

Carrier Service Circuit Awards 2013

Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
1/3/2013	5/14/2013	11400	DE	209 BISBEE RD, BISBEE	Order new 10M MOE	COCHISE	CenturyLink	Agency Selection	\$504.00	Unavailable
1/4/2013	5/14/2013	11418	DE	7 BISBEE RD, BISBEE	Order new 10M MOE	COCHISE	CenturyLink	Agency Selection	\$504.00	Unavailable
1/4/2013	2/7/2013	11434	CD	233 S 2ND AVE, YUMA	Move of existing 1FB lines from 100 E 24th St, Yuma to 233 S 2nd Ave, Yuma	YUMA	CenturyLink	Change in existing service	N/A	N/A
1/5/2013	2/12/2013	11487	DJ	3617 W CAMBRIDGE AVE, PHOENIX	Order 10M MOE	MARICOPA	CenturyLink	Agency Selection	\$504.00	Unavailable
1/5/2013	3/11/2013	11487	DJ	3617 W CAMBRIDGE AVE, PHOENIX	Move (4) existing 1FB lines from 2802 N 37th Ave, Phx to the new location	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
1/7/2013	3/6/2013	11600	CD	77 CALLE PORTAL STE B140, SIERRA VISTA	Move (3) 1FB line from old address to new address	COCHISE	CenturyLink	Change in existing service	\$97.15	\$127.50
1/7/2013	3/7/2013	11600	CD	77 CALLE PORTAL STE B140, SIERRA VISTA	Order New MPLS DIPA at new location with same CUG setup as current location Agency Site Closure/Relocation <b>Refer to RT# 13623 for removes of old location</b>	COCHISE	CenturyLink	Agency Selection	\$400.00	\$276.00
1/11/2013	3/15/2013	11859	DE	1155 N ARIZONA BLVD, COOLIDGE	Order new w/30M MOE	PINAL	CenturyLink	Agency Selection	\$579.00	Unavailable
1/11/2013	3/7/2013	11920	DE	1910 W Thatcher Blvd in Safford, AZ	Please order a 1FB with fixed call forwarding to the UI Call Center. This line is to be installed at the new Graham County One-Stop located on 1910 W Thatcher Blvd in Safford, AZ 85546. This is a non-DES facility that has DES staff on site. Please have the carrier extend past the DMARC to the data room.	GRAHAM	CenturyLink	Agency Selection	\$20.50	\$42.50
1/15/2013	3/7/2013	12046	DE	2601 HWY 95, BULLHEAD CITY	Order bonded MPLS 3M	MOHAVE	CenturyLink	Agency Selection	\$3,771.00	\$2,738.00
1/15/2013	3/7/2013	12049	DE	519 E BEALE ST, KINGMAN	Order bonded MPLS 3M	MOHAVE	CenturyLink	Agency Selection	\$3,239.00	\$2,738.00
1/15/2013	3/7/2013	12050	DE	301 PINE ST, KINGMAN	Order bonded MPLS 3M	MOHAVE	CenturyLink	Agency Selection	\$3,239.00	\$2,738.00
1/16/2013	1/17/2013	12014	DT	14370 W VAN BUREN ST, GOODYEAR	Order (1) 1FB Line as primary line for burg alarm	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
1/16/2013	1/25/2013	12222	SD	1200 W SPEEDWAY BLVD, TUCSON	New Toll Free Service	PIMA	CenturyLink	Agency Selection	Usage Base	\$0.00
1/16/2013	6/13/2013	12228	AD	1510 W ADAMS ST FL 1-4, PHOENIX	10-G Light Wave Circuit between Phoenix and Tucson. This is to support the Network Core Project Carrier is Cox Communications	MARICOPA	Cox	Agency Selection	\$12,398.00	\$0.00
1/17/2013	1/20/2013	12344	DT	2140 W HILTON AVE, PHOENIX	Port existing DID# to another Route List Index and BTN	MARICOPA	CenturyLink	Change in existing service	N/A	N/A

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1/18/2013	2/7/2013	12373		2051 W NORTHERN AVE, PHOENIX	Move of existing 1FB circuits from 8055 N 24th Ave, Ste 103, Phx to new location	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
1/18/2013	3/20/2013	12384	CD	3610 N PRINCE VILLAGE PL, TUCSON	Order new MPLS DIPA	PIMA	CenturyLink	Agency Selection	\$400.00	\$276.00
1/18/2013	3/20/2013	12384	CD	3610 N PRINCE VILLAGE PL, TUCSON	Transfer (3) 1FB lines from 310 S Williams Rd, Tucson, AZ to 3610 N Prince Village Place, Suite 100, Tucson Refer to RT# 11598 for the old location info	PIMA	CenturyLink	Change in existing service	\$61.50	\$127.50
1/24/2013	5/14/2013	12611	HC	801 E JEFFERSON ST, PHOENIX	Order 1 GIG circuit between Adams and Jefferson	MARICOPA	Centurylink	Agency Selection	\$850.00	Unavailable
1/24/2013	2/5/2013	12685	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Increase Internet from 300M to 600 M	MARICOPA	Cox	Change in existing service	\$5,265.00	\$0.00
1/24/2013	2/1/2013	12692	ED	1535 W JEFFERSON ST, PHOENIX	Order new conferencing card	MARICOPA	Centurylink	Agency Selection	Usage Base	\$0.00
1/25/2013	2/12/2013	12717	DC	1305 E BUTTE AVE, FLORENCE	Bandwidth increase - Full Max - on existing ATM 40M circuit	PINAL	CenturyLink	Change in existing service	N/A	N/A
1/25/2013	3/6/2013	12744	DF	100 N 15TH AVE FLR 1, PHOENIX,	New toll free	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
1/25/2013	2/27/2013	12775	DT	1801 W JEFFERSON ST, PHOENIX	Run traffic study on toll free number	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
1/29/2013	4/22/2013	12906	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Part of Core Host Install new 400 Mb MOE	MARICOPA	Centurylink	Agency Selection	\$1,724.80	Unavailable
1/29/2013	4/22/2013	12907	SD	400 W CONGRESS ST STE 131, TUCSON	Part of Core Host Install new 400 Mb MOE	PIMA	CenturyLink	Agency Selection	\$1,724.80	Unavailable
1/29/2013	2/13/2013	12933	DE	1789 W JEFFERSON ST, PHOENIX	Change feature on existing toll free service	MARICOPA	Centurylink	Change in existing service	N/A	N/A
1/29/2013	3/8/2013	12950	DE	1826 W MCDOWELL RD, PHOENIX	Order 3M DSL for exhibition (temporary install)	MARICOPA	CenturyLink	Agency Selection	\$69.90	\$0.00
1/29/2013	3/4/2013	12950	DE	1826 W MCDOWELL RD, PHOENIX	Order and install new T1 Frame Relay connecting to 1720 W Madison, Phoenix	MARICOPA	CenturyLink	Agency Selection	\$69.90	\$0.00
1/30/2013	In Progress	12977	DT	2590 S SANTA CRUZ LN, TUCSON	Install new 20 Mbps MOE w/5M QoS \$542.00 MRC (20M) \$35.00 MRC (5M QoS)	PIMA	CenturyLink	Agency Selection	\$577.00	Unavailable
1/30/2013	2/5/2013	12999	DF	100 N 15TH AVE FLR 1, PHOENIX	Change feature on existing toll free service	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
1/30/2013	2/7/2013	13059	DT	3737 N 7 ST, PHOENIX	Order toll free "switched" Point to State# Restrict (602, 480, 623) area codes	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
1/31/2013	2/15/2013	13106	HS	150 N 18 AVE, PHOENIX	Order (6) new audio conferencing cards	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00

