

Presentation to ITAC



Our Vision:

Children thrive in family environments free from abuse and neglect.

Our Mission:

Successfully engage children and families to ensure safety, strengthen families, and achieve permanency.

CHILDS Replacement Program (Guardian)

State of Arizona – Department of Child Safety

February 21, 2018

Status Through: January 31, 2018

Presentation to ITAC



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- Current Development Estimate at Complete by Fiscal Year
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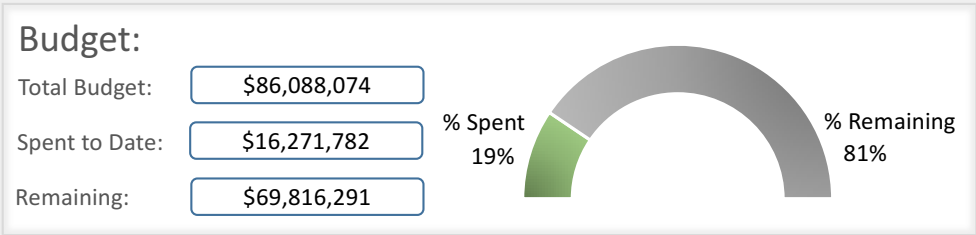
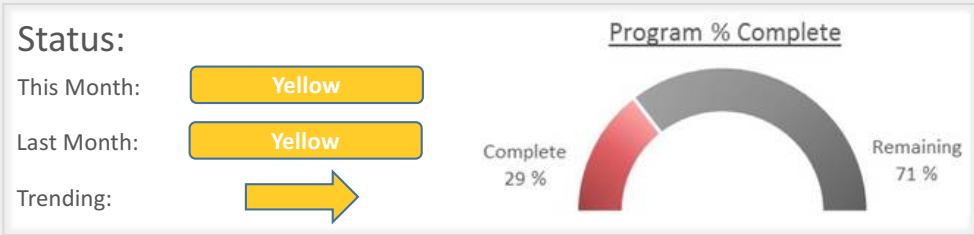
Guardian: Program Snapshot



Overview:

The Technical Integrator award has been delayed until March, 2018, which has an impact on overall Schedule
 The business requirements and process documentation is requiring more time than original expected due to the complexity of the scope being defined
 The current budget forecasts remain within the current available favorably reviewed and available funding

Guardian Program		Status			Completion Rate			Risks	
Program Status	Project	State	R/A/G	Status	Overall %	Trending	Current Project Phase	Risk Count	Issue Count
Y	Platform	COMPLETE	●	COMPLETE 7.14.17	100%	*	Phase 5: Final	0	0
	Mobile	COMPLETE	●	COMPLETE 12.16.17	100%	*	Phase 5: Final	0	0
	Hosting (9300 Install)	Active	●	IN PROGRESS	5%	↑	Phase 3: Initiation	0	1
	Technical Integration	Active	●	IN PROGRESS	18%	→	Phase 3: Initiation	7	3
	Childs Decommissioning	NOT STARTED	○	NOT STARTED	*	*	*	*	*



Guardian: Program Status Update



Overview:

Current status remains at yellow to reflect Issue #1 – Procurement advisement that RFP award date now delayed to 04/2018
Posted job description for the hiring of 6 Guardian Specialists – target completion by March 2018

Key Accomplishments

Platform

- Completed 07.14.17

Mobile

- Completed Final Release on 12.16.17

Technical Integrator

- Completed high level requirements for Intake, Assessments and Case Management
- Completed Child Welfare Policy and Process Map documentation to support User Story development of components Case Management, Financial Management and Eligibility
- Approval received to hire 7 Guardian Specialists for each Component work stream
- On Boarded 1 of 7 SME's and 2 Business Analysts
- Completed draft Data Management Strategy and Data Requirements Approach document
- Completed draft Data Governance Charter and Roadmap
- Completed draft Organizational Readiness Assessment
- Conducted Central Office Road show

