolidated telecommunications budget report to JLBC in connection with its annual budget request showing the previous fiscal year's actual payments and the next fiscal year's anticipated payments charged and received by the Telecommunications Expense Management contractor from state offices, departments and agencies for telecommunications services.

Monies derived from agencies and political subdivisions and other states or their agencies in payment for services provided by the telecommunications program office established pursuant to section § 41-712.

For FY19 estimates, the following assumptions were made: that Carrier charges, Shared Infrastructure charges, Voice and Network charges would remain similar; the TEM and EIC charge would remain a fixed monthly amount, and each agency's fee would still be assessed every month based upon the percentage of the agency's prior month spend; One Time Charges would materially be reduced, as no known projects have been anticipated; and, the Credits are an unknown amount as it is based upon the performance of the AZNet contractor. Agencies with High Network Seats from Amendment 4 are denoted with *.

Agency	FY 16 Actual	FY 17 Actual	FY 18 Actual	FY 19 Estimates
ACCOUNTANCY BOARD - AB	\$ 10,330.61	\$ 10,373.91	\$ 8,298.55	\$ 8,371
Carrier Charges	\$ 180.30	\$ 144.97	\$ 247.83	\$ 243
Carrier Charges-Infra	\$ 539.02	\$ 545.60	\$ 586.30	\$ 598
EIC Charge (Operations)	\$ 351.16	\$ 433.32	\$ 382.74	\$ 383
TEM Charge-Telesoft	\$ 170.31	\$ 156.26	\$ 128.57	\$ 125
Voice Seats and Per Occurrence	\$ 5,372.95	\$ 5,386.56	\$ 4,166.47	\$ 4,208
Network Seats & Per Occurrence	\$ 3,722.65	\$ 3,726.00	\$ 2,786.92	\$ 2,815
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (5.78)	\$ (18.80)	\$ (0.28)	\$ -
ADMINISTRATIVE HEARINGS - HG	\$ 32,668.78	\$ 27,711.31	\$ 17,718.22	\$ 17,851
Carrier Charges	\$ 7,171.78	\$ 4,226.95	\$ 1,788.92	\$ 1,753
Carrier Charges-Infra	\$ 1,789.78	\$ 1,499.20	\$ 1,332.17	\$ 1,359
EIC Charge (Operations)	\$ 1,132.91	\$ 1,157.02	\$ 833.09	\$ 833
TEM Charge-Telesoft	\$ 538.61	\$ 416.08	\$ 279.78	\$ 272
Voice Seats and Per Occurrence	\$ 12,976.75	\$ 12,098.70	\$ 8,003.43	\$ 8,083
Network Seats & Per Occurrence	\$ 9,058.95	\$ 8,313.36	\$ 5,495.74	\$ 5,551
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ (14.91)	\$ -
AHCCCS - HC*	\$ 1,464,817.81	\$ 1,695,874.23	\$ 1,577,740.74	\$ 1,567,071
Carrier Charges	\$ 516,998.80	\$ 475,930.84	\$ 495,453.09	\$ 485,544
Carrier Charges-Infra	\$ 77,904.12	\$ 92,145.92	\$ 112,398.31	\$ 114,646
EIC Charge (Operations)	\$ 49,910.63	\$ 70,513.33	\$ 72,999.25	\$ 72,963
TEM Charge-Telesoft	\$ 24,184.39	\$ 25,158.80	\$ 24,491.50	\$ 23,806
Voice Seats and Per Occurrence	\$ 467,213.02	\$ 494,115.15	\$ 396,752.40	\$ 400,720
Network Seats & Per Occurrence	\$ 331,175.76	\$ 528,681.12	\$ 464,744.45	\$ 469,392
One Time Charges	\$ -	\$ 9,720.00	\$ 10,988.20	\$ -
Credits (Operational, SLR)	\$ (2,568.91)	\$ (390.93)	\$ (86.46)	\$ -

ARIZONA HISTORICAL SOCIETY - HI	\$	87,609.15	\$	84,116.23	\$	78,492.62	\$	78,223
Carrier Charges	\$	35,703.87	\$	33,777.18	\$	34,365.53	\$	33,678
Carrier Charges-Infra	\$	4,838.38	\$	4,590.81	\$	5,601.20	\$	5,713
EIC Charge (Operations)	\$	3,035.68	\$	3,527.81	\$	3,625.66	\$	3,624
TEM Charge-Telesoft	\$	1,441.90	\$	1,262.15	\$	1,217.20	\$	1,183
Voice Seats and Per Occurrence	\$	23,267.16	\$	19,721.46	\$	14,746.04	\$	14,894
Network Seats & Per Occurrence	\$	19,325.05	\$	21,260.03	\$	18,941.73	\$	19,131
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(2.89)	\$	(23.21)	\$	(4.74)	\$	-
ARIZONA MEDICAL BOARD - ME	\$	65,816.10	\$	57,939.28	\$	60,462.85	\$	59,278
Carrier Charges	\$	15,135.52	\$	12,820.28	\$	22,802.75	\$	22,347
Carrier Charges-Infra	\$	3,613.39	\$	3,137.28	\$	4,323.48	\$	4,410
EIC Charge (Operations)	\$	2,305.13	\$	2,420.33	\$	2,845.62	\$	2,844
TEM Charge-Telesoft	\$	1,082.12	\$	872.59	\$	955.57	\$	929
Voice Seats and Per Occurrence	\$	24,857.68	\$	22,474.74	\$	16,451.00	\$	16,616
Network Seats & Per Occurrence	\$	18,822.26	\$	16,230.96	\$	12,012.99	\$	12,133
One Time Charges	\$	-	\$	-	\$	1,073.04	\$	-
Credits (Operational, SLR)	\$	-	\$	(16.90)	\$	(1.60)	\$	-
ARIZONA PIONEERS HOME - PI	\$	54,136.46	\$	50,121.04	\$	39,807.66	\$	39,729
Carrier Charges	\$	15,542.92	\$	15,051.56	\$	15,411.98	\$	15,104
Carrier Charges-Infra	\$	2,894.76	\$	2,759.93	\$	2,858.61	\$	2,916
EIC Charge (Operations)	\$	1,870.51	\$	2,109.44	\$	1,839.91	\$	1,839
TEM Charge-Telesoft	\$	891.75	\$	758.89	\$	617.80	\$	601
Voice Seats and Per Occurrence	\$	18,509.11	\$	16,971.52	\$	10,717.64	\$	10,825
Network Seats & Per Occurrence	\$	14,427.41	\$	13,107.97	\$	8,361.72	\$	8,445
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(638.27)	\$	-	\$	-
ARIZONA STATE UNIVERSITY - AS	\$	665.21	\$	904.82	\$	269.07	\$	272
Carrier Charges	\$	-	\$	0.00	\$	4.02	\$	4
Carrier Charges-Infra	\$	12.81	\$	23.80	\$	16.35	\$	17
EIC Charge (Operations)	\$	21.22	\$	37.25	\$	12.20	\$	12
TEM Charge-Telesoft	\$	11.08	\$	13.67	\$	4.18	\$	4
Voice Seats and Per Occurrence	\$	-	\$	-	\$	-	\$	-
Network Seats & Per Occurrence	\$	620.10	\$	830.10	\$	232.32	\$	235
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
AUTOMOBILE THEFT AUTHORITY - AT	\$	4,646.00	\$	4,407.48	\$	3,408.99	\$	3,436
Carrier Charges	\$	59.34	\$	101.77	\$	178.81	\$	175
Carrier Charges-Infra	\$	233.41	\$	219.36	\$	237.18	\$	242
EIC Charge (Operations)	\$	166.63	\$	183.81	\$	157.45	\$	157
TEM Charge-Telesoft	\$	79.03	\$	66.29	\$	52.87	\$	51
Voice Seats and Per Occurrence	\$	2,296.40	\$	2,171.85	\$	1,624.56	\$	1,641
Network Seats & Per Occurrence	\$	1,811.19	\$	1,664.64	\$	1,158.12	\$	1,170
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(0.24)	\$	-	\$	-
AZ DEPT FINANCIAL INSTITUTIONS - BD*	\$	76,979.76	\$	77,779.32	\$	67,660.70	\$	67,902
Carrier Charges	\$	12,560.20	\$	12,774.46	\$	13,983.26	\$	13,704
Carrier Charges-Infra	\$	4,095.34	\$	4,153.20	\$	4,873.33	\$	4,971
EIC Charge (Operations)	\$	2,616.96	\$	3,251.75	\$	3,130.98	\$	3,129
TEM Charge-Telesoft	\$	1,272.63	\$	1,169.93	\$	1,051.72	\$	1,022
Voice Seats and Per Occurrence	\$	30,495.26	\$	30,058.22	\$	25,062.27	\$	25,313
Network Seats & Per Occurrence	\$	26,083.99	\$	26,378.72	\$	19,567.80	\$	19,763
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(144.62)	\$	(6.96)	\$	(8.66)	\$	-
AZ DEPT OF HOMELAND SECURITY - HL	\$	13,393.59	\$	11,266.75	\$	9,063.64	\$	9,127
Carrier Charges	\$	419.23	\$	406.03	\$	787.88	\$	772
Carrier Charges-Infra	\$	721.36	\$	601.44	\$	641.48	\$	654
EIC Charge (Operations)	\$	463.60	\$	469.40	\$	418.83	\$	419
TEM Charge-Telesoft	\$	220.31	\$	170.08	\$	140.62	\$	137
Voice Seats and Per Occurrence	\$	6,700.40	\$	5,588.32	\$	4,112.47	\$	4,154
Network Seats & Per Occurrence	\$	4,868.69	\$	4,031.48	\$	2,962.36	\$	2,992
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
AZPOST - B7	\$	43,707.06	\$	38,448.34	\$	31,923.10	\$	32,000
Carrier Charges	\$	8,647.51	\$	7,973.38	\$	7,873.15	\$	7,716
Carrier Charges-Infra	\$	2,406.41	\$	2,078.33	\$	2,283.85	\$	2,330
EIC Charge (Operations)	\$	1,522.06	\$	1,605.77	\$	1,475.79	\$	1,475
TEM Charge-Telesoft	\$	720.42	\$	578.80	\$	495.69	\$	482
Voice Seats and Per Occurrence	\$	17,172.15	\$	14,898.21	\$	11,251.44	\$	11,364
Network Seats & Per Occurrence	\$	13,238.51	\$	11,315.01	\$	8,548.38	\$	8,634
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	(5.20)	\$	-

