

# DEPARTMENT OF CHILD SAFETY



***ITAC Presentation:***  
**DCS FY15 Laptop Replacement**

# Background

- As indicated in the CARE team report, *"The current lack of mobile device interface and remote access needs to be addressed in order to support the investigation process, which is largely driven by field work"*.
- On May 29, 2014, The Arizona legislation passed S.B. 1002 and budget that statutorily created and funded the new Department of Child Safety (DCS).
- S.B. 1002 included funding for upgrading technology to address issues noted in the CARE team report.



# Business Problem

- DCS Field Staff are unable to complete their normal duties in a timely manner because they have to return to the office to access the CHILDS case management system.
- Staff do not have remote access to tools like the Safety and Risk Assessment contained in CHILDS while in the field.
- Staff do not have remote access to criminal history data, prior CPS history reports and other case related information in order to make safety decisions.
- Staff are spending time waiting in court or traveling back to the office when they could be updating their cases in CHILDS.



# Proposed Business Solution

The proposed solution is to purchase laptops for newly hired employees and to replace current desktop PC's with laptop computers for field staff.

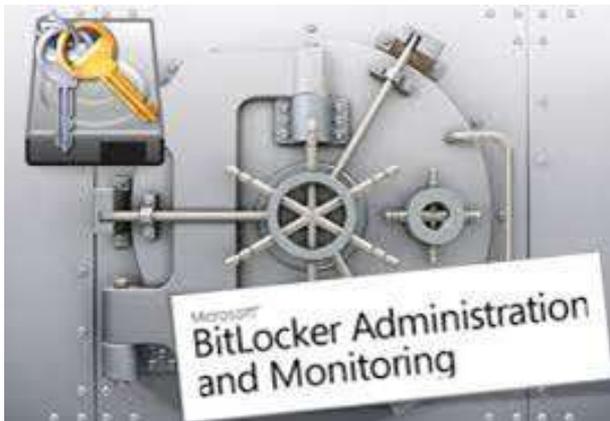


# Field Worker Benefits

- The ability to conduct background checks while in the field for potential placements
- Access prior child abuse reports to review and assess prior safety trends
- Increased productivity of field staff leading to more timely safety decisions, referrals for services for families and children
- Improved access to CHILDS for both case note entry & court related information



# Protecting Data



# Software Benefits

- Field staff will be able to access the secure network remotely and securely with Virtual Private Network (VPN) solution
- BitLocker protects files at the computers start up, preventing unauthorized file access.
- Cisco Meraki amongst other capabilities has the ability to wipe computers remotely when misplaced or stolen



# 5-Year Costs and Fund Sources

<b>Fund Source</b>	<b>Development</b>	<b>Operational</b>	<b>Total</b>
DOA/DCS Transition (GF)	\$ 1,174,047		\$ 1,174,047
Federal Funds (IV-E, IV-B)	410,916		410,916
Other Appropriated (TANF)	1,085,994		1,085,994
Other Non-Appropriated	264,161		264,161
<b>Total Funding</b>	<b>\$ 2,935,118</b>		<b>\$ 2,935,118</b>



# Thank You

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