Arizona Department of Administration

Arizona Strategic Enterprise Technology (ASET) Office State Data Center & Enterprise Capabilities & Delivery

FY 13 Service Rates

06/11/2012

		06/11/2012	
371/0 0-	roject Management Office (DMO)	Billing Unit	FY13 Rate
<u>37140 Pr</u> 1411	roject Management Office (PMO) Project Management Support	Hour	\$95.00
	ainframe Processing	Tioui	400.00
24/7:			
3207	Time Sharing Option (TSO)	CPU Hour	\$89.00
Prime: 3210	Customer Info Control System (CICS) Bros	CPU Hour	\$89.00
3210	Customer Info Control System (CICS) Proc. Batch	CPU Hour	\$89.00 \$89.00
3212	Information Management System (IMS)	CPU Hour	\$89.00
3214	Datacom	CPU Hour	\$89.00
3215	Datacom Multi User Facility (MUF) Query	CPU Hour	\$89.00
3216		CPU Hour	\$89.00
3217 3218	Open Database Connectivity (ODBC) DB/2	CPU Hour CPU Hour	\$89.00 \$89.00
Non-Prin		CI O HOU	φ09.00
3220	Customer Info Control System (CICS) Proc.	CPU Hour	\$44.50
3221	Batch	CPU Hour	\$44.50
3222	Information Management System (IMS)	CPU Hour	\$44.50
3224	Datacom	CPU Hour	\$44.50
3225 3226	Datacom Multi User Facility (MUF) Query ADABAS	CPU Hour CPU Hour	\$44.50 \$44.50
3220	Open Database Connectivity (ODBC)	CPU Hour	\$44.50
3228	DB/2	CPU Hour	\$44.50
37330 Te	echnical Support		
3311	Technician Services	Hour	\$95.00
<u>37340 Di</u> Mainfram	isk Storage		
Mainfram 3411	ie: Tier 1 - Standard	Track/Month	\$0.00108
3411 3415	Tier 1 - Standard Tier 1 - Private (Reserved) Volumes	Track/Month	\$0.00108 \$0.00108
3421	Tier 2 Standard	Track/Month	\$0.00054
3425	Tier 2 - Private (Reserved) Volumes	Track/Month	\$0.00054
Open Sys			
3431	Tier 1 - Standard	GB/Month	\$0.54300
3441	Tier 2 - Standard ape Storage	GB/Month	\$0.15580
Mainfram			
3511	Data Stored	MB/Month	\$0.00036
3531	Tape Mounts	Mount	\$2.00
3541	Migrated Data	MB/Month	\$0.00750
Open Sys			
3561	Automated Tape Library (ATL) Storage	MB/Month	\$0.00018
Other:	Tone Voult Storage (1" X 4.2/0" plat)	Clot/Month	¢0.00
3591 3592	Tape Vault Storage (1" X 4 3/8" slot) Tape Vault Handling	Slot/Month Instance	\$0.09 \$0.15
37360 Pr		motanoo	\$0.10
3611	Page	Page	\$0.10
3621	Impact (Line)	1,000 Lines	\$2.75
	nd User Support		
5211	PC/Laptop Support	Device/Month	\$30.00
5221 5231	Printer Support Desktop Technician	Device/Month Hour	\$50.00 \$85.00
5241	Encryption Setup	Instance	\$318.75
5243	Encryption License	Device/Month	\$33.00
	Virtual Desk		Pending
	pplication Development (SDLC)		
5411	Programming Services	Hour	\$95.00
5413 5415	Analysis Services	Hour	\$95.00 \$95.00
5415 37550 Ar	Technical Services pplication Support	Hour	\$95.00
Program			
5513	Analysis Services	Hour	\$95.00
5515	Technical Services	Hour	\$95.00
E-Mail:			-
5523	E-mail - Enterprise (Exchange)	User/Month	\$5.00
5524 5525	Enterprise (Exchange) (Additional Space over 1GB) Message Transfer Agent (E-mail Relay per Application)	GB/Month Application/Month	\$3.00 \$12.00
5525 5526	Message Transfer Agent (E-mail Relay per Application) Message Transfer Agent (E-mail Relay per Mailbox)	Mailbox/Month	\$12.00
	e Hosting:		Ψ2.00
5531	Web Hosting Shared Environment - Basic	10MB/Website/Month	\$10.00
5532	Web Hosting Shared Environment - Premium	Website/Month	\$425.00
	Web Hosting Windows SharePoint Services (WSS) Bronze Pac		\$99.00
5533		AAT - L - St - AAT - st L	\$329.00
5534	Web Hosting Windows SharePoint Services (WSS) Silver Pack		
5534 5535	Web Hosting Windows SharePoint Services (WSS) Gold Packa	Website/Month	\$495.00
5534 5535 5536	Web Hosting Windows SharePoint Services (WSS) Gold Packa Basic Virtual Dedicated Environment		
5534 5535 5536 Secure S	Web Hosting Windows SharePoint Services (WSS) Gold Packa Basic Virtual Dedicated Environment Cockets Layer (SSL) Certificate:	Website/Month Server/Month	\$495.00 \$466.00
5534 5535 5536	Web Hosting Windows SharePoint Services (WSS) Gold Packa Basic Virtual Dedicated Environment	Website/Month	\$495.00

* Security services are included in published rates - these rates apply to additional services required by the customer.