Enterprise Content Management

- Identified the applications that will be needed for Guardian

Upcoming Accomplishments (Feb-Mar)

Technical Integrator

- Complete high level requirements for Permanency and Financial Management in February
- Complete Reporting and Non-Functional business requirements in March
- Complete high level requirements for all Common User Stories in March
- Complete Intake Requirements Review with SMEs in February
- Onboard 3 Guardian SMEs for Intake, Assessment and Case Management and 1 Data Architect
- Complete Child Welfare Policy and Process Map documentation to support User Story development

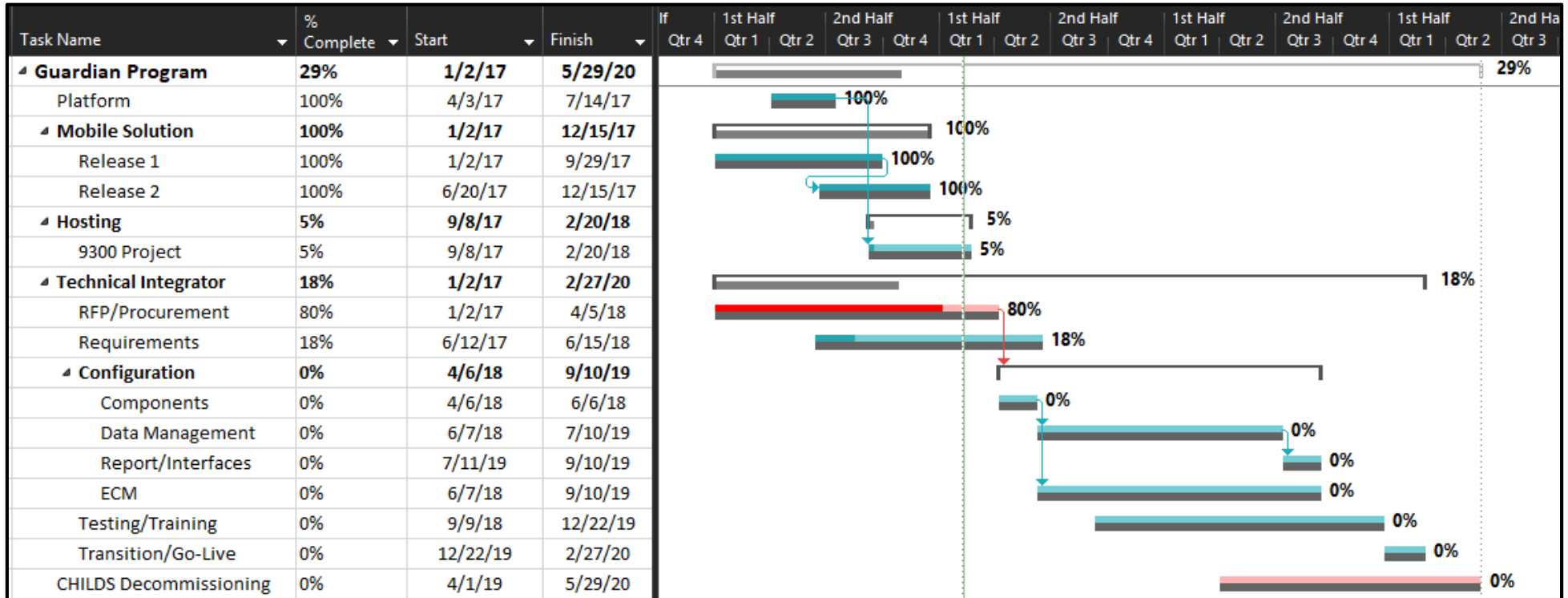
Enterprise Content Management

- Complete the Requirements for applications that have been identified for Guardian

Hosting (9300 Install)

- Selected vendor to install and configure 9300 hardware

Guardian: Program Road Map



GUARDIAN TECHNICAL INTEGRATOR SOLICITATION SUMMARY

Technical Integrator Solicitation Summary - Introduction



Arizona Department of Child Safety (“ADCS”, “the State”, “the Department”) has a need of a Technical Integrator to assist with the implementation of the Guardian System. On July 07, 2017 a Request for Proposals (RFP) was released under solicitation number ADCS18-00007442 to conduct a competitive bid process.