BD BEHAVIORAL HEALTH EXAMINERS - BH	\$	14,887.34	\$	13,636.12	\$	9,744.83	\$	9,821
Carrier Charges	\$	353.46	\$	329.48	\$	607.72	\$	596
Carrier Charges-Infra	\$	796.39	\$	724.60	\$	712.34	\$	727
EIC Charge (Operations)	\$	515.70	\$	569.35	\$	454.60	\$	454
TEM Charge-Telesoft	\$	245.36	\$	252.14	\$	152.76	\$	148
Voice Seats and Per Occurrence	\$	7,075.37	\$	6,360.87	\$	4,256.29	\$	4,299
Network Seats & Per Occurrence	\$	5,901.06	\$	5,456.52	\$	3,561.12	\$	3,597
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(9.84)	\$	-	\$	-
BD EXAMINER NURSING CARE ADMIN - NC	\$	3,084.16	\$	2,940.02	\$	2,332.21	\$	2,349
Carrier Charges	\$	105.08	\$	152.11	\$	185.72	\$	182
Carrier Charges-Infra	\$	150.31	\$	144.28	\$	161.40	\$	165
EIC Charge (Operations)	\$	106.64	\$	122.56	\$	107.74	\$	108
TEM Charge-Telesoft	\$	50.81	\$	44.23	\$	36.17	\$	35
Voice Seats and Per Occurrence	\$	1,449.00	\$	1,336.71	\$	1,054.58	\$	1,065
Network Seats & Per Occurrence	\$	1,222.32	\$	1,140.13	\$	786.60	\$	794
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BD HOMEOPATHIC MED EXAMINERS - HE	\$	736.66	\$	655.89	\$	520.66	\$	525
Carrier Charges	\$	48.90	\$	22.59	\$	23.84	\$	23
Carrier Charges-Infra	\$	33.67	\$	27.45	\$	32.93	\$	34
EIC Charge (Operations)	\$	25.42	\$	27.27	\$	24.05	\$	24
TEM Charge-Telesoft	\$	12.11	\$	9.81	\$	8.04	\$	8
Voice Seats and Per Occurrence	\$	347.28	\$	320.37	\$	238.35	\$	241
Network Seats & Per Occurrence	\$	269.28	\$	248.40	\$	193.50	\$	195
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	(0.05)	\$	-
BD OCCUPATIONAL THERAPY EXAMIN - OT	\$	4,335.87	\$	4,221.78	\$	3,444.74	\$	3,427
Carrier Charges	\$	2,047.10	\$	2,056.28	\$	1,707.95	\$	1,674
Carrier Charges-Infra	\$	217.69	\$	216.29	\$	247.47	\$	252
EIC Charge (Operations)	\$	150.14	\$	179.13	\$	160.07	\$	160
TEM Charge-Telesoft	\$	71.26	\$	63.77	\$	53.67	\$	52
Voice Seats and Per Occurrence	\$	1,041.84	\$	961.11	\$	718.92	\$	726
Network Seats & Per Occurrence	\$	807.84	\$	745.20	\$	557.28	\$	563
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	(0.62)	\$	-
BD OF CHIROPRACTIC EXAMINERS - CE	\$	6,607.88	\$	5,842.11	\$	4,095.34	\$	4,122
Carrier Charges	\$	930.19	\$	708.18	\$	435.16	\$	426
Carrier Charges-Infra	\$	341.50	\$	298.72	\$	293.16	\$	299
EIC Charge (Operations)	\$	230.63	\$	243.77	\$	191.06	\$	191
TEM Charge-Telesoft	\$	108.60	\$	87.70	\$	64.13	\$	62
Voice Seats and Per Occurrence	\$	2,414.16	\$	2,222.72	\$	1,485.39	\$	1,500
Network Seats & Per Occurrence	\$	2,582.80	\$	2,281.02	\$	1,626.44	\$	1,643
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BD OF PSYCHOLOGIST EXAMINERS - SY	\$	3,863.91	\$	3,743.06	\$	3,218.88	\$	3,229
Carrier Charges	\$	591.76	\$	526.11	\$	701.58	\$	688
Carrier Charges-Infra	\$	194.87	\$	185.56	\$	223.18	\$	228
EIC Charge (Operations)	\$	132.88	\$	156.54	\$	148.49	\$	148
TEM Charge-Telesoft	\$	64.97	\$	56.22	\$	49.85	\$	48
Voice Seats and Per Occurrence	\$	1,659.39	\$	1,531.11	\$	1,145.28	\$	1,157
Network Seats & Per Occurrence	\$	1,220.04	\$	1,287.72	\$	950.50	\$	960
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(0.20)	\$	-	\$	-
BD OF REGENTS - BR	\$	172.95	\$	189.24	\$	52.79	\$	53
Carrier Charges	\$	-	\$	-	\$	3.22	\$	3
Carrier Charges-Infra	\$	2.71	\$	4.37	\$	2.84	\$	3
EIC Charge (Operations)	\$	5.58	\$	7.76	\$	2.37	\$	2
TEM Charge-Telesoft	\$	2.92	\$	2.87	\$	0.80	\$	1
Voice Seats and Per Occurrence	\$	-	\$	-	\$	-	\$	-
Network Seats & Per Occurrence	\$	161.74	\$	174.24	\$	43.56	\$	44
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BD OF TECHNICAL REGISTRATION - TE	\$	17,958.28	\$	16,871.35	\$	13,395.86	\$	13,505
Carrier Charges	\$	333.67	\$	358.16	\$	661.02	\$	648
Carrier Charges-Infra	\$	962.76	\$	902.31	\$	962.39	\$	982
EIC Charge (Operations)	\$	619.97	\$	704.74	\$	619.48	\$	619
TEM Charge-Telesoft	\$	295.76	\$	254.17	\$	208.19	\$	202
Voice Seats and Per Occurrence	\$	8,496.92	\$	7,799.34	\$	5,833.20	\$	5,892
Network Seats & Per Occurrence	\$	7,249.20	\$	6,877.07	\$	5,111.58	\$	5,163
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(24.44)	\$	-	\$	-

BD PRIVATE POSTSECONDARY EDU - PV	\$	4,478.74	\$	4,136.23	\$	3,354.20	\$	3,373
Carrier Charges	\$	334.89	\$	265.87	\$	459.70	\$	451
Carrier Charges-Infra	\$	209.56	\$	201.60	\$	233.33	\$	238
EIC Charge (Operations)	\$	154.65	\$	172.50	\$	154.82	\$	155
TEM Charge-Telesoft	\$	73.65	\$	62.30	\$	51.99	\$	51
Voice Seats and Per Occurrence	\$	2,126.76	\$	1,960.80	\$	1,467.48	\$	1,482
Network Seats & Per Occurrence	\$	1,579.23	\$	1,474.32	\$	986.88	\$	997
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	-	\$	-
BD RESPIRATORY CARE EXAMINERS - RB	\$	2,368.01	\$	2,283.49	\$	1,853.80	\$	1,868
Carrier Charges	\$	27.32	\$	28.77	\$	103.68	\$	102
Carrier Charges-Infra	\$	121.17	\$	114.81	\$	125.77	\$	128
EIC Charge (Operations)	\$	87.77	\$	95.42	\$	85.44	\$	85
TEM Charge-Telesoft	\$	41.63	\$	34.35	\$	28.68	\$	28
Voice Seats and Per Occurrence	\$	1,254.56	\$	1,210.74	\$	938.43	\$	948
Network Seats & Per Occurrence	\$	835.56	\$	803.28	\$	571.80	\$	578
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(3.88)	\$	-	\$	-
BOARD OF BARBERS - BB	\$	2,103.11	\$	2,192.83	\$	2,045.54	\$	2,063
Carrier Charges	\$	43.35	\$	34.80	\$	74.64	\$	73
Carrier Charges-Infra	\$	102.74	\$	107.97	\$	143.00	\$	146
EIC Charge (Operations)	\$	72.73	\$	91.81	\$	94.60	\$	95
TEM Charge-Telesoft	\$	34.61	\$	32.89	\$	31.70	\$	31
Voice Seats and Per Occurrence	\$	1,041.84	\$	1,084.50	\$	958.56	\$	968
Network Seats & Per Occurrence	\$	807.84	\$	840.86	\$	743.04	\$	750
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BOARD OF CHARTER SCHOOLS - CS	\$	11,322.50	\$	11,193.81	\$	8,564.89	\$	8,638
Carrier Charges	\$	157.49	\$	169.53	\$	322.52	\$	316
Carrier Charges-Infra	\$	575.07	\$	581.38	\$	606.81	\$	619
EIC Charge (Operations)	\$	384.54	\$	466.78	\$	395.74	\$	396
TEM Charge-Telesoft	\$	186.91	\$	168.45	\$	132.95	\$	129
Voice Seats and Per Occurrence	\$	5,055.18	\$	4,615.47	\$	3,437.52	\$	3,472
Network Seats & Per Occurrence	\$	4,963.31	\$	5,201.42	\$	3,669.35	\$	3,706
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(9.22)	\$	-	\$	-
BOARD OF COSMETOLOGY - CB	\$	23,682.04	\$	23,707.81	\$	24,153.60	\$	24,149
Carrier Charges	\$	7,345.53	\$	7,121.91	\$	8,520.85	\$	8,350
Carrier Charges-Infra	\$	1,312.02	\$	1,263.20	\$	1,786.07	\$	1,822
EIC Charge (Operations)	\$	821.58	\$	977.26	\$	1,132.76	\$	1,132
TEM Charge-Telesoft	\$	389.75	\$	389.39	\$	380.26	\$	370
Voice Seats and Per Occurrence	\$	8,446.09	\$	8,577.26	\$	7,691.79	\$	7,769
Network Seats & Per Occurrence	\$	5,412.27	\$	5,418.95	\$	4,660.13	\$	4,707
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(45.20)	\$	(1.16)	\$	(18.26)	\$	-
BOARD OF DENTAL EXAMINERS - DX	\$	13,803.73	\$	12,507.63	\$	9,185.02	\$	9,195
Carrier Charges	\$	4,324.34	\$	3,972.07	\$	2,613.23	\$	2,561
Carrier Charges-Infra	\$	749.07	\$	667.04	\$	669.62	\$	683
EIC Charge (Operations)	\$	480.94	\$	522.93	\$	428.34	\$	428
TEM Charge-Telesoft	\$	227.27	\$	188.24	\$	143.83	\$	140
Voice Seats and Per Occurrence	\$	3,939.84	\$	3,634.53	\$	2,711.34	\$	2,738
Network Seats & Per Occurrence	\$	4,082.27	\$	3,523.02	\$	2,618.66	\$	2,645
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(0.20)	\$	-	\$	-
BOARD OF DISPENSING OPTICIANS - DO	\$	717.78	\$	662.40	\$	558.09	\$	562
Carrier Charges	\$	34.20	\$	29.06	\$	60.29	\$	59
Carrier Charges-Infra	\$	30.36	\$	27.07	\$	35.12	\$	36
EIC Charge (Operations)	\$	24.93	\$	27.61	\$	25.64	\$	26
TEM Charge-Telesoft	\$	11.73	\$	9.89	\$	8.56	\$	8
Voice Seats and Per Occurrence	\$	347.28	\$	320.37	\$	239.64	\$	242
Network Seats & Per Occurrence	\$	269.28	\$	248.40	\$	188.84	\$	191
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BOARD OF EQUALIZATION - EQ	\$	6,470.87	\$	6,023.65	\$	5,397.41	\$	5,446
Carrier Charges	\$	67.64	\$	57.03	\$	171.21	\$	168
Carrier Charges-Infra	\$	335.22	\$	311.26	\$	374.30	\$	382
EIC Charge (Operations)	\$	223.78	\$	251.31	\$	248.95	\$	249
TEM Charge-Telesoft	\$	106.55	\$	90.59	\$	83.57	\$	81
Voice Seats and Per Occurrence	\$	2,701.56	\$	2,491.08	\$	2,158.59	\$	2,180
Network Seats & Per Occurrence	\$	3,036.12	\$	2,823.54	\$	2,362.75	\$	2,386
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	(1.96)	\$	-