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2/6/2013	3/11/2013	13536	DE	120 W 1ST AVE, MESA	Bandwidth increase on existing MOE from 30M to 50M	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
2/6/2013	3/10/2013	13564	PR	400 PATAGONIA LAKE RD SONOITA	Order and install T1	SANTA CRUZ	CenturyLink	Agency Selection	\$330.00	\$0.00
2/6/2013	2/11/2013	13578	SB	1688 W ADAMS ST, PHOENIX,	Order Conferencing Card on existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
2/6/2013	2/13/2013	13580	AD	100 N 15 AVE, PHOENIX	Order Conferencing Card on existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
2/6/2013	2/13/2013	13589	AD	100 N 15 AVE, PHOENIX	Order Conferencing Card on existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
2/6/2013	3/10/2013	13564	PR	400 PATAGONIA LAKE RD SONOITA	Install new MPLS DIPA 1.536	SANTA CRUZ	CenturyLink	Agency Selection	\$330.00	\$0.00
2/7/2013	3/1/2013	13645	DE	300 N CORONADO BLVD, CLIFTON	Order (1) Pots line for fax machine	GREENLEE	CenturyLink	Agency Selection	\$45.70	\$106.00
2/7/2013	2/7/2013	13671	PB	1400 W WASHINGTON ST STE 280, PHOENIX	Order Conferencing Card on existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
2/8/2013	7/12/2013	13794	DE	6010 N 57 DR, GLENDALE	Order new 20M MOE \$542.00 MRC (MOE) \$35.00 MRC (5M QoS)	MARICOPA	Centurylink	Agency Selection	\$577.00	Unavailable
2/8/2013	3/14/2013	13807	CB	1721 E BROADWAY RD, TEMPE	Order the 10 mg HFC from Cox to be installed for our agency.	MARICOPA	Cox	Agency Selection	\$395.00	\$0.00
2/11/2013	3/1/2013	13923	HC	801 E JEFFERSON ST, PHOENIX	Port existing POTs line to existing PRI as a DID number	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
2/13/2013	2/28/2013	14073	AD	100 N 15 AVE, PHOENIX	Correct the billing for agencies teleconferencing account	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
2/14/2013	In Progress	14181	DC	26700 S US HWY 85, BUCKEYE	Install new (50M) MOE circuit <b>NOTE: No indication on order that QoS was required</b>	MARICOPA	CenturyLink	Agency Selection	\$560.00	Unavailable
2/15/2013	8/13/2013	14180	DC	2014 N CITRUS RD, GOODYEAR	Install new MOE circuit (30M) w/5M QoS	MARICOPA	CenturyLink	Agency Selection	\$530.00	Unavailable
2/19/2013	3/14/2013	14302	GF	9140 E 28 ST, YUMA	Order (2) 1FB lines to support fire and burg systems	YUMA	Centurylink	Agency Selection	\$41.00	\$85.00
2/19/2013	2/25/2013	14311	AG	1000 AINSWORTH DR, PRESCOTT	Add ESM Call Forwarding to all existing 1FB lines	YAVAPAI	N/A	Change in existing service	N/A	N/A
2/19/2013	3/11/2013	14381	PR	400 PATAGONIA LAKE RD SONOITA,	Order (1) MPLS DIPA	SANTA CRUZ	Centurylink	Agency Selection	\$330.00	\$276.00
2/20/2013	2/28/2013	14425	BD	2910 N 44 ST STE 310, PHOENIX	Order (7) Conferencing Cards to existing account	MARICOPA	Centurylink	Agency Selection	Usage Base	Unavailable
2/20/2013	7/15/2013	14465	AD	206 S 17TH AVE, PHOENIX	Order 300 Mbp ELA Private Port Part of Core Host Project	MARICOPA	CenturyLink	Agency Selection	\$9,743.30	Unavailable
2/21/2013	4/15/2013	14547	DE	22 E MITCHELL DR STE 104, PHOENIX	Order 10 Mbps Metro Ethernet (MOE)	MARICOPA	Centurylink	Agency Selection	\$504.00	Unavailable

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2/22/2013	7/15/2013	14510	AD	400 W CONGRESS, TUCSON	Order 300 Mbp ELA Private Port Part of Core Host Project	PIMA	CenturyLink	Agency Selection	\$9,743.30	Unavailable
2/25/2013	3/4/2013	14751	PI	300 S MCCORMICK ST, PRESCOTT	Order (1) new fax line number	YAVAPAI	CenturyLink	Agency Selection	\$20.50	\$42.50
2/26/2013	3/4/2013	14873	PS	2102 W ENCANTO BLVD, PHOENIX	Order (2) new business lines	MARICOPA	CenturyLink	Agency Selection	\$53.18	\$42.50
2/28/2013	3/4/2013	15025	DE	319-321 E 3 ST, WINSLOW	Order (1) 1FB for fax machine	NAVAJO	CenturyLink	Agency Selection	\$20.50	\$42.50
3/7/2013	3/19/2013	15474	DE	1720 W MADISON ST	Order CenturyLink conference card-form attached	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
3/8/2013	4/15/2013	15605	BD	2910 N 44 ST STE 310, PHOENIX	Order conferencing card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
3/11/2013	3/14/2013	15638	DE	325 ALDEN RD, KEARNY	Install new 1FB fax line existing Carrier CTL Added to existing account	PINAL	CenturyLink	Agency Selection	\$20.50	\$42.50
3/11/2013	3/21/2013	15675	HS	150 N 18 AVE, PHOENIX	Order (1) COX/iLinc Conferencing	MARICOPA	Cox	Agency Selection	Usage Base	\$0.00
3/11/2013	3/15/2013	15702	DE	2328 W GUADALUPE RD	Order new 1FB fax line	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
3/12/2013	8/19/2013	15771	PI	300 MCCORMICK ST, PRESCOTT	Request 10 Mbps Metro Ethernet going back to 1510 W Adams	YAVAPAI	CenturyLink	Agency Selection	\$504.00	Unavailable
3/12/2013	4/5/2013	15814	CR	25560 W HWY 85, BUCKEYE	Purchase and install a new modem-replaces original modem	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
3/13/2013	6/7/2013	15851	GM	3111 N CADEN CT, FLAGSTAFF	Per conversation with AZNET Engineer customer wants to come back to HOST circuit at 1510 W Adams	COCONINO	CenturyLink	Agency Selection	\$504.00	Unavailable
3/13/2013	4/30/2013	15851	GM	3111 N CADEN CT, FLAGSTAFF	Order and Install temporary DSL Speed to 7M/896k (include 1FB)	COCONINO	CenturyLink	Agency Selection	\$119.28	\$142.50
3/13/2013	3/20/2013	15927	DE	3839 N 3 ST, PHOENIX	Order (3) 1FB lines. Place a CenturyLink order to have a three line hunt group installed in TEH 3rd Flr D-Marc. Will open MAC at later date for connectivity to phone system \$20.50 MRC per line \$42.50 NRC per line	MARICOPA	CenturyLink	Agency Selection	67.09	\$127.50
3/14/2013	3/15/2013	16015	DT	206 S 17 AVE, PHOENIX	Port existing DID# to another Route List Index and BTN	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
3/14/2013	3/19/2013	16020	CD	4000 N CENTRAL AVE	Order Conferencing Card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
3/15/2013	3/27/2013	16042	AD	100 N 15 AVE, PHOENIX	Order (2) calling cards added to existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
3/18/2013	7/30/2013	16144	HC	1510 W ADAMS ST 3RD FLR, PHOENIX	Move existing T1s from 801 E Jefferson St to 1510 W Adams St, Phx	MARICOPA	CenturyLink	Change in existing service	N/A	N/A

