

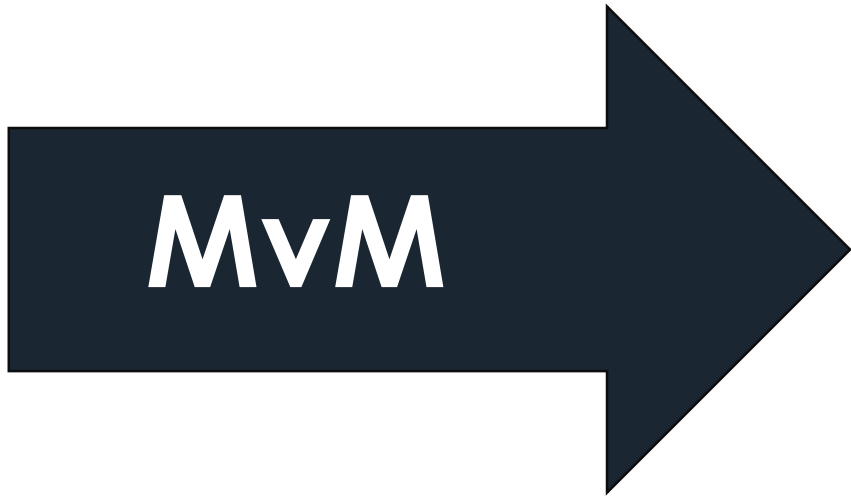
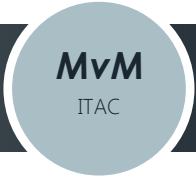
A dark blue banner with a light blue gradient on the left. The background features a pattern of white hexagons and lines. In the center, the text "Motor Vehicle" is above "MvM" in a light grey font. To the right, the word "Modernization" is enclosed in a thick orange circle, with two orange arrows pointing towards it from the top and bottom. Further right, the word "Project" is written in a light grey font.

Motor Vehicle **Modernization** Project
MvM

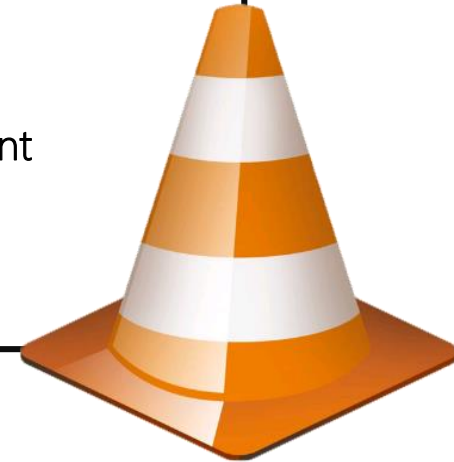
ITAC Informational Update

February 25, 2016

Problems We Are Solving



- Antiquated Systems
- Support Resource Challenges
- Modernization Benefits
- Improved Information Management
- Customer & Self Service



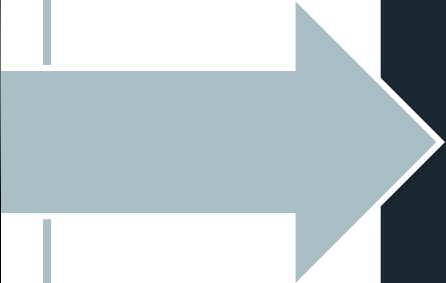
Context: eGov Parts A & B



Part A



ServiceArizona



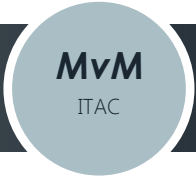
Part B

Legacy System



Modernization

Key Project Changes



- Focused new ownership and responsibility with business and new project name
- Phased implementation rather than “big bang”
- Early release concept starting in 7/2016



Gartner Independent Assessment



- Recently completed initial assessment
- Favorable result
- Strengths
- Recommended actions (detail in attached report and planned responses)
- Planned annual repetition

Gartner – Favorable Result



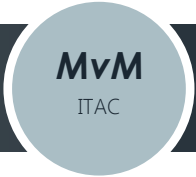
- Acknowledged unavoidable complexity and risk
- Favorable feedback overall
- Strong support for recent changes and trends
- Positive assessment for team and approach
- Identified Early Release activities as key true early indicators
- Provided suggested areas of focus and priority



Gartner Identified Project Strengths

- Executive support and engagement
- Sponsor involvement
- Effective governance and control
- Qualified project staff (technical & subject matter)
- Team cohesion
- Engagement of MVD
- Effective project control
- Work location
- Well thought out and executed approach
- Business product owner
- Well ahead on data (cleaning/conversion)
- Early id of needed changes (legislative, policy, etc.)

