



ACIS Status

As of 5/31/2021 – A Year Later

**Arizona Department of Corrections, Rehabilitation & Reentry
Arizona Correctional Information System
(ACIS, formerly AIMS2)**

Successes



1. Achieved M&O
2. ADCRR was awarded 10,000 additional remediation hours which have been consumed
3. Remediation List of Approved Changes:
 - All 9 Exhibit 2 user improvement items were fulfilled as of **1/29/21**
 - Improvements to the Inmate and Community Corrections Banner with additional information and hyperlinks
 - Changes to SB1211/§ 13-717 law change
 - Home Plan changes to Action Queue and details
 - Classification changes to Action Queue for better visualization
 - Changes to WIPP / Work reporting
 - Updates to Mental Health information and access control
 - Improvements to Formal Grievances and Appeals
 - Improvements to Disciplinary violations and summary sections
 - Loss of Privileges information correctly being sent to Enforcer and KeepTrak
 - Approved visitor information updated in Enforcer
 - Warrants being updated correctly
4. ACIS does not require weekly outages for routine system maintenance:
 - There have been no system wide outages
 - The only impact felt has been to specific functions or modules
 - AIMS required weekly system maintenance outages which impacted business

Challenges



1. End user adoption
 - Continued training
 - Reluctance to change
2. High volume of tickets
 - ****Break/fix; knowledge****
3. Data Integrity
 - User input
 - Working to improve data integrity through stronger input controls
 - Updating gap information between bug fix and prior data
4. Limited billable hours for Change Request
5. Accelerate Change Request end-to-end timeline: dev > testing > remediation > retest > implementation
 - Eliminate manual workarounds
6. Vendor resource constraints
7. ADCRR resource constraints
8. Legislative changes affect priority list of approved/scheduled changes



Business Impact Benefits

Agency Mission

To serve and protect the people of Arizona by securely incarcerating convicted felons, by providing structured programming designed to support inmate accountability and successful community reintegration, and by providing effective supervision for those offenders conditionally released from prison.

Improvements which support the Agency's Mission:

- Banner information with links to specific areas of information
- Automation of different processes (STG, DNHW, gang codes)
- Sentence Calculations now have automated notifications of eligibility processes; and captures release date change history
- The Sentence Element allows the user to enter all A.R.S. statutes related to that specific sentence; and correctly calculates mixed ruling sentences
- The ability to add documents to ACIS has been the critical piece for Time Comp to be able to continue workflow processes remotely
- Overall improved speed of system, reliability and accuracy
- Integrated programs, education, work force, phones, banking
- Standard Reports and Ad Hoc Reports are readily available
- Forms auto-populated vs. previous manual entry, e.g. inmate Quality Review
- Addition of user friendly search filters, e.g. Inmate Search, Quick Search
- Sharing inmate information with sister agencies (DPS,DES, SSA) via reports
- Availability of Computer Based Training (CBT) to the user community

Remediation Change Requests

Functional Impact	#CRs
Audit Stamp	1
Calculation Correction	8
Information Accessibility	7
Information Display	13
Workflow Improvement	18
Grand Total	47



Q&A