

May 2015
Monthly Carrier Services Award

Ticket Create Date	Estimated Circuit Install Date	Ticket	Related RFI	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	Actual One-Time Cost
5/1/2015 10:13	5/8/2015	82057	N/A	RT	3300 N CENTRAL AVE, PHOENIX, AZ 85012	Resporg toll free number from TW to Centurylink Establish as switched toll free and ring to agency specific number. Add to LD account	MARICOPA	CenturyLink	Change in existing service	Usage Based	\$0.00
5/1/2015 11:15	5/5/2015	82073	N/A	DT	205 S 17 AVE, PHOENIX, AZ 85007	Port existing DID's to Shared INFRA RTI	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$7.00
5/1/2015 15:06	6/19/2015	82128	77402	XX	400 W CONGRESS ST STE 131, TUCSON, AZ 85701	Increase existing bandwidth from 400M to 2Gig	PIMA	TW Telecom	Increase existing bandwidth	\$4,672.60	\$0.00
5/4/2015 8:27	6/29/2015	*82170	80291	DT	4123 E VALLEY AUTO DR, MESA, AZ 85206	Increase bandwidth from 1.5M to 3M on existing MPLS DIPA circuit	MARICOPA	CenturyLink	Increase existing bandwidth	\$795.00	\$0.00
5/4/2015 9:43	6/3/2015	82189	N/A	SD	2450 S 4TH AVE STE 600, YUMA, AZ 85364	Submit CUG changes on existing MPLS DIPA 3M circuit New Cugs: 64K az-lan 64K az-mgmt 240 az-voip 2704 sd-data Remove old az-data	YUMA	Centurylink	Change in existing service	\$0.00	\$0.00
5/4/2015 13:33	7/21/2015	82242	79659	DT	3660 E ANDY DEVINE AVE, KINGMAN, AZ 86401	Order 10M MOE w/CoS	MOHAVE	TW Telecom	Agency Selection	\$2,621.32	\$0.00
5/5/2015 12:19	5/27/2015	*82363	74927	PS	2111 E GILA RIDGE RD, YUMA, AZ 85365	5 1FBs from CenturyLink. These will be for alarms and 911 backup.	YUMA	CenturyLink	Agency Selection	\$102.50	\$212.50

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5/5/2015 14:11	5/8/2015	82389	N/A	DE	3003 N CENTRAL AVE, PHOENIX, AZ 85012	Port existing 1FB line to the PHX host.	MARICOPA	CenturyLink	Change in existing service	\$0.15	\$1.00
5/5/2015 14:19	5/18/2015	82391	81960	PS	3030 N GRAND AVE, NOGALES, AZ 85621	Order 1FB from CenturyLink for the alarm system	SANTA CRUZ	CenturyLink	Agency Selection	\$20.50	\$42.50
5/5/2015 15:35	5/15/2015	82418	N/A	DT	2243 E GILA RIDGE RD, YUMA, AZ 85365	Port 300 existing DIDs to existing RTI SHARED INFRA	YUMA	Centurylink	Change in existing service	\$0.00	\$300.00
5/5/2015 15:42	5/27/2015	82424	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/6/2015 9:46	5/14/2015	82477	82460	DT	2165 E GILA RIDGE RD, YUMA, AZ 85365	Move existing 1FB line from 2243 E Gila Ridge dmarc to 2165 E Gila Ridge dmarc	YUMA	CenturyLink	Change in existing service	\$0.00	\$42.50
5/6/2015 10:09	5/19/2015	82485	81406	DT	6989 E 2 ST, PRESCOTT VALLEY, AZ 86314	Install 2 1FB lines for SRST failover	YAVAPAI	CenturyLink	Agency Selection	\$41.00	\$85.00
5/6/2015 10:12	5/27/2015	82486	80682	DE	3443 N CENTRAL AVE, PHOENIX, AZ 85012	Order and install 1 new 1FB line to be used for fax purposes	MARICOPA	Cox	Agency Selection	\$16.75	\$0.00
5/6/2015 11:23	7/6/2015	*82510	78644	DE	TOHONO PLAZA BIA SR 19 STE 411, SELLS, AZ 85634	Order 3 business lines and add to existing hunt group	PIMA	Tohono O'Odham Utility	Added to existing account	\$111.51	\$150.00
5/6/2015 12:08	5/27/2015	82518	81679	XX	1510 W ADAMS ST, PHOENIX, AZ 85007	Shared Infra Order two PRI trunks that will be added to existing trunk group	MARICOPA	CenturyLink	Agency Selection	\$809.00	\$0.00