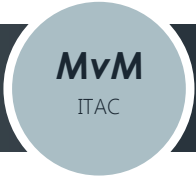
Gartner – Recommended Actions



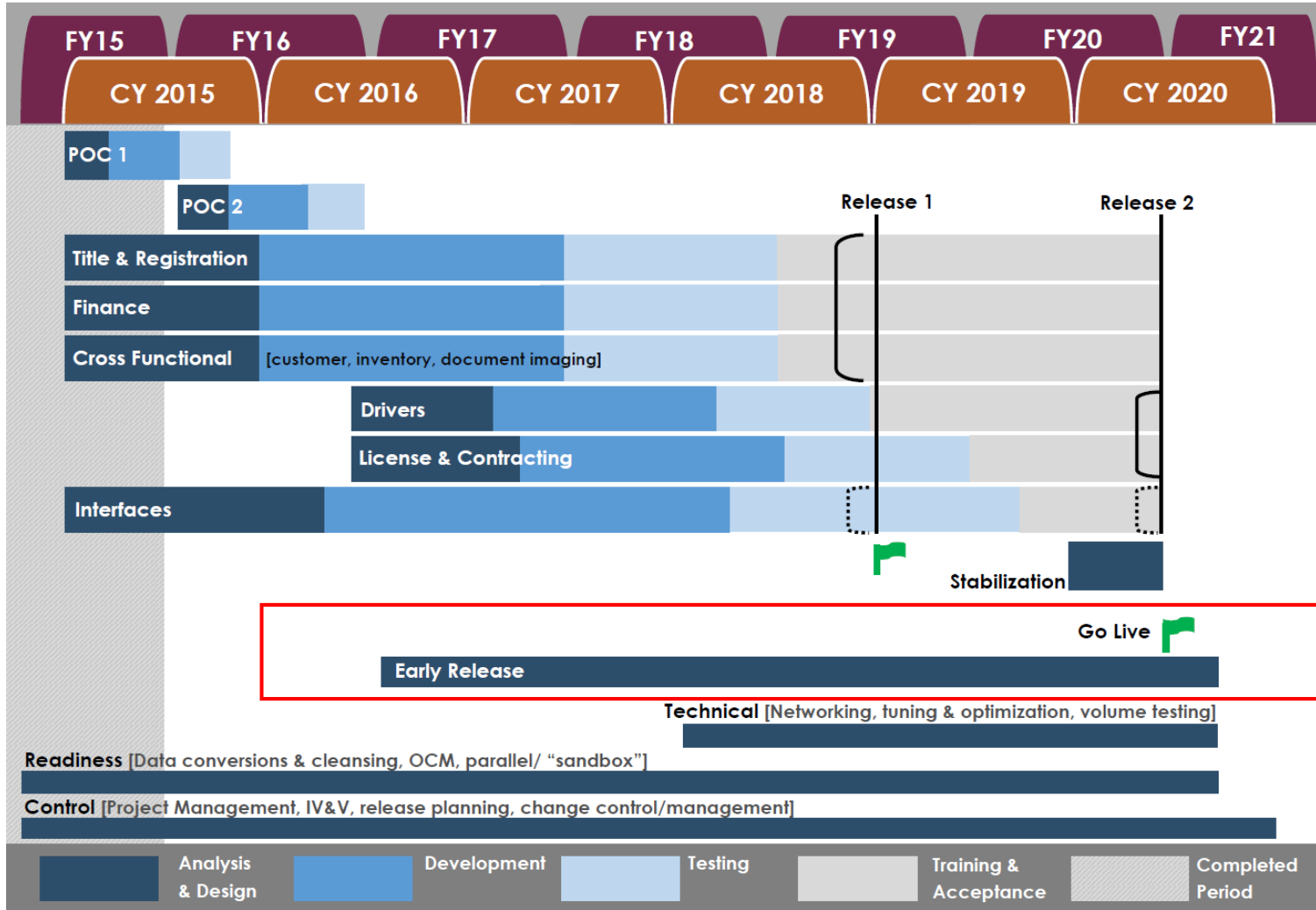
Key Finding	Report Refc	MvM Planned Response
Refine some OCM and readiness strategic reports; add specialized resources	Page 20	The project will assign resources to refine the OCM, Communications and Training plans. Once drafted, the plans will be sent to Gartner for input. Also, the project will add both an OCM and a training resource targeted for eGov as both of these resources can serve all eGov projects (MvM, Early Release and other eGov activities). Target start for these two resources would be February or March of 2016. Needed: Steering Committee approval required for budget for the 2 new resources.
Communication emphasis on transformation rather than replacement	Page 20	Materials for both our formal Early Release readiness and ongoing business engagement communications will stress the modernization and transformation emphasis. The MvM project is in alignment with governor and ADOT wide initiatives related to transformation. A talking point outline has been developed to improve clarity and consistency of message.
Need to monitor impact and risks associated with parallel work on framework	Page 21	The PMP resource responsible for MvM will work with the technical manager to create a Framework progress report. This report will first be created for January 2016 and will be continued for 6 months or until maturity of framework is mature enough to no longer be a significant risk. This report will be provided to the Project Director who will be responsible for integrating the findings into other project deliverables (dashboard, risk assessment, status report, etc.).
Need for security resource	Page 21	An eGov security specialist has been hired (as of 1/18/16). In addition, Microsoft will be providing both an infrastructure and an application architect with security emphasis to assist the project on an ongoing basis. Needed: Steering Committee approval required for budget for the new security resource and Microsoft SOW.
Potential need for sub-project owners	Page 21	The Product Owner is now full time on MvM. A full review of potential full and part-time sub owners as well as a refreshed list of potential SME (Subject Matter Expert) is being developed. Target date for identification of resources is 2/28/2016.
Scope creep risk	Page 22	The PMP resource responsible for MvM will identify monthly project scope (change control) activity. This report will be provided to the Project Director who will be responsible for integrating the findings into other project deliverables (dashboard, risk assessment, status report, etc.).
Business metrics	Page 22	The development, refinement and maintenance of business metrics will be a job responsibility of OCM. Once the resource is on board, work on addressing this need will begin.

