
AZNet II – Arizona Network

Changing Your Cisco Voicemail Password On The Web

This application allows you to change your voicemail password and update settings on your phone without contacting the helpdesk.

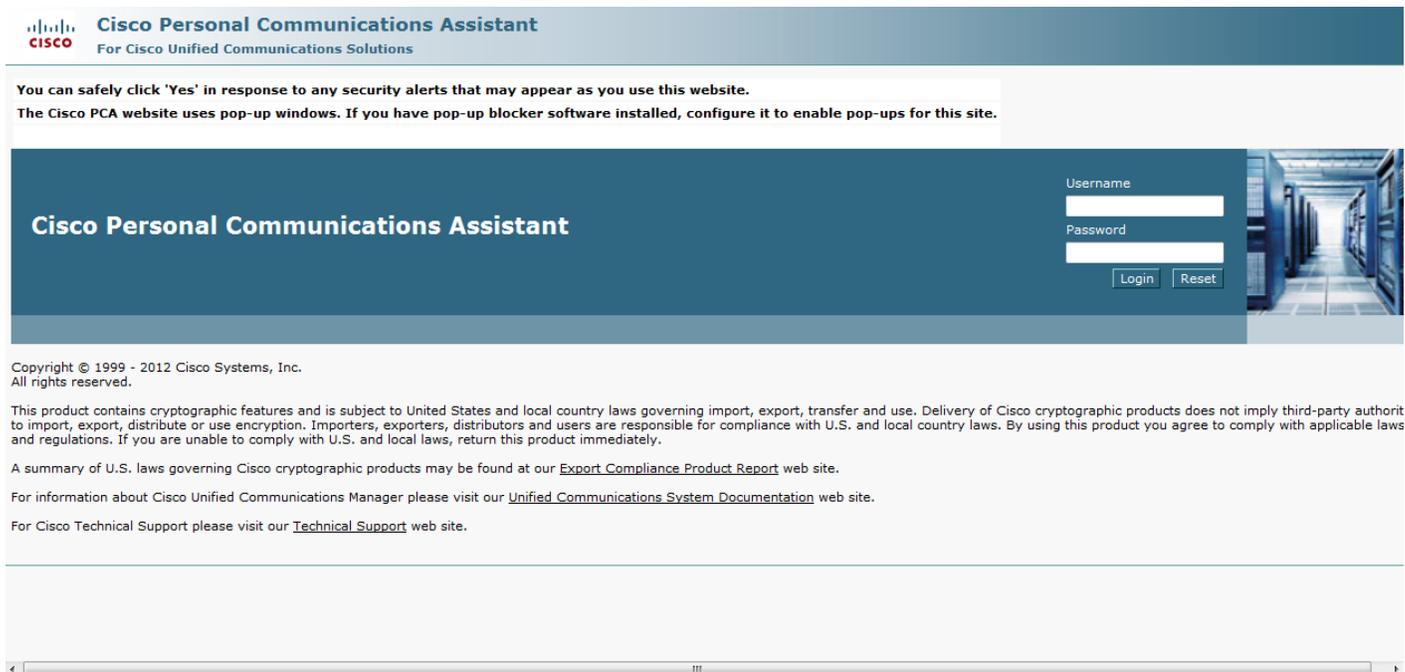
Voice over IP telephone users – Click on your web browser (e.g., Internet Explorer) and:

Logon to Cisco Personal Communications Assistant at:

- Non-Call Center agents with DN starting with 480, 602 or 623
Cisco Unity Voicemail at: <https://phxucmunx1a.voip.aznet.gov/ciscopca/>
- Non-Call Center agents with DN starting with 520 or 928
Cisco Unity Voicemail at: <https://tucucmunx1b.voip.aznet.gov/ciscopca/>
- For all Call Center agents
Cisco Unity Voicemail at: <https://phxcceunx1c.voip.aznet.gov/ciscopca/>

UserID – Your 10 digit number _____ (602XXXXXXXX)

Password – Password is _____ (Password created with VSPR)



Cisco Personal Communications Assistant

Username

Password

Login Reset

Copyright © 1999 - 2012 Cisco Systems, Inc.
All rights reserved.

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at our [Export Compliance Product Report](#) web site.

For information about Cisco Unified Communications Manager please visit our [Unified Communications System Documentation](#) web site.

