

February 2015
Monthly Carrier Services Award Report

Ticket Create Date	Estimated Circuit Install Date	Ticket	Related RFI	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	Actual One-Time Cost
2/2/2015 9:12	2/16/2015	73140	72045	DE	3443 N CENTRAL AVE, PHOENIX, AZ 85012	Request to upgrade DSL to 7M down and 896K up	MARICOPA	Centurylink	Increase existing bandwidth	\$50.99	\$164.98
2/2/2015 9:26	2/2/2015	73144	N/A	XX	1510 W ADAMS ST, PHOENIX, AZ 85007	Request to have 17 existing DIDs moved to AZNet switch	MARICOPA	Centurylink	Change in existing service	\$0.00	\$17.00
2/2/2015 10:07	3/3/2015	73155	69706	DE	3322 E PINCHOT AVE, PHOENIX, AZ 85018	Request for 5Mb x 1Mb Internet	MARICOPA	Cox	Agency Selection	\$59.00	\$0.00
2/2/2015 10:09	3/19/2015	*73156	73285	DC	460 N MESA DR STE 210, MESA, AZ 85201	Request for 10M MOE w 2M CoS	MARICOPA	Cox	Agency Selection	\$440.00	\$0.00
2/2/2015 11:40	2/11/2015	73180	N/A	RV	1600 W MONROE ST, PHOENIX, AZ 85007	Request to port an existing DID to an RTI	MARICOPA	Centurylink	Change in existing service	\$0.00	\$1.00
2/2/2015 13:30	2/11/2015	73210	N/A	PS	1111 COMMERCE DR, PRESCOTT, AZ 86305	Request to port (3) existing DIDs to the ADOA core route index	YAVAPAI	Centurylink	Change in existing service	\$0.00	\$3.00
2/2/2015 13:31	2/11/2015	73211	N/A	PS	1111 COMMERCE DR, PRESCOTT, AZ 86305	Request to convert (3) existing 1Fbs to DIDs	YAVAPAI	Centurylink	Change in existing service	\$0.45	\$0.00
2/3/2015 10:32	2/5/2015	73305	N/A	DJ	1700 LAKESIDE DR STE 8, BULLHEAD CITY, AZ 86442	Request to re-install a 1Fb line due to disconnected in error	MOHAVE	Frontier	Change in existing service	\$0.00	\$0.00
2/3/2015 16:35	Cancelled	*73387	60187	DT	7355 S HWY 89A, FLAGSTAFF, AZ 86001	Request to install 1.5M DSL	COCONINO	Centurylink	Agency Selection	\$50.99	\$164.98
2/4/2015 16:18	2/17/2015	73518	N/A	EV	400 W CONGRESS ST STE 433, TUCSON, AZ 85701	Request to port 30 existing DIDs to the main core at 400 W Congress St	PIMA	Centurylink	Change in existing service	\$0.00	\$30.00

