



DEPARTMENT OF ECONOMIC SECURITY

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Project Change on Remote Desktop Solution for Applications Used to Complete Eligibility Determinations

Division of Technology Services and Division of Benefits
and Medical Eligibility, Family Assistance Administration

Presented By: Stephen Welsh

Assistant Director – Chief Information Officer

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Purpose

On March 23, 2016 ITAC approved the Arizona Department of Economic Security (DES) Division of Technology Service's (DTS) Remote Desktop solution to replace the existing Citrix hosted shared desktop solution and related infrastructure.

This presentation will describe changes related to the approved solution.



Summary of Changes

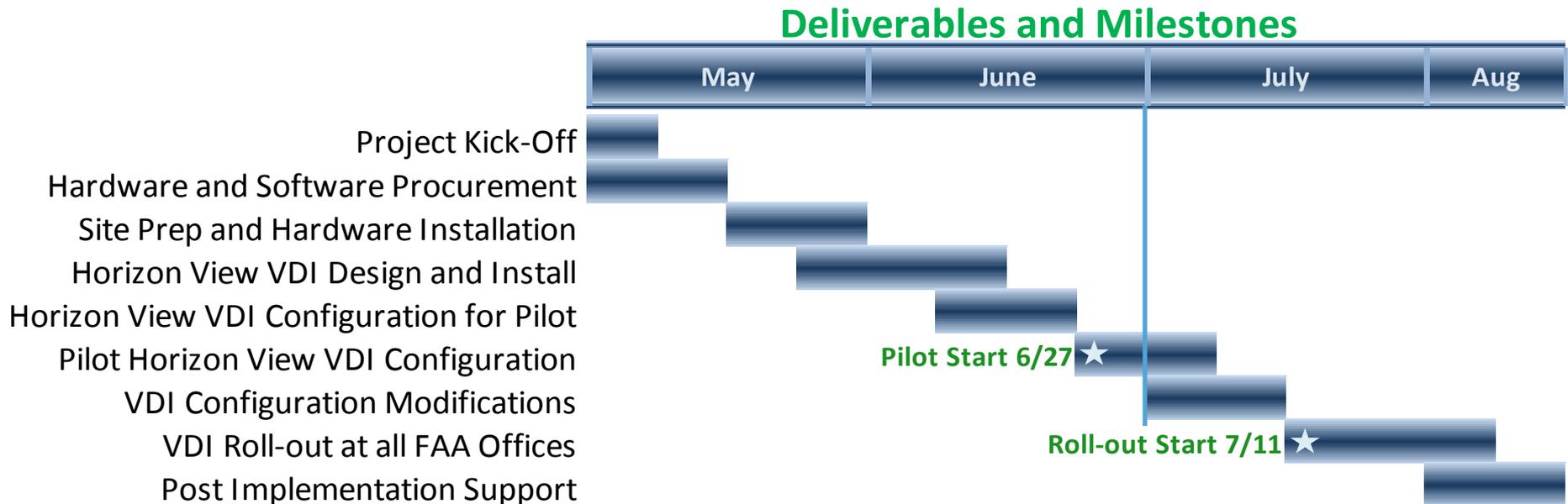
- Dell and VMWare are merging
- Dell will no longer sell previously approved vWorkspace solution
- Newly proposed solution includes **VMWare** Horizon View (-\$100K)
- Increase of 5 hyper-converged appliances (13 to 18) (+\$240K)
- Exposed 1300 unsupported endpoint terminals (+350K)
- Additional Software (+165K)
- Additional Professional Services (+\$100K)
- Additional Operational Costs for licensing and increased contingency

Original vWorkspace VDI		Updated VMWare Horizon View		Difference	
Capital Cost	\$1,475,821	Capital Cost	\$2,322,694	\$846,873	30.0%
Operational Cost	\$1,480,948	Operational Cost	\$1,520,125	\$39,177	
Total Cost	\$2,956,769	Total Cost	\$3,842,819	\$886,050	



Implementation Plan

- Installation, Pilot, Implementation and Post-Implementation of 3000 seat capacity DELL VDI solution from May 2nd – August 12th 2016
- Targeting all purchases and professional services by June 30, 2016



Risks & Benefits

- **Risks**
 - Introduction of new technology
 - Aggressive purchasing schedule
- **Benefits**
 - Families receive benefits faster
 - Ease of use
 - End to end solution
 - Reduced administrative load



Questions