BOARD OF EXAMINERS ACUPUNCTURE - AN	\$	985.18	\$	913.11	\$	630.77	\$	634
Carrier Charges	\$	199.38	\$	193.47	\$	110.49	\$	108
Carrier Charges-Infra	\$	46.65	\$	43.57	\$	42.22	\$	43
EIC Charge (Operations)	\$	33.76	\$	38.00	\$	29.23	\$	29
TEM Charge-Telesoft	\$	16.23	\$	13.72	\$	9.79	\$	10
Voice Seats and Per Occurrence	\$	347.28	\$	320.37	\$	238.99	\$	241
Network Seats & Per Occurrence	\$	341.88	\$	303.98	\$	200.05	\$	202
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BOARD OF EXECUTIVE CLEMENCY - PP	\$	13,343.22	\$	13,083.53	\$	11,198.28	\$	11,088
Carrier Charges	\$	229.43	\$	199.53	\$	364.76	\$	357
Carrier Charges-Infra	\$	711.83	\$	688.84	\$	783.10	\$	799
EIC Charge (Operations)	\$	459.45	\$	546.56	\$	517.95	\$	518
TEM Charge-Telesoft	\$	220.35	\$	196.67	\$	174.00	\$	169
Voice Seats and Per Occurrence	\$	5,993.08	\$	5,443.02	\$	4,131.51	\$	4,173
Network Seats & Per Occurrence	\$	5,738.12	\$	6,022.69	\$	5,021.76	\$	5,072
One Time Charges	\$	-	\$	-	\$	205.20	\$	-
Credits (Operational, SLR)	\$	(9.04)	\$	(13.78)	\$	-	\$	-
BOARD OF FINGERPRINTING - BF	\$	10,086.32	\$	9,407.29	\$	11,647.96	\$	11,569
Carrier Charges	\$	3,585.34	\$	3,360.49	\$	6,370.15	\$	6,243
Carrier Charges-Infra	\$	540.39	\$	494.25	\$	820.84	\$	837
EIC Charge (Operations)	\$	349.88	\$	393.60	\$	536.08	\$	536
TEM Charge-Telesoft	\$	165.78	\$	141.59	\$	180.01	\$	175
Voice Seats and Per Occurrence	\$	2,778.57	\$	2,562.96	\$	1,917.12	\$	1,936
Network Seats & Per Occurrence	\$	2,666.36	\$	2,455.56	\$	1,823.76	\$	1,842
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	-	\$	-
BOARD OF MASSAGE THERAPY- MT	\$	1,128.87	\$	2,884.06	\$	2,689.78	\$	2,713
Carrier Charges	\$	46.59	\$	58.68	\$	101.76	\$	100
Carrier Charges-Infra	\$	52.38	\$	137.34	\$	186.46	\$	190
EIC Charge (Operations)	\$	38.86	\$	121.23	\$	124.59	\$	125
TEM Charge-Telesoft	\$	18.56	\$	42.38	\$	41.84	\$	41
Voice Seats and Per Occurrence	\$	558.00	\$	1,442.06	\$	1,279.79	\$	1,293
Network Seats & Per Occurrence	\$	414.48	\$	1,083.53	\$	955.34	\$	965
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	-	\$	-
BOARD OF NURSING - BN*	\$	64,586.88	\$	66,437.87	\$	50,530.82	\$	50,813
Carrier Charges	\$	14,610.40	\$	12,107.40	\$	7,123.16	\$	6,981
Carrier Charges-Infra	\$	3,468.35	\$	3,541.69	\$	3,706.18	\$	3,780
EIC Charge (Operations)	\$	2,155.79	\$	2,782.13	\$	2,355.32	\$	2,354
TEM Charge-Telesoft	\$	1,065.30	\$	998.42	\$	790.95	\$	769
Voice Seats and Per Occurrence	\$	22,946.89	\$	23,216.67	\$	19,270.51	\$	19,463
Network Seats & Per Occurrence	\$	20,343.04	\$	23,871.41	\$	17,292.64	\$	17,466
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(2.89)	\$	(79.85)	\$	(7.94)	\$	-
BOARD OF OPTOMETRY - OB	\$	1,541.39	\$	1,457.97	\$	1,102.77	\$	1,112
Carrier Charges	\$	24.18	\$	54.78	\$	53.88	\$	53
Carrier Charges-Infra	\$	73.03	\$	69.70	\$	76.69	\$	78
EIC Charge (Operations)	\$	53.26	\$	60.72	\$	50.95	\$	51
TEM Charge-Telesoft	\$	25.32	\$	21.92	\$	17.07	\$	17
Voice Seats and Per Occurrence	\$	754.44	\$	695.97	\$	519.14	\$	524
Network Seats & Per Occurrence	\$	611.16	\$	554.88	\$	385.04	\$	389
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BOARD OF OSTEOPATHIC EXAMINERS - OS	\$	7,728.44	\$	7,102.35	\$	4,928.49	\$	4,952
Carrier Charges	\$	1,750.19	\$	1,556.40	\$	800.57	\$	785
Carrier Charges-Infra	\$	411.80	\$	371.20	\$	352.00	\$	359
EIC Charge (Operations)	\$	268.91	\$	296.72	\$	228.89	\$	229
TEM Charge-Telesoft	\$	127.16	\$	106.95	\$	76.84	\$	75
Voice Seats and Per Occurrence	\$	3,016.14	\$	2,783.88	\$	2,049.02	\$	2,070
Network Seats & Per Occurrence	\$	2,154.24	\$	1,987.20	\$	1,421.17	\$	1,435
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
BOARD OF PHYSICAL THERAPY - PT	\$	6,248.75	\$	5,801.86	\$	4,202.25	\$	4,197
Carrier Charges	\$	2,449.81	\$	2,134.46	\$	1,522.43	\$	1,492
Carrier Charges-Infra	\$	325.80	\$	286.47	\$	305.13	\$	311
EIC Charge (Operations)	\$	217.93	\$	242.69	\$	195.75	\$	196
TEM Charge-Telesoft	\$	103.96	\$	87.09	\$	65.77	\$	64
Voice Seats and Per Occurrence	\$	1,659.39	\$	1,531.11	\$	1,104.59	\$	1,116
Network Seats & Per Occurrence	\$	1,491.86	\$	1,520.04	\$	1,008.58	\$	1,019
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-

BOARD OF PODIATRY EXAMINERS - PO	\$ 693.97	\$ 707.44	\$ 552.30	\$ 556
Carrier Charges	\$ 11.29	\$ 11.59	\$ 45.07	\$ 44
Carrier Charges-Infra	\$ 29.81	\$ 28.95	\$ 35.81	\$ 37
EIC Charge (Operations)	\$ 23.97	\$ 29.46	\$ 25.51	\$ 25
TEM Charge-Telesoft	\$ 11.36	\$ 10.59	\$ 8.55	\$ 8
Voice Seats and Per Occurrence	\$ 347.28	\$ 320.37	\$ 238.35	\$ 241
Network Seats & Per Occurrence	\$ 270.26	\$ 306.48	\$ 199.01	\$ 201
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -
BOARD OF TAX APPEALS - TX	\$ 2,094.73	\$ 1,934.87	\$ 1,507.38	\$ 1,521
Carrier Charges	\$ 13.69	\$ 4.26	\$ 21.73	\$ 21
Carrier Charges-Infra	\$ 105.12	\$ 96.67	\$ 102.80	\$ 105
EIC Charge (Operations)	\$ 72.36	\$ 80.66	\$ 69.73	\$ 70
TEM Charge-Telesoft	\$ 34.44	\$ 29.00	\$ 23.36	\$ 23
Voice Seats and Per Occurrence	\$ 1,599.84	\$ 1,475.88	\$ 1,104.00	\$ 1,115
Network Seats & Per Occurrence	\$ 269.28	\$ 248.40	\$ 185.76	\$ 188
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -
CITIZENS CLEAN ELECTIONS COMM - EC	\$ 9,471.06	\$ 9,390.01	\$ 8,858.12	\$ 8,884
Carrier Charges	\$ 613.55	\$ 1,032.01	\$ 1,986.79	\$ 1,947
Carrier Charges-Infra	\$ 497.86	\$ 493.21	\$ 626.76	\$ 639
EIC Charge (Operations)	\$ 328.61	\$ 391.77	\$ 402.28	\$ 402
TEM Charge-Telesoft	\$ 155.80	\$ 142.03	\$ 135.09	\$ 131
Voice Seats and Per Occurrence	\$ 4,030.80	\$ 3,718.47	\$ 2,781.48	\$ 2,809
Network Seats & Per Occurrence	\$ 3,844.44	\$ 3,614.76	\$ 2,925.72	\$ 2,955
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (2.24)	\$ -	\$ -
COMM DEAF & HARD OF HEARING - DF	\$ 24,993.70	\$ 22,504.45	\$ 22,466.53	\$ 20,983
Carrier Charges	\$ 7,719.71	\$ 6,867.47	\$ 7,914.03	\$ 7,756
Carrier Charges-Infra	\$ 1,343.15	\$ 1,145.50	\$ 1,506.30	\$ 1,536
EIC Charge (Operations)	\$ 873.17	\$ 949.25	\$ 1,040.04	\$ 1,040
TEM Charge-Telesoft	\$ 411.52	\$ 338.24	\$ 348.89	\$ 339
Voice Seats and Per Occurrence	\$ 8,618.88	\$ 7,792.91	\$ 6,335.75	\$ 6,399
Network Seats & Per Occurrence	\$ 6,027.27	\$ 4,634.38	\$ 3,874.30	\$ 3,913
One Time Charges	\$ -	\$ 777.60	\$ 1,447.22	\$ -
Credits (Operational, SLR)	\$ -	\$ (0.90)	\$ -	\$ -
COMMISSION OF INDIAN AFFAIRS - IA	\$ 2,413.44	\$ 1,541.97	\$ 1,165.09	\$ 1,176
Carrier Charges	\$ 109.78	\$ 22.72	\$ 16.21	\$ 16
Carrier Charges-Infra	\$ 119.52	\$ 80.52	\$ 80.68	\$ 82
EIC Charge (Operations)	\$ 84.06	\$ 64.31	\$ 53.89	\$ 54
TEM Charge-Telesoft	\$ 39.68	\$ 23.08	\$ 18.07	\$ 18
Voice Seats and Per Occurrence	\$ 1,252.56	\$ 846.72	\$ 624.72	\$ 631
Network Seats & Per Occurrence	\$ 807.84	\$ 505.78	\$ 371.52	\$ 375
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (1.16)	\$ -	\$ -
COMMISSION ON THE ARTS - HU	\$ 23,314.23	\$ 22,169.56	\$ 20,486.86	\$ 20,423
Carrier Charges	\$ 7,867.91	\$ 7,712.02	\$ 8,733.93	\$ 8,559
Carrier Charges-Infra	\$ 1,258.75	\$ 1,193.42	\$ 1,464.88	\$ 1,494
EIC Charge (Operations)	\$ 805.39	\$ 927.32	\$ 946.89	\$ 946
TEM Charge-Telesoft	\$ 383.90	\$ 332.12	\$ 317.90	\$ 309
Voice Seats and Per Occurrence	\$ 6,658.20	\$ 6,142.26	\$ 4,594.44	\$ 4,640
Network Seats & Per Occurrence	\$ 6,340.08	\$ 5,862.42	\$ 4,429.44	\$ 4,474
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ (0.62)	\$ -
CORPORATION COMMISSION - CC*	\$ 247,902.47	\$ 246,504.81	\$ 164,019.91	\$ 163,478
Carrier Charges	\$ 16,036.42	\$ 14,150.03	\$ 14,069.30	\$ 13,788
Carrier Charges-Infra	\$ 13,321.43	\$ 12,069.75	\$ 11,752.57	\$ 11,988
EIC Charge (Operations)	\$ 8,447.84	\$ 10,341.10	\$ 7,596.88	\$ 7,593
TEM Charge-Telesoft	\$ 4,077.71	\$ 3,710.34	\$ 2,551.49	\$ 2,480
Voice Seats and Per Occurrence	\$ 115,027.42	\$ 103,167.35	\$ 72,034.47	\$ 72,755
Network Seats & Per Occurrence	\$ 90,833.38	\$ 80,975.63	\$ 54,331.15	\$ 54,874
One Time Charges	\$ 205.20	\$ 22,234.90	\$ 1,765.20	\$ -
Credits (Operational, SLR)	\$ (46.93)	\$ (144.29)	\$ (81.15)	\$ -
COURT OF APPEALS - DIV I - CO	\$ 3,033.73	\$ 374.56	\$ 170.71	\$ 172
Carrier Charges	\$ 159.54	\$ 67.79	\$ 4.40	\$ 4
Carrier Charges-Infra	\$ 224.10	\$ 14.95	\$ 10.33	\$ 11
EIC Charge (Operations)	\$ 117.43	\$ 15.38	\$ 7.91	\$ 8
TEM Charge-Telesoft	\$ 48.10	\$ 5.67	\$ 2.63	\$ 3
Voice Seats and Per Occurrence	\$ 2,215.28	\$ 220.10	\$ 145.44	\$ 147
Network Seats & Per Occurrence	\$ 269.28	\$ 50.67	\$ -	\$ -
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -

COURT OF APPEALS - DIV. II - CT	\$ 32,036.28	\$ 30,872.41	\$ 24,320.32	\$ 24,526
Carrier Charges	\$ 459.94	\$ 510.85	\$ 958.07	\$ 939
Carrier Charges-Infra	\$ 1,705.14	\$ 1,659.75	\$ 1,743.63	\$ 1,779
EIC Charge (Operations)	\$ 1,103.96	\$ 1,289.02	\$ 1,124.51	\$ 1,124
TEM Charge-Telesoft	\$ 531.42	\$ 463.58	\$ 377.79	\$ 367
Voice Seats and Per Occurrence	\$ 16,026.85	\$ 15,430.68	\$ 11,542.32	\$ 11,658
Network Seats & Per Occurrence	\$ 12,335.52	\$ 11,542.56	\$ 8,574.00	\$ 8,660
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (126.55)	\$ (24.03)	\$ -	\$ -
CRIMINAL JUSTICE COMMISSION - JC	\$ 26,119.98	\$ 24,744.29	\$ 19,251.21	\$ 19,385
Carrier Charges	\$ 1,766.58	\$ 2,133.08	\$ 1,786.89	\$ 1,751
Carrier Charges-Infra	\$ 1,405.27	\$ 1,305.94	\$ 1,400.24	\$ 1,428
EIC Charge (Operations)	\$ 908.72	\$ 1,032.96	\$ 892.90	\$ 892
TEM Charge-Telesoft	\$ 429.97	\$ 371.74	\$ 299.94	\$ 292
Voice Seats and Per Occurrence	\$ 12,581.09	\$ 11,597.25	\$ 8,696.65	\$ 8,784
Network Seats & Per Occurrence	\$ 9,028.35	\$ 8,309.32	\$ 6,176.15	\$ 6,238
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (6.00)	\$ (1.56)	\$ -
DEPARTMENT OF ADMINISTRATION - AD*	\$ 690,239.13	\$ 1,303,140.11	\$ 1,992,472.12	\$ 613,195
Carrier Charges	\$ 63,028.95	\$ 52,175.11	\$ 56,435.68	\$ 55,307
Carrier Charges-Infra	\$ 34,060.45	\$ 37,202.04	\$ 41,097.82	\$ 41,920
EIC Charge (Operations)	\$ 22,050.19	\$ 54,731.65	\$ 82,229.40	\$ 83,891
TEM Charge-Telesoft	\$ 10,491.73	\$ 18,950.04	\$ 44,135.78	\$ 43,336
Voice Seats and Per Occurrence	\$ 277,127.18	\$ 290,131.63	\$ 234,361.60	\$ 236,705
Network Seats & Per Occurrence	\$ 231,166.08	\$ 209,472.94	\$ 152,648.01	\$ 154,174
One Time Charges	\$ 52,864.80	\$ 641,231.18	\$ 1,381,731.23	\$ -
Credits (Operational, SLR)	\$ (550.25)	\$ (754.48)	\$ (167.40)	\$ -
DEPARTMENT OF AGRICULTURE - AH	\$ 124,633.22	\$ 117,716.25	\$ 109,452.80	\$ 106,924
Carrier Charges	\$ 37,986.23	\$ 27,252.61	\$ 29,400.37	\$ 28,812
Carrier Charges-Infra	\$ 6,709.87	\$ 6,309.67	\$ 7,675.49	\$ 7,829
EIC Charge (Operations)	\$ 4,201.71	\$ 4,929.66	\$ 5,069.03	\$ 5,066
TEM Charge-Telesoft	\$ 2,050.39	\$ 1,701.80	\$ 1,701.79	\$ 1,654
Voice Seats and Per Occurrence	\$ 39,958.42	\$ 46,027.38	\$ 37,644.41	\$ 38,021
Network Seats & Per Occurrence	\$ 33,453.00	\$ 31,444.79	\$ 25,287.79	\$ 25,541
One Time Charges	\$ 273.60	\$ -	\$ 2,682.60	\$ -
Credits (Operational, SLR)	\$ -	\$ (9.66)	\$ (8.68)	\$ -
DEPARTMENT OF CHILD SERVICES - CH*	\$ 3,514,285.58	\$ 3,604,882.49	\$ 2,925,759.92	\$ 2,933,995
Carrier Charges	\$ 187,509.17	\$ 394,201.48	\$ 517,859.55	\$ 507,502
Carrier Charges-Infra	\$ 174,219.14	\$ 195,514.55	\$ 210,560.83	\$ 214,772
EIC Charge (Operations)	\$ 118,974.41	\$ 150,702.56	\$ 135,373.77	\$ 135,306
TEM Charge-Telesoft	\$ 58,000.82	\$ 54,182.78	\$ 45,468.07	\$ 44,195
Voice Seats and Per Occurrence	\$ 1,727,282.29	\$ 1,629,121.76	\$ 1,166,641.31	\$ 1,178,308
Network Seats & Per Occurrence	\$ 1,248,970.30	\$ 1,183,102.69	\$ 845,457.63	\$ 853,912
One Time Charges	\$ -	\$ 615.60	\$ 4,621.09	\$ -
Credits (Operational, SLR)	\$ (670.55)	\$ (2,558.93)	\$ (222.33)	\$ -
DEPARTMENT OF CORRECTIONS - DC*	\$ 5,228,953.17	\$ 5,193,281.73	\$ 4,652,183.96	\$ 4,635,624
Carrier Charges	\$ 1,076,558.37	\$ 1,034,851.14	\$ 1,256,573.49	\$ 1,231,442
Carrier Charges-Infra	\$ 282,077.02	\$ 278,699.22	\$ 329,975.52	\$ 336,575
EIC Charge (Operations)	\$ 177,277.46	\$ 217,346.68	\$ 214,983.56	\$ 214,876
TEM Charge-Telesoft	\$ 86,123.60	\$ 78,201.26	\$ 72,194.46	\$ 70,173
Voice Seats and Per Occurrence	\$ 1,904,733.52	\$ 1,848,155.91	\$ 1,426,627.09	\$ 1,440,893
Network Seats & Per Occurrence	\$ 1,702,562.86	\$ 1,731,294.82	\$ 1,328,380.94	\$ 1,341,665
One Time Charges	\$ -	\$ 6,536.79	\$ 23,597.35	\$ -
Credits (Operational, SLR)	\$ (379.66)	\$ (1,804.09)	\$ (148.45)	\$ -
DEPARTMENT OF EDUCATION - ED*	\$ 642,467.84	\$ 612,454.22	\$ 507,170.50	\$ 509,919
Carrier Charges	\$ 52,776.23	\$ 43,153.17	\$ 45,798.57	\$ 44,883
Carrier Charges-Infra	\$ 33,004.19	\$ 32,664.98	\$ 36,404.93	\$ 37,133
EIC Charge (Operations)	\$ 21,919.90	\$ 25,392.59	\$ 23,456.09	\$ 23,444
TEM Charge-Telesoft	\$ 10,601.30	\$ 9,129.94	\$ 7,878.25	\$ 7,658
Voice Seats and Per Occurrence	\$ 273,256.49	\$ 246,336.41	\$ 195,503.45	\$ 197,458
Network Seats & Per Occurrence	\$ 252,026.80	\$ 250,826.31	\$ 197,368.78	\$ 199,342
One Time Charges	\$ -	\$ 5,076.00	\$ 935.60	\$ -
Credits (Operational, SLR)	\$ (1,117.07)	\$ (125.18)	\$ (175.17)	\$ -
DEPARTMENT OF GAME AND FISH - GF*	\$ 852,872.58	\$ 776,547.06	\$ 701,096.60	\$ 697,614
Carrier Charges	\$ 372,080.93	\$ 330,523.06	\$ 331,532.85	\$ 324,902
Carrier Charges-Infra	\$ 47,117.05	\$ 42,183.88	\$ 50,290.56	\$ 51,296
EIC Charge (Operations)	\$ 29,094.25	\$ 32,461.49	\$ 32,409.45	\$ 32,393
TEM Charge-Telesoft	\$ 14,051.94	\$ 11,673.67	\$ 10,881.40	\$ 10,577
Voice Seats and Per Occurrence	\$ 224,589.15	\$ 208,491.55	\$ 161,650.16	\$ 163,267
Network Seats & Per Occurrence	\$ 166,258.51	\$ 151,374.04	\$ 114,038.68	\$ 115,179
One Time Charges	\$ -	\$ -	\$ 299.00	\$ -
Credits (Operational, SLR)	\$ (319.25)	\$ (160.63)	\$ (5.50)	\$ -

DEPARTMENT OF GAMING - GM*	\$ 72,845.64	\$ 68,136.92	\$ 52,067.09	\$ 52,107
Carrier Charges	\$ 10,015.97	\$ 9,223.16	\$ 8,701.29	\$ 8,527
Carrier Charges-Infra	\$ 3,971.18	\$ 3,685.48	\$ 3,769.53	\$ 3,845
EIC Charge (Operations)	\$ 2,484.70	\$ 2,843.03	\$ 2,418.17	\$ 2,417
TEM Charge-Telesoft	\$ 1,203.68	\$ 1,024.44	\$ 812.11	\$ 789
Voice Seats and Per Occurrence	\$ 29,993.50	\$ 27,238.28	\$ 19,195.46	\$ 19,387
Network Seats & Per Occurrence	\$ 25,176.61	\$ 24,131.29	\$ 16,971.73	\$ 17,141
One Time Charges	\$ -	\$ -	\$ 201.20	\$ -
Credits (Operational, SLR)	\$ -	\$ (8.76)	\$ (2.40)	\$ -
DEPARTMENT OF HEALTH SERVICES - HS*	\$ 1,443,768.42	\$ 1,145,022.90	\$ 1,050,919.94	\$ 1,056,860
Carrier Charges	\$ 128,281.39	\$ 83,986.67	\$ 105,907.73	\$ 103,790
Carrier Charges-Infra	\$ 78,602.90	\$ 61,981.69	\$ 74,505.77	\$ 75,996
EIC Charge (Operations)	\$ 49,472.49	\$ 47,734.48	\$ 48,544.22	\$ 48,520
TEM Charge-Telesoft	\$ 23,788.08	\$ 17,258.32	\$ 16,296.63	\$ 15,840
Voice Seats and Per Occurrence	\$ 640,764.46	\$ 501,952.61	\$ 387,465.35	\$ 391,340
Network Seats & Per Occurrence	\$ 523,254.57	\$ 427,649.97	\$ 417,202.39	\$ 421,374
One Time Charges	\$ -	\$ 4,907.97	\$ 1,081.05	\$ -
Credits (Operational, SLR)	\$ (395.47)	\$ (448.81)	\$ (83.20)	\$ -
DEPARTMENT OF HOUSING - HD*	\$ 55,523.18	\$ 63,198.31	\$ 46,958.79	\$ 47,241
Carrier Charges	\$ 5,125.01	\$ 9,734.29	\$ 5,732.88	\$ 5,618
Carrier Charges-Infra	\$ 2,942.29	\$ 3,370.12	\$ 3,381.35	\$ 3,449
EIC Charge (Operations)	\$ 1,862.29	\$ 2,617.01	\$ 2,175.75	\$ 2,175
TEM Charge-Telesoft	\$ 917.11	\$ 934.87	\$ 730.83	\$ 710
Voice Seats and Per Occurrence	\$ 25,527.64	\$ 26,086.06	\$ 19,352.08	\$ 19,546
Network Seats & Per Occurrence	\$ 19,148.84	\$ 20,018.83	\$ 15,587.14	\$ 15,743
One Time Charges	\$ -	\$ 478.80	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (41.67)	\$ (1.24)	\$ -
DEPARTMENT OF INSURANCE - ID*	\$ 119,560.77	\$ 116,439.22	\$ 95,527.52	\$ 95,572
Carrier Charges	\$ 27,963.19	\$ 28,088.04	\$ 29,804.55	\$ 29,208
Carrier Charges-Infra	\$ 6,433.50	\$ 6,236.16	\$ 6,868.56	\$ 7,006
EIC Charge (Operations)	\$ 4,079.88	\$ 4,862.13	\$ 4,418.20	\$ 4,416
TEM Charge-Telesoft	\$ 1,971.30	\$ 1,747.25	\$ 1,482.80	\$ 1,441
Voice Seats and Per Occurrence	\$ 45,796.17	\$ 41,979.13	\$ 29,593.37	\$ 29,889
Network Seats & Per Occurrence	\$ 33,455.20	\$ 33,382.23	\$ 23,377.20	\$ 23,611
One Time Charges	\$ -	\$ 205.20	\$ -	\$ -
Credits (Operational, SLR)	\$ (138.47)	\$ (60.92)	\$ (17.16)	\$ -
DEPARTMENT OF LAND - LD*	\$ 116,420.52	\$ 108,589.38	\$ 84,379.09	\$ 85,157
Carrier Charges	\$ 5,037.52	\$ 1,091.54	\$ 1,883.08	\$ 1,845
Carrier Charges-Infra	\$ 6,214.96	\$ 5,827.94	\$ 6,054.90	\$ 6,176
EIC Charge (Operations)	\$ 3,846.30	\$ 4,529.32	\$ 3,901.99	\$ 3,900
TEM Charge-Telesoft	\$ 1,917.31	\$ 1,634.97	\$ 1,310.60	\$ 1,291
Voice Seats and Per Occurrence	\$ 49,073.01	\$ 42,782.15	\$ 31,140.67	\$ 31,452
Network Seats & Per Occurrence	\$ 50,335.63	\$ 52,785.73	\$ 40,091.91	\$ 40,493
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (4.21)	\$ (62.27)	\$ (4.06)	\$ -
DEPARTMENT OF PARKS - PR	\$ 208,931.19	\$ 200,079.27	\$ 201,190.48	\$ 199,561
Carrier Charges	\$ 100,432.58	\$ 97,862.95	\$ 112,524.00	\$ 110,274
Carrier Charges-Infra	\$ 11,303.68	\$ 10,693.20	\$ 14,400.90	\$ 14,689
EIC Charge (Operations)	\$ 7,127.58	\$ 8,257.33	\$ 9,301.78	\$ 9,297
TEM Charge-Telesoft	\$ 3,440.42	\$ 2,956.24	\$ 3,122.35	\$ 3,035
Voice Seats and Per Occurrence	\$ 51,450.18	\$ 47,223.68	\$ 35,237.77	\$ 35,590
Network Seats & Per Occurrence	\$ 35,237.01	\$ 32,332.57	\$ 26,411.75	\$ 26,676
One Time Charges	\$ -	\$ 889.20	\$ 205.20	\$ -
Credits (Operational, SLR)	\$ (60.26)	\$ (135.90)	\$ (13.27)	\$ -
DEPARTMENT OF PUBLIC SAFETY - PS*	\$ 1,414,318.45	\$ 1,443,857.65	\$ 1,243,927.94	\$ 1,242,785
Carrier Charges	\$ 361,132.60	\$ 371,560.45	\$ 383,438.58	\$ 375,770
Carrier Charges-Infra	\$ 79,102.47	\$ 78,144.23	\$ 89,136.40	\$ 90,919
EIC Charge (Operations)	\$ 48,444.82	\$ 60,266.53	\$ 57,480.27	\$ 57,452
TEM Charge-Telesoft	\$ 23,376.18	\$ 21,684.45	\$ 19,297.05	\$ 18,757
Voice Seats and Per Occurrence	\$ 568,002.87	\$ 516,202.52	\$ 384,808.61	\$ 388,657
Network Seats & Per Occurrence	\$ 335,174.22	\$ 396,439.46	\$ 308,149.95	\$ 311,231
One Time Charges	\$ -	\$ -	\$ 1,640.43	\$ -
Credits (Operational, SLR)	\$ (914.71)	\$ (439.99)	\$ (23.35)	\$ -
DEPARTMENT OF RACING - RC	\$ 11,890.51	\$ 7,982.51	\$ 6,658.37	\$ 6,638
Carrier Charges	\$ 2,466.35	\$ 2,357.74	\$ 2,816.97	\$ 2,761
Carrier Charges-Infra	\$ 668.79	\$ 414.99	\$ 474.92	\$ 484
EIC Charge (Operations)	\$ 430.53	\$ 334.94	\$ 308.83	\$ 309
TEM Charge-Telesoft	\$ 194.66	\$ 120.01	\$ 103.63	\$ 101
Voice Seats and Per Occurrence	\$ 4,671.39	\$ 2,763.15	\$ 1,727.59	\$ 1,745
Network Seats & Per Occurrence	\$ 3,458.79	\$ 1,991.68	\$ 1,226.43	\$ 1,239
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -