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2/5/2015 14:11	2/11/2015	73658	N/A	DT	206 S 17 AVE, PHOENIX, AZ 85007	Request to port (50) existing DIDs to the shared infra	MARICOPA	Centurylink	Change in existing service	\$0.00	\$50.00
2/6/2015 15:30	2/15/2015	73801	72205	GF	318 W DEER VALLEY RD, PHOENIX, AZ 85027	Request to install (2) 1Fbs	MARICOPA	Centurylink	Agency Selection	\$41.00	\$85.00
2/9/2015 9:16	2/13/2015	*73851	69856	PS	2010 W ENCANTO BLVD, PHOENIX, AZ 85009	Request for (22) 1Fbs for 911 failover, burglar, and fire alarms	MARICOPA	Centurylink	Agency Selection	\$451.00	\$935.00
2/9/2015 9:28	2/18/2015	73856	N/A	DE	290 E LA CANADA BLVD, AVONDALE, AZ 85323	Request for 100 new consecutive DIDs to be added to an existing account	MARICOPA	Centurylink	Added to existing account	\$15.00	\$0.00
2/10/2015 6:39	2/11/2015	*73953	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Request for (2) conference Id's	MARICOPA	Centurylink	Change in existing service	Usage Base	\$0.00
2/10/2015 9:42	2/23/2015	73979	N/A	GF	5000 W CAREFREE HWY, PHOENIX, AZ 85027	Request to change lines to 10 digit dialing	MARICOPA	Centurylink	Change in existing service	\$0.00	\$0.00
2/10/2015 14:11	2/13/2015	*74056	N/A	XX	1510 W ADAMS ST, PHOENIX, AZ 85007	Request to port 493 existing DIDs to a different RTI	MARICOPA	Centurylink	Change in existing service	\$0.00	\$493.00
2/11/2015 15:24	3/12/2015	74212	64957	DT	633 E 22 ST, TUCSON, AZ 85713	Request to install 1.5M MPLS DIPA to replace old frame relay	PIMA	Centurylink	Change in existing service	\$400.00	\$0.00
2/12/2015 7:20	2/17/2015	*74243	N/A	DT	2739 E WASHINGTON ST, PHOENIX, AZ 85034	Request to set up audio conferencing account	MARICOPA	Centurylink	Added to existing account	Usage Base	\$0.00
2/12/2015 10:27	2/17/2015	74289	73592	GF	9140 E 28 ST, YUMA, AZ 85365	Request to install (2) 1Fbs	YUMA	Centurylink	Agency Selection	\$41.00	\$85.00
2/12/2015 13:25	3/2/2015	74334	73071	HI	151 S GRANADA AVE, TUCSON, AZ 85701	Request to install 1.5M/896K DSL	PIMA	Centurylink	Agency Selection	\$50.99	\$0.00

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2/12/2015 15:09	3/6/2015	74372	N/A	EV	1110 W WASHINGTON ST, PHOENIX, AZ 85007	Request to port existing fax line from Phx North to Phx Main	MARICOPA	Centurylink	Change in existing service	\$0.00	\$1.00
2/13/2015 12:54	3/2/2015	74477	N/A	DT	3565 S BROADMONT DR, TUCSON, AZ 85713	Request to port 34 existing DIDs to the core	PIMA	Centurylink	Change in existing service	\$0.00	\$34.00
2/13/2015 15:45	4/23/2015	*74509	70883	DE	519 E BEALE ST, KINGMAN, AZ 86401	Request to order 3M Bonded Internet	MOHAVE	TW Telecom	Agency Selection	\$711.28	\$0.00
2/17/2015 15:28	2/26/2015	74688	N/A	DT	4123 E VALLEY AUTO DR, MESA, AZ 85206	Request to convert (2) existing numbers to 1Fbs	MARICOPA	Centurylink	Change in existing service	\$41.00	\$85.00
2/18/2015 9:11	Cancelled	*74731	73285	DC	460 N MESA DR STE 210, MESA, AZ 85201	Request to install a 10M MOE with 2M CoS	MARICOPA	Cox	Agency Selection	\$440.00	\$0.00
2/18/2015 12:09	2/18/2015	74772	N/A	AD	1510 W ADAMS ST FL 1-4, PHOENIX, AZ 85007	Request to port an existing DID to the Cisco	MARICOPA	Centurylink	Change in existing service	\$0.00	\$1.00
2/18/2015 13:00	2/25/2015	74781	N/A	PI	300 S MCCORMICK ST, PRESCOTT, AZ 86303	Request to re-establish a 1Fb line that was disconnected in error in the refresh	YAVAPAI	Centurylink	Change in existing service	\$20.50	\$42.50
2/18/2015 14:29	Cancelled	*74811	71153	GF	8164 E SAVAGE DR, GLOBE, AZ 85501	Request to install 30M x 2M	GILA	Cable One	Agency Selection	\$74.50	\$0.00
2/18/2015 15:55	3/27/2015	*74825	69835	RG	715 MAIN ST, KINGMAN, AZ 86401	Request for Cable Internet 20x5	MOHAVE	Suddenlink	Agency Selection	\$299.95	\$19.95
2/19/2015 6:59	2/26/2015	74843	N/A	CC	400 W CONGRESS ST STE 221, TUCSON, AZ 85701	Request to port an existing DID to a different RTI	PIMA	Centurylink	Change in existing service	\$0.00	\$1.00
2/19/2015 10:00	2/26/2015	74879	N/A	DT	1309 N 22 AVE, PHOENIX, AZ 85007	Request to port (7) existing DIDs to the main core	MARICOPA	Centurylink	Change in existing service	\$0.00	\$7.00

