QNXT Hosting and Upgrade Projects

Presented By: Owen Blackshaw



Project(s) Overview

- Hosting:
 - QNXT application hosting through TriZetto
- Upgrade:
 - QNXT Upgrade from v4.8 to v5.3
 - CMDP data conversion



Background

Hosting:

- Currently hosted on DES servers.
- DES/DCS split

Upgrade:

- Last QNXT update in 2011
- Current v4.8 not supported since 2014.
- Data configs were not setup to QNXT standards.



Solution

- Hosting:
 - TriZetto hosted QNXT product.
- Upgrade:
 - Application upgrade (new data fields)
 - Data conversion
 - Custom process integration



Costs/Timeline (CBA/ROI)

Hosting:

- \$14k/mo during upgrade. (9 mos)
- \$50k/mo after go-live. (3 year contract)
 - Additional rates based on member count.

Upgrade:

- \$3mil (incl tax) (9 mos)
- All custom applications upgraded or transitioned to TZmaintained applications.



Risks

- Hosting:
 - Access to data
 - Network/VPN
 - Security
- Upgrade:
 - CMDP Capitation Rate
 - AHCCCS Sanctions
 - Loss of business



Thank you for your time.

Owen Blackshaw

oblackshaw@azdes.gov

602-771-3628