DEPARTMENT OF REAL ESTATE - RE	\$ 40,574.58	\$ 38,574.90	\$ 32,292.88	\$ 32,261
Carrier Charges	\$ 12,341.93	\$ 12,209.32	\$ 11,433.94	\$ 11,205
Carrier Charges-Infra	\$ 2,194.17	\$ 2,078.42	\$ 2,324.77	\$ 2,371
EIC Charge (Operations)	\$ 1,402.26	\$ 1,613.85	\$ 1,495.32	\$ 1,495
TEM Charge-Telesoft	\$ 668.02	\$ 580.34	\$ 502.13	\$ 488
Voice Seats and Per Occurrence	\$ 13,735.56	\$ 12,671.13	\$ 9,477.84	\$ 9,573
Network Seats & Per Occurrence	\$ 10,232.64	\$ 9,439.20	\$ 7,058.88	\$ 7,129
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (17.36)	\$ -	\$ -
DEPARTMENT OF REVENUE - RV*	\$ 889,834.50	\$ 1,058,074.15	\$ 789,372.20	\$ 792,701
Carrier Charges	\$ 110,576.66	\$ 193,822.57	\$ 110,565.03	\$ 108,354
Carrier Charges-Infra	\$ 47,502.16	\$ 57,353.21	\$ 56,752.24	\$ 57,887
EIC Charge (Operations)	\$ 30,089.62	\$ 44,422.88	\$ 36,426.18	\$ 36,408
TEM Charge-Telesoft	\$ 14,591.43	\$ 15,898.97	\$ 12,224.35	\$ 11,882
Voice Seats and Per Occurrence	\$ 406,622.56	\$ 336,776.89	\$ 270,040.39	\$ 272,741
Network Seats & Per Occurrence	\$ 278,073.58	\$ 411,047.38	\$ 302,405.42	\$ 305,429
One Time Charges	\$ 3,888.00	\$ 410.40	\$ 1,045.20	\$ -
Credits (Operational, SLR)	\$ (1,509.51)	\$ (1,658.15)	\$ (86.61)	\$ -
DEPARTMENT OF TRANSPORTATION - DT*	\$ 6,986,724.83	\$ 6,611,549.69	\$ 5,774,333.00	\$ 5,700,548
Carrier Charges	\$ 3,443,047.38	\$ 3,261,861.02	\$ 2,968,452.28	\$ 2,909,083
Carrier Charges-Infra	\$ 385,937.24	\$ 359,192.17	\$ 411,997.46	\$ 420,237
EIC Charge (Operations)	\$ 240,269.40	\$ 276,733.85	\$ 266,942.74	\$ 266,809
TEM Charge-Telesoft	\$ 115,037.61	\$ 99,473.35	\$ 89,613.45	\$ 87,104
Voice Seats and Per Occurrence	\$ 1,610,525.96	\$ 1,452,983.47	\$ 1,093,632.32	\$ 1,104,569
Network Seats & Per Occurrence	\$ 1,189,090.06	\$ 1,152,612.20	\$ 903,708.48	\$ 912,746
One Time Charges	\$ 5,027.40	\$ 9,485.43	\$ 40,446.29	\$ -
Credits (Operational, SLR)	\$ (2,210.22)	\$ (791.80)	\$ (460.02)	\$ -
DEPARTMENT OF WATER RESOURCES - WC	\$ 156,079.99	\$ 101,740.41	\$ 85,553.27	\$ 85,812
Carrier Charges	\$ 51,196.85	\$ 5,583.11	\$ 5,678.50	\$ 5,565
Carrier Charges-Infra	\$ 8,599.33	\$ 5,699.04	\$ 6,121.59	\$ 6,244
EIC Charge (Operations)	\$ 5,321.17	\$ 4,255.68	\$ 3,960.89	\$ 3,959
TEM Charge-Telesoft	\$ 2,572.12	\$ 1,535.19	\$ 1,330.50	\$ 1,293
Voice Seats and Per Occurrence	\$ 49,079.35	\$ 47,009.41	\$ 38,190.63	\$ 38,573
Network Seats & Per Occurrence	\$ 39,311.17	\$ 37,130.21	\$ 29,879.84	\$ 30,179
One Time Charges	\$ -	\$ 590.00	\$ 402.39	\$ -
Credits (Operational, SLR)	\$ -	\$ (62.23)	\$ (11.07)	\$ -
DEPT FIRE BUILDING LIFE SAFETY - MM	\$ 14,154.10	\$ 1,866.35	\$ (60.25)	\$ -
Carrier Charges	\$ 272.97	\$ 38.96	\$ -	\$ -
Carrier Charges-Infra	\$ 733.17	\$ 126.93	\$ -	\$ -
EIC Charge (Operations)	\$ 492.00	\$ 75.62	\$ -	\$ -
TEM Charge-Telesoft	\$ 233.37	\$ 29.88	\$ -	\$ -
Voice Seats and Per Occurrence	\$ 6,849.74	\$ 625.42	\$ -	\$ -
Network Seats & Per Occurrence	\$ 5,572.85	\$ 978.22	\$ (60.25)	\$ -
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (8.68)	\$ -	\$ -
DEPT LIQUOR LICENSES & CONTROL - LL	\$ 39,854.30	\$ 39,714.57	\$ 31,135.84	\$ 31,314
Carrier Charges	\$ 3,539.69	\$ 3,717.86	\$ 4,066.38	\$ 3,985
Carrier Charges-Infra	\$ 2,104.00	\$ 2,102.36	\$ 2,249.48	\$ 2,294
EIC Charge (Operations)	\$ 1,373.06	\$ 1,658.75	\$ 1,446.80	\$ 1,446
TEM Charge-Telesoft	\$ 657.67	\$ 596.39	\$ 486.07	\$ 472
Voice Seats and Per Occurrence	\$ 16,776.41	\$ 16,030.42	\$ 11,783.34	\$ 11,901
Network Seats & Per Occurrence	\$ 15,403.47	\$ 15,629.45	\$ 11,103.77	\$ 11,215
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (20.66)	\$ -	\$ -
DEPT OF ECONOMIC SECURITY - DE*	\$ 13,557,365.51	\$ 12,603,130.25	\$ 11,990,103.60	\$ 10,902,539
Carrier Charges	\$ 4,718,558.81	\$ 4,419,572.21	\$ 4,510,241.26	\$ 4,420,036
Carrier Charges-Infra	\$ 754,588.16	\$ 685,208.61	\$ 783,883.07	\$ 799,561
EIC Charge (Operations)	\$ 466,198.58	\$ 527,782.32	\$ 547,466.13	\$ 547,192
TEM Charge-Telesoft	\$ 223,310.99	\$ 189,844.33	\$ 183,798.26	\$ 178,652
Voice Seats and Per Occurrence	\$ 4,330,824.28	\$ 3,865,492.26	\$ 2,784,132.94	\$ 2,811,974
Network Seats & Per Occurrence	\$ 3,065,524.92	\$ 2,878,313.03	\$ 2,123,884.59	\$ 2,145,123
One Time Charges	\$ 11,664.00	\$ 41,215.68	\$ 1,057,946.23	\$ -
Credits (Operational, SLR)	\$ (13,304.23)	\$ (4,298.19)	\$ (1,248.88)	\$ -
DEPT OF ENVIRONMENTAL QUALITY - EV*	\$ 399,526.47	\$ 368,664.75	\$ 307,417.71	\$ 309,525
Carrier Charges	\$ 27,963.92	\$ 27,085.46	\$ 28,994.92	\$ 28,415
Carrier Charges-Infra	\$ 21,914.95	\$ 19,957.12	\$ 22,002.76	\$ 22,443
EIC Charge (Operations)	\$ 13,687.22	\$ 15,383.02	\$ 14,210.20	\$ 14,203
TEM Charge-Telesoft	\$ 6,573.82	\$ 5,545.75	\$ 4,773.89	\$ 4,640
Voice Seats and Per Occurrence	\$ 184,566.24	\$ 163,863.65	\$ 130,105.75	\$ 131,407
Network Seats & Per Occurrence	\$ 144,409.92	\$ 136,907.53	\$ 107,344.02	\$ 108,417
One Time Charges	\$ 410.40	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (77.78)	\$ (13.83)	\$ -

