

May 2018  
Monthly Carrier Services Award

Ticket Create Date	Estimated Completion Date	Ticket	Related RFI	Agency Code	Site Address	Order Summary	Comments	County	Carrier	One time Cost	Monthly Reoccurring
5/1/2018 10:13	6/25/2018 14:36	180540	N/A	XX	206 S 17TH AVE, PHOENIX, AZ 85007	SHARED INFR:Order to decrease circuit from 1000M to 600M	Change in existing service	Maricopa	Centurylink	NRC: \$0.00	MRC: \$5010.00
5/1/2018 13:22	7/1/2018 15:02	180581	N/A	DE	120 W 1ST AVE, MESA, AZ 85210	Order to upgrade existing 100MB MOE circuit to 200MB	Change in existing service	Maricopa	CenturyLink	NRC: \$0.00	MRC: \$870.60
5/2/2018 9:31	7/8/2018 13:28	180655	176967	DT	1703 E LARKSPUR LN, TEMPE, AZ 85281	Order to upgrade existing CTL MOE from 20M to 40M MOE circuit	Change in existing service	Maricopa	CenturyLink	NRC: \$175.00	MRC: \$521.99
5/2/2018 10:03	Pending	180667	172572	DT	I-40 MP 340, SANDERS, AZ 86512	Order to upgrade existing CTL MPLS DIPA circuit to 4.5M	Change in existing service	Maricopa	CenturyLink	NRC: \$692.00	MRC: \$2432.00
5/4/2018 13:59	6/5/2018 8:19	180927	N/A	CH	1000 AINSWORTH DR, PRESCOTT, AZ 86305	Convert fax line's to 2 1FB lines	Change in existing service	Yavapai	CenturyLink	NRC: \$0.00	MRC: \$165.90
5/7/2018 10:00	6/26/2018 11:02	181018	N/A	CH	1355 S CLEARVIEW AVE, MESA, AZ 85209	1FB move and extend from dmarc to customer	Change in existing service	Maricopa	CenturyLink	NRC: \$0.00	MRC: \$16.50
5/7/2018 11:08	6/30/2018 13:06	181035	N/A	CH	11518 E APACHE TRAIL, APACHE JUNCTION, AZ 85120	1FB move and extend from dmarc to customer	Change in existing service	Maricopa	CenturyLink	NRC: \$0.00	MRC: \$16.50
5/9/2018 15:20	6/4/2018 12:26	181326	N/A	DE	8800 N 22ND AVE, PHOENIX, AZ 85021	Order new toll-free number for DBME Benefits Appeals Process	Add to existing account	Maricopa	CenturyLink	NRC: \$0.00	Usage
5/10/2018 8:43	7/11/2018 12:58	181351	179630/17 0424	XX	615 N 48TH ST, PHOENIX, AZ 85008	Order to upgrade Cox HFC circuit from 50MB to 60MB	Change in existing service	Maricopa	Cox	NRC: \$0.00	MRC: \$1022.00
5/10/2018 18:39	6/6/2018 13:34	181440	N/A	XX	5000 W CAREFREE HWY, PHOENIX, AZ 85027	Add call planner to DID to forward line to RightFax	Add to existing account	Maricopa	Centurylink	NRC: \$0.00	MRC: \$7.95
5/11/2018 16:09	6/13/2018 15:15	181528	N/A	HC	801 E JEFFERSON ST, PHOENIX, AZ 85034	Order WebEx 800 number	Add to existing account	Maricopa	Centurylink	NRC: \$0.00	Usage

