

Arizona Secretary of State

AVID Project Status

19 August 2020



Project Milestones

November 2017

Project was initiated and Joint Steering Committee comprised of County and Secretary of State's office overseeing.

The focus of the next 22 months were to validate the requirements, customize elements specific to AZ, train the County Users and test system functionality.



AVID Kick-off

September - October 2019

The Counties participated in a series of mock elections over two-month period as the final step prior to go-live.



Mock Elections

November 2019

AVID goes Live with a minimally viable product. As a result, outstanding issues, as well as addressing defects, have been the focus of the vendor.

These issues include:

- Addressing system performance and slowness
- Correcting functionality issues
- Completing deferred requirements



AVID Go-Live

April 2020

The new MVD system is a key interface to AVID. This required a second phase to the initial plan, because of delays in MAX roll-out.

Since MAX go-live the Secretary of State and Team Sutherland have had to work through significant interface issues including:

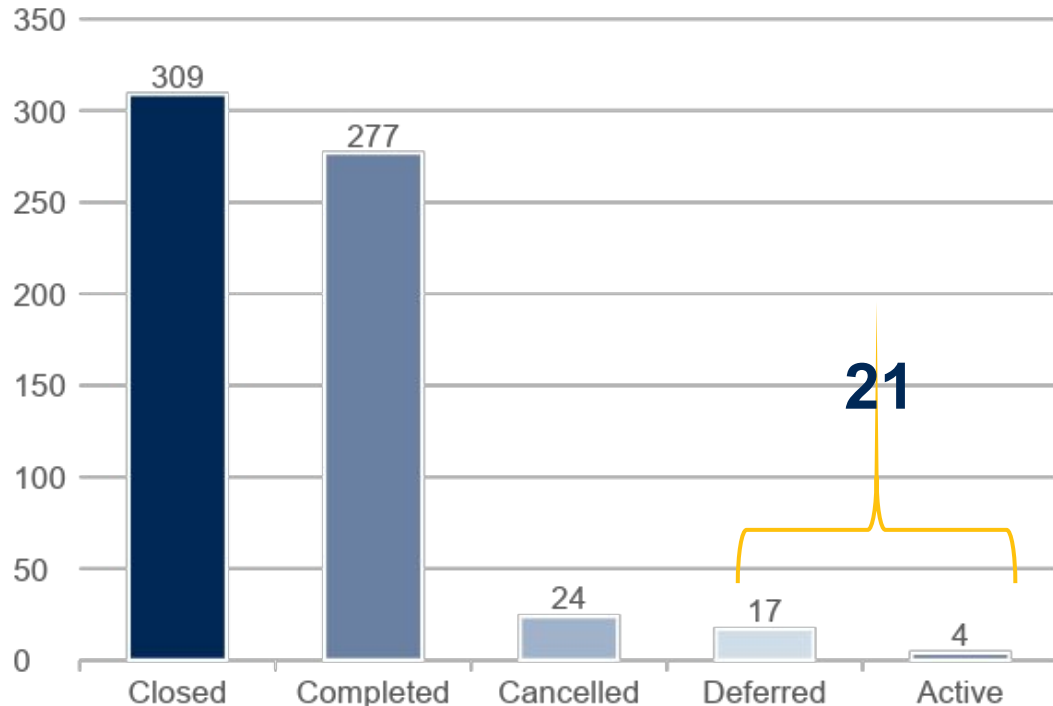
- Duplicates
- Customer Numbers
- Matching Criteria
- Audit



MAX Go-Live

The following Requirements remain outstanding from Phase 1 (up to MVD Interface)

Phase 1 Requirements



While progress has been made, the amount of work to address system functionality and interface issues has delayed completion of Initial requirements.

21 remaining requirements are pending from Phase 1.

Notes:

Closed – Requirement met by Team Sutherland initially

Completed – Requirement needed work and was completed by Team Sutherland

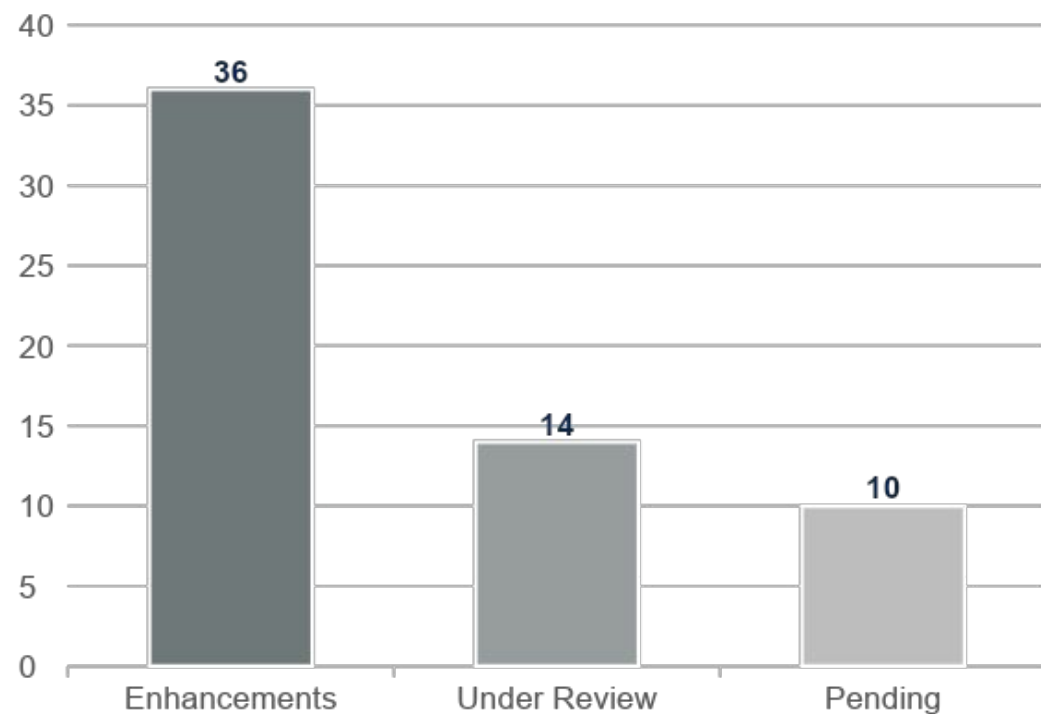
Cancelled – Requirement cancelled by AZSOS

Deferred – Delayed until after MVD Interface

Active – Being worked on by Team Sutherland

The following Tickets remain from prior to Go-Live

Phase 1 Tickets



Similarly, 60 tickets remain open from prior to Go-Live

Notes:

Enhancements – Under review by the Enhancement Committee

Under Review – AZSOS is determining if the tickets need to be addressed

Pending – Team Sutherland has the tickets on the list to complete

The following Deliverables remain from Project Development Phase.

12	RTM
14	Technical Design
17	Software Config
20	System Test Report
23	System Operations Documentation
24	Implementation Plan Update
29	User Guides
40	Documentation Updates

A number of deliverables cannot be completed until the final requirements and tickets are completed.

Currently, **30 total** deliverables have been approved and 4 are partially approved from the Project Development Phase **8 deliverables remain** outstanding that must be done following requirements.

Expected completion for these items is October 1, 2020.