Arizona Department of Administration Arizona Strategic Enterprise Technology (ASET) Office State Data Center & Enterprise Capabilities & Delivery

FY 13 Service Rates

37550 Application Support - (Continued) Domain Name Services (DNS): Website/Year 5551 Domain Name Services (DNS): Website/Year 5551 Domain Name Services (DNS): Website/Year 5571 Clarity User Account (Single user): Account/Month 5573 Clarity Team Member User Account Account/Month 5575 Clarity Namager User Account Account/Month 5575 Clarity Namager User Account Account/Month 5575 Clarity Namager User Account Geount/Month 5581 Base System Collection/Mo User/Month 5585 Storage (User Account) GB/Mo GB/Mo Other: Transaction User/Month 5585 Subscription Email Service (SES): (1-5.000 subscribers) Account/Month 5715 PAITNUM Support (Includes GULD Support) Device/Month 5715 BCNZE Virtual CPU (Hosting) Stat/Month 5716 BRONZE Virtual RAM (Hosting) Stat/Month 5717 SA(400 Technician Hour 5721 Server Technician Hour 5721 Server Technician <	
37350 Application Support - (Continued) Domain Name Registration for, gov domain Website/Year 5551 Domain Name Registration for, gov domain Website/Year 5551 Domain Name Registration for, gov domain Website/Year 5571 Clarity User Account (Single user): Account/Month 5573 Clarity Team Member User Account Account/Month 5575 Clarity Team Member User Account Account/Month 5575 Clarity Team Member User Account Gount/Month 5581 Base System Collection/Me 5583 User Access User/Month 5584 Fayment Portal Processing Fee Transaction 5585 Subscription Email Service (SES) - (1-5.000 subscribers) Account/Month 5715 PLATHUM Support (Includes GOLD Support) Device/Month 5713 GOLD Support (Includes GOLD Support) Device/Month 5731 GOLD Support (Includes GOLD Support) Service/Month 5731 GOLD Support (Includes GOLD Support) Device/Month 5731 GOLD Support (Includes GOLD Support) Service/Month 5731 SCADE Actinal RAM (Ibosting)	Y13 Rate
5551 Domain Name Registration for .gov domain Website/Year 5553 Domain Name Registration for .gov sites Website/Year 5571 Clarity Iterprise Visibility Option User Account Account/Month 5573 Clarity Team Member User Account Account/Month 5575 Clarity Team Member User Account Account/Month 5575 Clarity Team Member User Account Account/Month 5575 Clarity Team Member User Account GEMMonth 5585 Starage (User Account) GEMMonth 5585 Starage (User Account) GEMMonth 5586 Subscription Email Service (SES) - (1-5.000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5.000 subscribers) Account/Month 5717 Server Support Device/Month 5718 RONZE Virtual CPU (Hosting) CPU/Month 5713 GLOZE Virtual CPU (Hosting) S12MB/Month 5714 Server Administration Sq FiMonth 5717 SAVAO Technician Hour 5717 SAVAO Technician Hour 5718 BCNA2 Virtual RAM (Hosting) FU/Month 5711 GOM Technician Hour 5711 Saver Technician Hour 5721 Saver Techni	
5553 Domain Name Service (DNS) - gov sites Website/Year 5571 Clarity Enterprise Visibility Option User Account Account/Month 5575 Clarity Enterprise Visibility Option User Account Account/Month 5575 Clarity Manager User Account Account/Month 5581 Base System Collection/Mo 5583 Starge (User Account) GB/Mo 5591 Payment Portal Processing Fee Transaction 5593 Mobile Device Management User/Month 5596 Subscription Email Service (SES) - (15.000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5.000-60,000 subscribers) Account/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 Subscription Email Service (SES) - (S.000 subscribers) Account/Month 5715 PLATINUM Support (Includes GULD Support) Device/Month 5711 SULYER Support Device/Month 5731 RONZE Virtual RAN (Hosting) 512MB/Month 5731 Schuzer Hadministration Per Acct/Month 5731 Schuzer Hadministration Port/Month 5741 Ski/400 Technician Hour 5742 SAI Contert Move-in Fee Instance 37600 Storage Block	
Clarity User Account (single user): Account/Month 5571 Clarity Temerynse Visibility Option User Account Account/Month 5573 Clarity Team Member User Account Account/Month 5573 Clarity Manager User Account Account/Month 5581 Base System Collection/Mo 5583 Base System Collection/Mo 5584 Base System Collection/Mo 5585 Storage (User Account) GB/Mo Other: Transaction User/Month 5585 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5715 Server Support Device/Month Device/Month 5711 Solupport (Includes SIL/VER Support) Device/Month Device/Month 5713 SOLDZE Virtual RAM (Hosting) S12MB/Month S12MB/Month 5714 RONZE Virtual RAM (Hosting) S12MB/Month S44 5717 Device/Month S44 S4 5718 RONZE Virtual RAM (Hosting) S12MB/Month S52 5711 Device/Mon	\$125.00
5571 Clarity Enterprise Visibility Option User Account Account/Month 5573 Clarity Manager User Account Account/Month 5573 Clarity Manager User Account Account/Month 5581 Base System Collection/Mo 5581 Base System Collection/Mo 5583 Storage (User Account) GB/Mo Other: Transaction User/Mo 5593 Mobile Device Management User/Month 5595 Subscription Email Service (SES) - (15,000 subscribers) Account/Month 5595 Subscription Email Service (SES) - (15,000 subscribers) Account/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 Starter Support Device/Month 5736 RCNZE Virtual RAM (Hosting) 512MS/Month 5737 Shared File Server S12MS/Month 5747 Directory User Administration User/Month 5747 Shared File Server S12MS/Month 5741 Style Centrician Hour 5742 SAN Connection Port/Month 5747 AS/400 Storage Block 2,560 5775 AS/400 Storage Block 2,560	\$20.00
