Information Technology Authorization Committee
Project Review
August 10, 2016
Action Item

Agency: Arizona Department of Transportation(ADOT)
Project Name: Motor Vehicle Modernization
Project Number: DT14005
ASET Engagement Manager: James Dean

On January 22, 2014 the Information Technology Authorization Committee (ITAC) reviewed, and approved with conditions, the Motor Vehicle Division (MVD) Legacy System Replacement (LSR) Project Investment Justification (PIJ). The project's purpose is to modernize the aging MVD legacy systems as the second phase of the Agency's strategic eGovernment initiative.

The original project implementation was to be a "Big Bang" approach, implementing the system all at once. On February 25, 2016, as part of the ITAC condition requiring yearly updates for the project, ADOT renamed this effort as the "Motor Vehicle Modernization (MvM)" project. ADOA also briefed the committee that the project plan was being adjusted to a phased approach. The deployment of the first phase, customer 360 functionality, was successfully completed in June 2016.

ADOT has since re-assessed the project, and is proposing to implement existing scope earlier than originally planned in order to continue to provide benefits to ADOT and its customers. The first item is the Tax, Revenue, Accounting, Information, Ledger System, known as TRAILS, which will replace the existing 30-year-old system known as TARGATS. This will help the back end system and resources at the Department by eliminating many manual processes and eliminating multiple sources of data being used. The second item, the Self-Service Channel (SSC), will be the foundational web self-service channel to be used by citizens and business partners throughout the state. This will deliver many of the services provided by ServiceArizona. TRAILS and SSC are now scheduled to be deployed during calendar year 2017 and 2018, instead of calendar year 2020.

In order to implement the new components early, additional costs will be incurred for development, testing, and deployment of the components to work with the existing legacy items, which will not be replaced until later in the project.

Motion Options:

☐ **ITAC Approval:**

☐ **ITAC Conditional Approval:**

    1.   ADOT shall report information regarding project funding inflows, expenditures and progress to the ITAC at least annually and/or as requested. Project expenditures are not to exceed approved PIJ development costs without further ADOA-ASET and ITAC authorization.

☐ **ITAC Disapproval:**