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5/6/2015 12:14	5/27/2015	82521	81688	XX	206 S 17TH AVE, PHOENIX, AZ 85007	SHARED INFRA Order two new PRI trunks that will be added to existing trunk group	MARICOPA	CenturyLink	Agency Selection	\$810.00	\$0.00
5/6/2015 12:18	5/27/2015	82523	81693	XX	400 W CONGRESS ST, TUCSON, AZ 85701	SHARED INFRA Proceed with ordering one new PRI trunk that will be added to existing trunk group	PIMA	CenturyLink	Agency Selection	\$404.50	\$0.00
5/6/2015 12:24	9/4/2015	82525	81752	XX	400 W CONGRESS ST, TUCSON, AZ 85701	SHARED INFRA Proceed with ordering two LD PRI trunks that will be added to existing trunk group	PIMA	CenturyLink	Agency Selection	\$40.00	\$0.00
5/7/2015 10:44	5/18/2015	82614	76297	PS	6401 S TUCSON BLVD, TUCSON, AZ 85706	Order for (7) 1FBs from CTL for this location, (5) alarm and (2) 911.	PIMA	CenturyLink	Agency Selection	\$143.50	\$297.50
5/7/2015 17:44	5/29/2015	82707	81043	CB	1721 E BROADWAY RD, TEMPE, AZ 85282	Order (2) 1FB Lines for 911 Failover	MARICOPA	Cox	Agency Selection	\$33.50	\$0.00
5/8/2015 7:27	5/29/2015	82713	77297	DT	2243 E GILA RIDGE RD, YUMA, AZ 85365	Order (2) 1FB Lines for 911 Failover	YUMA	CenturyLink	Agency Selection	\$41.00	\$85.00
5/8/2015 8:09	5/13/2015	82722	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing accout	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/8/2015 8:56	5/15/2015	82735	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing accout	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/8/2015 13:57	5/15/2015	82804	76760	HI	151 S GRANADA AVE, TUCSON, AZ 85701	Order 1FB line	PIMA	Centurylink	Agency Selection	\$20.50	\$42.50

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5/8/2015 15:23	5/14/2015	82817	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	Centurylink	Added to existing account	Usage Based	\$0.00
5/8/2015 15:40	5/28/2015	82819	N/A	DE	3150 E UNION HILLS DR, PHOENIX, AZ 85050	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$729.00	\$0.00
5/8/2015 15:46	6/02/201	82821	N/A	DE	6010 N 57 DR, GLENDALE, AZ 85301	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$840.00	\$0.00
5/8/2015 15:47	5/28/2015	82822	N/A	DE	120 W 1ST AVE, MESA, AZ 85210	Increase bandwidth on existing MOE circuit	MARICOPA	Centurylink	Change in existing service	\$840.00	\$0.00
5/8/2015 15:50	5/22/2015	82824	N/A	DE	316 W FT LOWELL RD, TUCSON, AZ 85705	Increase bandwidth on existing MOE circuit	PIMA	Centurylink	Change in existing service	\$840.00	\$0.00
5/11/2015 13:03	5/11/2015	82932	N/A	ED	400 W CONGRESS ST STE 241, TUCSON, AZ 85701	Port existing DID to existing RTI SHARED INFRA	PIMA	Centurylink	Change in existing service	\$0.00	\$1.00
5/13/2015 7:16	5/15/2015	83116	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Port existing DID to existing RTI. SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$1.00
5/13/2015 13:25	5/26/2015	83198	77780	DC	3279 E HARBOUR DR, PHOENIX, AZ 85034	Order (5) 1FB line	MARICOPA	CenturyLink	Agency Selection	\$102.50	\$212.50
5/14/2015 10:55	5/26/2015	83289	N/A	DE	1789 W JEFFERSON ST, PHOENIX, AZ 85007	Include calls from other states outside of Arizona on existing toll free fraud hotline	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$0.00
5/14/2015 11:28	5/29/2015	83296	81388	DE	460 N MESA DR, MESA, AZ 85201	Order 20M Fiber Moe w/minimum 2M CoS	MARICOPA	Cox	Agency Selection	\$486.00	\$0.00
5/14/2015 15:45	5/29/2015	83355	81960	PS	3030 N GRAND AVE, NOGALES, AZ 85621	Order 1FB line to be used for alarm line	SANTA CRUZ	CenturyLink	Agency Selection	\$20.50	\$42.50