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3/18/2013	6/14/2013	16147	HC	1510 W ADAMS ST 3RD FLR, PHOENIX	Install (3) new Cox PRI circuits @ 1510 W Adams St to support the move of our SPITFIRE to the data center. Need to port ALL existing DID number to the new PRIs We will have the existing Cox PRIs @ 801 E Jefferson St, Phx, disconnected at project completion.  <b>REFER TO RT# 26331 FOR THE DISCONNECT OF THE PRI CIRCUITS FROM 801 E JEFFERSON ST</b>	MARICOPA	Cox	Agency Selection	\$1,079.70	\$0.00
3/18/2013	4/24/2013	16151	HC	1 N MAIN ST, COTTONWOOD, AZ 86326	Switch carriers from Cable One to CenturyLink. We are having issues with our current service with CableOne	YAVAPAI	CenturyLink	Agency Selection	\$620.00	Ask Diane H
3/25/2013	4/1/2013	16586	DT	205 S 17 AVE, PHOENIX	Order (1) reservationless conferencing account	MARICOPA	Centurylink	Agency Selection	Usage Base	\$0.00
3/26/2013	10/25/2013	16705	DE	4622 W INDIAN SCHOOL, PHOENIX	10M new MOE circuit pointing to the new DOA Host	MARICOPA	CenturyLink	Agency Selection	\$539.00	Unavailable
3/26/2013	5/16/2013	16707	DC	2100 S HWY 87, WINSLOW, AZ 86047	Order new PRI from Centurylink with 20 DID numbers	NAVAJO	CenturyLink	Agency Selection	\$399.15	\$1.00
3/26/2013	5/10/2013	16707	DC	2100 S HWY 87, WINSLOW, AZ 86047	Order (4) CenturyLink MPLS DIPA circuits to be bonded. 6M Port/4 X T1 Bonded	NAVAJO	CenturyLink	Agency Selection	\$1,785.00	\$0.00
3/27/2013	4/5/2013	16786	GF	5335 E. Marilyn Rd, PHOENIX	Need internet service connected at new residence. 1.5M	MARICOPA	CenturyLink	Agency Selection	\$56.94	\$174.99
3/29/2013	5/23/2013	16940	DE	N HWY 87 - RANDOLPH ATP, COOLIDGE	Requesting a change order for the existing MPLS DS1 at 2800 N Hwy 87, Coolidge, AZ to a CenturyLink Proof of Concept for WAN Acceleration	PINAL	CenturyLink	Agency Selection	\$578.00	\$0.00
3/29/2013	4/29/2013	16985	GF	8551 N. Oracle Road Apt 87 Oro Valley	Order Standalone DSL 1.5M Diane Tilton will be moving from her current residence to a new apartment and is in need of internet service at the new location. Her new address is 8551 N. Oracle Road Apt 87 Oro Valley, AZ 85704	PIMA	CenturyLink	Agency Selection	\$47.99	\$149.99

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4/1/2013	4/5/2013	17040	DE	300 N CORONADO BLVD, CLIFTON	Change ring to on existing numbers to another number	GREENLEE	CenturyLink	Change in existing service	N/A	N/A
4/1/2013	5/2/2013	17076	IC	2675 E BROADWAY, TUCSON	Bandwidth increase on existing circuit from 5M to 10M	PIMA	CenturyLink	Change in existing service	N/A	N/A
4/2/2013	4/11/2013	17144	GF	3500 S LAKE MARY RD, FLAGSTAFF	Order (2) 1FB lines \$20.50 MRC per line \$42.50 NRC per line	COCONINO	CenturyLink	Agency Selection	\$41.00	\$85.00
4/3/2013	4/8/2013	17218	CD	4000 N CENTRAL AVE, PHOENIX, AZ	Order (2) new Calling cards	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
4/3/2013	4/9/2013	17295	DT	206 S 17 AVE, PHOENIX, AZ	Port existing DID# to another Route List Index and BTN	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/9/2013	5/22/2013	17723	DE	120 W 1ST AVE, MESA	Bandwidth increase	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/9/2013	4/30/2013	17755	AD	1510 W ADAMS, PHOENIX	Add new EVC to CTL Phoenix Host	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/10/2013	5/15/2013	17806	DC	38322 US HWY 180, SAINT JOHNS	Install 3M Bonded MPLS DIPA	APACHE	CenturyLink	Agency Selection	\$1,708.00	\$3,014.00
4/10/2013	4/18/2013	17907	AH	1688 W ADAMS ST, PHOENIX	Add a conference Card to existing account	Maricopa	CenturyLink	Added to existing account	Usage Base	\$0.00
4/11/2013	6/26/2013	18000	DE	30 N FLORENCE ST, FLORENCE	Install (1) new Cox Copper PRI w/100 DIDs	PINAL	Cox	Agency Selection	\$295.00	\$0.00
4/11/2013	6/28/2013	18000	DE	30 N FLORENCE ST, FLORENCE	Install (1) temporary Cox 10M HFC for DES	PINAL	Cox	Agency Selection	\$395.00	\$0.00
4/11/2013	6/28/2013	18000	DE	30 N FLORENCE ST, FLORENCE	Install (1) temporary Cox 10M HFC for AG	PINAL	Cox	Agency Selection	\$395.00	\$0.00
4/16/2013	5/2/2013	18380	DC	4374 E BUTTE AVE, FLORENCE	Order new PRI w/60 DID numbers	PINAL	Centurylink	Agency Selection	\$769.46	\$340.00
4/16/2013	5/2/2013	18384	DC	1305 E BUTTE AVE, FLORENCE	Move one end of circuit to 3402 E University Dr, Phx	PINAL	Centurylink	Change in existing service	N/A	N/A
4/16/2013	5/2/2013	18388	DC	1601 W JEFFERSON ST, PHOENIX	Move one end of circuit to 3402 E University Dr, Phx	MARICOPA	Centurylink	Change in existing service	N/A	N/A
4/16/2013	5/2/2013	18393	DC	2100 S HWY 87, WINSLOW	Move one end of circuit to 3402 E University Dr, Phx	NAVAJO	Centurylink	Change in existing service	N/A	N/A
4/16/2013	5/2/2013	18394	DC	26700 S US HWY 85, BUCKEYE	Move one end of circuit to 3402 E University Dr, Phx	MARICOPA	Centurylink	Change in existing service	N/A	N/A
4/16/2013	5/2/2013	18446	DC	4374 E BUTTE AVE, FLORENCE	Change of Responsibility authorized by: Gary Lippert and Carlos Correa-Received the request to complete the paperwork after the line had been ported. The ticket was created to ensure proper billing	MARICOPA	Centurylink	Change in existing service	N/A	N/A
4/18/2013	5/1/2013	18527	DT	1801 W JEFFERSON ST, PHOENIX,	Feature change on existing toll free	MARICOPA	Centurylink	Change in existing service	N/A	N/A

