



**FY21 - FY22 Service Rates**

Mainframe (Z Cloud)						
Service/Billing Code	Service Name	Billing Unit	FY21	FY22	Status/Notes	
1	3210	Mainframe Prime	CPU Hour	\$60.00	\$60.00	Frozen
2	3222	Mainframe Non-Prime	CPU Hour	\$30.00	\$30.00	Frozen
3	3421	Mainframe Online Storage	GB/Month	\$8.00	\$8.00	Frozen
4	3511	Mainframe Virtual Tape Storage	GB/Month	\$0.36	\$0.36	Frozen
5	3541	Mainframe Migrated Data	GB/Month	\$5.00	\$5.00	Frozen
Cloud Operations						
Service/Billing Code	Service Name	Billing Unit	FY21	FY22	Status/Notes	
6	5737	Shared File Server	Acct/Month	\$12.00	\$12.00	Frozen
7	5751	Virtual CPU	CPU/Month	\$45.00	\$45.00	
8	5753	Virtual RAM	512MB/Month	\$6.31	\$6.31	
9	5755	Virtual Instance License	Guest/Month	\$20.00	\$20.00	
10	5761	Virtual Storage	GB/Month	\$0.09	\$0.09	
11	5781	System Backup	GB/Month	\$0.09	\$0.09	
Data Center Infrastructure Services						
12	5777	Rack Space Phoenix	Per 1U	\$75.00	\$75.00	
13	6411	Rack Space Tucson	Per 1U	\$25.00	\$25.00	
Software						
Service/Billing Code	Service Name	Billing Unit	FY21	FY22	Status/Notes	
14	4600	Enterprise Creative Software	License / Mont	\$3.18	\$3.18	Canceled as of Oct 2021
15	4610	Electronic Document Signatures	License / Mont	\$1.40	\$1.40	Canceled as of Oct 2021
16	5505	Workplace	User/Month	\$3.00	\$3.00	Canceled as of Nov 2021
17	5531	Web Apps Hosting	10MB/Month	\$29.82	\$29.82	Frozen
18	5561	CRM Hosting	User/Month	\$66.00	\$66.00	Frozen
19	5572	Enterprise Email	User/Month	\$10.42	\$10.42	
20	5595	Email Marketing Services	Acct/Month	\$31.00	\$31.00	
21	5596	Email Marketing Services Plus	Acct/Month	\$112.00	\$112.00	
22	8270	Dedicated SQL Server	Database	\$750.00	\$750.00	
23	8275	Shared SQL Server	Database	\$287.40	\$287.40	
Professional Services						
Service/Billing Code	Service Name	Billing Unit	FY21	FY22	Status/Notes	
24	5211	Desktop Support Basic (Subscription)	Device	\$30.00	\$30.00	
25	5240	Desktop Support Advanced (Subscription)	Device	\$120.00	\$120.00	
26	5231	Desktop Support Technician (Hourly)	Hour	\$85.00	\$85.00	
27	5270	Desktop Support SCCM (Subscription)	Device/Month	\$3.00	\$3.00	Sunsetting
28	5411	Programming Services (Hourly)	Hour	\$95.00	\$95.00	
29	5711	Server Support (Subscription)	Device/Month	\$183.87	\$183.87	
30	5721	Server Technician (Hourly)	Hour	\$95.00	\$95.00	
31	7280	Service Desk (Subscription)	ISA	\$5,333.33	\$5333.33	
32	7290	eLicensing Basic (Subscription)	ISA	\$11,698.00	\$11,698.00	
33	7295	eLicensing Advanced (Subscription)	ISA	\$16,698.00	\$16,698.00	
34	8221	Database Specialist (Hourly)	Hour	\$95.00	\$95.00	
35	06xx	ASET Supplier Purchasing Services (Pass Through)	% of Total	-	8.00%	
Services at No Additional Cost						
Enterprise Security						
Service/Billing Code	Service Name	Price			Status/Notes	
36	N/A	Advanced Endpoint Protection (AEP)		N/A	**	
37	N/A	Data Center Assessments		N/A	**	
38	N/A	Email Encryption		N/A	**	
39	N/A	Multi-Factor Authentication (MFA)		N/A	**	
40	N/A	Phishing		N/A	**	
41	N/A	Security Awareness Training (SAT)		N/A	**	
42	N/A	Security Operations Center		N/A	**	
43	N/A	Server Hardening		N/A	**	
44	N/A	Vulnerability Management		N/A	**	
45	N/A	Web Application Firewall (WAF)		N/A	**	
46	N/A	Web Application Penetration Assessments		N/A	**	
47	N/A	Web Content Filtering (WCF)		N/A	**	
Online Services						
Service/Billing Code	Service Name	Price			Status/Notes	
48	N/A	Web Portal Application		N/A	**	
49	N/A	Online Payment Processing		N/A	**	
50	N/A	Agency Platform Website		N/A	**	
51	N/A	Domain Name Approval		N/A	**	
52	N/A	Simple Payment Website		N/A	**	
53	N/A	Stock Image Service		N/A	**	
54	N/A	Website Quality Assurance Monitoring		N/A	**	
Eliminated Services (no longer offered)						
Service/Billing Code	Service Name	Billing Unit	FY21	FY22	Status/Notes	

Frozen	No longer on-boarding new agencies to the service.
Sunsetting	Agencies are being off-boarded from the service. However, a final date to cancel the service has yet to be determined.
Canceled	Service will no longer be provided after a designated date.
**	Service is being paid for by an alternate state funding source such as the Web Portal and IT Fund. Agencies will not be invoiced for the service by ADOA-ASET.