

AZNet I - Pricing Oct 2010 with IIC								AZNet II - Pricing			
sample counts								sample counts			
Item Description	Seat Counts	Sept 2010 AZNet Rates	IIC Price	Total Seat Price	Seat Count Rate	Seat Count IIC	Seat Count Total Price	Item Description	Seat Counts	AZNet II Rates - Standard Availability	Seat Count* Total Price
IPT SEAT - BASIC	10	\$39.10	\$14.33	\$53.43	\$391.00	\$143.30	\$534.30	IPT or Digital Phone Desk Seat	10	28.94	\$289.40
IPT SEAT - CALL CENTER BASIC AGENT	10	\$73.95	\$12.34	\$86.29	\$739.50	\$123.40	\$862.90	Basic ACD Seat	10	46.01	\$460.10
IPT SEAT - CALL CENTER ENHANCED AGENT	10	\$73.95	\$12.34	\$86.29	\$739.50	\$123.40	\$862.90	Enhanced ACD Seat	10	60.26	\$602.60
IPT SEAT - CALL CENTER SUPERVISOR	10	\$77.89	\$13.75	\$91.64	\$778.90	\$137.50	\$916.40	Enhanced ACD Seat	10	60.26	\$602.60
IPT SEAT - EXECUTIVE	10	\$41.07	\$15.04	\$56.11	\$410.70	\$150.40	\$561.10	IPT or Digital Phone Desk Seat	10	28.94	\$289.40
IPT SEAT - GUEST	10	\$11.33	\$0.00	\$11.33	\$113.30	\$0.00	\$113.30	Limited Function	10	20.71	\$207.10
IPT SEAT - LIMITED	10	\$37.13	\$13.63	\$50.76	\$371.30	\$136.30	\$507.60	IPT or Digital Phone Desk Seat	10	28.94	\$289.40
IPT SEAT - RECEPTIONIST / OPERATOR	10	\$43.03	\$15.75	\$58.78	\$430.30	\$157.50	\$587.80	IPT or Digital Phone Desk Seat	10	28.94	\$289.40
LEGACY VOICE SEAT - BASIC*	8	\$39.10	\$14.33	\$53.43	\$312.80	\$114.64	\$427.44	IP or Digital Phone Desk Set	8	28.94	\$231.52
LEGACY VOICE SEAT - BASIC*	2	\$39.10	\$14.33	\$53.43	\$78.20	\$28.66	\$106.86	Analog Desk Seat	2	17.56	\$35.12
LEGACY VOICE SEAT - CALL CENTER BASIC AGENT	10	\$73.95	\$12.34	\$86.29	\$739.50	\$123.40	\$862.90	Basic ACD Seat	10	46.01	\$460.10
LEGACY VOICE SEAT - CALL CENTER ENHANCED AGENT	10	\$73.95	\$12.34	\$86.29	\$739.50	\$123.40	\$862.90	Enhanced ACD Seat	10	60.26	\$602.60
LEGACY VOICE SEAT - CALL CENTER SUPERVISOR	10	\$77.89	\$13.75	\$91.64	\$778.90	\$137.50	\$916.40	Enhanced ACD Seat	10	60.26	\$602.60
LEGACY VOICE SEAT - CENTREX ROUTER SEAT	10	\$37.13	\$13.63	\$50.76	\$371.30	\$136.30	\$507.60	Analog Desk Seat	10	17.56	\$175.60
LEGACY VOICE SEAT - ELEVATOR PHONE	10	\$39.10	\$14.33	\$53.43	\$391.00	\$143.30	\$534.30	Limited Function	10	20.71	\$207.10
LEGACY VOICE SEAT - EMERGENCY PHONE	10	\$39.10	\$14.33	\$53.43	\$391.00	\$143.30	\$534.30	Limited Function	10	20.71	\$207.10
LEGACY VOICE SEAT - EXECUTIVE*	8	\$41.07	\$15.04	\$56.11	\$328.56	\$120.32	\$448.88	IP or Digital Phone Desk Set	8	28.94	\$231.52
LEGACY VOICE SEAT - EXECUTIVE*	2	\$41.07	\$15.04	\$56.11	\$82.14	\$30.08	\$112.22	Analog Desk Seat	2	17.56	\$35.12
LEGACY VOICE SEAT - LIMITED*	8	\$37.13	\$13.63	\$50.76	\$297.04	\$109.04	\$406.08	IP or Digital Phone Desk Set	8	28.94	\$231.52
