

May 2015
Monthly Carrier Services Award

Ticket Create Date	Estimated Circuit Install Date	Ticket	Related RFI	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	Actual One-Time Cost
5/1/2015 10:13	5/8/2015	82057	N/A	RT	3300 N CENTRAL AVE, PHOENIX, AZ 85012	Resporg toll free number 800 621-3778 from TW to Centurylink Establish as switched toll free and ring to agency specific number. Add to LD account	MARICOPA	CenturyLink	Change in existing service	Usage Based	\$0.00
5/1/2015 11:15	5/5/2015	82073	N/A	DT	205 S 17 AVE, PHOENIX, AZ 85007	Port existing DID's to Shared INFRA RTI	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$7.00
5/1/2015 15:06	6/19/2015	82128	77402	XX	400 W CONGRESS ST STE 131, TUCSON, AZ 85701	Increase existing bandwidth from 400M to 2Gig	PIMA	TW Telecom	Increase existing bandwidth	\$4,672.60	\$0.00
5/4/2015 8:27	Pending	82170	80291	DT	4123 E VALLEY AUTO DR, MESA, AZ 85206	Increase bandwidth from 1.5M to 3M on existing MPLS DIPA circuit	MARICOPA	CenturyLink	Increase existing bandwidth	\$795.00	\$0.00
5/4/2015 9:43	6/3/2015	82189	N/A	SD	2450 S 4TH AVE STE 600, YUMA, AZ 85364	Submit CUG changes on existing MPLS DIPA 3M circuit New Cugs: 64K az-lan 64K az-mgmt 240 az-voip 2704 sd-data Remove old az-data	YUMA	Centurylink	Change in existing service	\$0.00	\$0.00
5/4/2015 13:33	7/21/2015	82242	79659	DT	3660 E ANDY DEVINE AVE, KINGMAN, AZ 86401	Order 10M MOE w/CoS	MOHAVE	TW Telecom	Agency Selection	\$2,621.32	\$0.00

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5/5/2015 12:19	Pending	82363	74927	PS	2111 E GILA RIDGE RD, YUMA, AZ 85365	5 1FBs from CenturyLink. These will be for alarms and 911 backup.	YUMA	CenturyLink	Agency Selection	\$102.50	\$212.50
5/5/2015 14:11	5/8/2015	82389	N/A	DE	3003 N CENTRAL AVE, PHOENIX, AZ 85012	Port existing 1FB line to the PHX host.	MARICOPA	CenturyLink	Change in existing service	\$0.15	\$1.00
5/5/2015 14:19	5/18/2015	82391	81960	PS	3030 N GRAND AVE, NOGALES, AZ 85621	Order 1FB from CenturyLink for the alarm system	SANTA CRUZ	CenturyLink	Agency Selection	\$20.50	\$42.50
5/5/2015 15:35	5/15/2015	82418	N/A	DT	2243 E GILA RIDGE RD, YUMA, AZ 85365	Port 300 existing DIDs to existing RTI SHARED INFRA	YUMA	Centurylink	Change in existing service	\$0.00	\$300.00
5/5/2015 15:42	5/27/2015	82424	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/6/2015 9:46	5/14/2015	82477	82460	DT	2165 E GILA RIDGE RD, YUMA, AZ 85365	Move existing 1FB line from 2243 E Gila Ridge dmarc to 2165 E Gila Ridge dmarc	YUMA	CenturyLink	Change in existing service	\$0.00	\$42.50
5/6/2015 10:09	5/19/2015	82485	81406	DT	6989 E 2 ST, PRESCOTT VALLEY, AZ 86314	Install 2 1FB lines for SRST failover	YAVAPAI	CenturyLink	Agency Selection	\$41.00	\$85.00
5/6/2015 10:12	5/27/2015	82486	80682	DE	3443 N CENTRAL AVE, PHOENIX, AZ 85012	Order and install 1 new 1FB line to be used for fax purposes	MARICOPA	Cox	Agency Selection	\$16.75	\$0.00

