Motor Vehicle **Modernization** Project

MvM

ITAC Update

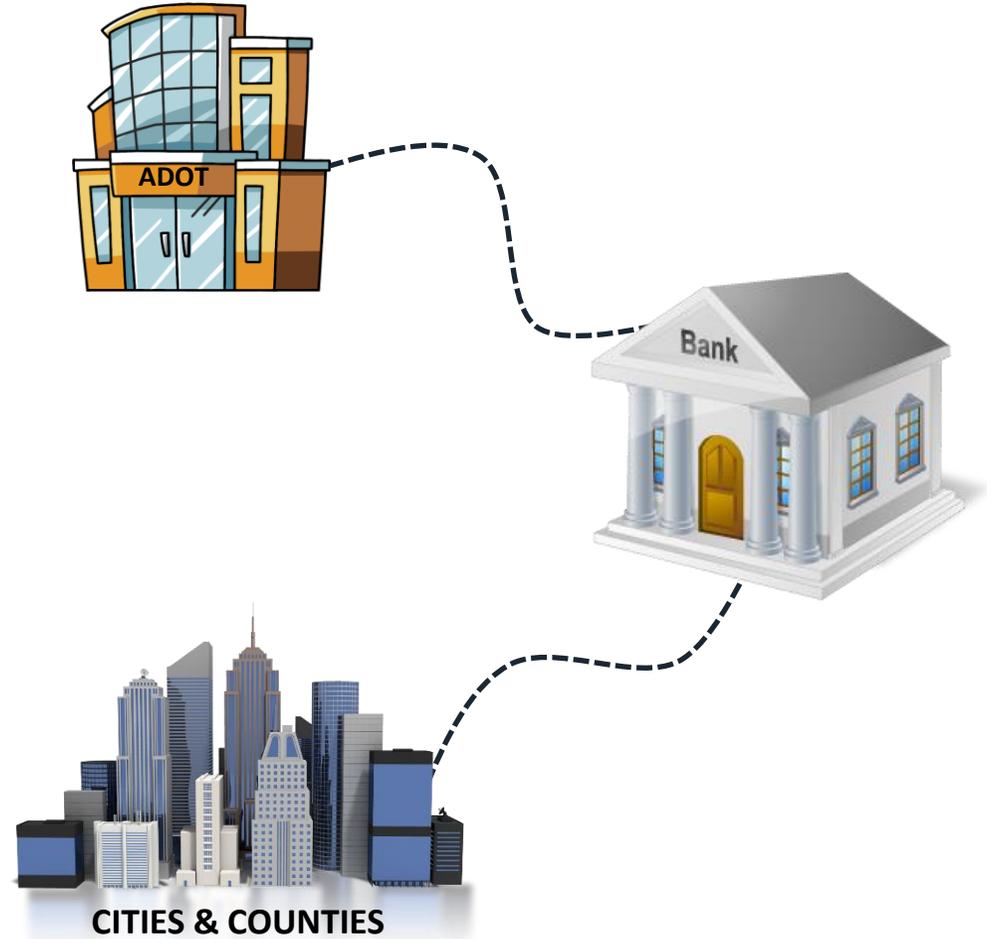*August 10th, 2016*

MvM Project Overview

- MVD Modernization / Legacy System Replacement (4/14)

- Recent Informational Update (2/16)