5573 Clarity Team Member User Account Account/Month b575 Clarity Manager User Account Account/Month b575 Clarity Manager User Account Collection/Mo b581 Base System Collection/Mo b583 Base System Collection/Mo b585 Storage (User Account) GB/Mo b585 Storage (User Account) GB/Mo b586 Subscription Email Service (SES) - (15.000 subscribers) Account/Month b596 Subscription Email Service (SES) - (5.000-60.000 subscribers) Account/Month b597 Sarter Support Device/Month Device/Month b571 RCNZE Virtual RAM (Hosting) CPU/Month Device/Month b573 Sarter Support Device/Month Sarter b573 Sarter Technician Hour Sarter b574 RCNZE Virtual RAM (Hosting) S12MB/Month Sarter b574 Sarter Technician Hour Sarter b574 Sarter Technician Hour Sarter b574 Sarter Technician Hour b574 Sarter Technician Hour b574 Sarter Technician Hour b574 Sarter Technician Hour b574	\$5.00
Imaging/Document Mignt. Services Collection/Mo 5581 Base System Collection/Mo 5583 User Access GBMo 5584 Base Access GBMo 5583 User Access GBMo 5584 Base Access GBMo 5584 Modifier Transaction 5585 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5,000-60,000 subscribers) Account/Month 5717 Server Support Device/Month Device/Month 5718 RONZE Virtual RAM (Hosting) 512MB/Month Device/Month 5737 Shared Fack Space 11//Month Sq FWMonth 5737 Shared File Server Per Acc/Month Sq FWMonth 5737 Shared File Server Spref Wonth Sq FWMonth 5737 Shared File Server Spref Sq FWMonth 5737 SalvA00 Storage Block 2,560 Hour 5747 AS/400 Storage Block 2,560 Hour 5740<	\$42.00
5581 Base System Collection/Mo 5583 User Access User/Mo 5585 Storage (User Account) Transaction 070er: Transaction User/Month 5593 Mobile Device Management Account/Month 5595 Subscription Email Service (SES) - (15.000 subscribers) Account/Month 5750 Subscription Email Service (SES) - (15.000-60.000 subscribers) Account/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 BRONZE Virtual RAM (Hosting) 512MB/Month 5731 RONZE Virtual RAM (Hosting) 512MB/Month 5731 COPER Hosting Shared Rack Space 1U/Month 5731 SCNZE Virtual RAM (Hosting) S12MB/Month 5741 Server Technician Hour 6271 Device/Month Server Support: 5731 SCNZE Virtual RAM (Hosting) S12MB/Month 5741 Server Technician Hour 6271 AS/400 Technician Hour 6272 ADOA Network Connection (SCIFI) Hour </td <td>\$175.00</td>	\$175.00
5583 User Access User/Mo 5585 Storage (User Account) GB/Mo 5581 Molib Device Management Transaction 5583 Mobile Device Management Account/Month 5595 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (15,000 subscribers) Device/Month 5715 PLATINUM Support (Includes GLU Support) Device/Month 5711 SILVER Support Device/Month 5731 GONZE Virtual CPU (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5737 Shared File Server Per Acct/Month 5737 Shared File Server Pert/Month 5737 Sarver Technician Hour 5731 AS/400 Storage Block 2,560 5777 AS/400 Storage Block 2,560 5777 AS/400 Storage Instance 37620 Security * Count Setup Transaction 6201 ADOA Network Connection (SCIFI) Port/Month 6231 Password Change/Reset Instance 37620 Security 2 Account Setup Transaction 6231 Application Firewall / Reverse Proxy ServiceProfense Stit ////////////////////	
5585 Storage (User Account) GB/Mo Other: Transaction 5591 Payment Portal Processing Fee Transaction 5595 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5,000-60,000 subscribers) Account/Month 5701 Server Support Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5713 RONZE Virtual CPU (Hosting) CPU/Month 5733 RONZE Virtual RAM (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5731 Schorz Space Rental (Non-Electric Consuming Equipment) Sq Er/Month 5741 Server Technician Hour 5771 Directory User Administration Sq Er/Month 5732 RONZe Virtual ROM-Electric Consuming Equipment) Sq Er/Month 5741 Server Technician Hour 6571 As/400 Storage Block 2.560 5775 As/400 Storage Instance 5780 Equipment Lease Instance 5791 Equipment Lease Transaction 5791 Cacount Setup Transaction 6201 ADOA Network Connection (SCIFI) Port/Month </td <td>\$125.00</td>	\$125.00
Other: Construction Construction 5591 Payment Portal Processing Fee Transaction 5593 Mobile Device Management Account/Month 5595 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5,000-60,000 subscribers) Device/Month 5715 PLATINUM Support (Includes GLD Support) Device/Month 5715 PLATINUM Support (Includes SILVER Support) Device/Month 5715 PLATINUM Support Shared Rack Space Stable/Month 5737 Device Month Sq Fi/Month 5737 Shared File Server Per AcctMonth 5747 Saver Technician Hour 5740 Sch400 Storage Block 2,560 5777 AS/400 Storage Block 2,560 5777 AS/400 Storage Block 2,560 5777 As/400 Technician Hour 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Abserver Support Transaction 6211 Abserver Support Transaction 6214 Acsourty Assessment (HSA) Stat/Appl/Month 6214 Host Security Assessment (HSA) Stat/Appl/Month 6214 Host Security Assessment (HSA) S	\$15.00
