

Arizona Department of Administration

Information Services Division

FY 09 Service Rates

02/24/2009

	Billing Unit	FY09
37140 Project Management Office (PMO)		
1411 Project Management Support	Hour	\$95.00
37320 Mainframe Processing		
24/7:		
3201 Customer Info Control System (CICS) Processing	CPU Hour	\$108.00
3203 Customer Info Control System (CICS) Transaction	Transaction	\$0.00132
3207 Time Sharing Option (TSO)	CPU Hour	\$108.00
Prime:		
3211 Batch	CPU Hour	\$108.00
3212 Information Management System (IMS)	CPU Hour	\$108.00
3214 Datacom	CPU Hour	\$108.00
3215 Datacom Multi User Facility (MUF) Query	CPU Hour	\$108.00
3216 ADABAS	CPU Hour	\$108.00
3217 Open Database Connectivity (ODBC)	CPU Hour	\$108.00
3218 DB/2	CPU Hour	\$108.00
Non-Prime:		
3221 Batch	CPU Hour	\$54.00
3222 Information Management System (IMS)	CPU Hour	\$54.00
3224 Datacom	CPU Hour	\$54.00
3225 Datacom Multi User Facility (MUF) Query	CPU Hour	\$54.00
3226 ADABAS	CPU Hour	\$54.00
3227 Open Database Connectivity (ODBC)	CPU Hour	\$54.00
3228 DB/2	CPU Hour	\$54.00
37330 Technical Support		
3311 Technician Services	Hour	\$95.00
37340 Disk Storage		
Mainframe:		
3411 Tier 1 - Standard	Track/Month	\$0.00140
3415 Tier 1 - Private (Reserved) Volumes	Track/Month	\$0.00140
3421 Tier 2 Standard	Track/Month	\$0.00070
3425 Tier 2 - Private (Reserved) Volumes	Track/Month	\$0.00070
Open Systems:		
3431 Tier 1 - Standard	gb/Month	\$0.70400
3441 Tier 2 - Standard	gb/Month	\$0.20200
37350 Tape Storage		
Mainframe:		
3511 Data Stored	mb/Month	\$0.00060
3521 Physical Tape Surcharge	Tape/Month	\$1.00
3525 Physical Tape not in Tape Management System (TMS)	Tape/Month	\$1.00
3531 Tape Mounts	Mount	\$2.00
3541 Migrated Data	mb/Month	\$0.00833
Open Systems:		
3561 Automated Tape Library (ATL) Storage	mb/Month	\$0.00030
Other:		
3591 Tape Vault Storage (1" X 4 3/8" slot)	Slot/Month	\$0.09
3592 Tape Vault Handling	Instance	\$0.15
37360 Printing		
3611 Page	Page	\$0.10
3621 Impact (Line)	1,000 Lines	\$2.75
37520 Desktop Support		
5211 PC/Laptop Support	Device/Month	\$30.00
5221 Printer Support	Device/Month	\$50.00
5231 Desktop Technician	Hour	\$85.00
5241 Encryption Setup	Instance	\$318.75
5243 Encryption License	Device/Month	\$33.00
37540 Application Development (SDLC)		
5411 Programming Services	Hour	\$95.00
5413 Analysis Services	Hour	\$95.00
37550 Application Support		
Programming:		
5511 Programming Services	Hour	\$95.00
5513 Analysis Services	Hour	\$95.00
5515 Technical Services	Hour	\$95.00
E-Mail:		
5523 E-mail - Enterprise (Exchange)	User/Month	\$15.00
5524 Enterprise (Exchange) (Additional Space over 1gb)	gb/Month	\$3.00
5525 Message Transfer Agent (E-mail Relay per Application)	Application/Month	\$12.00

Note: 1024 MB equals 1 GB and 1024 GB equals 1 TB.

* Security services are included in published rates - these rates apply to additional services required by the customer.