  - Gartner 1st Annual Oversight / Assessment Report

  - Change to Phased Approach

  - Early Release Emphasis

  - First Early Release Planned – C360

- Seeking Modification for Additional Early Release Activities

Early Release - TRAILS

- Replacement of ADOT Legacy Financial / Revenue Systems

- Planned Parallel Operation till Cutover by Phase

- Multi-Phase Deployment

  - Payment Collection

  - Receipts Accounting & Collections

  - Fuel Tax Account Ledger / Revenue Accounting

  - Refunds

ADOT

Bank

CITIES & COUNTIES

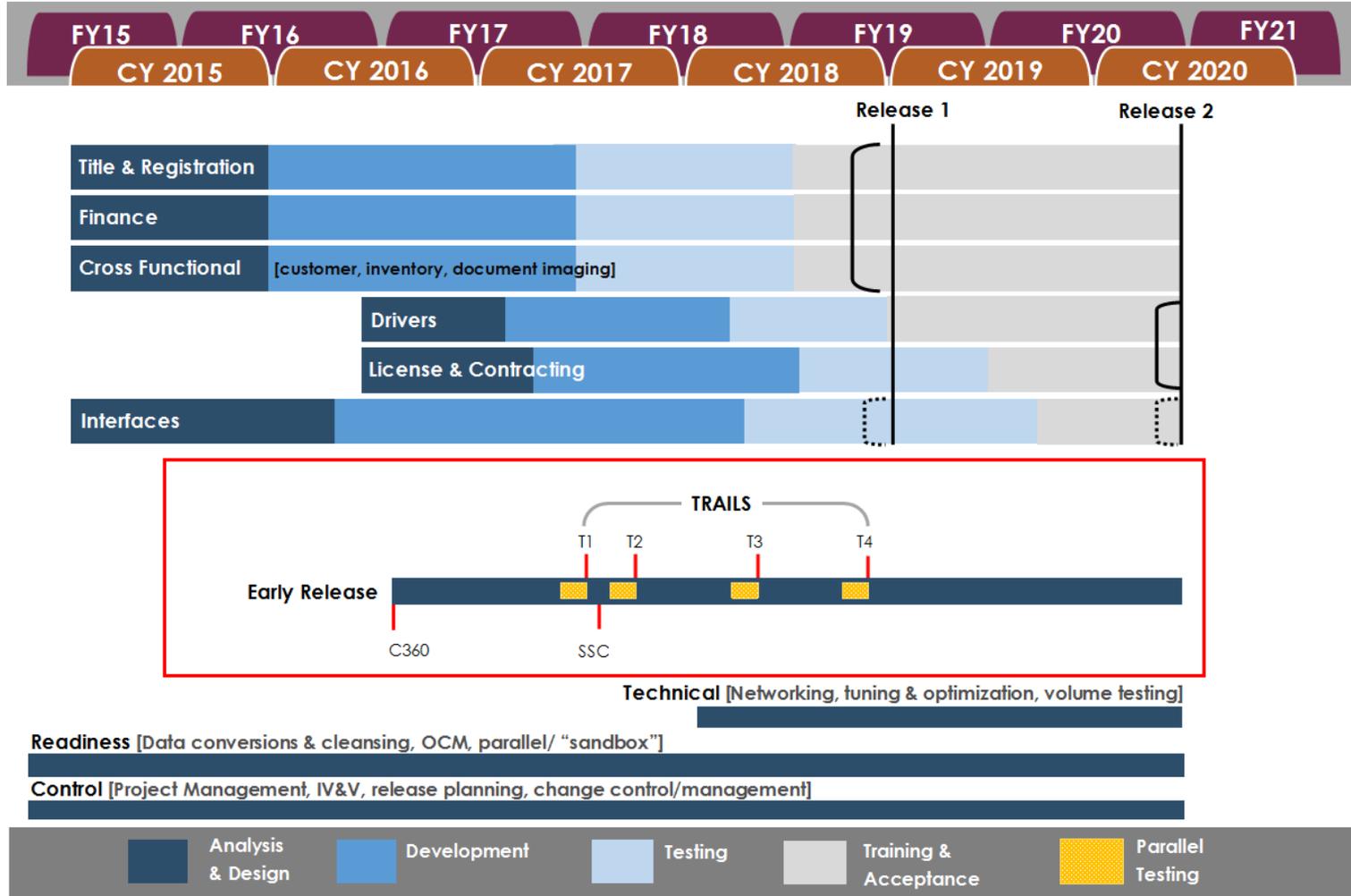# Early Release – Self-Service Channel (SSC)