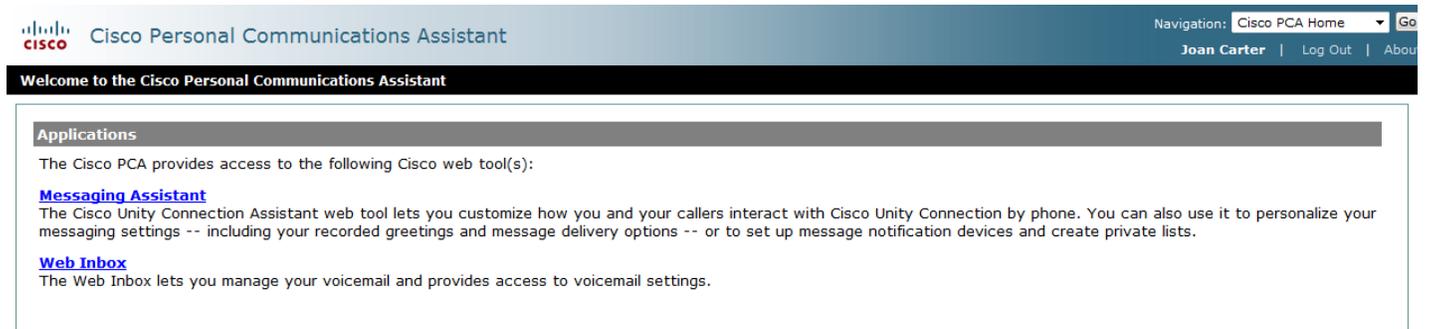
For Cisco Technical Support please visit our [Technical Support](#) web site.

The Cisco Personal Communications Assistant allows you to:

- Have access to
- Change your Voicemail Password / PIN
 - Assign & set up Speed Dial Numbers

Web Inbox

The Web Inbox page appears immediately after users log in to Cisco Personal Communications Assistant. The Applications page provides access to Messaging Assistant and Web Inbox:



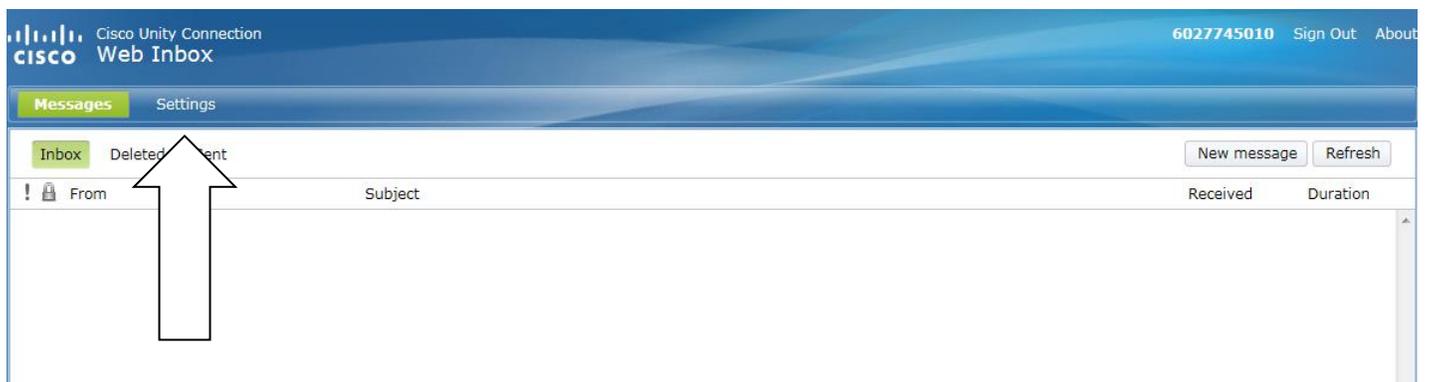
Changing Your Voicemail Password

To change your Voicemail Password, follow these steps:

Procedure

Step 1 On the Applications page, select the **Web Inbox** link.

You will be taken to the following web page:



Step 2 On the Web Inbox page, select "**Settings**"
You will then be taken to the following web page:

Messaging Assistant » Preferences » Personal Options

Preferences ▾ Passwords ▾ Greetings ▾ Notification Devices ▾ Contacts ▾ Private Lists ▾ Help ▾

Save

Name

First Name

Alternate Spelling First Name

Last Name

Alternate Spelling Last Name

Recorded Name

Alternate Names

	First Name	Last Name
No entries		

Phone Numbers

Primary Device 6027745010

Directory Listing

List in phone directory

Single Inbox Message synchronization

Hold till transcription received

Step 3 On the Personal Options page, select “*Passwords*”. From the Passwords drop down menu, select “*Change PIN*”
 You will then be taken to the following web page where you will be able to change your PIN / Password:

Messaging Assistant » Passwords » PIN

Preferences ▾ Passwords ▾ Greetings ▾ Notification Devices ▾ Contacts ▾ Private Lists ▾ Help ▾

Save

 **This password cannot be changed at this time - The time between password changes cannot be less than 1,440 minutes. Please try again later.**

Last Changed: Tuesday, June 16, 2015 11:09:48 AM GMT-07:00

New PIN:

Confirm New PIN:

Step 4 On the password page, you will be prompted to enter your new voicemail PIN /password in the *New PIN* box. *****Enter NUMERIC values ONLY, minimum of 6 digits**

Step 5 Confirm your new PIN by entering the information again in the *Confirm New PIN* box.

**** You have now successfully changed your Voicemail PIN / password.
 Begin using this new PIN Immediately to check your voicemail messages.

Step 5 You will then receive a message stating that you have successfully changed your PIN / password.
 You may now *Sign Out* of Cisco Personal Communications Assistant.