DEPT OF JUVENILE CORRECTIONS - DJ*	\$	196,825.53	\$	179,255.47	\$	126,433.98	\$	127,115
Carrier Charges	\$	46,747.49	\$	24,339.32	\$	17,976.79	\$	17,617
Carrier Charges-Infra	\$	10,525.11	\$	9,709.05	\$	9,148.22	\$	9,331
EIC Charge (Operations)	\$	6,565.53	\$	7,454.42	\$	5,853.25	\$	5,850
TEM Charge-Telesoft	\$	3,238.90	\$	2,702.19	\$	1,965.59	\$	1,911
Voice Seats and Per Occurrence	\$	67,725.39	\$	65,236.81	\$	44,109.54	\$	44,551
Network Seats & Per Occurrence	\$	62,033.64	\$	69,898.49	\$	47,381.53	\$	47,855
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(10.53)	\$	(84.81)	\$	(0.94)	\$	-
DEPT OF VETERANS SERVICES - VS*	\$	385,514.68	\$	349,511.86	\$	301,816.87	\$	301,335
Carrier Charges	\$	132,687.96	\$	109,909.66	\$	113,233.44	\$	110,969
Carrier Charges-Infra	\$	20,665.88	\$	18,948.15	\$	21,761.10	\$	22,196
EIC Charge (Operations)	\$	13,240.93	\$	14,558.86	\$	13,994.10	\$	13,987
TEM Charge-Telesoft	\$	6,346.43	\$	5,229.57	\$	4,693.73	\$	4,562
Voice Seats and Per Occurrence	\$	139,267.08	\$	130,180.16	\$	94,149.29	\$	95,091
Network Seats & Per Occurrence	\$	72,726.99	\$	70,913.05	\$	53,990.03	\$	54,530
One Time Charges	\$	604.80	\$	205.20	\$	-	\$	-
Credits (Operational, SLR)	\$	(25.39)	\$	(432.79)	\$	(4.82)	\$	-
EARLY CHILDHOOD DEV HEALTH BD - CD*	\$	295,858.87	\$	284,222.70	\$	266,217.49	\$	264,322
Carrier Charges	\$	133,557.36	\$	118,903.42	\$	129,121.89	\$	126,539
Carrier Charges-Infra	\$	16,044.51	\$	15,311.23	\$	18,916.37	\$	19,295
EIC Charge (Operations)	\$	9,978.92	\$	11,889.04	\$	12,281.12	\$	12,275
TEM Charge-Telesoft	\$	4,871.60	\$	4,270.33	\$	4,123.32	\$	4,008
Voice Seats and Per Occurrence	\$	66,721.02	\$	61,915.23	\$	46,528.73	\$	46,994
Network Seats & Per Occurrence	\$	64,685.46	\$	71,977.94	\$	54,664.63	\$	55,211
One Time Charges	\$	-	\$	-	\$	600.00	\$	-
Credits (Operational, SLR)	\$	-	\$	(44.49)	\$	(18.57)	\$	-
EMERGENCY & MILITARY AFFAIRS - MA*	\$	129,962.71	\$	134,459.55	\$	120,722.02	\$	120,200
Carrier Charges	\$	55,611.08	\$	53,020.22	\$	56,208.37	\$	55,084
Carrier Charges-Infra	\$	7,002.04	\$	7,249.76	\$	8,627.24	\$	8,800
EIC Charge (Operations)	\$	4,345.87	\$	5,603.64	\$	5,565.30	\$	5,563
TEM Charge-Telesoft	\$	2,145.50	\$	2,011.80	\$	1,868.41	\$	1,816
Voice Seats and Per Occurrence	\$	30,297.41	\$	29,127.96	\$	20,936.41	\$	21,146
Network Seats & Per Occurrence	\$	30,708.76	\$	37,500.08	\$	27,516.43	\$	27,792
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(147.95)	\$	(53.91)	\$	(0.14)	\$	-
EXPOSITION AND STATE FAIR - CL	\$	43,912.59	\$	44,340.03	\$	46,770.50	\$	46,453
Carrier Charges	\$	21,139.71	\$	22,574.83	\$	25,907.72	\$	25,390
Carrier Charges-Infra	\$	2,362.27	\$	2,384.76	\$	3,353.17	\$	3,420
EIC Charge (Operations)	\$	1,512.42	\$	1,865.89	\$	2,160.47	\$	2,159
TEM Charge-Telesoft	\$	727.18	\$	669.44	\$	725.36	\$	705
Voice Seats and Per Occurrence	\$	10,052.84	\$	8,813.97	\$	7,401.43	\$	7,475
Network Seats & Per Occurrence	\$	8,118.17	\$	8,047.12	\$	7,231.29	\$	7,304
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(15.98)	\$	(8.94)	\$	-
FUNERAL DIRECTORS & EMBALMERS - FD	\$	2,908.14	\$	2,823.97	\$	2,236.45	\$	2,253
Carrier Charges	\$	93.27	\$	75.58	\$	155.36	\$	152
Carrier Charges-Infra	\$	136.89	\$	139.57	\$	156.31	\$	159
EIC Charge (Operations)	\$	99.56	\$	117.76	\$	103.55	\$	103
TEM Charge-Telesoft	\$	47.98	\$	42.44	\$	34.79	\$	34
Voice Seats and Per Occurrence	\$	1,369.65	\$	1,336.72	\$	999.84	\$	1,010
Network Seats & Per Occurrence	\$	1,160.79	\$	1,111.90	\$	786.60	\$	794
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
Office of the Governor - GV*	\$	74,882.16	\$	75,795.41	\$	62,011.44	\$	62,521
Carrier Charges	\$	1,271.34	\$	1,427.32	\$	3,034.90	\$	2,974
Carrier Charges-Infra	\$	4,071.26	\$	3,993.74	\$	4,460.44	\$	4,550
EIC Charge (Operations)	\$	2,509.56	\$	3,163.99	\$	2,870.16	\$	2,869
TEM Charge-Telesoft	\$	1,235.11	\$	1,138.51	\$	963.94	\$	937
Voice Seats and Per Occurrence	\$	38,130.35	\$	37,350.31	\$	29,303.40	\$	29,596
Network Seats & Per Occurrence	\$	27,745.89	\$	28,751.38	\$	21,381.39	\$	21,595
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(81.35)	\$	(29.84)	\$	(2.79)	\$	-
Gobierno del Estado de Sonora - B2	\$	2,059.98	\$	1,914.18	\$	1,488.75	\$	1,502
Carrier Charges	\$	2.89	\$	4.19	\$	19.08	\$	19
Carrier Charges-Infra	\$	102.41	\$	95.16	\$	101.57	\$	104
EIC Charge (Operations)	\$	71.13	\$	79.77	\$	68.81	\$	69
TEM Charge-Telesoft	\$	33.87	\$	28.75	\$	23.09	\$	22
Voice Seats and Per Occurrence	\$	1,041.84	\$	961.11	\$	718.92	\$	726
Network Seats & Per Occurrence	\$	807.84	\$	745.20	\$	557.28	\$	563
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-

Gov Ofc - AZ Mexico Commission - A5	\$	4,323.61	\$	3,793.31	\$	4,101.90	\$	4,127
Carrier Charges	\$	40.61	\$	229.81	\$	465.83	\$	457
Carrier Charges-Infra	\$	222.15	\$	190.64	\$	283.97	\$	290
EIC Charge (Operations)	\$	151.92	\$	158.72	\$	189.32	\$	189
TEM Charge-Telesoft	\$	71.09	\$	57.00	\$	63.53	\$	62
Voice Seats and Per Occurrence	\$	2,332.17	\$	1,935.76	\$	1,863.48	\$	1,882
Network Seats & Per Occurrence	\$	1,505.67	\$	1,223.90	\$	1,235.77	\$	1,248
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(2.52)	\$	-	\$	-
Gov Ofc - Education Innovation - C1	\$	1,568.49	\$	1,492.11	\$	1,652.91	\$	1,668
Carrier Charges	\$	121.41	\$	1.29	\$	25.90	\$	25
Carrier Charges-Infra	\$	76.49	\$	75.40	\$	110.43	\$	113
EIC Charge (Operations)	\$	53.53	\$	62.28	\$	76.39	\$	76
TEM Charge-Telesoft	\$	25.81	\$	25.36	\$	25.64	\$	25
Voice Seats and Per Occurrence	\$	752.69	\$	835.14	\$	860.37	\$	869
Network Seats & Per Occurrence	\$	538.56	\$	496.80	\$	554.18	\$	560
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(1.16)	\$	-	\$	-
Gov Ofc - Extradition - B1	\$	681.12	\$	631.40	\$	490.90	\$	495
Carrier Charges	\$	-	\$	0.00	\$	4.04	\$	4
Carrier Charges-Infra	\$	29.81	\$	26.85	\$	31.18	\$	32
EIC Charge (Operations)	\$	23.53	\$	26.30	\$	22.68	\$	23
TEM Charge-Telesoft	\$	11.22	\$	9.48	\$	7.60	\$	7
Voice Seats and Per Occurrence	\$	347.28	\$	320.37	\$	239.64	\$	242
Network Seats & Per Occurrence	\$	269.28	\$	248.40	\$	185.76	\$	188
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
Gov Ofc - GOCYF - A6	\$	15,083.13	\$	21,433.29	\$	19,038.54	\$	19,170
Carrier Charges	\$	1,124.30	\$	1,822.07	\$	1,753.94	\$	1,719
Carrier Charges-Infra	\$	761.63	\$	1,139.90	\$	1,357.23	\$	1,384
EIC Charge (Operations)	\$	481.62	\$	897.08	\$	878.57	\$	878
TEM Charge-Telesoft	\$	248.60	\$	321.82	\$	295.12	\$	287
Voice Seats and Per Occurrence	\$	7,076.02	\$	9,887.58	\$	8,438.64	\$	8,523
Network Seats & Per Occurrence	\$	5,390.96	\$	7,364.84	\$	6,315.84	\$	6,379
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	(0.80)	\$	-
Gov Ofc - Tucson Office - B3	\$	3,723.88	\$	4,153.60	\$	3,747.16	\$	3,779
Carrier Charges	\$	52.79	\$	70.57	\$	131.53	\$	129
Carrier Charges-Infra	\$	187.62	\$	206.43	\$	260.93	\$	266
EIC Charge (Operations)	\$	128.65	\$	173.75	\$	173.27	\$	173
TEM Charge-Telesoft	\$	61.30	\$	61.92	\$	58.19	\$	57
Voice Seats and Per Occurrence	\$	1,947.12	\$	2,135.73	\$	1,822.92	\$	1,841
Network Seats & Per Occurrence	\$	1,346.40	\$	1,505.20	\$	1,300.32	\$	1,313
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
Gv African American Commission - C4	\$	683.23	\$	636.01	\$	170.85	\$	172
Carrier Charges	\$	2.10	\$	4.40	\$	2.91	\$	3
Carrier Charges-Infra	\$	29.81	\$	26.86	\$	11.43	\$	12
EIC Charge (Operations)	\$	23.55	\$	26.49	\$	11.03	\$	11
TEM Charge-Telesoft	\$	11.21	\$	9.49	\$	3.68	\$	4
Voice Seats and Per Occurrence	\$	347.28	\$	320.37	\$	79.88	\$	81
Network Seats & Per Occurrence	\$	269.28	\$	248.40	\$	61.92	\$	63
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
Gv Strategic Planning & Budget - A1	\$	16,836.06	\$	15,756.79	\$	11,938.14	\$	12,045
Carrier Charges	\$	42.19	\$	55.75	\$	269.43	\$	264
Carrier Charges-Infra	\$	900.80	\$	851.75	\$	855.40	\$	873
EIC Charge (Operations)	\$	585.44	\$	657.15	\$	551.72	\$	551
TEM Charge-Telesoft	\$	279.51	\$	236.80	\$	185.35	\$	180
Voice Seats and Per Occurrence	\$	8,565.40	\$	7,993.74	\$	5,775.80	\$	5,834
Network Seats & Per Occurrence	\$	6,462.72	\$	5,961.60	\$	4,300.44	\$	4,343
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
INDUSTRIAL COMMISSION - IC*	\$	306,469.98	\$	287,284.15	\$	245,456.01	\$	241,788
Carrier Charges	\$	40,943.52	\$	34,937.39	\$	38,500.64	\$	37,731
Carrier Charges-Infra	\$	16,643.85	\$	15,517.64	\$	17,221.07	\$	17,565
EIC Charge (Operations)	\$	10,433.84	\$	11,992.36	\$	11,325.23	\$	11,320
TEM Charge-Telesoft	\$	5,051.42	\$	4,317.14	\$	3,803.22	\$	3,697
Voice Seats and Per Occurrence	\$	136,461.16	\$	125,513.13	\$	95,096.57	\$	96,048
Network Seats & Per Occurrence	\$	97,252.56	\$	94,793.15	\$	74,681.13	\$	75,428
One Time Charges	\$	-	\$	268.26	\$	4,862.07	\$	-
Credits (Operational, SLR)	\$	(316.37)	\$	(54.92)	\$	(33.92)	\$	-

