

ARIZONA DEPARTMENT OF ADMINISTRATION	Statewide POLICY	 State of Arizona
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P1310: DOMAIN NAMING POLICY

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1. AUTHORITY

To effectuate the mission and purposes of the Arizona Department of Administration (ADOA), the Agency shall establish a coordinated plan and program for information technology (IT) implemented and maintained through policies, standards and procedures (PSPs) as authorized by Arizona Revised Statutes (A.R.S.)§ 41-3504.

2. PURPOSE

The purpose of this policy is to establish and protect the AZ.gov (State of Arizona) brand, assuring the citizens and customers of the State of Arizona that they are using the official Arizona State Government website. It addresses the need for avoiding creation of unnecessary and duplicate websites which apart from confusing the public, also cost money. It further assures that the policies and standards of the State of Arizona are employed, including protections such as privacy, security and accessibility for all Arizona citizens.

3. SCOPE

- 3.1** Application to Budget Units (BUs) - This policy shall apply to all BUs as defined in A.R.S. § 41-3501(1).
- 3.2** Application to Systems – This policy shall apply to all State information systems.
- 3.3** Application to Third Parties - This policy shall apply to all State of Arizona vendors and contractors providing goods and services to the BUs and to third parties, including other government bodies.

4. EXCEPTIONS

- 4.1** Policies, standards and procedures (PSPs) may be expanded or exceptions may be taken by following the Statewide Policy Exception Procedure.
 - 4.1.1** In the case of existing IT products and services, BU subject matter experts (SMEs) should inquire with the vendor and the state or agency procurement office to ascertain if the contract provides for additional products or services to attain compliance with PSPs

prior to submitting a request for an exception in accordance with the Statewide Policy Exception Procedure.

- 4.1.2** In the case of procurement of new IT products and services, prior to selecting and procuring information technology products and services, BU SMEs shall consider BU and Statewide IT PSPs when specifying, scoping, and evaluating solutions to meet current and planned requirements.
- 4.1.3** New domain name exceptions may be granted on a case-by-case basis depending on need and justification.

5. ROLES AND RESPONSIBILITIES

- 5.1** State Chief Information Officer (CIO) shall be ultimately responsible for the correct and thorough completion of Statewide IT PSPs throughout all State BUs.
- 5.2** State Digital Government Program Manager shall:
 - 5.2.1** Oversee the management and operation of State of Arizona websites using the AZ.gov domain;
 - 5.2.2** Make decisions with respect to the application of State policies and Arizona Revised Statutes to State of Arizona websites using the AZ.gov domain;
 - 5.2.3** Be the ultimate authority to ensure that contracted service delivery and support commitments are met, including but not limited to, making decisions regarding spending levels, acceptable risk and interagency coordination of service events and decisions requiring their concurrence; and
 - 5.2.4** Lead the State Digital Government Program Management team in its accomplishment of specific responsibilities critical to the delivery and support of State of Arizona website services.
- 5.3** Budget Unit Director shall:
 - 5.3.1** Be responsible for the correct and thorough completion of BU PSPs;
 - 5.3.2** Ensure compliance with BU PSPs; and
 - 5.3.3** Promote efforts within the BU to establish and maintain effective use of State information systems and assets.
- 5.4** Budget Unit Chief Information Officer (CIO) shall:
 - 5.4.1** Utilize the Domain Request Procedure when obtaining new webpage domain names; and
 - 5.4.2** Ensure compliance with the Statewide Standards for domain names.

6. STATEWIDE POLICY

- 6.1 BUs shall use the AZ.gov (State of Arizona) domain for all new public-facing websites. Domain names shall follow the standards set forth in Statewide Standard S1310 – Domain Naming Standard.
- 6.2 BUs shall obtain approval for new domain names from the State CIO’s office by submitting an official request using the Domain Name Approval Procedure. (<https://aset.az.gov/azgov-registration>)
- 6.3 Domains shall not be promoted to production until the State CIO has approved the request.
- 6.4 BUs shall conform to State Standards regarding new website and domain names.
- 6.5 The State CIO shall maintain the master list of all AZ.gov domains.

7. DEFINITIONS AND ABBREVIATIONS

Refer to the PSP Glossary of Terms located on the ADOA-ASET website.

8. REFERENCES

- 8.1 A.R.S.§ 41-3504
- 8.2 Statewide Standard S1310 – Domain Naming Standard
- 8.3 Domain Name Approval Procedure. (<https://aset.az.gov/azgov-registration>)

9. ATTACHMENTS

None.

10. REVISION HISTORY

Date	Change	Revision	Signature