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5/15/2015 9:12	6/12/2015	*83455	64897	DE	1601 W ST MARY'S RD RM 4412, TUCSON, AZ 85745	Order MPLS DIPA 1.5M to replace existing MPLS Frame 1.5M	PIMA	CenturyLink	Change in existing service	\$400.00	\$0.00
5/15/2015 9:32	5/29/2015	83466	64897	DE	250 E DUNLAP AVE STE 1326, PHOENIX, AZ 85020	Order MPLS DIPA 1.5M to replace existing MPLS Frame 1.5M	MARICOPA	CenturyLink	Change in existing service	\$400.00	\$0.00
5/15/2015 12:13	5/26/2015	83543	N/A	DT	1651 W JACKSON ST, PHOENIX, AZ 85007	Port existing 30 DID's to existing RTI SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$30.00
5/15/2015 12:31	5/26/2015	83545	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Port existing 75 DID's to existing RTI SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$75.00
5/18/2015 10:07	1/5/2016	83658	80162	DE	6730 S TUCSON BLVD, TUCSON, AZ 85756	Order 20M NLAN w/2m minimum CoS	PIMA	TW Telecom	Agency Selection	\$440.45	\$500.00
5/18/2015 10:26	Cancelled	*83664	81563 64478	PR	2980 S HIGHWAY 90 KARTCHNER CA, BENSON, AZ 85602	Order 10M MOE w/5M QoS Copper Flow-Thru Related to QC Frame Replacement Project	COCHISE	CenturyLink	Agency Selection	\$429.94	\$0.00
5/18/2015 10:34	7/1/2015	*83665	81563 64478	PR	2980 S HIGHWAY 90 KARTCHNER CA, BENSON, AZ 85602	Order 20M MOE Cox w/minimum 2M CoS to State's Core	COCHISE	Cox	Agency Selection	\$440.00	\$0.00
5/18/2015 10:36	6/1/2015	83666	82958	GF	10314 E DOLPHIN AVE, MESA, AZ 85208	Order Cox 10 Mb x 2 Mb CBI for wildlife Mgr	MARICOPA	Cox	Agency Selection	\$69.00	\$0.00
5/18/2015 16:16	9/22/2016	83757	65995	MA	5636 E MCDOWELL RD BLDG M5103, PHOENIX, AZ 85008	Order Cox 20M HFC w/2M minimum CoS	MARICOPA	Cox	Agency Selection	\$501.00	\$0.00