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4/18/2013	4/30/2013	18535	DE	1850 N 95TH AVE, PHOENIX	Cox CBI 10Mbx2Mb	MARICOPA	Cox	Agency Selection	\$98.00	\$0.00
4/18/2013	6/28/2013	18536	DE	1850 N 95TH AVE, PHOENIX	CTL 10 MB Metro Ethernet	MARICOPA	CenturyLink	Agency Selection	\$539.00	Unavailable
4/18/2013	4/19/2013	18572	DC	2100 S HWY 87, WINSLOW	Change of Responsibility authorized by: Gary Lippert and Carlos Correa-Received the request to complete the paperwork after the line had been ported. The ticket was created to ensure proper billing	NAVAJO	Centurylink	Change in existing service	N/A	N/A
4/18/2013	4/19/2013	18581	DC	26700 S US HWY 85, BUCKEYE	Change of Responsibility authorized by: Gary Lippert and Carlos Correa-Received the request to complete the paperwork after the line had been ported. The ticket was created to ensure proper billing	MARICOPA	Centurylink	Change in existing service	N/A	N/A
4/19/2013	N/A	18624	IC	2675 E BROADWAY BLVD, TUCSON	Move services from billing directly to the agency over to the AZNet II TEM	MARICOPA	Centurylink	Change in existing service	N/A	N/A
4/22/2013	N/A	18734	AD	402 W CONGRESS ST, TUCSON	Added new EVC to existing MOE host	PIMA	CenturyLink	Change in existing service	N/A	N/A
4/24/2013	4/24/2013	18866	CL	1826 W MCDOWELL RD, PHOENIX,	Reconnect lines that were inadvertently disconnected	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/24/2013	5/3/2013	18883	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Order (1) conference card to existing account	MARICOPA	N/A	Added to existing account	N/A	N/A
4/25/2013	4/26/2013	19019	DT	2739 E WASHINGTON ST, PHOENIX	Add CenturyLink Reservationless Audio Conferencing	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
4/25/2013	4/26/2013	19049	DE	1720 W MADISON ST, PHOENIX	Order conference calling account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
4/26/2013	5/16/2013	19159	DT	205 S 17 AVE, PHOENIX	Port existing DID# to another Route List Index and BTN	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/26/2013	4/29/2013	19192	HS	1740 W ADAMS ST, PHOENIX, AZ 85007	Order CenturyLink Conference calling card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
4/29/2013	10/1/2013	19311	DE	2850 E VALENCIA RD, TUCSON	Order 30M MOE	PIMA	CenturyLink	Agency Selection	\$521.08	\$0.00
4/29/2013	6/28/2013	19311	DE	2850 E VALENCIA RD, TUCSON	Order MPLS bonded (expedite). These are temporary until MOE install is complete <b>NOTE: NRC includes Local Loop Expedite and Local Loop Extended Wiring</b>	PIMA	CenturyLink	Agency Selection	\$1,585.00	\$5,104.00
4/29/2013	7/1/2013	19311	DE	2850 E VALENCIA RD, TUCSON	Order (1) PRI w/DID numbers	PIMA	CenturyLink	Agency Selection	\$399.00	\$0.00
4/29/2013	9/4/2013	19311	DE	2850 E VALENCIA RD, TUCSON	Order (1) additional PRI and add to hunt group	PIMA	CenturyLink	Agency Selection	\$399.00	\$0.00
4/29/2013	6/26/2013	19311	DE	2850 E VALENCIA RD, TUCSON	Order and install (1) 1FB line into the data room	PIMA	CenturyLink	Agency Selection	\$20.50	\$42.50

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
4/30/2013	5/30/2013	19418	DE	1400 W WASHINGTON ST, PHOENIX	Order new advanced modem to existing DSL service	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
4/30/2013	6/10/2013	19441	DE	120 W 1ST AVENUE, MESA	Order 10M HFC	MARICOPA	Cox	Agency Selection	\$395.00	\$0.00
4/30/2013	5/8/2013	19443	DT	2739 E WASHINGTON ST, PHOENIX	Feature change to existing service	MARICOPA	Centurylink	Change in existing service	N/A	N/A
5/1/2013	5/17/2013	19523	DT	2836 E HWY 80, DOUGLAS	Add (1) new 1FB line to be used for credit card machine at the State Port of Entry.	COCHISE	CenturyLink	Agency Selection	\$20.50	\$42.50
5/1/2013	5/3/2013	19525	DT	2836 E HWY 80, DOUGLAS	Add (1) new 1FB line to be used for credit card machine at the Federal Port of Entry	COCHISE	CenturyLink	Agency Selection	\$20.50	\$42.50
5/1/2013	5/6/2013	19568	EV	1110 W WASHINGTON ST, PHOENIX	Order (1) new conference card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/6/2013	5/7/2013	19926	DT	1105 E COMMERCE DR, PRESCOTT	Add call forwarding	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
5/7/2013	8/5/2013	19969	GF	25437 W ILLINI ST, BUCKEYE	Order Cox Teleworker service for our Wildlife Manager Mark Stewart. 15M Down/3M Up	MARICOPA	Cox	Agency Selection	\$65.00	\$0.00
5/7/2013	5/8/2013	20013	DC	896 S COOK RD, SAFFORD	Feature change on existing service	GRAHAM	CenturyLink	Change in existing service	N/A	N/A
5/8/2013	5/13/2013	20176	DT	1 N PAN AMERICAN AVE, DOUGLAS	Move existing 1FB line from 2836 E Hwy 80, Douglas to 1st St & Pan American Ave, Douglas	COCHISE	CenturyLink	Change in existing service	N/A	N/A
5/10/2013	5/14/2013	20381	DE	333 N 8TH AVE, SAFFORD	Move DSL from 1938 W Thatcher Blvd Safford to 333 N 8th Ave, Safford	GRAHAM	Centurylink	Change in existing service	N/A	N/A
5/13/2013	6/13/2013	20476	CB	1721 E BROADWAY RD, TEMPE	Order (1) new PRI	MARICOPA	Cox	Agency Selection	\$295.00	\$0.00
5/13/2013	5/14/2013	20506	HS	150 N 18 AVE, PHOENIX	Order CenturyLink Conference calling card to existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/15/2013	N/A	20646	DE	1720 W MADISON ST, PHOENIX	Order CenturyLink Conference calling card to existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/17/2013	5/31/2013	20936	GF	633 N AVENIDA CALMA, TUCSON	Please upgrade customer Internet service to Cox Teleworker 15Mb x 3Mb	PIMA	Cox	Agency Selection	\$65.00	\$0.00
5/21/2013	N/A	21103	HS	150 N 18 AVE, PHOENIX	Order CenturyLink Conference calling card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/21/2013	12/13/2013	21110	WM	4425 W OLIVE AVE STE 134, GLENDALE	Install new 10M MOE from CenturyLink	MARICOPA	CenturyLink	Agency Selection	\$539.00	Unavailable
5/21/2013	10/3/2013	21114	DC	10000 S WILMOT RD, TUCSON	Install new 100M MOE	PIMA	CenturyLink	Agency Selection	\$840.00	Unavailable
5/21/2013	6/3/2013	21127	DT	206 S 17 AVE, PHOENIX	Order (1) new reservationless audion conferencing card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/21/2013	10/3/2013	21131	DC	7125 E JUAN SANCHEZ BLVD, SAN LUIS	Install new 10M MOE from CenturyLink	YUMA	CenturyLink	Agency Selection	\$840.00	Unavailable
5/22/2013	5/28/2013	21185	TR	1700 W WASHINGTON ST FL 1, PHOENIX	Add forwarding to existing lines	MARICOPA	CenturyLink	Change in existing service	N/A	N/A