- Foundational Release for Consumer / Business Self-Service Functions

  - New MvM and ADOT Self-Service Functions

  - Allow Transition of Select Functions from ServiceArizona

- Contemporary Self-Service Features

  - Customer Account Management

  - Improved Customer Experience / Interaction

- Self-Service Financial Capabilities

- Improved Authentication and Security
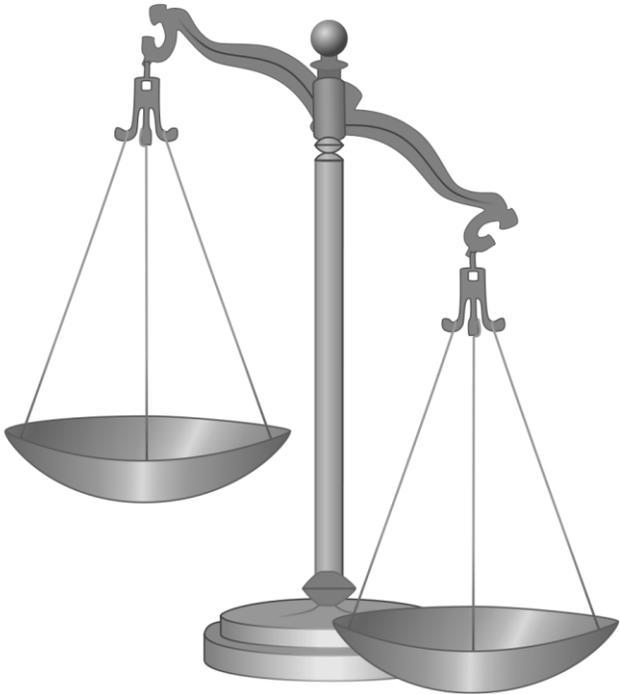
Timeline

ADOT MvM PROJECT TIMELINE

FY15	FY16	FY17	FY18	FY19	FY20	FY21
CY 2015	CY 2016	CY 2017	CY 2018	CY 2019	CY 2020	

Release 1   Release 2

- Title & Registration
- Finance
- Cross Functional [customer, inventory, document imaging]
- Drivers
- License & Contracting
- Interfaces

TRAILS

T1 T2 T3 T4

Early Release

C360   SSC

Technical [Networking, tuning & optimization, volume testing]

Readiness [Data conversions & cleansing, OCM, parallel/ "sandbox"]

Control [Project Management, IV&V, release planning, change control/management]

Analysis & Design	Development	Testing	Training & Acceptance	Parallel Testing

Budget

- Use of Additional Funds

  - Implementation

  - Synchronization / Integration Components

Original PIJ Budget	$55,773,464
Change Request Development	$1,859,410
Revised Budget	$57,632,874
Increase	3.3%

Benefits

Both

- Reduce Overall MvM Project Risk

- Validate MvM Project Health

TRAILS

- Replace Aged / Obsolete Legacy Application (Loss of IT Support)

- Streamline FMS Functions

- Automate Collections

- Improve Timeliness of Month-End Reporting and HURF Distributions

- Enable Financial Deployment Model Flexibility

Self-Service Channel

- Provide Foundation Required for Additional Self-Service Deployments

- Provide Self-Service Deployment Alternative

- Improve Interface Capabilities and Alternatives to MVD Data Sources

- Enable Service Arizona with Customer Account Management
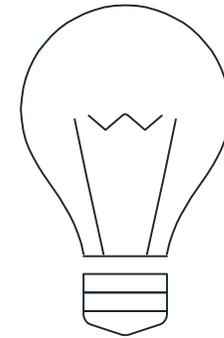
MvM
ITAC

MvM Risk Impact

- Reduced Risks Effects

    - Early Delivery of Components Supports Maturation / Stabilization

    - Reduces Scope of Major Implementations

    - Provides Opportunities for Key Learnings

    - Matures Deployment Architecture

    - Increases Project Experience

- Increased Risk Effects

    - Complexity of Managing Concurrent Activities

    - Challenges of Synchronization (New / Legacy)

Questions & Answers