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5/14/2018 13:25	6/5/2018 11:20	181650	179781	DE	319-321 E 3 ST, WINSLOW, AZ 86047	Order to upgrade existing 20MB CTL MOE to 50MB	Change in existing service	Navajo	Centurylink	NRC: \$0.00	MRC: \$551.63
5/15/2018 11:38	5/21/2018 8:40	181781	181778	DT	SR 288 MP 309, YOUNG, AZ 85554	1FB move and extend from dmarc to customer	Change in existing service	Gila	Centurylink	NRC: \$0.00	MRC: \$16.50
5/15/2018 12:47	5/21/2018 11:53	181799	180396	DE	3443 N CENTRAL AVE, PHOENIX, AZ 85012	Remove forward of phone number.	Change in existing service	Maricopa	Centurylink	NRC: \$0.00	MRC: \$0.00
5/16/2018 16:18	6/3/2018 9:55	181985	N/A	DE	1789 W JEFFERSON ST, PHOENIX, AZ 85007	Order to remove area code restriction	Change in existing service	Maricopa	Centurylink	NRC: \$0.00	Usage
5/17/2018 8:34	Pending	182005	179573/18 2069	FO	6841 N GLEN HARBOR BLVD, GLENDALE, AZ 85307	Order and install new Cox circuit	Agency Selection	Maricopa	Cox	NRC: \$0.00	MRC: \$194.00
5/18/2018 10:14	6/25/2018 10:08	182149	N/A	DE	11518 E APACHE TR STE 110-110, APACHE JUNCTION, AZ 85220	Order and intall 1 FB line to be used for a fax line	Agency Selection	Pinal	CenturyLink	NRC: \$85.00	MRC: \$42.50
5/18/2018 12:34	6/25/2018 14:00	182175	181439	CH	1355 S CLEARVIEW AVE, MESA, AZ 85209	CTL to install 2# 1FB lines for 911	Agency Selection	Maricopa	CenturyLink	NRC: \$85.00	MRC: \$42.50
5/18/2018 12:48	6/25/2018 11:35	182181	181522	CH	3550 N ORACLE RD, TUCSON, AZ 85705	Cox to install 2# 1 FB lines for 911	Change in existing service	Pinal	Cox	NRC: \$0.00	MRC: \$32.00
5/18/2018 13:34	Pending	182192	N/A	PS	2010 W ENCANTO BLVD, PHOENIX, AZ 85009	Order and install Point to Point 20MB MOE and 10MG MOE	Agency Selection	Maricopa	CenturyLink	NRC: \$0.00	MRC: \$427.72
5/18/2018 13:37	Pending	182195	N/A	PS	1100 W KAIBAB LN, FLAGSTAFF, AZ 86001	Order and install Point to Point 20MB MOE and 10MG MOE	Agency Selection	Cochino	CenturyLink	NRC: \$0.00	MRC: \$427.72
5/22/2018 11:02	Pending	182427	178321	DT	HWY 191 APACHE COUNTY COMPLEX, CHINLE, AZ 86503	Upgrade DSL from 7M/786K to 15Mbps	Change in existing service	Apache	Frontier	NRC: \$0.00	MRC: \$691.00
5/22/2018 15:37	6/16/2018 10:50	182487	181712	GF	607 E HUNTER DR, PAYSON, AZ 85541	Order and install Suddenlink internet	Add to existing account	Gila	Suddenlink	NRC: \$0.00	MRC: \$74.95

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5/24/2018 14:08	6/13/2018 9:52	182729	N/A	DC	1645 W JEFFERSON ST, PHOENIX, AZ 85007	Conference bridge request	Add to existing account	Maricopa	CenturyLink	NRC: \$0.00	Usage
5/25/2018 15:13	Pending	182829	179477	DT	1325 ALONAS WAY, BULLHEAD CITY, AZ 86442	Order and install 20bps Fiber MOE circuit with 5M QOS	Change in existing service	Mohave	CenturyLink	NRC: \$0.00	MRC: \$1611.97
5/30/2018 11:07	Pending	183003	180753	DT	606 S 1 WEST, SNOWFLAKE, AZ 85937	Order and install internet 50M circuit	Agency Selection	Navajo	Frontier	NRC: \$0.00	MRC: \$475.00
5/30/2018 12:46	6/4/2018 12:53	183029	N/A	DE	11518 E APACHE TR STE 110-110, APACHE JUNCTION, AZ 85220	1FB line transfer	Change in existing service	Pinal	Centurylink	NRC: \$0.00	MRC: \$16.50
5/30/2018 16:21	7/10/2018 9:26	183065	N/A	ED	1535 W JEFFERSON ST, PHOENIX, AZ 85007	Reassignment of Toll Free number	Change in existing service	Maricopa		NRC: \$0.00	Usage
5/31/2018 15:41	4/16/2018 13:43	183198	177163	DE	3443 N CENTRAL AVE, PHOENIX, AZ 85012	Order Cox 25x5 CBI to be used for video relay	Agency Selection	Maricopa	Cox	NRC: \$0.00	MRC: \$79.00