

March 2018
Monthly Carrier Services Award

| Ticket Create Date | Estimated Completion Date | Ticket | Related RFI | Agency Code | Site Address | Order Summary | Comments | County | Carrier | One time Cost | Monthly Reoccurring |
|--------------------|---------------------------|--------|-------------|-------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------|----------------------------|------------|----------------|---------------|---------------------|
| 3/1/2018 13:57 | Pending | 175121 | N/A | DT | 206 S 17 AVE, PHOENIX, AZ 85007 | CUSTOMER REQUESTING A NEW TOLL FREE NUMBER: | Add to existing account | Maricopa | CenturyLink | NRC: \$0.00 | Usage |
| 3/5/2018 9:07 | 3/12/2018 12:42 | 175273 | N/A | DE | 1843 N STATE DR, NOGALES, AZ 85621 | Please order an additional block of DID (20). Current PRI has no available DID for new Phone request. | Add to existing account | Santa Cruz | CenturyLink | NRC: \$20.00 | MRC: \$3.00 |
| 3/5/2018 9:57 | 3/24/2018 11:40 | 175283 | N/A | DT | I-10 MP 3.6 EASTBOUND, EHRENBERG, AZ 85334 | Please have the carrier, TDS, 'Remote Call Forward' the following 1FB line. | Change in existing service | Maricopa | CenturyLink | NRC: \$15.00 | MRC: \$18.68 |
| 3/5/2018 10:47 | 4/7/2018 8:08 | 175296 | 172732 | DT | US 191 - MP 186, CLIFTON, AZ 85533 | Please upgrade existing Hughes Net service to Gen5, the Business 35 plan | Change in existing service | Greenlee | Hughes Net | NRC: \$99 | MRC: \$69.99 |
| 3/7/2018 12:57 | Pending | 175610 | 173558 | DE | 4710 S PALO VERDE RD, TUCSON, AZ 85714 | New CenturyLink install for a 20mb MOE circuit | Agency selected | Pinal | Centurylink | NRC: \$0.00 | MRC: \$462.72 |
| 3/8/2018 16:33 | 4/7/2018 8:11 | 175785 | 174157 | DT | 1851 S MILTON RD, FLAGSTAFF, AZ 86001 | Upgrade the existing Century Link's ADSL2 DSL Century Link Stand Alone (7168k / 2048k Up) | Change in existing service | Yavapai | Centurylink | NRC: \$99.99 | MRC: \$88.75 |
| 3/9/2018 9:20 | Pending | 175809 | N/A | DT | US 163 MP 494.5, KAYENTA, AZ 86503 | Request change to display all incoming calls. | Change in existing service | Navajo | Frontier | NRC: \$4.75 | MRC: \$7.95 |
| 3/13/2018 13:19 | Pending | 176112 | N/A | DE | 615 N 48TH ST, PHOENIX, AZ 85008 | Move existing number to the PRI located at the IO Data Center. | Change in existing service | Maricopa | CenturyLink | Pending | Pending |
| 3/13/2018 15:17 | 4/4/2018 14:04 | 176150 | N/A | DT | I-10 MP 383.3, SAN SIMON, AZ 85632 | Temporary phone and circuit move to the east side of the building. | Change in existing service | Cochise | Valley Telecom | NRC: \$155.00 | Usage |

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| 3/14/2018 9:16 | 4/7/2018 15:33 | 176202 | N/A | HC | 2160 MCCULLOCH BLVD N STE 105, LAKE HAVASU CITY, AZ 86403 | Setup call forwarding for Lake Havasu 1FB to Kingman Office | Change in existing service | Mohave | Centurylink | NRC: | Usage |
| 3/14/2018 12:46 | 4/1/2018 12:37 | 176260 | 175461 | PS | 2222 W ENCANTO BLVD, PHOENIX, AZ 85009 | Install 1FB and extend | Agency selected | Maricopa | Centurylink | NRC: \$85.00 | MRC: \$16.50 |
| 3/15/2018 11:35 | 3/27/2018 13:38 | 176401 | 175053 | GF | 11417 E 25TH PLACE, YUMA, AZ 85367 | Install CenturyLink home internet. On-Net Stand Alone Internet Access with Bandwidth up to 12/5 Mbps | Change in existing service | Yuma | Centurylink | NRC: \$99.00 | MRC: \$103.00 |
| 3/20/2018 14:38 | Pending | 176898 | N/A | DT | 771 W KUEHN, QUARTZSITE, AZ 85346 | PLEASE HAVE CARRIER HARDCODE FORWARD 1FB line | Change in existing service | La Paz | Centurylink | NRC: \$0.00 | MRC: \$42.97 |
| 3/21/2018 10:43 | Pending | 176980 | N/A | PS | 219 ARIZONA ST, BISBEE, AZ 85603 | Request to add voice mail to the phone number of 1FB | Add to existing account | Cochise | Centurylink | NRC: \$10.00 | Usage |
| 3/21/2018 13:44 | 4/16/2018 9:58 | 177017 | N/A | DT | I-10 MP 3.6 EASTBOUND, EHRENBERG, AZ 85334 | Analog lines move to new building, as the old building is being demolished. | Agency selected | La Paz | Centurylink | NRC:\$240.00 | MRC: \$38.60 |
| 3/21/2018 14:14 | 4/7/2018 15:48 | 177025 | N/A | HS | 150 N 18 AVE, PHOENIX, AZ 85007 | Re-established Toll-Free number | Change in existing service | Maricopa | Centurylink | NRC: \$0.00 | Usage |
| 3/21/2018 14:25 | Pending | 177026 | 174694 | CH | 3550 N ORACLE RD, TUCSON, AZ 85705 | New Cox install 100M circuit | Agency selected | Pinal | Cox | NRC: \$1500.00 | MRC: \$553.00 |
| 3/22/2018 9:28 | Pending | 177081 | N/A | DT | 3838 N CENTRAL AVE, PHOENIX, AZ 85012 | Carrier relocate 2 T1's and 2 video conference equipment. | Change in existing service | Maricopa | Centurylink | Pending | Pending |

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| 3/26/2018 12:57 | Pending | 177373 | 176866 | DE | 2327 W CAMPBELL AVE, PHOENIX, AZ 85015 | Order 1FBto be used for a fax line. | Agency selected | Maricopa | Cox | NRC: \$0.00 | MRC: \$16.00 |
| 3/26/2018 15:15 | Pending | 177434 | 175116 | HC | 801 E JEFFERSON ST, PHOENIX, AZ 85034 | New install 2 point to point wave circuits. | Agency selected | Maricopa | Zayo | NRC: \$0.00 | MRC: \$2360.00 |
| 3/26/2018 15:25 | Pending | 177438 | 175116 | HC | 801 E JEFFERSON ST, PHOENIX, AZ 85034 | Install new CenturyLink wave circuit. | Agency selected | Maricopa | Centurylink | NRC: \$250.00 | MRC: \$2576.00 |
| 3/29/2018 15:05 | Pending | 177819 | 174270 | DT | 16380 N 59 AVE, GLENDALE, AZ 85306 | Please order and have the carrier, Century Link, install (1) Stand-Alone High Speed Internet Service | Agency selected | Maricopa | Centurylink | NRC: \$99 | MRC: \$136.25 |