5591 Payment Portal Processing Fee Transaction 5593 Mobile Device Management User/Month 5595 Subscription Email Service (SES) - (1-5,000 subscribers) Account/Month 5705 Server Support Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5713 SOLD Support (Includes GULD Support) Device/Month 5715 BRONZE Virtual CPU (Hosting) CPU/Month 5731 BRONZE Virtual RAM (Hosting) S12ME/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5737 SARCO Concetion Sq Fi/Month 5741 SILVER Support Sq Fi/Month 5742 SAN Connection Hour 5741 SAVAO Concetion Hour 5742 SAN Connection Hour 5740 SAVAO Storage Block 2,560 5771 AS/400 Storage Instance 5771 Server Technician Hour 6201 ADO Network Connection (SCIFI) Port/Month 6214 ADO Network Connection System (HIDS) Hour 6214 Hoos Baseut Intrusion Detection System (HIDS) Hour 6214 Hoos Baseut Recovery Hour 6214 Mob Application Fir	\$1.05
5533 Mobile Device Management User/Month 5595 Subscription Email Service (SES) - (1-5.000 subscribers) Account/Month 5596 Subscription Email Service (SES) - (5.000-60.000 subscribers) Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5711 SILVER Support Device/Month 5715 PLANDZE Virtual CPU (Hosting) 512MB/Month 5715 STANDZE Virtual CPU (Hosting) S12MB/Month 5731 Solve Rental (Non-Electric Consuming Equipment) Sq Fi/Month 5737 Shared File Server Per Acct/Month 5742 SAN Connection Port/Month 5742 SAN Connection Port/Month 5743 SA/400 Storage Block 2,560 5754 AS/400 Storage Block 2,560 5757 AS/400 Storage Instance 5780 Equipment Lease Transaction 5791 Equipment Lease Transaction 5791 Savord Change/Reset Transaction 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Saver Support Hour 6221 Account Setup Transaction <	\$0.18
5596 Subscription Email Service (SES) - (5,000-60,000 subscribers) Account/Month 37570 Server Support Device/Month 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5711 SILVER Support Device/Month 5713 BCODPER Hosting Shared Rack Space 1U/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5737 Shared File Server Sq Ft/Month 5737 Shared File Server Port/Month 5737 Shared File Server Port/Month 5741 Server Technician Hour 5742 Server Technician Hour 5747 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour 6201 ADOA Network Connection (SCIFI) Port/Month 621 Account Setup Transaction 621 Account Setup Transaction 6231 Pasword Change/Reset Site/App/Month 6241 Host Security Assessment (HSA) Hour 6251 Host Security Assessment (H	\$8.00
37570 Server Support 5715 PLATINUM Support (Includes GOLD Support) Device/Month 5711 SOLD Support (Includes SILVER Support) Device/Month 5711 SILVER Support Device/Month 5711 SILVER Support Device/Month 5711 BCNZE Virtual CPU (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 512MB/Month 5737 Shord Space Rental (Non-Electric Consuming Equipment) Sq Ft/Month 5737 Shared File Server Per Acct/Month 5741 Server Technician Hour AS/4000 Storage Block 2,560 5771 AS/400 Storage Block 2,560 5771 AS/400 Storage Instance 5797 Data Center Move-In Fee Instance 37620 Security * Transaction Hour 6211 ADA Network Connection (SCIFI) Port/Month 6211 Hoat Security Assessment (HSA) Site/App/Month 6214 Hoat Security Assessment (HSA) Site/App/Month 6214 Hoatsfer Recovery Technical Support Hour 6211 Ho	\$31.00
5715 PLATINUM Support (Includes GOLD Support) Device/Month 5713 GOLD Support (Includes SILVER Support) Device/Month 5711 SILVER Support Device/Month 5753 BRONZE Virtual CPU (Hosting) 512MB/Month 5753 BRONZE Virtual RAM (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5737 Shared File Server Per Acct/Month 5747 Directory User Administration Per Acct/Month 5742 Sarver Technician Hour Sci400 State Concentry Block 2,560 5777 AS/400 Technician Hour Sci20 Score Technician Hour Sci20 Acount Connection (SCIFI) Hour 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Acounty Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6231 Post Month Hour 6231 Post Security Assessment (HSA) Hour 6241 Host Security Assessment (HSA) Hour 6251 Host Security Assessment (HSA) Hour 63760 Disaster Recovery Technical Support <	\$112.00
5713 GOLD Support (Includes SILVER Support) Device/Month 5711 SILVER Support Device/Month 5751 BRONZE Virtual CPU (Hosting) S12MB/Month 5733 COPER Hosting Shared Rack Space 1U/Month 5737 Shared File Server S12MB/Month 5737 Shared File Server Per Acct/Month 5737 Shared File Server Per Acct/Month 5741 Server Technician Hour Server Support: Block 2,560 5714 Server Technician Hour AS/400: S771 AS/400 Technician Hour 6201 ADO Network Connection (SCIFI) Port/Month 6211 ADO Network Connection (SCIFI) Port/Month 6211 ADO Network Connection System (HIDS) Hour 6214 ADO Network Connection System (HIDS) Hour 6214 Host Security Assessment (HSA) Hour 6214 Host Security Asport:	*••••
5711 SILVER Support Device/Month 5751 BRONZE Virtual CPU (Hosting) 512MB/Month 5753 BRONZE Virtual RAM (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 11//Month 5737 Shore Rental (Non-Electric Consuming Equipment) Sq Fi/Month 5737 Shared File Server Per Acct/Month 5717 Directory User Administration Port/Month 5742 SAV Connection Hour S4400 Saver Technician Hour S771 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour Other: Transaction Hour 5720 Data Center Move-In Fee Instance 3720 Data Center Move-In Fee Instance 37610 Account Setup Transaction 6201 ADOA Network Connection (SCIFI) Hour 6211 Security Technician Hour 6231 Password Change/Reset Transaction 6241 Host Security Assessment (HSA) Hour 6251 Host Security Assessment (HSA) Site/App/Month 6370 Disaster Recovery Technical Support Hour 6401 Disaster Recovery Technical Support <td< td=""><td>\$695.00 \$295.00</td></td<>	\$695.00 \$295.00