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37550 Application Support - (Continued)		
Web Page Hosting:		
5531 Shared Basic Environment	10MB/Website/Month	\$10.00
5533 Shared Premium Environment	Website/Month	\$425.00
5536 Basic Virtual Dedicated Environment	Server/Month	\$466.00
5539 MS SQL 2005 Database - Shared Environment (100MB)	MB DB/Month	\$30.00
Secure Sockets Layer (SSL) Certificate:		
5541 Verisign	Website/Year	\$400.00
5543 GoDaddy - New	Website/Year	\$30.00
5545 GoDaddy - Renewal	Website/Year	\$20.00
Domain Name Services (DNS):		
5551 Domain Name Registration for .gov domain	Website/Year	\$125.00
5553 Domain Name Service parking	Website/Year	\$20.00
Living Disaster Recovery Planning System (LDRPS) Agency Account (multiple users):		
5561 LDRPS Account - Small Agency (1-99 FTE)	Account/Month	\$195.00
5563 LDRPS Account - Medium Agency (100 - 749 FTE)	Account/Month	\$295.00
5565 LDRPS Account - Large Agency (750+ FTE)	Account/Month	\$495.00
Clarity User Account (single user):		
5571 Viewer License User Account	Account/Month	\$30.00
5573 Participant License User Account	Account/Month	\$145.00
5575 Creator User Account	Account/Month	\$195.00
Other:		
5591 Payment Portal Processing Fee	Transaction	\$0.18
5593 Blackberry Enterprise Server (BES)	User/Month	\$15.00
5595 Subscription Email Service (SES) - (1-5,000 subscribers)	Account/Month	\$31.00
5596 Subscription Email Service (SES) - (5,000-60,000 subscribers)	Account/Month	\$112.00
5597 Profense (Web site and application security)	Site/App/Month	\$12.00
37570 Server Support		
Server Support:		
5711 Basic Support	Device/Month	\$255.00
5713 Standard Support	Device/Month	\$435.00
5717 Directory User Administration	User/Month	\$14.00
5721 Server Technician	Hour	\$95.00
Hosting (Facilities Support):		
5731 Hosting - Shared Rack Space	1U/Month	\$36.25
5733 Hosting - per rack 1 - 5 Rack(s)	Rack/Month	\$1,522.50
5734 Hosting - per rack 6 - 18 Racks	Rack/Month	\$1,125.00
5735 Hosting - per rack 19+ Racks	Rack/Month	\$750.00
5737 Shared File Server	Per Acct/Month	\$15.00
5739 Floor Space Rental (Non-Electric Consuming Equipment)	Sq Ft/Month	\$30.00
Network Connectivity:		
5742 SAN Connection	Port/Month	\$7.50
Virtual Machine Guest:		
5751 Virtual CPU	CPU/Month	\$83.00
5753 Virtual RAM	512Mb/Month	\$41.50
AS/400:		
5771 AS/400 Storage	Block 2,560	\$0.0073
5775 AS/400 Technician	Hour	\$65.00
Other:		
5791 Equipment Lease		ISA
37620 Security *		
6201 ADOA Network Connection (SCIFI)	Port/Month	\$39.00
6211 Security Technician	Hour	\$95.00
6221 Account Setup	Transaction	\$23.75
6231 Password Change/Reset	Transaction	\$5.00
6241 Host based Intrusion Detection System (HIDS)	Host CPU/Month	\$50.00
6251 Host Security Assessment (HSA)	Host CPU/Month	\$20.00
37640 Disaster Recovery		
6401 Disaster Recovery Technical Support	Hour	\$95.00
6411 Hosting - server/storage	1U/Month	\$25.00
6433 Hosting - per rack	Rack/Month	\$500.00
37720 Support Center		
7211 Remedy User Registration	User/Month	\$140.00
37820 Data Base Management		
8211 Server Data Base Support - Primary	Server/Month	\$1,500.00
8215 Server Data Base Support - Secondary	Server/Month	\$500.00
8221 Data Base Specialist	Hour	\$95.00
37960 Pass-Thru Billing		
9601 Pass-Thru Billing	One-time	Cost + 8%

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