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5/19/2015 11:14	5/27/2015	83824	N/A	PS	410 W CENTENNIAL BLVD, CASA GRANDE, AZ 85222	Port 6 existing numbers to existing RTI SHARED INFRA	PINAL	CenturyLink	Change in existing service	\$0.90	\$6.00
5/19/2015 14:59	8/10/2015	83896	82292	DT	3670 E ANDY DEVINE AVE, KINGMAN, AZ 86401	Order 10M MOE w/minimum 2M CoS	MOHAVE	TW Telecom	Agency Selection	\$2,621.32	\$0.00
5/20/2015 10:45	6/8/2015	*83979	71161	VS	555 E AJO WAY, TUCSON, AZ 85714	Order Cox 20M HFC w/2M minimum CoS	PIMA	Cox	Agency Selection	\$492.00	\$0.00
5/20/2015 14:27	Cancelled	84032	75658	GF	318 W DEER VALLEY RD, PHOENIX, AZ 85027	Order Cox 5M MOE w/2M minimum CoS	MARICOPA	Cox	Agency Selection	\$312.00	\$0.00
5/21/2015 9:08	5/27/2015	84101	N/A	DE	3003 N CENTRAL AVE, PHOENIX, AZ 85012	Port 2 DIDs from one RTI to another RTI - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$2.00
5/21/2015 14:09	5/27/2015	84182	N/A	DT	2739 E WASHINGTON ST, PHOENIX, AZ 85034	Port DID from one RTI to another RTI - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$1.00
5/22/2015 9:35	6/11/2015	*84239	N/A	DC	5601 W TRAILS END RD, TUCSON, AZ 85745	Port 2 existing numbers from one RTI to another RTI - SHARED INFRA	PIMA	CenturyLink	Change in existing service	\$0.30	\$2.00
5/22/2015 12:07	5/27/2015	84275	N/A	DE	1789 W JEFFERSON ST, PHOENIX, AZ 85007	Upgrade existing DSL bandwidth from 256k to 1.5M	MARICOPA	CenturyLink	Change in existing service	\$42.99	\$0.00
5/22/2015 14:29	5/28/2015	84298	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00
5/22/2015 14:40	6/1/2015	84300	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Order new conferencing service and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Based	\$0.00

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5/26/2015 13:43	6/22/2015	*84439	N/A	MA	5636 E MCDOWELL RD BLDG M5103, PHOENIX, AZ 85008	Port all existing Cox DIDs and 2 trunks to CenturyLink State of Arizona Core - SHARED INFRA	MARICOPA	CenturyLink	Change in existing service	\$51.00	\$340.00
5/26/2015 13:49	5/27/2015	84443	N/A	DT	1655 W JACKSON ST, PHOENIX, AZ 85007	Repoint existing toll free number to different DID number	MARICOPA	CenturyLink	Change in existing service	\$0.00	\$0.00
5/26/2015 14:16	6/2/2015	84451	82293	DT	240 W COTTONWOOD LN, CASA GRANDE, AZ 85222	Order 2 1FB lines	PINAL	CenturyLink	Agency Selection	\$41.00	\$85.00
5/26/2015 17:15	10/1/2015	84486	81501	PS	2010 W AJO WAY, TUCSON, AZ 85713	Order 50mb down and 10mb up - Internet Connection	PIMA	Cox	Agency Selection	\$194.00	\$0.00
5/27/2015 16:58	5/28/2015	84642	N/A	PS	410 W CENTENNIAL BLVD, CASA GRANDE, AZ 85222	Port 7 existing #s to existing RTI Shared Infra	PINAL	CenturyLink	Change in existing service	\$0.00	\$7.00
5/28/2015 7:44	7/9/2015	*84655	83598	CH	1201 S ALMA SCHOOL RD, MESA, AZ 85210	Order 30mb Fiber MOE	MARICOPA	Cox	Agency Selection	\$517.00	\$0.00
5/28/2015 15:15	6/24/2015	*84790	82294	DE	8930 E RAINTREE DR, SCOTTSDALE, AZ 85260	Order 20mb HFC MOE	MARICOPA	Cox	Agency Selection	\$492.00	\$0.00
5/28/2015 15:33	6/22/2015	*84794	83576	DE	8930 E RAINTREE DR, SCOTTSDALE, AZ 85260	2 Cox Voice Manager Service Lines	MARICOPA	Cox	Agency Selection	\$33.50	\$0.00
5/29/2015 16:28	10/20/2015	84989	80091	AH	1929 S ARIZONA AVE STE 13, YUMA, AZ 85364	MPLS DIPA 1.5M as part of the Frame replacement project	YUMA	CenturyLink	Agency Selection	\$400.00	\$0.00

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Updates *	84794 - Completed				83665 - Completed			82525 - Completed	83658 - Completed		
	84790 - Completed				83664 - Cancelled			83896 - Completed			
	84655 - Completed				83455 - Completed			84486 - Completed			
	84439 - Completed				82510 - Completed			84989 - Completed			
	84239 - Completed				82363 - Completed						
	83979 - Completed				82170 - Completed						