Technical Integrator Solicitation Summary - Bidders



Five companies responded to AZDCS Request for Proposals:

- Blue Spire, Inc.
- CGI Technologies
- Currie McCabe, Inc.
- Deloitte Consulting
- Microsoft

Technical Integrator Solicitation Summary – Evaluation Categories



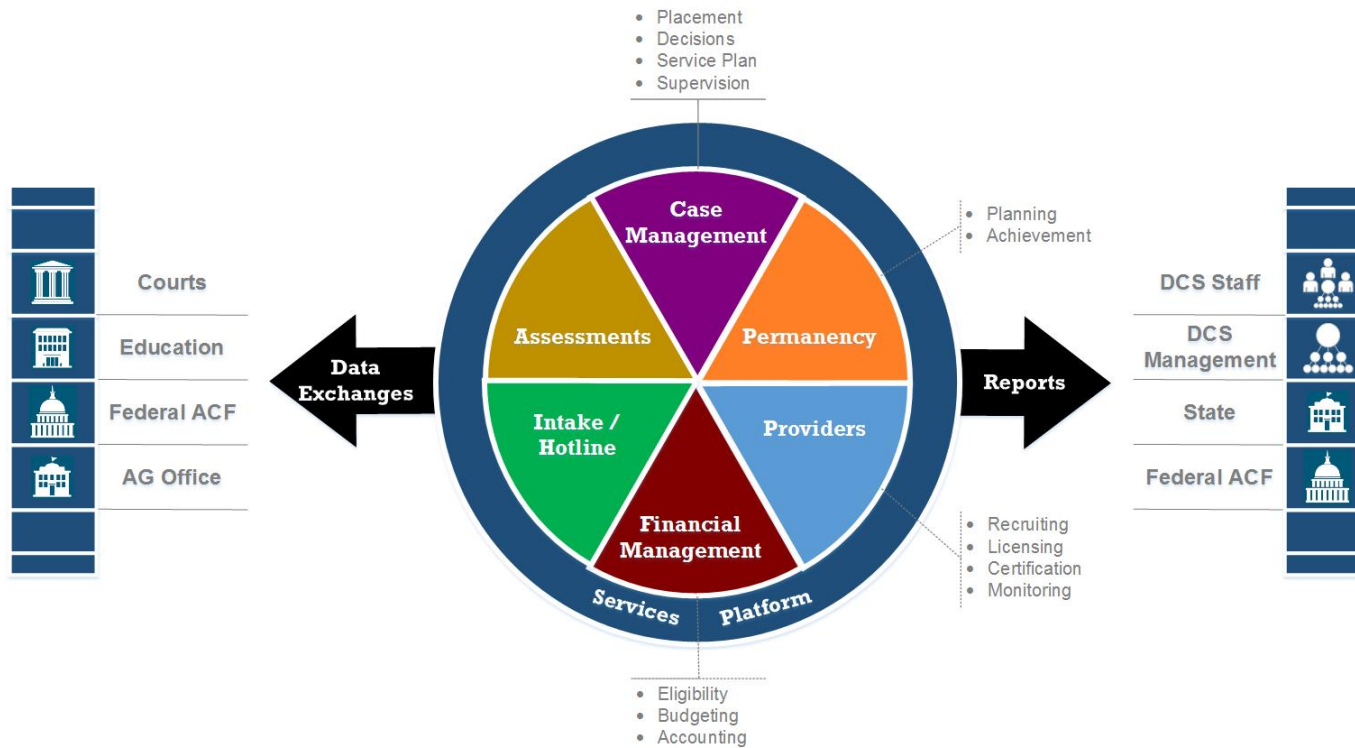
Each vendors written proposal was evaluated against the following primary categories consisting of numerous sub-categories:

- Methodology
- Capacity / Experience
- Cost

Technical Integrator Solicitation Summary – Diagram



AZDCS CHILD WELFARE BUSINESS SOLUTION DIAGRAM



Technical Integrator Solicitation Summary – Financials



The current budget set aside for the Technical Integration effort of Guardian can currently support the range of estimates, as well as the additional costs required, to successfully implement this portion of the program.