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5/22/2013	5/28/2013	21205	DT	I-40 B MP 165.5	Add forwarding to existing lines	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
5/22/2013	5/28/2013	21275	DE	3221 N 16 ST FLR 2, PHOENIX	Feature added to existing service	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
5/23/2013	5/24/2013	21396	MA	5636 E MCDOWELL RD BLDG M5103	Add forwarding to existing lines	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
5/24/2013	5/28/2013	21501	DT	200 N COLCORD RD, PAYSON	Add forwarding to existing lines	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
5/30/2013	7/8/2013	21796	DE	1720 W MADISON ST, PHOENIX	Install new Conference account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/30/2013	5/31/2013	21812	HS	150 N 18 AVE, PHOENIX	Order CenturyLink Conference calling card for the listed Stacey Cain	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
5/31/2013	6/5/2013	21858	DE	1824 E MCKINLEY ST, PHOENIX	Order and install (1) CenturyLink 1FB for fax machine	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
5/31/2013	6/7/2013	21940	DT	1073 W FINNEY FLATS RD, CAMP VERDE	Add forwarding to existing lines	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
6/3/2013	6/5/2013	21978	VS	1300 BUFFALO SOLDIER TRL, SIERRA VISTA	Upgraded to the Century Link 20M downstream/2M upstream	COCHISE	CenturyLink	Agency Selection	\$150.95	\$22.95
6/4/2013	8/16/2013	22095	GF	142 KIOWA ST, FLAGSTAFF	Please install Century Link residential internet at this address 142 Kiowa Flagstaff, AZ 86001.	COCONINO	CenturyLink	Agency Selection	\$47.99	\$149.99
6/6/2013	6/18/2013	22348	HD	1110 W WASHINGTON ST, PHOENIX	Change in call routing	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
6/6/2013	6/18/2013	22365	DE	1843 PASEO SAN LUIS, SIERRA VISTA	Migrate the 1.5Mbps DSL at this location because the neighborhood is being upgraded to CenturyLink's 2nd generation DSL network service (VDSL) which will allow for higher speeds	COCHISE	CenturyLink	Change in existing service	N/A	N/A
6/6/2013	12/4/2013	22377	DE	13610 N BLACK CANYON HWY, PHOENIX	Order for 10 Mbps ELA from CenturyLink	MARICOPA	CenturyLink	Agency Selection	\$608.00	Unavailable
6/6/2013	6/30/2013	22384	AD	100 N 15 AVE, PHOENIX	Order for DDOS mitigation service from CenturyLink for 300M	MARICOPA	CenturyLink	Agency Selection		\$69,750.00
6/6/2013	6/14/2013	22400	DE	2601 HWY 95, BULLHEAD CITY	Order new toll free "Switched" to existing account	MOHAVE	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22402	DE	1500 E CHERRY ST, COTTONWOOD	Order new toll free "Switched" to existing account	YAVAPAI	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22404	DE	74 N MAIN ST STE 6, EAGAR	Order new toll free "Switched" to existing account	APACHE	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22407	DE	519 E BEALE ST, KINGMAN	Order new toll free "Switched" to existing account	MOHAVE	CenturyLink	Agency Selection	Usage Base	\$0.00

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6/6/2013	6/14/2013	22409	DE	PO BOX 44, KYKOTSMOVI	Order new toll free "Switched" to existing account	NAVAJO	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22410	DE	232 LONDON BRIDGE RD, LAKE HAVASU CITY	Order new toll free "Switched" to existing account	MOHAVE	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22412	DE	1032 S HOPI AVE, PARKER	Order new toll free "Switched" to existing account	LA PAZ	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22413	DE	3274 N BOB DR, PRESCOTT VALLEY	Order new toll free "Switched" to existing account	YAVAPAI	CenturyLink	Agency Selection	Usage Base	\$0.00
6/6/2013	6/14/2013	22414	DE	319-321 E 3 ST, WINSLOW	Order new toll free "Switched" to existing account	NAVAJO	CenturyLink	Agency Selection	Usage Base	\$0.00
6/7/2013	6/24/2013	22497	DE	1812 W MONROE ST, PHOENIX	Agency requested temporary services Due to directors instructions need a phone system and MOE circuit installed at 1812 W Monroe. MOE for data and PRI for voice Expedite orders ----- Order 3Mbps bonded MPLS circuit as expedite in time for customers move in 7-1	MARICOPA	CenturyLink	Agency Selection	Unavailable	Unavailable
6/7/2013	7/3/2013	22497	DE	1812 W MONROE ST, PHOENIX	Due to directors instructions need a phone system and MOE circuit installed at 1812 W Monroe. MOE for data and PRI for voice Expedite orders ----- Order new 10M MOE \$504.00 MRC Expedite \$800.00 NRC	MARICOPA	CenturyLink	Agency Selection	\$504.00	Unavailable
6/7/2013	7/8/2013	22497	DE	1812 W MONROE ST, PHOENIX	Due to directors instructions need a phone system and MOE circuit installed at 1812 W Monroe. MOE for data and PRI for voice Expedite orders ----- Order (3) 1FB lines 36 month term \$20.50 X 3 = \$61.50 \$42.50 X 3 = \$127.50	MARICOPA	CenturyLink	Agency Selection	\$61.50	\$127.50