5751 BRONZE Virtual CPU (Hosting) CPU/Month 5753 BRONZE Virtual RAM (Hosting) 512MB/Month 5731 COPPER Hosting Shared Rack Space 1U/Month 5737 Shared File Server Sq FUMonth 5737 Shared File Server User/Month 5737 Shared File Server Port/Month 5741 Directory User Administration User/Month 5742 Server Support: Hour 5771 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security * Equipment Lease Transaction 5791 Data Center Move-In Fee Instance 37620 Security * 6201 ADOA Network Connection (SCIFI) Port/Month Hour 6211 Security Seessment (HSA) Host CPU/Month 6214 Host Security Assessment (HSA) Host CPU/Month 6251 Host Security Assessment (HSA) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 3720 Data Base Reo	\$295.00 \$195.00
5753 BRONZE Virtual RAM (Hosting) 512MB/Month 5739 Floor Space Rental (Non-Electric Consuming Equipment) 53 Floor Space Rental (Non-Electric Consuming Equipment) 5739 Floor Space Rental (Non-Electric Consuming Equipment) 53 Floor Space Rental (Non-Electric Consuming Equipment) 5737 Shared File Server Per AcctMonth 5742 SAN Connection Port/Month Server Support: Block 2,560 5771 AS/400 Storage Block 2,560 5777 AS/400 Technician Hour 0ther: 5797 Data Center Move-In Fee 5797 Data Center Move-In Fee Instance 37620 Security * Transaction Hour 6211 ACcount Setup Transaction 6211 Accourt Change/Reset Transaction 6211 Hout Saster Recovery Hout CHJMonth 6241 Host Security Technician Hour 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Technical Support Hour Hour 6401 Disaster Recovery Technical Support Hour 7720 Support Cen	\$45.00
5739 Floor Space Rental (Non-Electric Consuming Equipment) Sq Ft/Month 5737 Shared File Server Per Acct/Month 5741 Server Administration Port/Month 5742 SAN Connection Port/Month 5721 Server Technician Hour AS/400: Structure Block 2,560 5771 AS/400 Technician Hour 6771 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance 37620 Security * Port/Month 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host Security Assessment (HSA) Host CPU/Month 6251 Hosting - Renote server/storage Hour 37640 Disaster Recovery Hour 6401 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 37720 Support Center Tu/Month 37720 Support Activity 37720 Support <	\$25.00
5737 Shared File Server Per Acct/Month 5717 Directory User Administration User/Month 5717 Server Support: Fort/Month 5721 Server Technician Hour 5721 Server Technician Hour 5771 AS/400 Block 2,560 5775 AS/400 Technician Hour 6201 ADOA Network Connection (SCIFI) Port/Month 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security * Transaction 6221 Account Setup Transaction 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host Security Assessment (HSA) Hour 6251 Host Security Assessment (HSA) Hour 6401 Disaster Recovery Hour 7721 Remedy User Registration User/Month 7720 Support: Hour 7211 Remedy User Registration Hour 7211 Remedy User Registration User/Month 7720 Support:	\$30.00
5717 Directory User Administration User/Month 5742 SAN Connection Port/Month Server Support: 571 As/400 5721 Server Technician Hour AS/400: 5775 AS/400 Technician Hour 5791 Equipment Lease 5797 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance 37620 Security* 6201 ADOA Network Connection (SCIFI) Port/Month Hour 6211 Security Technician Hour Transaction 6211 Security Technician prevent HIDS) Host CPU/Month Host CPU/Month 6211 Host based Intrusion Detection System (HIDS) Host CPU/Month 1000000000000000000000000000000000000	\$30.00
5742 SAN Connection Port/Month Server Support: Hour 5721 Server Technician Hour AS/400: Block 2,560 5771 AS/400 Technician Hour Other: 5775 AS/400 Technician Hour 5797 Data Center Move-In Fee Instance 37620 Security* Equipment Lease Fort/Month 6211 ADOA Network Connection (SCIFI) Port/Month 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host based Intrusion Detection System (HIDS) Hour 6401 Disaster Recovery Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center 1U/Month 37720 Support Center Hour 7211 Remedy User Registration User/Month 4821 Data Base Management Hour 78220 Data Base Management Fechnical Support: 8231 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Omain Server Primary A	\$12.00
Server Support: 5721 Server Technician Hour AS/400: 5771 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour Other: 5791 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance Instance 5796 Security * Instance Instance 6201 ADOA Network Connection (SCIFI) Port/Month Hour 6211 Security Technician Hour Hour 6221 Account Setup Transaction Transaction 6231 Password Change/Reset Host Security Assessment (HSA) Host CPU/Month 6251 Host Security Assessment (HSA) Host CPU/Month Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Mour Hour 6401 Disaster Recovery Hour Hour 6401 Disaster Recovery Technical Support Hour Hour 7720 Support Center U/Month Transaction 7211 Remedy User Registration User/Month Activity 7728.20	\$6.00 \$8.00