LEGACY VOICE SEAT - LIMITED*	2	\$41.07	\$15.04	\$56.11	\$82.14	\$30.08	\$112.22	Analog Desk Seat	2	17.56	\$35.12
LEGACY VOICE SEAT - RECEPTIONIST / OPERATOR	10	\$43.03	\$15.75	\$58.78	\$430.30	\$157.50	\$587.80	IPT or Digital Phone Desk Seat	10	28.94	\$289.40
LEGACY VOICE SEAT - CRISIS SEAT	10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Crisis Seat	10	0	\$0.00
LEGACY VOICE SEAT - GUEST	10	\$11.33	\$0.00	\$11.33	\$113.30	\$0.00	\$113.30	Limited Function	10	20.71	\$207.10
LEGACY VOICE SEAT - INTERCOM	10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Limited Function	10	20.71	\$207.10
PER OCCURRENCE FAX LINE	10	\$4.00	\$0.00	\$4.00	\$40.00	\$0.00	\$40.00	Analog Desk Seat	10	17.56	\$175.60
PER OCCURRENCE FAX LINE (PRETRANSITION)	10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Analog Desk Seat	10	17.56	\$175.60
Network Services Seats - Not Applicable AZNet I	NA	NA	NA	NA	NA	NA	NA	Network Services Seats**	120	22.44	\$2,692.80
PER OCCURRENCE VPN ONLY ACCOUNT	10	\$0.40	\$0.00	\$0.40	\$4.00	\$0.00	\$4.00	Optional Services - VPN Service	10	0.32	\$3.20
PER OCCURRENCE REMOTE ACCESS ACCOUNT	10	\$4.00	\$0.00	\$4.00	\$40.00	\$0.00	\$40.00	Optional Services - VPN Service	10	0.32	\$3.20
IPT SEAT ADJUSTMENT 22 BUTTON ADDON MODULES	10	5.00	\$0.00	5.00	\$50.00	\$0.00	\$50.00	Not Applicable	NA	NA	NA
IPT SEAT ADJUSTMENT ADDITIONAL LINES / PHONE NUM	10	4.00	\$0.00	4.00	\$40.00	\$0.00	\$40.00	Not Applicable	NA	NA	NA
LEGACY VOICE SEAT ADJUSTMENT 22 BUTTON ADDON MO	10	\$5.00	\$0.00	\$5.00	\$50.00	\$0.00	\$50.00	Not Applicable	NA	NA	NA
LEGACY VOICE SEAT ADJUSTMENT ADDITIONAL LINES	10	\$4.00	\$0.00	\$4.00	\$40.00	\$0.00	\$40.00	Not Applicable	NA	NA	NA
LEGACY VOICE SEAT ADJUSTMENT ADDITIONAL LINES (PRE-TRANSITION)	10	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Not Applicable	NA	NA	NA
PER OCCURRENCE LAN SERVICE PER PORT	10	\$3.00	\$0.00	\$3.00	\$30.00	\$0.00	\$30.00	Not Applicable	NA	NA	NA
PER OCCURRENCE LAN SERVICE PER PORT (OPTION A+B)	10	\$4.75	\$0.00	\$4.75	\$47.50	\$0.00	\$47.50	Not Applicable	NA	NA	NA
PER OCCURRENCE ROUTER ONLYSMALL OFFICE/RETAILM	1	\$75/\$150	\$0.00	\$75/\$150	\$75/\$150	\$75/\$150	\$75/\$150	Not Applicable	NA	NA	NA
<b>Totals By Month</b>					\$9,451.68	\$2,369.32	\$11,821.00				\$9,839.02

\* based upon the Item Set Type the seats convert to either an IP or Digital Phone Desk Seat, or to an Analog Desk Seat  
\*\* network seats are based upon the number of applicable Voice Seats (excludes: Virtual Office workers; Analog modem, faxes, & other non-phone)

devices; Limited elevator, emergency, intercom & guest seats; Virtual; Mobile; Crisis; Voice Mail Only

Note: Voice Mail Only Seats will not map or bill until Contract Amendment complete