LOTTERY - LO*	\$	208,429.49	\$	218,504.50	\$	268,344.41	\$	213,429
Carrier Charges	\$	71,462.79	\$	91,644.22	\$	108,775.19	\$	106,600
Carrier Charges-Infra	\$	10,880.37	\$	10,942.33	\$	15,178.91	\$	15,482
EIC Charge (Operations)	\$	6,832.65	\$	9,255.01	\$	12,113.83	\$	12,108
TEM Charge-Telesoft	\$	3,276.22	\$	3,289.55	\$	4,064.76	\$	3,951
Voice Seats and Per Occurrence	\$	52,154.93	\$	41,966.69	\$	35,816.00	\$	36,174
Network Seats & Per Occurrence	\$	54,634.79	\$	44,997.39	\$	38,726.21	\$	39,113
One Time Charges	\$	9,190.80	\$	16,423.28	\$	53,673.44	\$	-
Credits (Operational, SLR)	\$	(3.06)	\$	(13.97)	\$	(3.93)	\$	-
MINE INSPECTOR - MI	\$	11,774.26	\$	10,875.28	\$	8,602.76	\$	8,527
Carrier Charges	\$	82.31	\$	92.91	\$	265.73	\$	260
Carrier Charges-Infra	\$	614.11	\$	563.67	\$	598.00	\$	610
EIC Charge (Operations)	\$	406.72	\$	453.71	\$	397.25	\$	397
TEM Charge-Telesoft	\$	193.92	\$	163.83	\$	133.53	\$	130
Voice Seats and Per Occurrence	\$	5,929.80	\$	5,477.28	\$	4,119.72	\$	4,161
Network Seats & Per Occurrence	\$	4,547.40	\$	4,132.56	\$	2,939.51	\$	2,969
One Time Charges	\$	-	\$	-	\$	150.00	\$	-
Credits (Operational, SLR)	\$	-	\$	(8.68)	\$	(0.98)	\$	-
NATUROPATHIC PHYS BD MED EXAM - NB	\$	1,460.32	\$	1,365.36	\$	1,036.19	\$	1,045
Carrier Charges	\$	10.79	\$	24.96	\$	39.61	\$	39
Carrier Charges-Infra	\$	69.50	\$	67.42	\$	71.91	\$	73
EIC Charge (Operations)	\$	50.35	\$	56.85	\$	47.89	\$	48
TEM Charge-Telesoft	\$	23.96	\$	20.51	\$	16.04	\$	16
Voice Seats and Per Occurrence	\$	694.56	\$	640.74	\$	476.70	\$	481
Network Seats & Per Occurrence	\$	611.16	\$	554.88	\$	384.04	\$	388
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
NAVIGABLE STREAM ADJUDICA COMM - NS	\$	620.87	\$	592.99	\$	490.91	\$	495
Carrier Charges	\$	0.09	\$	-	\$	4.05	\$	4
Carrier Charges-Infra	\$	31.99	\$	24.75	\$	31.18	\$	32
EIC Charge (Operations)	\$	22.51	\$	24.78	\$	22.68	\$	23
TEM Charge-Telesoft	\$	10.20	\$	8.83	\$	7.60	\$	7
Voice Seats and Per Occurrence	\$	421.44	\$	332.56	\$	239.64	\$	242
Network Seats & Per Occurrence	\$	134.64	\$	202.07	\$	185.76	\$	188
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
NORTHERN ARIZONA UNIVERSITY - NA	\$	170.52	\$	189.78	\$	52.79	\$	53
Carrier Charges	\$	-	\$	-	\$	3.22	\$	3
Carrier Charges-Infra	\$	-	\$	3.62	\$	2.84	\$	3
EIC Charge (Operations)	\$	5.52	\$	7.79	\$	2.37	\$	2
TEM Charge-Telesoft	\$	2.85	\$	2.85	\$	0.80	\$	1
Voice Seats and Per Occurrence	\$	-	\$	-	\$	-	\$	-
Network Seats & Per Occurrence	\$	162.15	\$	175.52	\$	43.56	\$	44
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
OFFICE OF ECONOMIC OPPORTUNITY - EO	\$	-	\$	17,054.64	\$	19,817.04	\$	19,968
Carrier Charges	\$	-	\$	1,334.92	\$	1,785.22	\$	1,750
Carrier Charges-Infra	\$	-	\$	846.36	\$	1,414.39	\$	1,443
EIC Charge (Operations)	\$	-	\$	716.50	\$	919.97	\$	920
TEM Charge-Telesoft	\$	-	\$	241.45	\$	309.18	\$	301
Voice Seats and Per Occurrence	\$	-	\$	7,216.64	\$	7,993.07	\$	8,073
Network Seats & Per Occurrence	\$	-	\$	6,703.57	\$	7,408.26	\$	7,482
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(4.80)	\$	(13.05)	\$	-
OFFICE OF HIGHWAY SAFETY - GH	\$	22,164.15	\$	11,905.17	\$	9,927.14	\$	10,005
Carrier Charges	\$	7,157.64	\$	325.08	\$	587.96	\$	576
Carrier Charges-Infra	\$	1,304.44	\$	633.00	\$	703.79	\$	718
EIC Charge (Operations)	\$	829.30	\$	496.57	\$	458.94	\$	459
TEM Charge-Telesoft	\$	362.25	\$	178.78	\$	154.13	\$	150
Voice Seats and Per Occurrence	\$	6,498.26	\$	5,320.32	\$	4,207.34	\$	4,249
Network Seats & Per Occurrence	\$	6,012.26	\$	4,961.26	\$	3,814.98	\$	3,853
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(9.84)	\$	-	\$	-
OFFICE OF THE STATE FORESTER - FO	\$	133,713.22	\$	121,731.82	\$	107,480.30	\$	107,222
Carrier Charges	\$	60,071.85	\$	49,752.16	\$	43,360.44	\$	42,493
Carrier Charges-Infra	\$	7,335.02	\$	6,445.29	\$	7,821.37	\$	7,978
EIC Charge (Operations)	\$	4,640.85	\$	5,084.32	\$	4,964.02	\$	4,962
TEM Charge-Telesoft	\$	2,206.91	\$	1,843.48	\$	1,666.99	\$	1,620
Voice Seats and Per Occurrence	\$	33,004.38	\$	31,796.34	\$	27,386.18	\$	27,660
Network Seats & Per Occurrence	\$	26,454.71	\$	26,639.80	\$	22,286.28	\$	22,509
One Time Charges	\$	-	\$	205.20	\$	-	\$	-
Credits (Operational, SLR)	\$	(0.50)	\$	(34.77)	\$	(4.98)	\$	-

OFFICE OF THE ATTORNEY GENERAL - AG*	\$ 628,333.17	\$ 661,793.63	\$ 588,577.61	\$ 561,401
Carrier Charges	\$ 19,230.11	\$ 17,091.25	\$ 43,389.93	\$ 42,522
Carrier Charges-Infra	\$ 33,893.99	\$ 35,134.67	\$ 39,748.93	\$ 40,544
EIC Charge (Operations)	\$ 21,640.56	\$ 27,676.17	\$ 27,182.02	\$ 27,168
TEM Charge-Telesoft	\$ 10,364.07	\$ 9,934.97	\$ 9,131.52	\$ 8,876
Voice Seats and Per Occurrence	\$ 308,333.18	\$ 296,741.49	\$ 220,928.63	\$ 223,138
Network Seats & Per Occurrence	\$ 235,159.75	\$ 275,868.87	\$ 216,983.10	\$ 219,153
One Time Charges	\$ -	\$ -	\$ 31,232.16	\$ -
Credits (Operational, SLR)	\$ (288.49)	\$ (653.79)	\$ (18.68)	\$ -
OFFICE OF TOURISM - TO	\$ 29,546.94	\$ 30,022.17	\$ 26,527.34	\$ 26,577
Carrier Charges	\$ 1,769.55	\$ 4,770.03	\$ 6,920.46	\$ 6,782
Carrier Charges-Infra	\$ 1,634.42	\$ 1,588.32	\$ 1,891.67	\$ 1,930
EIC Charge (Operations)	\$ 1,035.93	\$ 1,248.83	\$ 1,226.41	\$ 1,226
TEM Charge-Telesoft	\$ 485.09	\$ 445.63	\$ 411.97	\$ 400
Voice Seats and Per Occurrence	\$ 14,060.61	\$ 11,769.85	\$ 7,615.56	\$ 7,692
Network Seats & Per Occurrence	\$ 10,561.34	\$ 10,003.83	\$ 8,462.71	\$ 8,547
One Time Charges	\$ -	\$ 205.20	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (9.52)	\$ (1.44)	\$ -
OFFICE OF TREASURER - TR	\$ 25,335.56	\$ 25,056.78	\$ 20,382.86	\$ 20,523
Carrier Charges	\$ 1,742.50	\$ 1,723.37	\$ 1,880.64	\$ 1,843
Carrier Charges-Infra	\$ 1,361.44	\$ 1,348.24	\$ 1,456.48	\$ 1,486
EIC Charge (Operations)	\$ 874.75	\$ 1,045.74	\$ 941.45	\$ 941
TEM Charge-Telesoft	\$ 416.92	\$ 376.62	\$ 316.25	\$ 307
Voice Seats and Per Occurrence	\$ 11,734.69	\$ 11,310.62	\$ 8,627.04	\$ 8,713
Network Seats & Per Occurrence	\$ 9,205.26	\$ 9,049.23	\$ 7,161.00	\$ 7,233
One Time Charges	\$ -	\$ 205.20	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (2.24)	\$ -	\$ -
PERSONNEL BOARD - PB	\$ 2,748.61	\$ 2,556.00	\$ 1,270.44	\$ 1,282
Carrier Charges	\$ 2.92	\$ 3.77	\$ 20.07	\$ 20
Carrier Charges-Infra	\$ 139.35	\$ 132.16	\$ 95.29	\$ 97
EIC Charge (Operations)	\$ 94.79	\$ 106.59	\$ 60.24	\$ 60
TEM Charge-Telesoft	\$ 45.31	\$ 38.40	\$ 20.18	\$ 20
Voice Seats and Per Occurrence	\$ 1,389.12	\$ 1,281.48	\$ 601.93	\$ 608
Network Seats & Per Occurrence	\$ 1,077.12	\$ 993.60	\$ 472.73	\$ 477
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -
PHARMACY BOARD - PM	\$ 12,656.71	\$ 12,547.36	\$ 11,139.12	\$ 11,237
Carrier Charges	\$ 1,082.10	\$ 1,210.70	\$ 537.26	\$ 527
Carrier Charges-Infra	\$ 656.82	\$ 657.10	\$ 801.19	\$ 817
EIC Charge (Operations)	\$ 433.83	\$ 526.13	\$ 515.04	\$ 515
TEM Charge-Telesoft	\$ 208.60	\$ 189.36	\$ 172.97	\$ 168
Voice Seats and Per Occurrence	\$ 5,302.19	\$ 4,597.84	\$ 4,683.12	\$ 4,730
Network Seats & Per Occurrence	\$ 4,973.17	\$ 5,369.53	\$ 4,435.98	\$ 4,480
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ (3.30)	\$ (6.44)	\$ -
PRESCOTT HISTORICAL SOCIETY - PH	\$ 17,203.49	\$ 15,580.73	\$ 11,878.98	\$ 11,926
Carrier Charges	\$ 3,460.05	\$ 3,410.35	\$ 2,308.47	\$ 2,262
Carrier Charges-Infra	\$ 934.06	\$ 836.92	\$ 857.93	\$ 875
EIC Charge (Operations)	\$ 599.57	\$ 650.60	\$ 550.08	\$ 550
TEM Charge-Telesoft	\$ 283.19	\$ 234.31	\$ 184.92	\$ 180
Voice Seats and Per Occurrence	\$ 6,746.64	\$ 6,223.89	\$ 4,613.61	\$ 4,660
Network Seats & Per Occurrence	\$ 5,182.87	\$ 4,280.88	\$ 3,365.57	\$ 3,399
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (2.89)	\$ (56.22)	\$ (1.60)	\$ -
PROSECUTING ATTORNEYS COUNCIL - B6	\$ 8,938.32	\$ 8,122.23	\$ 6,714.24	\$ 6,723
Carrier Charges	\$ 1,924.20	\$ 1,969.41	\$ 1,963.07	\$ 1,924
Carrier Charges-Infra	\$ 474.20	\$ 429.97	\$ 475.94	\$ 485
EIC Charge (Operations)	\$ 309.19	\$ 339.16	\$ 310.25	\$ 310
TEM Charge-Telesoft	\$ 147.09	\$ 122.32	\$ 104.15	\$ 101
Voice Seats and Per Occurrence	\$ 2,778.24	\$ 2,352.56	\$ 1,677.48	\$ 1,694
Network Seats & Per Occurrence	\$ 3,305.40	\$ 2,908.81	\$ 2,185.80	\$ 2,208
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ (2.45)	\$ -
RADIATION REGULATORY AGENCY - AE	\$ 25,140.59	\$ 26,606.37	\$ 16,868.54	\$ -
Carrier Charges	\$ 11,086.90	\$ 10,755.58	\$ 7,959.25	\$ -
Carrier Charges-Infra	\$ 1,370.69	\$ 1,408.21	\$ 1,267.47	\$ -
EIC Charge (Operations)	\$ 870.72	\$ 1,115.13	\$ 812.03	\$ -
TEM Charge-Telesoft	\$ 413.82	\$ 399.57	\$ 272.50	\$ -
Voice Seats and Per Occurrence	\$ 6,364.94	\$ 6,267.15	\$ 3,183.15	\$ -
Network Seats & Per Occurrence	\$ 5,034.13	\$ 6,663.05	\$ 3,405.10	\$ -
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (0.61)	\$ (2.32)	\$ (30.96)	\$ -

