## Arizona Department of Administration

### Information Services Division

### Distributed Systems Group

<table>
<thead>
<tr>
<th>Hosting Level</th>
<th>Price Breakdown</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Copper Hosting</strong></td>
<td>5731</td>
</tr>
<tr>
<td></td>
<td>$60.00 per device per month*</td>
</tr>
<tr>
<td></td>
<td>5751/5753</td>
</tr>
<tr>
<td></td>
<td>$70.00 per instance per month**</td>
</tr>
<tr>
<td><strong>Bronze Hosting</strong></td>
<td>5711</td>
</tr>
<tr>
<td></td>
<td>$195.00 Plus Hosting</td>
</tr>
<tr>
<td><strong>Silver</strong></td>
<td>5713</td>
</tr>
<tr>
<td></td>
<td>$295.00 Plus Hosting</td>
</tr>
<tr>
<td><strong>Gold</strong></td>
<td>5715</td>
</tr>
<tr>
<td></td>
<td>$695.00 Plus Hosting</td>
</tr>
</tbody>
</table>

### Hosting Levels and Pricing

- **Copper Hosting** (Facilities Support)
  - 2 U Shared Rack Space
  - Necessary Electrical to Power Equipment
  - Generator Backup
  - Fire Suppression System
  - Raised Flooring
  - Regulated Cooling and Humidity
  - 24X7 Data Center Monitored Cameras
  - Multilayered Badge Access
  - Facilities Support

- **Bronze Hosting** (5751, 5753)
  - 2 U Shared Rack Space * 1 - Virtual CPU
  - 1 - 512 KB block of RAM
  - Highly available physical hosts
  - Virtual System Scalability
  - Regulated Cooling and Humidity
  - 24X7 Data Center Monitored Cameras
  - Multilayered Badge Access
  - Facilities Support

- **Silver** (5711)
  - 2 U Shared Rack Space
  - Necessary Electrical to Power Equipment
  - Generator Backup
  - Fire Suppression System
  - Raised Flooring
  - Regulated Cooling and Humidity
  - 24X7 Data Center Monitored Cameras
  - Multilayered Badge Access
  - Facilities Support

- **Gold** (5713)
  - 2 U Shared Rack Space
  - Necessary Electrical to Power Equipment
  - Generator Backup
  - Fire Suppression System
  - Raised Flooring
  - Regulated Cooling and Humidity
  - 24X7 Data Center Monitored Cameras
  - Multilayered Badge Access
  - Facilities Support

- **Platinum**
  - 2 U Shared Rack Space
  - Necessary Electrical to Power Equipment
  - Generator Backup
  - Fire Suppression System
  - Raised Flooring
  - Regulated Cooling and Humidity
  - 24X7 Data Center Monitored Cameras
  - Multilayered Badge Access
  - Facilities Support

### Support Levels and Options

- **Support Time**
  - 24 / 7 / 365

- **Support Options**
  - Web Site Monitoring
  - Application Monitoring
  - UNIX / LINUX OS Patching
  - Basic App Related Support (1 app)
  - Storage Management (RAID 0, 1, 3, 5, 10, 10+1, SAN)
  - Advanced Hardware Upgrades
  - Performance Tuning - Proactive

### Additional Features

- **Application Related Support** (2+ apps)
- **Customer Backup Tools Config. & Mgmt.**
- **Config of Audit & Control Tools (Tripwire)**
- **Operating System Upgrades**
- **Hardware & OS Capacity Planning**
- **Capacity Planning Recommendations**

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* Average server estimated to be 2 U. Bronze Rate will vary based on size of server.

** Bronze includes one instance of Virtual CPU and Ram. Actual size will vary based upon needs of customer.