- Most changes were already planned
- Some additional resources identified
- Known risks / concerns highlighted
 - Concurrent foundation effort
 - Scope creep risk in modernization

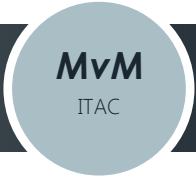
New Project Timeline



ADOT MvM PROJECT TIMELINE



Budget & Actuals



Funding Category	Current Approved Development Budget	Actual Total Dev Project Spent to Date*	Remaining Budget	% Spent to Date
Professional & Outside Services	\$49,464,878	\$10,191,658	\$39,273,220	21%
Hardware	\$1,013,035	\$74,331	\$938,704	7%
Software	\$1,672,462	\$534,555	\$1,137,907	32%
Communications	\$310,000	\$85,482	\$224,518	28%
Facilities	\$1,115,000	\$226,590	\$888,410	20%
License & Maintenance Fees	\$973,033	\$0	\$973,033	0%
Other	\$1,225,055	\$6,939	\$1,218,116	1%
TOTAL	\$55,773,463	\$11,119,555	\$44,653,908	20%

*Through 1/31/2016

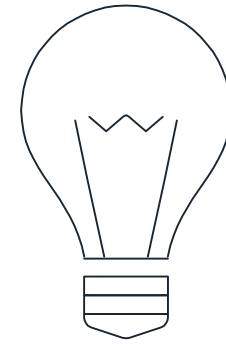
Issue: Where to charge cost of ongoing assessment/ oversight

Key Active Risk Mitigation



- Business ownership and involvement
- Highly qualified project team with modernization experience
- Readiness and Organization Change Management (OCM)
- Addressing data cleansing, conversion & interfaces early
- Financial oversight & accountability
- Security expertise
- Early releases

Questions & Answers



MvM
ITAC