Range of costs from all responses
\$11,000,000.00 – 25,000,000.00

Technical Integrator Solicitation Summary – Schedule



- Solicitation was published in July 2017
- Pre bid conference was held in July 2017
- Offers were opened in August 2017
- Evaluations were conducted from August 2017 through January 2018
- Demonstrations were conducted in October of 2017
- Revisions were done in December 2017 and January 2018
- Best and Finals were requested in January 2018
- Recommendation for award was made in January 2018



Q & A Session



Additional Information

- Mobile Status
- Technical Integration Status
- Hosting Status
- Program Governance
- Program Projects, Support and Services
- Current Program Development Forecast: by Fiscal Year / Project
- Current Program Financial Position

Guardian: Mobile



Status:

This Month: Green

Last Month: Green

Project Phase: Complete

Project % Complete

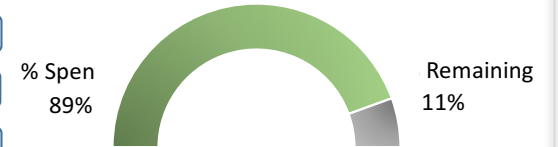


Budget:

Total Budget: \$3,354,832

Spent to Date: \$2,983,028

Remaining: \$371,805



Overview:

Release 2 successfully deployed on time in December

Key Accomplishments

Release 2 deployed 12/16/17

Risks/Issues

None

Upcoming Accomplishments

None

Guardian: Technical Integration



Status:

This Month: Yellow

Last Month: Yellow

Project Phase: Initiation

Project % Complete



Budget:

Total Budget: \$33,533,536

Spent to Date: \$161,051 % Spent .48%

Remaining: \$33,372,485 % Remaining 99.52%



Overview:

Technical Integrator Sub-Projects: Intake, Assessment, Case Management, Finance, Provider Management, Permanency, Enterprise Content Management and Data Management. Current status remains at yellow to reflect Issue #1 – Procurement advisement that RFP award date now delayed to 04/2018
Posted job description for the hiring of 6 Guardian Specialists – target completion by March 2018

Key Accomplishments

- Completed high level requirements for Intake, Assessments and Case Management
- Completed Child Welfare Policy and Process Map documentation to support User Story development of components Case Management, Financial Management and Eligibility
- Approval received to hire 7 Guardian Specialists for each Component work stream
- On Boarded 1 of 7 SME's and 2 Business Analysts
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Risks/Issues

- DCS SME attendance and timely feedback on business requirements could impact quality of deliverable
- Business Leads availability to the project needs to be increased (request 50% until Vendor onboard)
- Hire 6 Guardian Specialists by March 2018
- If the Guardian project scope for AFCARS is not in production by October 2019, the State may need to decide to have 2 tracks to comply with the new format and data fields - Guardian & CHILDS.
- Requirements were not listed in the RFP; the understanding is that the vendors know requirements are documented
- Google Gmail going to impact any of the solutions that the vendor is proposing for Calendar/Notices and does Google integrate with CRM? Source: there are a few User Stories that require some form of integration of a calendar/invite attendee's function

Upcoming Accomplishments

- Complete high level requirements for Permanency and Financial Management in February
- Complete Reporting and Non-Functional business requirements in March
- Complete high level requirements for all Common User Stories in March
- Complete Intake Requirements Review with SMEs in February
- Onboard 3 Guardian SMEs for Intake, Assessment and Case Management and 1 Data Architect
- Complete Child Welfare Policy and Process Map documentation to support User Story development
- Complete the Requirements for applications that have been identified for ECM

Guardian: Hosting



Status: (9300 Install Only)

This Month: **Yellow**

Last Month: **Red**

Project Phase: **Initiation**

Project % Complete



Budget: All Hosting Projects

Total Budget: **\$1,326,887**

Spent to Date: **\$1,141,337**

Remaining: **\$185,549**



Overview:

Re-kickoff meeting scheduled.