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
6/7/2013	6/28/2013	22497	DE	1812 W MONROE ST, PHOENIX	Due to directors instructions need a phone system and MOE circuit installed at 1812 W Monroe. MOE for data and PRI for voice Expedite orders ----- Order PRI from CenturyLink	MARICOPA	CenturyLink	Agency Selection	\$414.00	\$100.00
6/10/2013	7/3/2013	22585	AD	100 N 15TH AVE, PHOENIX	Order conference calling card added to existintg account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
6/10/2013	6/14/2013	22587	DE	1057 VISTA AVE, PAGE	Order new toll free and add to existing account	COCONINO	CenturyLink	Added to existing account	Usage Base	\$0.00
6/10/2013	6/17/2013	22607	PI	300 S MCCORMICK ST, PRESCOTT	Add long distance to (4) 1FB lines and add to existing account	YAVAPAI	CenturyLink	Added to existing account	N/A	N/A
6/11/2013	9/27/2013	22714	GF	5000 W CAREFREE HWY, PHOENIX	New 60 Mbps Metro Ethernet w/QoS	MARICOPA	CenturyLink	Agency Selection	\$727.00	\$0.00
6/11/2013	11/1/2013	22715	GF	9140 E 28 ST, YUMA	New 10 Mbps Metro Ethernet w/ QoS	YUMA	CenturyLink	Agency Selection	\$282.00	\$0.00
6/11/2013	10/4/2013	22716	GF	7200 E UNIVERSITY DR, MESA	New 10 Mbps Metro Ethernet w/QoS	MARICOPA	CenturyLink	Agency Selection	\$539.00	\$0.00
6/11/2013	10/10/2013	22719	GF	3500 S LAKE MARY RD, FLAGSTAFF	New 10 Mbps Metro Ethernet w/QoS	COCONINO	CenturyLink	Agency Selection	\$539.00	\$0.00
6/11/2013	10/11/2013	22720	GF	555 N GREASEWOOD RD, TUCSON	New 10 Mbps Metro Ethernet w/QoS	PIMA	CenturyLink	Agency Selection	\$539.00	\$0.00
6/12/2013	6/18/2013	22816	CE	5060 N 19 AVE STE 416, PHOENIX	Order (1) conference calling card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
6/13/2013	12/13/2013	22854	RV	5330 E WASHINGTON, PHOENIX	Install 100M CenturyLink MOE	MARICOPA	CenturyLink	Agency Selection	\$875.00	Unavailable
6/13/2013	10/16/2013	22854	RV	5330 E WASHINGTON, PHOENIX	Install 100M Cox MOE	MARICOPA	Cox	Agency Selection	\$757.00	\$5,263.24
6/14/2013	7/26/2013	22988	AD	1510 W ADAMS, PHOENIX	Increase EVC bandwidth on existing MOE Host	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
6/17/2013	6/24/2013	23054	DT	1600 W MONROE ST, PHOENIX	Order (2) 1FB lines for fax machines \$20.50 MRC per line \$42.50 NRC per line	MARICOPA	CenturyLink	Agency Selection	\$41.00	\$85.00
6/18/2013	In Progress	23244	DT	2455 N CITRUS RD, GOODYEAR	Order (1) CenturyLink 20M MOE	MARICOPA	CenturyLink	Agency Selection	\$577.00	Unavailable
6/19/2013	7/22/2013	23312	CD	724 N MONTEZUMA ST, PRESCOTT	Order MPLS DIPA 1.536	YAVAPAI	CenturyLink	Agency Selection	\$400.00	Unavailable
6/19/2013	7/19/2013	23312	CD	724 N MONTEZUMA ST, PRESCOTT	Move lines from old location of 1100 E Sheldon St, Prescott to new location	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
6/19/2013	7/1/2013	23328	AD	100 N 15 AVE, PHOENIX	Order (1) conferencing card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
6/21/2013	7/19/2013	23517	DE	4622 W INDIAN SCHOOL RD FL 12, PHOENIX	Order MPLS DIPA Bonded (3M)	MARICOPA	CenturyLink	Agency Selection	\$795.00	\$552.00
6/21/2013	6/28/2013	23575	ED	3300 N CENTRAL AVE, PHOENIX	Order new "Switched" toll free point to State #	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
6/24/2013	7/30/2013	23656	HC	801 E JEFFERSON ST, PHOENIX	Move existing DID numbers to another existing PRI at a different address	MARICOPA	N/A	Change in existing service	N/A	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
6/25/2013	7/1/2013	23787	DE	3443 N CENTRAL AVE, PHOENIX	Order (1) new conference card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
6/26/2013	7/8/2013	23910	DE	1720 W MADISON ST, PHOENIX	Order (1) new conference card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
6/26/2013	8/22/2013	23972	DJ	3617 W CAMBRIDGE AVE, PHOENIX	Increase existing MOE from 5Mbps to 10 Mbps	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
6/28/2013	7/30/2013	24113	AG	15 S 15 AVE, PHOENIX	Order (15) DID numbers and add to existing account	PIMA	CenturyLink	Added to existing account	N/A	N/A
7/1/2013	7/19/2013	24243	CD	724 N MONTEZUMA ST, PRESCOTT	Please order CTL 1FB line - 60 months	YAVAPAI	CenturyLink	Agency Selection	\$20.50	\$42.50
7/2/2013	7/8/2013	24375	AD	100 N 15 AVE, PHOENIX	Order new Teleconference account under existing account	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
7/3/2013	7/11/2013	24575	LL	2111 E GILA RIDGE RD, YUMA	CenturyLink install Standalone DSL 5M Downstream / 896k	YUMA	CenturyLink	Agency Selection	\$57.99	149.99
7/5/2013	7/8/2013	24655	HS	1740 W ADAMS, PHOENIX	Order (1) conferencing card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
7/8/2013	7/8/2013	24694	FO	2901 W PINNACLE PEAK RD, PHOENIX	Add long distance to (1) 1FB line and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
7/11/2013	7/11/2013	25160	DE	120 W 1ST AVE, MESA	Move existing 1FB lines to existing PRI and make DID numbes	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
7/11/2013	7/12/2013	25202	HC	801 E JEFFERSON ST, PHOENIX	Feature change on existing toll free	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
7/11/2013	8/11/2013	25227	DE	5441 E 22 ST STE 101, TUCSON	Move (1) 1FB line from 250 S Toole Ave, Ste 100, Tucson to new location	PIMA	CenturyLink	Change in existing service	N/A	N/A
7/12/2013	8/9/2013	25256	DE	11279 E 24 PL, YUMA	Users in a DES/DDD group home overnight new leased modem from CenturyLink.	YUMA	CenturyLink	Change in existing service	N/A	N/A
7/12/2013	8/9/2013	25258	HS	4309 W VAN BUREN ST, PHOENIX	Upgrade existing DSL service to 5M and change out modem	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
7/15/2013	8/14/2013	25391	DE	1812 W MONROE ST, PHOENIX	Move existing MOE to new DOA Host and increase from 10M to 50M	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
7/16/2013	7/29/2013	25501	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
7/18/2013	7/24/2013	25657	DE	110 S IDAHO RD, APACHE JUNCTION	Install fax line to existing account	MARICOPA	CenturyLink	Added to existing account	\$20.50	\$42.50
7/18/2013	7/29/2013	25660	DE	14040 N CAVE CREEK RD, PHOENIX	Swing existing MOE to new host and add 5M QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	\$0.00
7/18/2013	7/31/2013	25662	DE	1002 S 63 AVE, PHOENIX	Swing existing MOE to new host and add 5M QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	\$0.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
7/22/2013	7/30/2013	25872	CD	405 N BEAVER ST STE 1 & 3, FLAGSTAFF	Add CUGs to existing MPLS DIPA to support refresh of site	COCONINO	N/A	Change in existing service	N/A	N/A
7/23/2013	10/18/2013	26013	DE	515 N 51 AVE, PHOENIX	Swing existing MOE to new host; increase bandwidth and add QoS	MARICOPA	CenturyLink	Change in existing service	\$875.00	\$175.00
7/24/2013	7/24/2013	26133	FO	18912 W HAYS RANCH RD, PEEPLES VALLEY	<b>Agency ordered these directly from the carrier and the carrier sent communication to AZNet II. This ticket was to add the information to the Remedy CMDB</b> Emergency Request for 1FB lines at 18912 W Hays Ranch Rd, Peeples Valley (Yarnell Fire)	YAVAPAI	CenturyLink	Agency Selection	\$533.00	\$1,105.00
7/24/2013	8/2/2013	26203	AD	1510 W ADAMS ST FL 1-4, PHOENIX	ASET EIC is approving the charges of \$252.67 (one-time) and \$73.63 (monthly) to add another 1000 DID numbers to the 911 database	MARICOPA	CenturyLink	Added to existing account	\$73.63	\$252.67
7/25/2013	8/14/2013	26220	DT	2407 E NAVAJO BLVD, HOLBROOK	Change CUG sizes on existing MPLS DIPA circuit	NAVAJO	CenturyLink	Change in existing service	N/A	N/A
7/25/2013	8/14/2013	26223	DT	2108 N NAVAJO BLVD, HOLBROOK, AZ 86025	Change CUG sizes on existing MPLS DIPA circuit	NAVAJO	CenturyLink	Change in existing service	N/A	N/A
7/30/2013	8/13/2013	26542	DE	1850 N 95TH AVE, PHOENIX	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	\$0.00
7/30/2013	9/24/2013	26696	HS	2500 E VAN BUREN ST, PHOENIX	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	N/A
7/31/2013	8/15/2013	26750	DE	3443 N CENTRAL AVE, PHOENIX	Order 70Mbps MOE circuit from Century Link \$729.00 MRC (MOE) \$35.00 MRC (5M QoS)	MARICOPA	CenturyLink	Agency Selection	\$764.00	Unavailable
7/31/2013	8/2/2013	26791	PS	410 W CENTENNIAL BLVD, CASA GRANDE	Feature change on existing 1FB line	PINAL	CenturyLink	Change in existing service	N/A	N/A
7/31/2013	9/5/2013	26750	DE	3443 N CENTRAL AVE, PHOENIX	Order and install a 70Mbps MOE W/5M QoW circuit from Century Link	MARICOPA	CenturyLink	Agency Selection	\$764.00	Unavailable
8/1/2013	8/12/2013	26855	DE	302 N 4TH ST, BUCKEYE	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	N/A
8/1/2013	12/10/2013	26887	DE	30 N FLORENCE, FLORENCE	Order (1) Fiber PRI	PINAL	Cox	Agency Selection	\$295.00	\$0.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
8/1/2013	11/20/2013	26887	DE	30 N FLORENCE, FLORENCE	Order (1) COX fiber 10Mbps w 2MB CoS (RT) with GIG-E handoff if no additional cost otherwise FAST-E. Address : 75 N Main St, Florence \$403.00 MRC (MOE) \$37.00 MRC (2M CoS) Quote shows no construction fees	PINAL	Cox	Agency Selection	\$440.00	\$0.00
8/2/2013	9/25/2013	26923	CD	504 S 2ND AVE, SAFFORD	Order (1) new MPLS DIPA	GRAHAM	CenturyLink	Agency Selection	\$450.00 increase	\$276.00
8/2/2013	8/8/2013	26933	DE	3443 N CENTRAL, PHOENIX	Feature change on existing toll free	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/2/2013	8/15/2013	26974	IC	800 W WASHINGTON ST, PHOENIX	Order (1) new conferencing card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/5/2013	9/12/2013	27044	DE	3000 E VALENCIA RD, TUCSON	Increase bandwidth on existing MPLS 1.5 to 3M	PIMA	CenturyLink	Change in existing service	N/A	N/A
8/5/2013	In Progress	27050	CD	1515 E FLORENCE BLVD STE 110, CASA GRANDE	Please place a carrier order with Cox HFC (Pilot)	PINAL	Cox	Agency Selection	\$432.00	\$0.00
8/8/2013	8/23/2013	27356	VS	555 E AJO WAY, TUCSON	New 1FB line for fax machine.	PIMA	CenturyLink	Agency Selection	\$20.50	\$42.50
8/8/2013	8/8/2013	27368	DE	1720 W MADISON ST, PHOENIX	Change existing 1FB to DID	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/8/2013	10/15/2013	27436	CD	233 S 2ND AVE, YUMA	Change CUG sizes on existing MPLS DIPA circuit	YUMA	CenturyLink	Change in existing service	N/A	N/A
8/8/2013	9/23/2013	27442	CD	1839 S ALMA SCHOOL RD, MESA	Change CUG sizes on existing MPLS DIPA circuit	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/8/2013	9/25/2013	27443	CD	3610 N PRINCE VILLAGE PL, TUCSON	Change CUG sizes on existing MPLS DIPA circuit	PIMA	CenturyLink	Change in existing service	N/A	N/A
8/9/2013	9/24/2013	27562	CD	77 CALLE PORTAL, SIERRA VISTA	Change CUG sizes on existing MPLS DIPA circuit	COCHISE	CenturyLink	Change in existing service	N/A	N/A
8/12/2013	In Progress	27594	AD	1510 W ADAMS ST, PHOENIX	Move two existing PRI off OC3 on to DS3 and create new trunk groups and route index	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/12/2013	8/21/2013	27629	DE	3443 N CENTRAL AVE, PHOENIX	Order 1.5 DSL Need extend to 4th Floor Waiting on Valley Systems on PO from DES for inside building cabling. The SOW provided by Valley Systems shows One-Time Cost of \$390.19	MARICOPA	CenturyLink	Agency Selection	\$65.00	\$390.19