5721 Server Technician Hour AS/400: 5771 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour Other: 5791 Equipment Lease 5797 5797 Data Center Move-In Fee Instance 37620 Security* Instance 1 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Hour 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 3720 Support Center 1U/Month 7211 Remete server/storage 1U/Month 37220 Support Center User/Month 7211 Remede server/storage Hour 4211 Host Base Support: Hour 8221 Data Base Support: Hour 8211 Bata Base Support: Hour 8221 Data Base Support: Hour 8241 SQL Server Primary (Gold) APP/DB Server/Mo <	φο.υ0
AS/400: 5771 AS/400 Storage Block 2,560 5775 AS/400 Technician Hour Other: 5797 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance 37620 Security* 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Hoot CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour Hour 6401 Disaster Recovery Technical Support Hour Hour 6411 Hosting - Remote server/storage 1U/Month Activity 37720 Support Center User/Month Activity 37820 Data Base Management Activity Stel/Ap/IServer/Mo 38240 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8241 SQL Server Primary (Gold) APP/DB Server/Mo \$ <	\$95.00
5775 AS/400 Technician Hour Other: 5791 Equipment Lease Instance 5797 Data Center Move-In Fee Instance Instance 37620 Security * 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour Hour 6221 Account Setup Transaction 1 6231 Password Change/Reset Transaction 6241 6241 Host Security Assessment (HSA) Host CPU/Month 6251 6251 Host Security Assessment (HSA) Host CPU/Month 6261 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 6401 Disaster Recovery Technical Support Hour 6411 7211 Remedy User Registration User/Month 4297/2000 7720 Support: 8221 Data Base Management 72000 7820 Data Base Support: 8231 Mainframe Database Support: 8240 8240 SQL Server Primary (Gold) APP/DB Server/Mo \$ <td></td>	
Other: 5791 Equipment Lease 5797 Data Center Move-In Fee Instance 5797 Data Center Move-In Fee Instance Instance 5720 Security* Fort/Month Hour 6201 ADOA Network Connection (SCIFI) Port/Month Hour 6211 Security Technician Transaction 6211 6221 Account Setup Transaction 6231 6231 Password Change/Reset Transaction 6241 6261 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 1U/Month 37720 Support Center 1U/Month 1U/Month 37720 Support: Hour 4ctivity 37720 Support: Hour 1U/Month 37720 Support: Hour 1U/Month 37720 Support: Hour 1U/Month 37720 Support: Hour 8221 8221 Data Base Support:	\$0.0073
5791 Equipment Lease Instance 5797 Data Center Move-In Fee Instance 37620 Security * 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host based Intrusion Detection System (HIDS) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37620 Disaster Recovery Hour 6401 Disaster Recovery Hour 7211 Remete server/storage 1U/Month 37720 Support Center User/Month 78210 Data Base Management Technical Support: 8221 Data Base Management Hour 78221 Data Base Support: Hour 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server	\$65.00
5797 Data Center Move-In Fee Instance 37620 Security * 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host Security Assessment (HSA) Host CPU/Month 6251 Host Security Assessment (HSA) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour Hour 6401 Disaster Recovery Technical Support Hour Hour 6401 Disaster Recovery Hour User/Month 77200 Support Center 1U/Month Hour 7211 Remedy User Registration User/Month Hour 37820 Data Base Management Hour Hour 3221 Data Base Support: 8221 Activity 3221 Data Base Support: Base Support: Base Support Support Secondary (Gold) 8241 SQL Server Primary (Gold)	10 4
37620 Security * 6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Transaction 6221 Account Setup Transaction 6221 Account Setup Transaction 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month <i>Help Desk Support</i> Activity 37820 Data Base Management Hour 8221 Data Base Support: Hour 8231 Mainframe Database Support: Hour 8241 SQL Server Primary Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo S <td>ISA ISA</td>	ISA ISA
6201 ADOA Network Connection (SCIFI) Port/Month 6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6231 Password Change/Reset Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month Help Desk Support Activity 37320 37820 Data Base Specialist Hour Mainframe Database Support: 8231 Mainframe Database Support: 8241 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8243 Oracle Server Primary AP	107
6211 Security Technician Hour 6221 Account Setup Transaction 6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month <i>Help Desk Support</i> 8221 Data Base Management 7echnical Support: 8221 Data Base Support: 8221 Data Base Support: 8231 8231 Mainframe Database Support: Hour 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo	\$39.00
6231 Password Change/Reset Transaction 6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Site/App/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center View Registration User/Month 7211 Remedy User Registration User/Month Activity 37820 Data Base Management Hour Hour 3221 Data Base Specialist Hour Hour Mainframe Database Support: 8231 Mainframe Database Support: Base Specialist 8240 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8242 Oracle Server Primary APP/DB Server/Mo \$ 8243 Oracle Server Secondary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Primary (Silver) <	\$95.00