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5/6/2015 11:23	Pending	82510	78644	DE	TOHONO PLAZA BIA SR 19 STE 411, SELLS, AZ 85634	Order 3 business lines and add to existing hunt group	PIMA	Tohono O'Odham Utility Authority	Added to existing account	\$111.51	\$150.00
5/6/2015 12:08	5/27/2015	82518	81679	XX	1510 W ADAMS ST, PHOENIX, AZ 85007	Shared Infra Order two PRI trunks that will be added to existing trunk group	MARICOPA	CenturyLink	Agency Selection	\$809.00	\$0.00
5/6/2015 12:14	5/27/2015	82521	81688	XX	206 S 17TH AVE, PHOENIX, AZ 85007	SHARED INFRA Order two new PRI trunks that will be added to existing trunk group	MARICOPA	CenturyLink	Agency Selection	\$810.00	\$0.00
5/6/2015 12:18	5/27/2015	82523	81693	XX	400 W CONGRESS ST, TUCSON, AZ 85701	SHARED INFRA Proceed with ordering one new PRI trunk that will be added to existing trunk group	PIMA	CenturyLink	Agency Selection	\$404.50	\$0.00
5/6/2015 12:24	Pending	82525	81752	XX	400 W CONGRESS ST, TUCSON, AZ 85701	SHARED INFRA Proceed with ordering two LD PRI trunks that will be added to existing trunk group	PIMA	CenturyLink	Agency Selection	\$40.00	\$0.00
5/7/2015 10:44	5/18/2015	82614	76297	PS	6401 S TUCSON BLVD, TUCSON, AZ 85706	Order for (7) 1FBs from CTL for this location, (5) alarm and (2) 911.	PIMA	CenturyLink	Agency Selection	\$143.50	\$297.50
5/7/2015 17:44	5/29/2015	82707	81043	CB	1721 E BROADWAY RD, TEMPE, AZ 85282	Order (2) 1FB Lines for 911 Failover	MARICOPA	Cox	Agency Selection	\$33.50	\$0.00
5/8/2015 7:27	5/29/2015	82713	77297	DT	2243 E GILA RIDGE RD, YUMA, AZ 85365	Order (2) 1FB Lines for 911 Failover	YUMA	CenturyLink	Agency Selection	\$41.00	\$85.00

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5/8/2015 8:09	5/13/2015	82722	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing accout	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/8/2015 8:56	5/15/2015	82735	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing accout	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/8/2015 13:57	5/15/2015	82804	76760	HI	151 S GRANADA AVE, TUCSON, AZ 85701	Order 1FB line	PIMA	Centurylink	Agency Selection	\$20.50	\$42.50
5/8/2015 15:23	5/14/2015	82817	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	Centurylink	Added to existing account	Usage Based	\$0.00
5/8/2015 15:40	5/28/2015	82819	N/A	DE	3150 E UNION HILLS DR, PHOENIX, AZ 85050	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$729.00	\$0.00
5/8/2015 15:46	6/02/201	82821	N/A	DE	6010 N 57 DR, GLENDALE, AZ 85301	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$840.00	\$0.00
5/8/2015 15:47	5/28/2015	82822	N/A	DE	120 W 1ST AVE, MESA, AZ 85210	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$840.00	\$0.00
5/8/2015 15:50	5/22/2015	82824	N/A	DE	316 W FT LOWELL RD, TUCSON, AZ 85705	Increase bandwidth on existing MOE circuit	PIMA	Centurylink	Change in existing service	\$840.00	\$0.00
5/11/2015 13:03	5/11/2015	82932	N/A	ED	400 W CONGRESS ST STE 241, TUCSON, AZ 85701	Port existing DID to existing RTI SHARED INFRA	PIMA	Centurylink	Change in existing service	\$0.00	\$1.00
5/13/2015 7:16	5/15/2015	83116	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Port existing DID to existing RTI. SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$1.00
5/13/2015 13:25	5/26/2015	83198	77780	DC	3279 E HARBOUR DR, PHOENIX, AZ 85034	Order (5) 1FB line	MARICOPA	CenturyLink	Agency Selection	\$102.50	\$212.50
5/14/2015 10:55	5/26/2015	83289	N/A	DE	1789 W JEFFERSON ST, PHOENIX, AZ 85007	Include calls from other states outside of Arizona on existing toll free fraud hotline	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$0.00