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
8/12/2013	8/14/2013	27632	DE	1706 E 10TH ST, DOUGLAS	Move (2) existing 1FB lines from 1706 E 10th St, Douglas to the new location of 515 E 7th St, Douglas	COCHISE	CenturyLink	Change in existing service	N/A	N/A
8/12/2013	8/19/2013	27652	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/12/2013	8/19/2013	27669	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/12/2013	8/19/2013	27671	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/22/2013	27719	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/22/2013	27720	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/19/2013	27721	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	9/4/2013	27722	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/26/2013	27736	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/19/2013	27737	DE	1720 W MADISON ST, PHOENIX	Order new Teleconference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/13/2013	8/30/2013	27760	ED	1535 W JEFFERSON ST, PHOENIX	Order new "Switched" toll free point to State #	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
8/13/2013	In Progress	27790	EV	600 N 40TH ST, PHOENIX	Order new 30Mbps MOE w 5M QoS	MARICOPA	CenturyLink	Agency Selection	\$614.00 (includes QoS)	Unavailable
8/13/2013	In Progress	27792	EV	4040 E 29TH ST, TUCSON	Order new 10Mbps MOE w 5M QoS	PIMA	CenturyLink	Agency Selection	\$539.00 (includes (QoS)	Unavailable
8/14/2013	12/17/2013	27892	DT	1133 N CENTRAL AVE, PHOENIX	Order new 10M MOE w 5M QoS	MARICOPA	CenturyLink	Agency Selection	\$539.00 (includes (QoS)	Unavailable
8/14/2013	9/12/2013	27893	DE	13450 N BLACK CANYON HWY, PHOENIX	Swing existing MOE to new host; increase bandwidth from 10 to 20M and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	N/A
8/14/2013	In Progress	27895	DE	7 BISBEE RD, BISBEE	Swing existing MOE to new host and add QoS	COCHISE	CenturyLink	Change in existing service	\$35.00	N/A
8/14/2013	10/23/2013	27900	DE	209 BISBEE RD, BISBEE	Swing existing MOE to new host and add QoS	COCHISE	CenturyLink	Change in existing service	\$35.00	N/A
8/14/2013	In Progress	27905	DE	290 E LA CANADA BLVD, AVONDALE	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
8/15/2013	8/21/2013	27960	EC	1616 W ADAMS ST STE 110, PHOENIX	Order (1) 1FB Line CenturyLink	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
8/15/2013	8/27/2013	27993	DE	555 W MAIN AVE, CASA GRANDE	Swing existing MOE to new host and add QoS	PINAL	CenturyLink	Change in existing service	\$35.00	N/A
8/15/2013	8/26/2013	28014	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/19/2013	8/28/2013	28202	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/20/2013	8/29/2013	28334	DC	26700 S US HWY 85, BUCKEYE	Order (1) 1FB line and add to existing account	MARICOPA	CenturyLink	Added to existing account	\$20.50	\$42.50
8/21/2013	11/25/2013	28426	DE	2455 S 7TH ST, PHOENIX	Order 50M MOE and add 5M QoS \$654.00 MRC (MOE) \$35.00 MRC (5M QoS)	MARICOPA	CenturyLink	Agency Selection	\$689.00	Unavailable
8/22/2013	8/23/2013	28485	DT	2039 W LEWIS AVE, PHOENIX	Order (1) conference card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
8/22/2013	8/29/2013	28508	DE	1720 W MADISON ST, PHOENIX	Order (2) conference cards	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/23/2013	9/7/2013	28558	GF	6551 E NANCE CIRCLE, MESA	Order 1.5M/896K DSL Standalone from CTL for residence \$42.99 MRC (DSL) \$5.00 MRC (modem lease)	MARICOPA	CenturyLink	Agency Selection	\$42.99	\$149.99
8/23/2013	9/25/2013	28573	CD	1740 N MASTICK WAY BLDG B - ST, NOGALES	Order (1) MPLS DIPA. This will replace the existing MPLS Frame Partner	SANTA CRUZ	CenturyLink	Agency Selection	\$400.00	\$0.00
8/23/2013	8/26/2013	28679	DT	US 89 MP 551.2, PAGE	Feature added to existing service	COCONINO	CenturyLink	Change in existing service	N/A	N/A
8/26/2013	10/10/2013	28755	DE	1840 N 95TH AVE, PEORIA	Order for new 10M MOE w/5M QoS Refer to RT# 35896 for the disconnect of the old MPLS service \$504.00 MRC (MOE) \$35.00 MRC (5M QoS)	MARICOPA	CenturyLink	Agency Selection	\$539.00	Unavailable
8/26/2013	9/11/2013	28820	DE	13610 N BLACK CANYON HWY	Order new 1FB for fax machine	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
8/26/2013	8/29/2013	28827	HS	150 N 18 AVE, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/27/2013	9/5/2013	28860	DE	1500 E CHERRY ST, COTTONWOOD	Swing existing MOE to new host and add QoS	YAVAPAI	CenturyLink	Change in existing service	\$35.00	\$0.00
8/27/2013	In Progress	28862	DE	11526 W BELL RD, SURPRISE	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	\$0.00
8/27/2013	10/1/2013	28863	VS	555 E AJO WAY, TUCSON	Order Cox CBI 50MX5M	PIMA	Cox	Agency Selection	\$290.00	\$0.00
8/27/2013	9/27/2013	28864	DE	120 W 1ST AVE, MESA	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35,99	\$0.00