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2/19/2015 11:49	2/27/2015	*74909	N/A	DE	400 W CONGRESS ST SUITE 420, TUCSON, AZ 85701	Request to port (3) existing DIDs from old Tucson host to the new one	PIMA	Centurylink	Change in existing service	\$0.00	\$3.00
2/19/2015 15:28	3/2/2015	74966	74091	DT	3565 S BROADMONT DR, TUCSON, AZ 85713	Request for (4) new 1Fb lines. 2 lines are for elevator phones and the other 2 for alarm lines	PIMA	Centurylink	Agency Selection	\$82.00	\$170.00
2/20/2015 7:26	5/25/2015	74977	69076	DT	1444 W GRANT RD, TUCSON, AZ 85745	Request to 80M MOE w/ 2M CoS	PIMA	Cox	Agency Selection	\$694.00	\$0.00
2/23/2015 9:39	2/25/2015	75142	N/A	DT	1360 S STOCKER DR, TUCSON, AZ 85710	Request to port an existing 1Fb to DID	PIMA	Centurylink	Change in existing service	\$0.15	\$0.00
2/23/2015 13:05	2/24/2015	75213	N/A	DT	1135 N 22 AVE, PHOENIX, AZ 85009	Request to port 21 existing DIDs to core at 1510 W Adams	MARICOPA	Centurylink	Change in existing service	\$0.00	\$21.00
2/23/2015 16:12	3/5/2015	75263	N/A	DE	1826 W MCDOWELL RD, PHOENIX, AZ 85007	Request to order a new Point to Point (temporary service)	MARICOPA	Centurylink	Agency Selection	\$195.96	\$680.00
2/23/2015 16:12	3/5/2015	75263	N/A	DE	1826 W MCDOWELL RD, PHOENIX, AZ 85007	Request for 3M Internet (temporary service)	MARICOPA	Centurylink	Agency Selection	\$620.00	\$1,000.00
2/24/2015 11:42	5/20/2015	*75351	71743	DT	6989 E 2 ST, PRESCOTT VALLEY, AZ 86314	Request to install 50M MOE with 5M QoS	YAVAPAI	Centurylink	Agency Selection	\$689.00	\$0.00