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5/14/2015 11:28	5/29/2015	83296	81388	DE	460 N MESA DR, MESA, AZ 85201	Order 20M Fiber Moe w/minimum 2M CoS	MARICOPA	Cox	Agency Selection	\$486.00	\$0.00
5/14/2015 15:45	5/29/2015	83355	81960	PS	3030 N GRAND AVE, NOGALES, AZ 85621	Order 1FB line to be used for alarm line	SANTA CRUZ	CenturyLink	Agency Selection	\$20.50	\$42.50
5/15/2015 9:12	Pending	83455	64897	DE	1601 W ST MARY'S RD RM 4412, TUCSON, AZ 85745	Order MPLS DIPA 1.5M to replace existing MPLS Frame 1.5M	PIMA	CenturyLink	Change in existing service	\$400.00	\$0.00
5/15/2015 9:32	5/29/2015	83466	64897	DE	250 E DUNLAP AVE STE 1326, PHOENIX, AZ 85020	Order MPLS DIPA 1.5M to replace existing MPLS Frame 1.5M	MARICOPA	CenturyLink	Change in existing service	\$400.00	\$0.00
5/15/2015 12:13	5/26/2015	83543	N/A	DT	1651 W JACKSON ST, PHOENIX, AZ 85007	Port existing 30 DID's to existing RTI SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$30.00
5/15/2015 12:31	5/26/2015	83545	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Port existing 75 DID's to existing RTI SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$75.00
5/18/2015 10:07	Pending	83658	80162	DE	6730 S TUCSON BLVD, TUCSON, AZ 85756	Order 20M NLAN w/2m minimum CoS	PIMA	TW Telecom	Agency Selection	\$440.45	\$500.00
5/18/2015 10:26	Pending	83664	81563 64478	PR	2980 S HIGHWAY 90 KARTCHNER CA, BENSON, AZ 85602	Order 10M MOE w/5M QoS Copper Flow-Thru Related to QC Frame Replacement Project	COCHISE	CenturyLink	Agency Selection	\$429.94	\$0.00

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5/18/2015 10:34	Pending	83665	81563 64478	PR	2980 S HIGHWAY 90 KARTCHNER CA, BENSON, AZ 85602	Order 20M MOE Cox w/minimum 2M CoS to State's Core	COCHISE	Cox	Agency Selection	\$440.00	\$0.00
5/18/2015 10:36	6/1/2015	83666	82958	GF	10314 E DOLPHIN AVE, MESA, AZ 85208	Order Cox 10 Mb x 2 Mb CBI for wildlife Mgr	MARICOPA	Cox	Agency Selection	\$69.00	\$0.00
5/18/2015 16:16	Pending	83757	65995	MA	5636 E MCDOWELL RD BLDG M5103, PHOENIX, AZ 85008	Order Cox 20M HFC w/2M minimum CoS	MARICOPA	Cox	Agency Selection	\$501.00	\$0.00
5/19/2015 11:14	5/27/2015	83824	N/A	PS	410 W CENTENNIAL BLVD, CASA GRANDE, AZ 85222	Port 6 existing numbers to existing RTI SHARED INFRA	PINAL	CenturyLink	Change in existing service	\$0.90	\$0.00
5/19/2015 14:59	Pending	83896	82292	DT	3670 E ANDY DEVINE AVE, KINGMAN, AZ 86401	Order 10M MOE w/minimum 2M CoS	MOHAVE	TW Telecom	Agency Selection	\$2,621.32	\$0.00
5/20/2015 10:45	Pending	83979	71161	VS	555 E AJO WAY, TUCSON, AZ 85714	Order Cox 20M HFC w/2M minimum CoS	PIMA	Cox	Agency Selection	\$492.00	\$0.00
5/20/2015 14:27	Pending	84032	75658	GF	318 W DEER VALLEY RD, PHOENIX, AZ 85027	Order Cox 5M MOE w/2M minimum CoS	MARICOPA	Cox	Agency Selection	\$312.00	\$0.00
5/21/2015 9:08	5/27/2015	84101	N/A	DE	3003 N CENTRAL AVE, PHOENIX, AZ 85012	Port 2 DID's from one RTI to another RTI - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$2.00