REGISTRAR OF CONTRACTORS - RG*	\$ 114,744.47	\$ 111,332.55	\$ 79,479.91	\$ 80,082
Carrier Charges	\$ 18,459.32	\$ 6,640.01	\$ 5,942.97	\$ 5,824
Carrier Charges-Infra	\$ 6,343.17	\$ 5,975.64	\$ 5,722.36	\$ 5,837
EIC Charge (Operations)	\$ 3,880.41	\$ 4,617.34	\$ 3,676.29	\$ 3,674
TEM Charge-Telesoft	\$ 1,889.68	\$ 1,670.04	\$ 1,234.56	\$ 1,200
Voice Seats and Per Occurrence	\$ 52,815.57	\$ 61,255.41	\$ 44,247.23	\$ 44,690
Network Seats & Per Occurrence	\$ 31,699.80	\$ 30,662.24	\$ 18,670.10	\$ 18,857
One Time Charges	\$ -	\$ 547.20	\$ -	\$ -
Credits (Operational, SLR)	\$ (343.48)	\$ (35.33)	\$ (13.60)	\$ -
RES UTILITY CONSUMER OFFICE - UO	\$ 7,999.39	\$ 7,737.66	\$ 6,193.47	\$ 6,046
Carrier Charges	\$ 89.78	\$ 136.46	\$ 121.13	\$ 119
Carrier Charges-Infra	\$ 425.02	\$ 406.84	\$ 423.57	\$ 432
EIC Charge (Operations)	\$ 276.58	\$ 322.47	\$ 286.69	\$ 287
TEM Charge-Telesoft	\$ 131.73	\$ 116.10	\$ 96.27	\$ 94
Voice Seats and Per Occurrence	\$ 3,820.08	\$ 3,524.07	\$ 2,727.14	\$ 2,754
Network Seats & Per Occurrence	\$ 3,256.20	\$ 3,026.52	\$ 2,337.48	\$ 2,361
One Time Charges	\$ -	\$ 205.20	\$ 201.19	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ -	\$ -
RETIREMENT SYSTEM - RT*	\$ 298,180.33	\$ 316,835.30	\$ 242,719.65	\$ 243,185
Carrier Charges	\$ 81,258.55	\$ 83,985.31	\$ 48,074.12	\$ 47,113
Carrier Charges-Infra	\$ 16,587.54	\$ 15,800.24	\$ 18,600.98	\$ 18,973
EIC Charge (Operations)	\$ 10,194.28	\$ 13,155.85	\$ 11,158.08	\$ 11,153
TEM Charge-Telesoft	\$ 4,904.59	\$ 4,711.76	\$ 3,746.95	\$ 3,642
Voice Seats and Per Occurrence	\$ 102,527.16	\$ 111,058.50	\$ 96,188.60	\$ 97,150
Network Seats & Per Occurrence	\$ 82,547.09	\$ 85,278.34	\$ 64,509.49	\$ 65,155
One Time Charges	\$ 273.60	\$ 2,937.60	\$ 504.20	\$ -
Credits (Operational, SLR)	\$ (112.48)	\$ (92.30)	\$ (62.77)	\$ -
SCHOOL FACILITIES BOARD - SF	\$ 14,352.22	\$ 13,242.96	\$ 11,331.72	\$ 11,025
Carrier Charges	\$ 98.86	\$ 110.34	\$ 370.98	\$ 364
Carrier Charges-Infra	\$ 730.25	\$ 699.68	\$ 779.09	\$ 795
EIC Charge (Operations)	\$ 481.45	\$ 551.91	\$ 528.05	\$ 528
TEM Charge-Telesoft	\$ 229.57	\$ 199.30	\$ 177.46	\$ 172
Voice Seats and Per Occurrence	\$ 6,946.73	\$ 6,538.04	\$ 5,157.55	\$ 5,209
Network Seats & Per Occurrence	\$ 5,454.96	\$ 5,144.85	\$ 3,917.95	\$ 3,957
One Time Charges	\$ 410.40	\$ -	\$ 402.40	\$ -
Credits (Operational, SLR)	\$ -	\$ (1.16)	\$ (1.76)	\$ -
SCHOOL FOR THE DEAF AND BLIND - SD*	\$ 501,333.52	\$ 508,179.58	\$ 423,529.22	\$ 424,953
Carrier Charges	\$ 102,328.18	\$ 101,620.80	\$ 91,494.17	\$ 89,664
Carrier Charges-Infra	\$ 25,779.20	\$ 28,146.85	\$ 30,510.53	\$ 31,121
EIC Charge (Operations)	\$ 16,610.44	\$ 21,231.33	\$ 19,607.32	\$ 19,598
TEM Charge-Telesoft	\$ 8,258.01	\$ 7,644.68	\$ 6,584.94	\$ 6,401
Voice Seats and Per Occurrence	\$ 177,722.00	\$ 161,162.25	\$ 121,536.44	\$ 122,752
Network Seats & Per Occurrence	\$ 171,415.00	\$ 189,344.35	\$ 153,879.16	\$ 155,418
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (779.31)	\$ (970.68)	\$ (83.34)	\$ -
SECRETARY OF STATE - ST*	\$ 53,990.67	\$ 68,650.42	\$ 116,450.62	\$ 116,920
Carrier Charges	\$ 3,432.69	\$ 6,113.65	\$ 22,298.43	\$ 21,852
Carrier Charges-Infra	\$ 2,666.43	\$ 3,691.79	\$ 8,052.02	\$ 8,213
EIC Charge (Operations)	\$ 1,648.88	\$ 2,859.43	\$ 5,333.17	\$ 5,331
TEM Charge-Telesoft	\$ 897.45	\$ 1,035.73	\$ 1,791.33	\$ 1,741
Voice Seats and Per Occurrence	\$ 23,827.99	\$ 32,849.27	\$ 50,718.76	\$ 51,226
Network Seats & Per Occurrence	\$ 21,571.46	\$ 22,124.48	\$ 28,274.31	\$ 28,557
One Time Charges	\$ -	\$ -	\$ -	\$ -
Credits (Operational, SLR)	\$ (54.23)	\$ (23.93)	\$ (17.40)	\$ -
STATE BOARD OF EDUCATION - EB	\$ 11,127.58	\$ 8,259.41	\$ 6,777.85	\$ 6,538
Carrier Charges	\$ 139.30	\$ 670.43	\$ 1,126.66	\$ 1,104
Carrier Charges-Infra	\$ 515.38	\$ 448.61	\$ 459.34	\$ 469
EIC Charge (Operations)	\$ 370.54	\$ 344.14	\$ 314.05	\$ 314
TEM Charge-Telesoft	\$ 184.68	\$ 125.71	\$ 105.50	\$ 103
Voice Seats and Per Occurrence	\$ 5,574.46	\$ 3,708.78	\$ 2,541.84	\$ 2,567
Network Seats & Per Occurrence	\$ 4,343.22	\$ 2,965.22	\$ 1,962.20	\$ 1,982
One Time Charges	\$ -	\$ -	\$ 268.26	\$ -
Credits (Operational, SLR)	\$ -	\$ (3.48)	\$ -	\$ -
STATE BOARDS - B8	\$ 5,529.76	\$ 4,473.61	\$ 10,407.44	\$ 10,194
Carrier Charges	\$ 29.10	\$ 14.06	\$ 217.93	\$ 214
Carrier Charges-Infra	\$ 286.08	\$ 230.66	\$ 609.94	\$ 622
EIC Charge (Operations)	\$ 191.80	\$ 186.55	\$ 455.48	\$ 455
TEM Charge-Telesoft	\$ 90.90	\$ 67.28	\$ 153.02	\$ 149
Voice Seats and Per Occurrence	\$ 2,912.28	\$ 2,405.46	\$ 4,087.32	\$ 4,128
Network Seats & Per Occurrence	\$ 2,019.60	\$ 1,569.60	\$ 4,580.51	\$ 4,626
One Time Charges	\$ -	\$ -	\$ 364.00	\$ -
Credits (Operational, SLR)	\$ -	\$ -	\$ (60.76)	\$ -

SUPREME COURT - SP	\$	22,307.14	\$	18,576.25	\$	21,974.90	\$	21,718
Carrier Charges	\$	13,739.21	\$	11,948.37	\$	15,625.02	\$	15,313
Carrier Charges-Infra	\$	1,333.59	\$	986.45	\$	1,570.59	\$	1,602
EIC Charge (Operations)	\$	790.65	\$	784.04	\$	1,015.01	\$	1,015
TEM Charge-Telesoft	\$	365.59	\$	279.99	\$	340.68	\$	331
Voice Seats and Per Occurrence	\$	5,055.60	\$	3,335.40	\$	2,494.80	\$	2,520
Network Seats & Per Occurrence	\$	1,067.70	\$	1,242.00	\$	928.80	\$	938
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	(45.20)	\$	-	\$	-	\$	-
UNIVERSITY OF ARIZONA - UA	\$	574.83	\$	695.63	\$	151.48	\$	153
Carrier Charges	\$	-	\$	-	\$	4.14	\$	4
Carrier Charges-Infra	\$	11.22	\$	17.99	\$	8.68	\$	9
EIC Charge (Operations)	\$	18.56	\$	28.56	\$	6.85	\$	7
TEM Charge-Telesoft	\$	9.60	\$	10.61	\$	2.36	\$	2
Voice Seats and Per Occurrence	\$	-	\$	-	\$	-	\$	-
Network Seats & Per Occurrence	\$	535.45	\$	638.47	\$	129.45	\$	131
One Time Charges	\$	-	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
VETERINARY MED EXAMINING BOARD - VT	\$	4,840.86	\$	4,404.48	\$	3,748.86	\$	3,779
Carrier Charges	\$	116.07	\$	155.26	\$	207.79	\$	204
Carrier Charges-Infra	\$	232.71	\$	221.07	\$	262.33	\$	268
EIC Charge (Operations)	\$	162.65	\$	183.51	\$	173.61	\$	174
TEM Charge-Telesoft	\$	77.47	\$	66.23	\$	58.28	\$	57
Voice Seats and Per Occurrence	\$	2,354.28	\$	2,171.85	\$	1,538.35	\$	1,554
Network Seats & Per Occurrence	\$	1,760.88	\$	1,606.56	\$	1,508.50	\$	1,524
One Time Charges	\$	136.80	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	-	\$	-	\$	-
WATER INFRA FINANCE AUTHORITY - WF	\$	13,755.77	\$	15,511.50	\$	12,305.73	\$	12,406
Carrier Charges	\$	176.79	\$	188.08	\$	605.32	\$	593
Carrier Charges-Infra	\$	707.57	\$	834.40	\$	867.36	\$	885
EIC Charge (Operations)	\$	467.15	\$	649.36	\$	567.37	\$	567
TEM Charge-Telesoft	\$	223.01	\$	233.63	\$	190.60	\$	185
Voice Seats and Per Occurrence	\$	7,259.89	\$	7,867.87	\$	5,802.60	\$	5,861
Network Seats & Per Occurrence	\$	4,716.16	\$	5,798.93	\$	4,272.48	\$	4,315
One Time Charges	\$	205.20	\$	-	\$	-	\$	-
Credits (Operational, SLR)	\$	-	\$	(60.77)	\$	-	\$	-
GRAND TOTAL	\$	42,749,678.03	\$	41,887,568.85	\$	38,265,182.07	\$	35,608,021
Carrier Charges	\$	12,324,549.08	\$	11,807,059.70	\$	11,982,076.17	\$	11,734,634
Carrier Charges-Infra	\$	2,320,408.01	\$	2,231,239.89	\$	2,553,661.96	\$	2,603,407
EIC Charge ¹	\$	1,460,000.00	\$	1,752,000.00	\$	1,752,000.00	\$	1,752,000
TEM Charge-Telesoft ²	\$	703,296.00	\$	629,132.00	\$	604,750.00	\$	588,000
Voice Seats and Per Occurrence	\$	14,729,993.19	\$	13,545,821.93	\$	10,161,767.24	\$	10,260,080
Network Seats & Per Occurrence	\$	11,153,036.23	\$	11,174,628.58	\$	8,589,676.95	\$	8,672,037
One Time Charges	\$	85,155.00	\$	765,377.37	\$	2,624,571.44	\$	-
Credits (Operational, SLR)	\$	(26,759.48)	\$	(17,690.62)	\$	(3,321.69)	\$	-

EIC Charge

FY16 - EIC Fees were not collected for two months. The Magnet and IVR fees were phased out in FY2016.

FY17 - The EIC fee was assessed every month.

FY18 - The EIC fee was assessed every month.

FY19 - The EIC will be assessed every month.

TEM Charge

FY16 - The TEM fee was assessed every month.

FY17 - A new contract effective September 22, 2016 reduced the monthly fee.

FY18 - The TEM fee was assessed every month.

FY19 - The EIC will be assessed every month.