

Information Technology Authorization Committee

Wednesday, September 13, 2017

1:00 PM – 3:00 PM

Arizona Department of Administration

100 N. 15th Avenue, Conference Room 300

Phoenix, AZ 85007

Present

Brian Kirkland (V)	Private Sector
David Byers (V)	Supreme Court (Stewart Bruner in Attendance)
David L. Stevens (V)	State Government
Geoffrey Shoemaker (V)	Governor's Office – (Teleconference)
Eddie Cook (V)	Private Sector – (Teleconference)
Gilbert Orrantia (V)	Homeland Security, Agency Director
Morgan Reed (V)	ASET, State CIO
Jegadesan Krishnamurthy (V)	Private Sector – (Teleconference)
JR Sloan	ASET, Chairman of the ITAC Committee
Gordon Wishon (V)	Arizona State University

Absent

Representative Don Shooter	House of Representatives
Richard Stavneak	JLBC
Michael Dob (V)	Private Sector
Senator Bob Worsley	State Senate

(V) - Denotes Voting Member

Call to Order at 1:03 PM by Chairman, JR Sloan

Chairman's Report

No new items.

Exhibit 1

Approval of August 30, 2017 meeting minutes

Modifications:

- Edits given by Stewart Bruner

Motion to approve with revisions by David Stevens. Second by Morgan Reed.
Unanimous vote – Approved

Exhibit 2

DE18002 - Arizona Department of Economic Security End User Device Refresh

Chairman's note - Item moved to next ITAC meeting.

Exhibit 3

LO16001 - Arizona Lottery CRM Digital Transformation

This is a project amendment to acquire and implement a different Customer Relationship Management (CRM) system than previously planned in order to consolidate multiple sources of data, automate manual workflow processes, and increase efficiencies in business processes for the Arizona Lottery.

Presenters:

- Biju Kamaleswaran, AZ Lottery CFO
- Jennifer Wenger, ADOA SPO

CRM PIJ approval with conditions. Previously AZ Lottery received approval for \$6.8M. Presented the proposal to use a vendor hosted solution. Need approval for Scientific Games International (SGI) as back office solutions provider.

Currently AZ Lottery has an outdated IT system and still paper/manual entry driven. FY 2020 predicts \$1B in sales and the current IT system won't make those goals. This will roll out in 2 phases with a total cost of \$6,060,000 over 5 years. This is a decrease of \$750,000 from the original ask.

They confirmed there will be multi-point security clearance through the vendor. Confirmed the locale of the vendor (Las Vegas). Confirmed the reputation of SGI, citing other businesses and states they are currently working with.

Conditions:

- If the final costs exceed 10% or a change in the Standard of Work the agency must come back before ITAC for approval.
- AZ Lottery will work with ADOA Risk Management division before moving any information to their system

Motion to approve with conditions: Brian Kirkland

2nd: Michael Dob

Unanimous approval

Exhibit 4

Arizona Department of Administration Enterprise Email – Information Only

This is a project to implement an enterprise email solution. This will enable agencies to communicate, schedule meetings, collaborate, and more seamlessly share documents and data at a lower total cost of ownership.

Presentation of roll out schedule for new Google email/calendar for AZ agencies. All agencies to be on enterprise by 2019, with ASET and Director's Office in Phase 0. Training will be provided to all agencies through contract company SADA.

Meeting adjourned at 1:54PM by Chairman JR Sloan.

Next ITAC meeting is scheduled for **Wednesday, October 25, 2017** at 1:00 PM.

Pursuant to A.R.S. 38-341-01(B), minutes of the Information Technology Authorization Committee are audio-recorded. Meeting recordings are maintained permanently in the ADOA ASET office. Public access and review of ITAC minutes are available by appointment Monday through Friday during normal business hours. Please contact Amie Bjorklund at 602-542-8944 to arrange for an audit of the recorded proceedings.