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2/24/2015 13:42	3/15/2015	*75374	71440	DE	228 LONDON BRIDGE RD, LAKE HAVASU CITY, AZ 86403	Request for 2 1Fbs for fax machine	MOHAVE	Frontier	Agency Selection	\$64.46	\$120.00 Connection Charge \$125.00 an hour to extend demarc
2/24/2015 16:51	3/2/2015	75423	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Request to order conference ID	MARICOPA	Centurylink	Added to existing account	Usage Base	\$0.00
2/24/2015 17:13	3/2/2015	75424	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Request to order conference ID	MARICOPA	Centurylink	Added to existing account	Usage Base	\$0.00
2/24/2015 17:18	3/2/2015	75425	N/A	DE	1720 W MADISON ST, PHOENIX, AZ 85007	Request to order conference ID	MARICOPA	Centurylink	Added to existing account	Usage Base	\$0.00
2/25/2015 10:20	3/3/2015	75472	74176	DT	1801 S MILTON RD, FLAGSTAFF, AZ 86001	Request to install (2) 1Fbs for 911 fail over	COCONINO	Centurylink	Agency Selection	\$41.00	\$85.00
2/25/2015 12:43	4/10/2015	*75525	N/A	DE	290 E LA CANADA BLVD, AVONDALE, AZ 85323	Request to upgrade the existing 20M MOE to 40M MOE	MARICOPA	Centurylink	Increase existing bandwidth	\$617.00	\$0.00
2/25/2015 12:51	3/12/2015	*75526	N/A	DE	11526 W BELL RD, SURPRISE, AZ 85374	Request to upgrade the existing 20M MOE to 40M MOE	MARICOPA	Centurylink	Increase existing bandwidth	\$617.00	\$0.00
2/25/2015 13:00	3/13/2015	*75531	N/A	DE	2288 W GUADALUPE RD, GILBERT, AZ 85233	Request to upgrade the existing 30M MOE to 50M MOE	MARICOPA	Centurylink	Increase existing bandwidth	\$654.00	\$0.00
2/25/2015 13:10	3/20/2015	*75534	N/A	DE	3274 N BOB DR, PRESCOTT VALLEY, AZ 86314	Request to upgrade the existing 20M MOE to 40M MOE	MARICOPA	Centurylink	Increase existing bandwidth	\$617.00	\$0.00

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2/25/2015 13:11	2/27/2015	75535	N/A	AD	402 W CONGRESS ST, TUCSON, AZ 85701	Request to port an existing DID to a new RTI	PIMA	Centurylink	Change in existing service	\$0.00	\$1.00
2/25/2015 14:07	3/15/2015	*75563	N/A	DE	195 W IRVINGTON RD, TUCSON, AZ 85714	Request to increase the existing MOE from 20M to 40M MOE	PIMA	Cox	Increase existing bandwidth	\$565.00	\$0.00
2/26/2015 9:49	3/3/2015	75642	N/A	DT	206 S 17 AVE, PHOENIX, AZ 85007	Request to port existing DID to a different RTI	MARICOPA	Centurylink	Change in existing service	\$0.00	\$1.00
2/26/2015 15:05	4/23/2015	*75697	73168	DE	HWY 264 STE 53E, WINDOW ROCK, AZ 86515	Request for a PRI with 50 DIDs	APACHE	Frontier	Agency Selection	\$445.00	\$0.00
2/27/2015 6:01	3/3/2015	75706	N/A	AD	402 W CONGRESS ST, TUCSON, AZ 85701	Request to port (2) existing DIDs to a different RTI	PIMA	Centurylink	Change in existing service	\$0.00	\$2.00
2/27/2015 7:08	3/26/2015	*75711	N/A	GF	7200 E UNIVERSITY DR, MESA, AZ 85207	Request to port the existing DIDs to the newly installed COX PRI	MARICOPA	Cox	Change in existing service	\$0.00	\$0.00
2/27/2015 11:53	5/6/2015	*75761	74080	DE	301 PINE ST, KINGMAN, AZ 86401	Request for 10M MOE with CoS	MOHAVE	TW Telecom	Agency Selection	\$2,477.80	\$0.00
2/27/2015 14:12	3/2/2015	75785	N/A	XX	161 E DEUCE OF CLUBS, SHOW LOW, AZ 85901	Request to move PRI's /Trunks to shared infra	NAVAJO	Centurylink	Change in existing service	\$0.00	\$0.00

Updates *

73156 - Completed	74811 - Cancelled	75534 - Completed
73387 - Completed	74825 - Completed	75563 - Completed and Corrected Carrier Name
73851 - Completed	74909 - Completed	75697 - Completed
73953 - Completed	75351 - Completed and Actual One-Time Cost turned out to be \$0.00	75711 - Completed
74056 - Completed	75374 - Completed - Only 1 1FB was needed	75761 - Completed
74243 - Completed	75525 - Completed	
74509 - Completed	75526 - Completed	
74731 - Cancelled	75531 - Completed	