Key Accomplishments

- Scheduled re-kickoff meeting with CenturyLink for 2/5

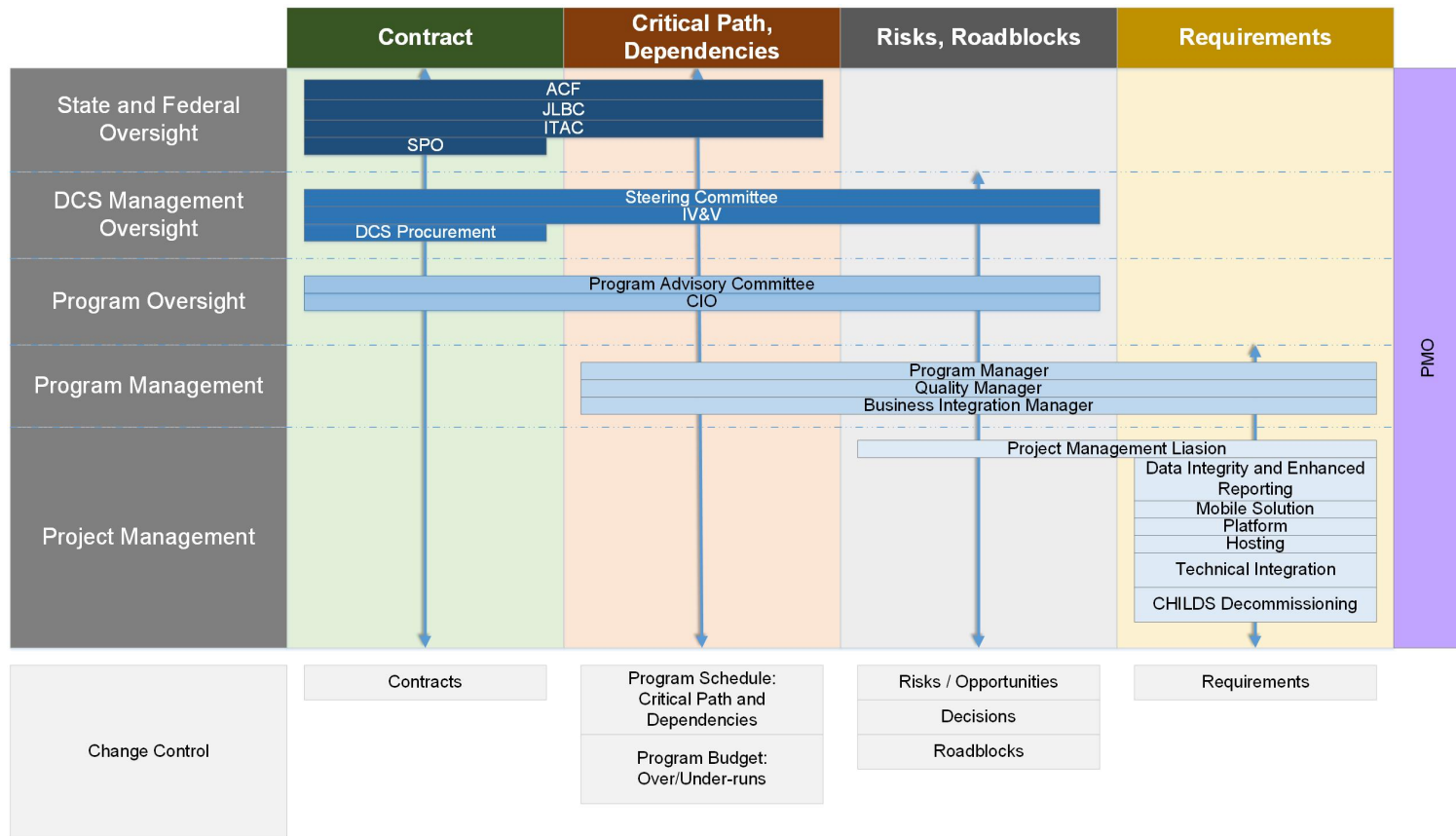
Risks/Issues

- Issue:
- Project will be late per the original Jan 2018 scheduled completion date and will not begin until the general cleanup and stabilization of the network is completed.

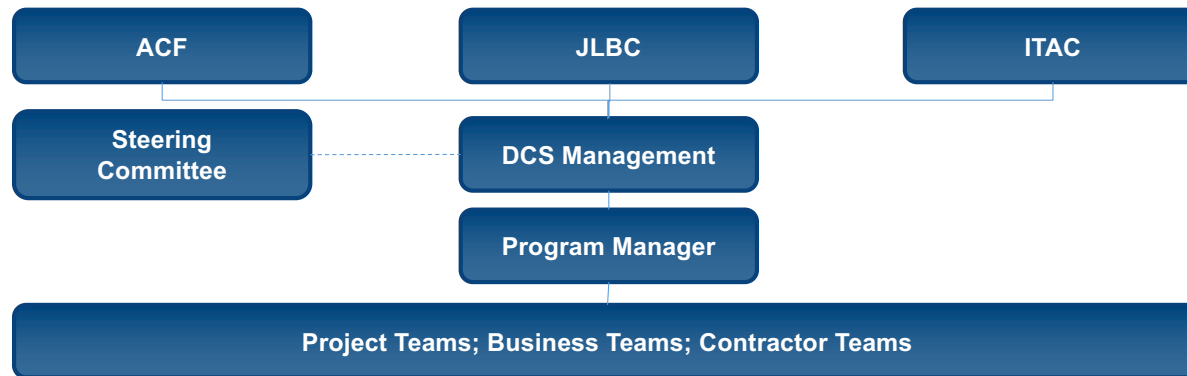
Upcoming Accomplishments

- Install and configure 9300

Program Governance



Program Projects, Support and Services



Program Projects

- Enterprise Content Management
- Mobile Solution
- Platform
- Hosting
- Technical Integration
 - Includes Data Exchanges, Data Warehouse, and Functional Components
- CHILDS Decommissioning

Program Support and Services

- Planning [complete]
- Feasibility Study [complete]
- IV&V
- Program Management\
- Quality Management
- Business Integration