6241 Host based Intrusion Detection System (HIDS) Host CPU/Month 6251 Host Security Assessment (HSA) Site/App/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month <i>Help Desk Support</i> Activity 37820 Data Base Management Hour 7211 Remedy User Registration User/Month <i>Mainframe Database Support</i> : 8221 Data Base Specialist Mainframe Database Support: 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8240 SQL Server Primary APP/DB Server/Mo \$ 8241 SQL Server Primary APP/DB Server/Mo \$ 8242 Oracle Server Secondary APP/DB Server/Mo \$ 8243 Oracle Server Primary APP/DB Server/Mo \$ 8244 Domino Server Primary (Silver)	\$23.75
6251 Host Security Assessment (HSA) Host CPU/Month 6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6401 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month <i>Help Desk Support</i> Activity 37820 Data Base Management Technical Support: 8221 Data Base Specialist Hour Mainframe Database Support: 8221 Mainframe Database Support Dedicated Database Hosting: 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8243 Oracle Server Secondary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Secondary APP/DB Server/Mo \$ 8248 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8248 SQL Server Primary (Si	\$5.00
6261 Web Application Firewall / Reverse Proxy ServiceProfense Site/App/Month 37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center 1U/Month 7211 Remedy User Registration User/Month Help Desk Support Activity 37820 Data Base Management Hour 78211 Data Base Specialist Hour Mainframe Database Support: 8221 Data Base Specialist Hour 8221 Mainframe Database Support: 8231 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8241 SQL Server Secondary (Gold) APP/DB Server/Mo \$ \$ 8243 Oracle Server Primary APP/DB Server/Mo \$ \$ 8243 Oracle Server Primary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Secondary APP/DB Server/Mo \$	\$50.00
37640 Disaster Recovery Hour 6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center 1U/Month 7211 Remedy User Registration User/Month Help Desk Support Activity 37820 Data Base Management Kerring 7821 Data Base Specialist Hour Mainframe Database Support: Hour 8231 Mainframe Database Support: Hour 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Secondary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Primary (Silver) APP/DB Server/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$20.00 \$12.00
6401 Disaster Recovery Technical Support Hour 6411 Hosting - Remote server/storage 1U/Month 37720 Support Center User/Month 7211 Remedy User Registration User/Month Help Desk Support Activity 37820 Data Base Management 7211 Remedy User Registration Help Desk Support Activity 37820 Data Base Management 7221 Data Base Specialist Mainframe Database Support: Hour 8231 Mainframe Database Support: 8241 SQL Server Primary (Gold) 8241 SQL Server Primary (Gold) 8242 Oracle Server Secondary (Gold) 8243 Oracle Server Primary 8244 Domino Server Primary 8245 Domino Server Primary 8246 SQL Server Primary 8247 Date Secondary 8248 SQL Server Primary 8249 SQL Server Primary (Silver) 8249 SQL Server Primary (Silver) 8240 Sub Server/Mo 8250 Shared - Entry - I GB, 1 DB, 1 User 8250 Shared - Entry - I GB, 1 DB, 1 User 8251 Additional User 8252 Shared - Intermediate	ψ12.00
37720 Support Center User/Month 7211 Remedy User Registration User/Month Help Desk Support Activity 37820 Data Base Management Technical Support: Hour 8221 Data Base Specialist Hour Mainframe Database Support: 8231 8231 Mainframe Database Support: 8240 Dedicated Database Hosting: 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8248 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$95.00
7211 Remedy User Registration User/Month Help Desk Support Activity 37820 Data Base Management Technical Support: Base Specialist 8221 Data Base Specialist Hour Mainframe Database Support: Base Specialist Hour 8231 Mainframe Database Support: Base Specialist 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Secondary (Gold) APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8248 SQL Server Secondary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Primary (Silver) APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252	\$25.00
Help Desk Support Activity 37820 Data Base Management Image: Stress Support Technical Support: Hour 8221 Data Base Specialist Hour Mainframe Database Support: Base Specialist Hour 8231 Mainframe Database Support: Base Specialist Bedicated Database Hosting: Base Specialist Hour 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Secondary (Gold) APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Secondary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: Base Source Secondary (Silver) APP/DB Server/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	
37820 Data Base Management Technical Support: 8221 Data Base Specialist Mainframe Database Support: 8231 Mainframe Database Support: Bedicated Database Hosting: 8240 SQL Server Primary (Gold) 8241 SQL Server Secondary (Gold) 8242 Oracle Server Primary 8243 Oracle Server Primary 8244 Domino Server Secondary 8245 Domino Server Primary 8248 SQL Server Primary (Silver) 8248 SQL Server Primary (Silver) 8248 SQL Server Secondary (Silver) 8249 SQL Server Secondary (Silver) 8240 SQL Server Secondary (Silver) 8241 SQL Server Secondary (Silver) 8242 Domino Server Secondary (Silver) 8243 SQL Server Secondary (Silver) 8244 SQL Server Secondary (Silver) 8250 Shared - Entry - 1 GB, 1 DB, 1 User 8250 Shared - Entry - 1 GB, 1 DB, 1 User 8251 Additional User 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users	\$144.00