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5/21/2015 14:09	5/27/2015	84182	N/A	DT	2739 E WASHINGTON ST, PHOENIX, AZ 85034	Port DID from one RTI to another RTI - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$1.00
5/22/2015 9:35	Pending	84239	N/A	DC	5601 W TRAILS END RD, TUCSON, AZ 85745	Port 2 existing numbers from one RTI to another RTI - SHARED INFRA	PIMA	CenturyLink	Change in existing service	\$0.30	\$2.00
5/22/2015 12:07	5/27/2015	84275	N/A	DE	1789 W JEFFERSON ST, PHOENIX, AZ 85007	Upgrade existing DSL bandwidth from 256k to 1.5M	MARICOPA	CenturyLink	Change in existing service	\$42.99	\$0.00
5/22/2015 14:29	5/28/2015	84298	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/22/2015 14:40	6/1/2015	84300	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/26/2015 13:43	Pending	84439	N/A	MA	5636 E MCDOWELL RD BLDG M5103, PHOENIX, AZ 85008	Port all existing Cox DIDs and 2 trunks to CenturyLink State of Arizona Core - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$51.00	\$340.00
5/26/2015 13:49	5/27/2015	84443	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Repoint existing toll free number to different DID number	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$0.00
5/26/2015 14:16	6/2/2015	84451	82293	DT	240 W COTTONWOOD LN, CASA GRANDE, AZ 85222	Order 2 1FB lines	PINAL	CenturyLink	Agency Selection	\$41.00	\$85.00
5/26/2015 17:15	Pending	84486	81501	PS	2010 W AJO WAY, TUCSON, AZ 85713	Order 50mb down and 10mb up - Internet Connection	PIMA	Cox	Agency Selection	\$194.00	\$0.00
5/27/2015 16:58	5/28/2015	84642	N/A	PS	410 W CENTENNIAL BLVD, CASA GRANDE, AZ 85222	Port 7 existing #s to existing RTI Shared Infra	PINAL	CenturyLink	Change in existing service	\$0.00	\$7.00

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5/28/2015 7:44	Pending	84655	83598	CH	1201 S ALMA SCHOOL RD, MESA, AZ 85210	Order 30mb Fiber MOE	MARICOPA	Cox	Agency Selection	\$517.00	\$0.00
5/28/2015 15:15	Pending	84790	82294	DE	8930 E RAINTREE DR, SCOTTSDALE, AZ 85260	Order 20mb HFC MOE	MARICOPA	Cox	Agency Selection	\$492.00	\$0.00
5/28/2015 15:33	Pending	84794	83576	DE	8930 E RAINTREE DR, SCOTTSDALE, AZ 85260	2 Cox Voice Manager Service Lines	MARICOPA	Cox	Agency Selection	\$33.50	\$0.00
5/29/2015 16:28	Pending	84989	80091	AH	1929 S ARIZONA AVE STE 13, YUMA, AZ 85364	MPLS DIPA 1.5M as part of the Frame replacement project	YUMA	CenturyLink	Agency Selection	\$400.00	\$0.00