Current Development Estimate at Complete by Fiscal Year



	SFY15	SFY16	SFY17	SFY18	SFY19	SFY20	EAC (Estimate at Complete)
Planning and Procurement Cycles	\$ 236,627	\$ 314,593	\$ 599,942	\$ -	\$ -	\$ -	\$ 1,151,163
Feasibility Study		\$ 616,998	\$ -	\$ -	\$ -	\$ -	\$ 616,998
Data Management Assessment			\$ 625,307	\$ -	\$ -	\$ -	\$ 625,307
Program Management			\$ 1,185,035	\$ 3,680,811	\$ 5,408,325	\$ 3,081,678	\$ 13,355,849
Business Integration			\$ 1,070,367	\$ 2,700,316	\$ 2,708,809	\$ 1,843,363	\$ 8,322,855
Mobile Solution			\$ 1,434,041	\$ 1,906,434	\$ -	\$ -	\$ 3,340,474
IV&V			\$ 107,460	\$ 187,200	\$ 222,768	\$ 93,600	\$ 611,028
Quality Management			\$ 26,078	\$ 2,033,123	\$ 1,455,200	\$ 655,200	\$ 4,169,600
Platform			\$ 2,147,482	\$ 1,474,838	\$ 40,988	\$ -	\$ 3,663,308
Hosting			\$ 7,973	\$ 1,311,113	\$ 7,800	\$ -	\$ 1,326,887
Enterprise Content Management			\$ -	\$ 670,442	\$ 4,257,572	\$ 1,419,191	\$ 6,347,205
CHILDS Decommissioning			\$ -	\$ -	\$ 1,854,025	\$ 927,013	\$ 2,781,038
Technical Integration			\$ -	\$ 2,361,395	\$ 20,116,501	\$ 10,969,644	\$ 33,447,540
Other (Data Exchanges, Courts, Education)			\$ 6,035	\$ 182,143	\$ 51,000	\$ 51,000	\$ 290,178
Permanency			\$ -	\$ -	\$ -	\$ -	\$ -
Assessment			\$ -	\$ -	\$ -	\$ -	\$ -
Intake / Hotline			\$ -	\$ -	\$ -	\$ -	\$ -
Provider Management			\$ -	\$ -	\$ -	\$ -	\$ -
Data Warehouse			\$ -	\$ -	\$ -	\$ -	\$ -
Case Management			\$ -	\$ -	\$ -	\$ -	\$ -
Financial Management			\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 236,627	\$ 931,591	\$ 7,209,721	\$ 16,507,814	\$ 36,122,987	\$ 19,040,689	\$ 80,049,430
Margin				\$ 885,670	\$ 3,348,222	\$ 1,804,754	\$ 6,038,646
Total Costs	\$ 236,627	\$ 931,591	\$ 7,209,721	\$ 17,393,484	\$ 39,471,209	\$ 20,845,443	\$ 86,088,076
Program Approved Budget							\$ 86,088,076
(Over)/Under							\$ -

Current Financial Position



State Funding			
	Appropriated	Favorably Reviewed	DOA Transferred
Total FY15 Appropriated	\$ 5,000,000	\$ 5,000,000	\$ 5,000,000
Total FY17 Appropriated	\$ 4,581,600	\$ 4,581,600	\$ 4,581,600
Total FY18 Appropriated	\$ 11,103,000	\$ 4,818,600	\$ -
Total	\$ 20,684,600	\$ 14,400,200	\$ 9,581,600

Federal Funding			
	Appropriated	Approved to Spend	Available to spend
Federal Title IV - E Match available (50/50)**	\$ 23,936,532	\$ 23,936,532	\$ 9,581,600

Actuals and Encumbrances			
APF Spent/Encumbered		Federal Spent/Encumbered	
CH15002 (Planning and Procurement)	\$ 299,971	CH15002 (Planning and Procurement)	\$ 851,192
CH15004 (Feasibility Study)*	\$ 215,915	CH15004 (Feasibility Study)	\$ 401,083
CH17002 (Guardian)	\$ 7,228,411	CH17002 (Guardian)	\$ 7,228,411
Current Costs Encumbered***	\$ 1,673,435	Current Costs Encumbered***	\$ 1,673,435
Total APF Spent/Encumbered	\$ 9,417,731	Total Federal Funds Spent/Encumbered	\$ 10,154,120

Total			
Approved vs Actual & Encumbered		Available vs Actuals	
Total Funds Approved to Spend	\$ 38,336,732	Total Funds Available to Spend	\$ 19,163,200
Total Encumbered***	\$ 3,346,869	Total Funds Spent	\$ 16,224,982
Total Spent	\$ 16,224,982		
Total Approved	\$ 18,764,881	Total Funds Remaining	\$ 2,938,218

*Per DCS JLBC Legislative Liaison, the remaining \$97k from the feasibility study (CH15004), does not require favorable review to spend on the rest of the Guardian Program

*\$29 APF balance remaining from the Planning and Procurement project (CH15002)

**The Federal Title IV-E Funding will always be equal to available APF as DCS is approved for 50/50 match

***Current Costs encumbered is derived from all formally issued POs as of 1/31/18. Encumbered costs will be reduced once invoices against those costs are officially paid

Financial Health:

The current fiscal health of the program is green. All FY17 monies have been transferred to the program.