Technical Support: Base Specialist Hour Mainframe Database Support: 8231 Mainframe Database Support: Dedicated Database Hosting: 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo \$ 8243 Oracle Server Primary APP/DB Server/Mo \$ 8244 Domino Server Secondary APP/DB Server/Mo \$ 8245 Domino Server Primary APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo BB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo DB/User/Mo	Pending
8221 Data Base Specialist Hour Mainframe Database Support: 8231 Mainframe Database Support Dedicated Database Hosting: 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Primary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Primary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: Client/Unit/Mo 8250 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	
Mainframe Database Support: 8231 Mainframe Database Support Dedicated Database Hosting: 8240 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8241 SQL Server Secondary (Gold) APP/DB Server/Mo \$ \$ 8242 Oracle Server Primary APP/DB Server/Mo \$ 8243 Oracle Server Secondary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Primary APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ Shared Database Hosting: \$ \$ \$ 8250 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo \$ 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo \$	\$95.00
8231 Mainframe Database Support Dedicated Database Hosting: APP/DB Server/Mo 8240 SQL Server Primary (Gold) APP/DB Server/Mo 8241 SQL Server Secondary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server Primary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Primary (Silver) APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: Stared Database Hosting: Stared Database Hosting: 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	
8240 SQL Server Primary (Gold) APP/DB Server/Mo \$ 8241 SQL Server Secondary (Gold) APP/DB Server/Mo \$ 8242 Oracle Server Primary APP/DB Server/Mo \$ 8243 Oracle Server Primary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Primary APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo \$ 8251 Additional User DB/User/Mo \$ 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	ISA
8241 SQL Server Secondary (Gold) APP/DB Server/Mo 8242 Oracle Server Primary APP/DB Server/Mo 8243 Oracle Server Secondary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Primary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: Client/Unit/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	.
8242 Oracle Server Primary APP/DB Server/Mo \$ 8243 Oracle Server Secondary APP/DB Server/Mo \$ 8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Primary (Silver) APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ Shared Database Hosting: Client/Unit/Mo \$ 8250 Shared - Entry 1 GB, 1 DB, 1 User Client/Unit/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$1,000.00
8243 Oracle Server Secondary APP/DB Server/Mo 8244 Domino Server Primary APP/DB Server/Mo 8245 Domino Server Secondary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Primary (Silver) APP/DB Server/Mo Shared Database Hosting: APP/DB Server/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$500.00 \$1,500.00
8244 Domino Server Primary APP/DB Server/Mo \$ 8245 Domino Server Secondary APP/DB Server/Mo \$ 8248 SQL Server Primary (Silver) APP/DB Server/Mo \$ 8249 SQL Server Secondary (Silver) APP/DB Server/Mo \$ Shared Database Hosting: Client/Unit/Mo \$ 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$500.00
8245 Domino Server Secondary APP/DB Server/Mo 8248 SQL Server Primary (Silver) APP/DB Server/Mo 8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: State Client/Unit/Mo S250 8251 Additional User DB/User/Mo SUSSer/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$1,000.00
8249 SQL Server Secondary (Silver) APP/DB Server/Mo Shared Database Hosting: Client/Unit/Mo 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$500.00
Shared Database Hosting: 8250 8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$500.00
8250 Shared - Entry - 1 GB, 1 DB, 1 User Client/Unit/Mo 8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$250.00
8251 Additional User DB/User/Mo 8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	¢00.05
8252 Shared - Intermediate - 5 GB, 3 DB, 4 Users Client/Unit/Mo	\$23.95 \$4.99
	\$4.99 \$119.75
8253 Additional User DB/User/Mo	\$7.99
8254 Shared - Advanced - 10 GB, 5 DB, 10 Users Client/Mo	\$287.40
8255 Additional User DB/User/Mo	\$14.99
8256 Dedicated	ISA
Other Services:	#0 0000
8298 SQL 2005 Database For Web Hosting (ERMA Only) DB Record 37960 Pass-Thru Billing	\$0.0030
	Cost + 8%
Note: 1024 MB equals 1 GB and 1024 GB equals 1 TB.	23567 070

Note: 1024 MB equals 1 GB and 1024 GB equals 1 TB.

* Security services are included in published rates - these rates apply to additional services required by the customer.