



FY21 - FY22 Service Rates

Mainframe (Z Cloud) Final								
Code	Name	Billing Unit	FY20	FY21	FY22	FY23	Status/Notes	
1	3210	Mainframe Prime	CPU Hour	\$60.00	\$60.00	\$60.00	In Development	Sunsetting
2	3222	Mainframe Non-Prime	CPU Hour	\$30.00	\$30.00	\$30.00	In Development	Sunsetting
3	3421	Mainframe Online Storage	GB/Month	\$8.00	\$8.00	\$8.00	In Development	Sunsetting
4	3511	Mainframe Virtual Tape Storage	GB/Month	\$0.36	\$0.36	\$0.36	In Development	Sunsetting
5	3541	Mainframe Migrated Data	GB/Month	\$5.00	\$5.00	\$5.00	In Development	Sunsetting
Cloud Operations Final								
Code	Name	Billing Unit	FY20	FY21	FY22	FY23	Status/Notes	
6	5737	Shared File Server	Acct/Month	\$12.00	\$12.00	\$12.00	In Development	FROZEN
7	5751	Virtual CPU	CPU/Month	\$45.00	\$45.00	\$45.00	In Development	
8	5753	Virtual RAM	512MB/Month	\$6.31	\$6.31	\$6.31	In Development	
9	5755	Virtual Instance License	Guest/Month	\$20.00	\$20.00	\$20.00	In Development	
10	5761	Virtual Storage	GB/Month	\$0.09	\$0.09	\$0.09	In Development	
11	5777	Rack Space Phoenix	Per 1U	\$75.00	\$75.00	\$75.00	In Development	
12	5781	System Backup	GB/Month	\$0.09	\$0.09	\$0.09	In Development	
13	6411	Rack Space Tucson	Per 1U	\$25.00	\$25.00	\$25.00	In Development	
Software Final								
Code	Name	Billing Unit	FY20	FY21	FY22	FY23	Status/Notes	
14	4600	Enterprise Creative Software	License / Mont	\$3.18	\$3.18	\$3.18	In Development	
15	4610	Electronic Document Signatures	License / Mont	\$1.40	\$1.40	\$1.40	In Development	
16	5505	Workplace	User/Month	\$3.00	\$3.00	\$3.00	In Development	
17	5531	Web Apps Hosting	10MB/Month	\$10.00	\$29.82	\$29.82	In Development	FROZEN
18	5561	CRM Hosting	User/Month	\$66.00	\$66.00	\$66.00	In Development	FROZEN
19	5572	Enterprise Email	User/Month	\$10.42	\$10.42	\$10.42	In Development	
20	5595	Email Marketing Services	Acct/Month	\$31.00	\$31.00	\$31.00	In Development	
21	5596	Email Marketing Services Plus	Acct/Month	\$112.00	\$112.00	\$112.00	In Development	
22	8270	Dedicated SQL Server	Database	Various	\$339.00	\$339.00	In Development	
23	8275	Shared SQL Server	Database	Various	\$153.00	\$153.00	In Development	
		Hold for Virtru	NA	NA	NA	NA	In Development	Service Being Considered
Professional Services Final								
Code	Name	Billing Unit	FY20	FY21	FY22	FY23	Status/Notes	
24	5211	Desktop Support Basic (Subscription)	Device	\$30.00	\$30.00	\$30.00	In Development	
25	5240	Desktop Support Advanced (Subscription)	-	\$120.00	\$120.00	\$120.00	In Development	
26	5231	Desktop Support Technician (Hourly)	Hour	\$85.00	\$85.00	\$85.00	In Development	
27	5270	Desktop Support SCCM (Subscription)	Device/Month	\$3.00	\$3.00	\$3.00	In Development	
28	5411	Programming Services (Hourly)	Hour	\$95.00	\$95.00	\$95.00	In Development	
29	5711	Server Support (Subscription)	Device/Month	\$183.87	\$183.87	\$183.87	In Development	
30	5721	Server Technician (Hourly)	Hour	\$95.00	\$95.00	\$95.00	In Development	
31	7280	Service Desk (Subscription)	ISA	\$5,333.33	\$5,333.33	\$5,333.33	In Development	Inquire on state with ASET
32	7290	eLicensing Basic (Subscription)	ISA	\$11,698.00	\$11,698.00	\$11,698.00	In Development	
33	7295	eLicensing Advanced (Subscription)	ISA	\$16,698.00	\$16,698.00	\$16,698.00	In Development	
34	8221	Database Specialist (Hourly)	Hour	\$95.00	\$95.00	\$95.00	In Development	
Eliminated (no longer offered)								
Code	Name	Billing Unit	FY20	FY21	FY22	FY23	Status/Notes	