**Information Technology Authorization Committee**

Project Review

November 18, 2015

**Action Item**

**Agency:**  Arizona Department of Health Services

**Project Name:** Electronic Death Registration System (EDRS)

**Project Number:** HS16001

**ASET Oversight Manager:** James Dean

The Arizona Department of Health Services (ADHS) Bureau of Vital Records (BVR) is responsible for maintaining and issuing certified copies of vital records which includes birth and death certificates. The current web-based Electronic Death Registration System (EDRS) is used to track statistics about various causes of injury and mortality on Arizona residents and was implanted in 2008. In 2013, ADHS began experiencing major failures and performance issues. Efforts to stabilize the system have been unsuccessful due to age and capacity limitations. System outages continue to limit the effective delivery of records to ADHS and its partners. ADHS plans to issue a solicitation with the intent to procure a comprehensive Customer Service Management (CSMS) and EDRS. The evaluation will identify a solution to provide stability and continuity of operations, as well as alignment to long term business goals and strategies of the Agency. ADHS will consider multiple applications, including vendor hosted, in-house, and existing products used by other states. Current research completed has identified an estimated price range for a new CSMS and EDRS ranging from $1,500.0 to $2,500.0 thousand for a fully configured solution.

Motion Options:

* **ITAC Approval:**
* **ITAC Conditional Approval:**

The Arizona Strategic Enterprise Technology Office recommends ITAC approval of the technology project with the following Conditions:

* 1. ADHS may proceed to issue a Request for Proposal (RFP) for a new Electronic Death Registration System (EDRS), however ADHS may not award a contract or expend funds until an updated PIJ reflecting the selected approach, final budgeted costs, scope of work, technology, and implementation schedule has been submitted to ADOA-ASET and ITAC for review and approval.
* **ITAC Disapproval:**