

# Information Technology Authorization Committee

## Project Review

March 23, 2016

### Action Item

**Agency:** Arizona Department of Child Safety (DCS)  
**Project Name:** QNXT Upgrade and Trizetto Hosting  
**Project Number:** CH16002  
**ASET Oversight Manager:** James Dean / Jeffrey Crane

The Arizona Department of Child Safety (DCS) Comprehensive Medical and Dental Program (CMDP), uses an application known as QNXT to process dental claims. The current version (4.8), was implemented in 2009, and no longer meets the regulatory compliance requirements of the Arizona Health Care Cost Containment System (AHCCCS). Trizetto, the vendor of the application, no longer supports version 4.8, and as a result no software updates for security or enhancements are available. Additionally, the current solution has been customized over the years to provide needed functionality and ability to communicate with other statewide systems, such as the statewide accounting system.

DCS proposes to work with Trizetto to upgrade the QNXT application to the latest version, and migrate from the DES environment to a hosted solution, which is in alignment with the current separation efforts between both Agencies. Upgrading to the latest version, will bring DCS back into AHCCCS regulatory compliance. Much of the customization associated with the existing application will no longer be necessary once the upgrade is complete. With the application upgraded, and moved to a vendor hosted solution, DCS will have the capability to receive regular application updates, and reduce the resources required to manage and maintain an on premise solution.

#### Motion Options:

**ITAC Approval:**

**ITAC Conditional Approval:**

1. The Arizona Baseline Security Controls document must be completed in order to ensure that the selected solution will provide an appropriate level of protection for State data prior to migration of any data to the hosted solution.

**ITAC Disapproval:**