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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
8/27/2013	In Progress	28884	DC	896 S COOK RD, SAFFORD	Please order PRI w/20 DID numbers to prepare for refresh project \$399.00 MRC (PRI) .15 MRC per did	GRAHAM	CenturyLink	Agency Selection	\$402.00	\$1.00
8/28/2013	In Progress	29030	DE	3000 E VALENCIA RD, TUCSON	Order request for 10M MOE w/5M QoS \$504.00 MRC (MOE) \$35.00 MRC (5M QoS)	PIMA	CenturyLink	Agency Selection	\$539.00	Unavailable
8/28/2013	8/30/2013	29087	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
8/29/2013	9/13/2013	29143	DE	22719 S ELLSWORTH RD, QUEEN CREEK	Order (1) new 1FB for fax machine	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
8/29/2013	9/4/2013	29188	DT	1801 W JEFFERSON ST, PHOENIX	Port existing DID# to another Route List Index and BTN	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/29/2013	10/24/2013	29217	HS	2500 E VAN BUREN ST, PHOENIX	Increase bandwidth from 60M to 100M and add QoS	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
8/30/2013	9/30/2013	29231	GF	866 W IVHANOE ST, CHANDLER	Install new internet service for employee at residence Cox Teleworker Service 15M X 3M	MARICOPA	Cox	Agency Selection	\$50.00	\$0.00
8/30/2013	9/6/2013	29235	DT	1221 S 2 AVE, TUCSON	Order (3) 1FB lines to be used for Fire and Burb panels (Primary & Backup) \$20.50 X 3 = \$61.50 MRC \$42.50 X 3 = \$127.50 NRC	YUMA	CenturyLink	Agency Selection	\$61.50	\$127.50
8/30/2013	9/24/2013	29240	ST	1700 W WASHINGTON ST FL 7, PHOENIX	Set up user as a webinar moderator and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
9/1/2013	11/19/2013	29331	DT	2050 N HWY 191, DOUGLAS	Related to Site Refresh Order new 5M MOE Copper	COCHISE	CenturyLink	Agency Selection	\$281.00	\$35.00
9/3/2013	In Progress	29401	DC	896 S COOK RD, SAFFORD	Order (1) 21M MPLS	GRAHAM	CenturyLink	Agency Selection	\$3,324.65	\$0.00
9/3/2013	9/24/2013	29464	GF	960 E SKYLINE DR, GLOBE	Order internet service Install basic 1fb w 256k DSL, modem lease. To demarc and tag 1FB=\$20.50 DSL HSI=\$15.00 Leased modem=\$6.99 Office basic=\$9.99	GILA	CenturyLink	Agency Selection	\$52.48	\$42.50

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
9/4/2013	9/23/2013	29501	DE	290 E LA CANADA BLVD, AVONDALE	Redesign the existing PRI	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
9/4/2013	9/12/2013	29508	HC	801 E JEFFERSON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
9/4/2013	9/19/2013	29531	DT	2165 E GILA RIDGE RD, YUMA	Order (3) 1FB lines to be used for security systems \$20.50 X 3 = \$61.50 \$42.50 X 3 = \$127.50	YUMA	CenturyLink	Agency Selection	\$61.50	\$127.50
9/5/2013	11/15/2013	29620	HC	801 E JEFFERSON ST, PHOENIX	Feature added to existing service	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
9/5/2013	11/15/2013	29620	HC	801 E JEFFERSON ST, PHOENIX	Feature added to existing service	MARICOPA	Cox	Change in existing service	N/A	N/A
9/5/2013	9/13/2013	29654	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
9/6/2013	9/25/2013	29792	DE	13610 N BLACK CANYON HWY, PHOENIX	Order (1) 1FB line and add to existing account	MARICOPA	CenturyLink	Added to existing account	\$20.50	\$42.50
9/6/2013	9/20/2013	29802	DE	820 E FRY BLVD, SIERRA VISTA	Customer requesting number change due to receiving 40 to 50 calls a day not related to the agency	COCHISE	CenturyLink	Change in existing service	N/A	N/A
9/10/2013	12/5/2013	30024	DE	515 N 51 AVE, PHOENIX	Order toll free services	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
9/10/2013	In Progress	30066	DT	9651 N 99 AVE, PEORIA	Order 10M MOE \$403.00 MRC (MOE) \$37.00 MRC (CoS)	MARICOPA	Cox	Agency Selection	\$440.00	\$3,000.00
9/10/2013	In Progress	30071	DE	7339 E PARADISE LN, SCOTTSDALE	Order new 50M Fiber Metro Ethernet circuit with CoS	MARICOPA	Cox	Agency Selection	\$595.00	\$0.00
9/11/2013	10/1/2013	30120	DE	5330 E WASHINGTON, PHOENIX	Order (7) 1FB lines \$20.50 X 7 = \$143.50 \$42.50 X 7 = \$297.50	MARICOPA	CenturyLink	Agency Selection	\$143.50	\$297.50
9/11/2013	9/17/2013	30136	DE	1500 E CHERRY ST, COTTONWOOD	Move (6) POTs lines over to existing PRI as DID numbers	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
9/11/2013	9/26/2013	30138	DT	1127 S AVE E, SAN LUIS	Order (2) 1FB lines \$20.50 X 2 = \$41.00 \$42.50 X 2 = \$85.00	YUMA	CenturyLink	Agency Selection	\$41.00	\$85.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
9/13/2013	9/19/2013	30387	GF	4025 S LAKE MARY RD, FLAGSTAFF	Standalone DSL 1.5M, modem lease, CTL basic. 1.5M Downstream / 896k Upstream - \$42.99mo - Standalone Modem Lease - \$5.00mo Tech Install \$149.99 NRC <b>Refer to RT# 29968 for the disconnect at users previous address of 252 S FSR, Parks</b>	COCONINO	CenturyLink	Agency Selection	\$47.99	\$149.99
9/16/2013	In Progress	30479	DT	221 E OLYMPIC DR, PHOENIX	Part of Site Refresh Install 20M Cox Metro Ethernet \$464.00 MRC (MOE) \$37.00 MRC (2M CoS)	MARICOPA	Cox	Agency Selection	\$501.00	\$3,000
9/18/2013	10/4/2013	30689	GF	6551 E NANCE CIRCLE, MESA	Order 3Mb up x 15Mb down Teleworker service	MARICOPA	Cox	Agency Selection	\$50.00	\$0.00
9/18/2013	10/15/2013	30699	DE	3839 N 3RD ST, PHOENIX	Order Cox CBI 28Mb Down x 4Mb up and the 16 Ips for an additional \$25.00 MRC \$186.00 MRC for CBI + \$25.00 Ips = \$211.00 MRC	MARICOPA	Cox	Agency Selection	\$211.00	\$0.00
9/20/2013	10/31/2013	30898	ED	3100 N WEST ST BUILDING B, FLAGSTAFF	Install (2) 1FB lines for fax machines 36 month term \$22.50 X 2 = \$45.00 \$42.50 X 2 = \$85.00	COCONINO	CenturyLink	Agency Selection	\$45.00	\$85.00
9/20/2013	9/25/2013	30904	DE	3000 E VALENCIA RD, TUCSON	Order (20) more DID numbers and add to existing account	PIMA	CenturyLink	Added to existing account	\$3.00	\$1.00
9/23/2013	10/22/2013	31032	AG	15 S 15 AVE, PHOENIX	Related to Site Refresh RT# 27611 Order <b>temporary 4.5M MPLS circuit</b> 1M for voice, the rest data 4608 total bandwidth 64 K az-lan 64K az-mgmt 980K az-voip 3500 de-data	MARICOPA	CenturyLink	Agency Selection	\$1,195.00	\$0.00
9/24/2013	In Progress	31173	LO	4010 E GRANT RD, TUCSON	Order 100M fiber MOE. Cox has fiber at this site. Existing equipment can be upgraded with costs being absorbed by Cox.	PIMA	Cox	Agency Selection	\$720.00	\$0.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
9/25/2013	10/8/2013	31289	CC	1300 W WASHINGTON ST, PHOENIX	Order standalone with the static IP. 1.5M Downstream / 896k Upstream - \$42.99mo - Standalone Modem Lease - \$5.00mo Tech Install \$149.99 NRC	MARICOPA	CenturyLink	Agency Selection	\$47.99	\$149.99
9/26/2013	In Progress	31365	GF	9140 E 28 ST, YUMA	Add to the new ELA Host located in both Tucson and Phoenix a new CUG for Game and Fish and DOC Corizon	YUMA	CenturyLink	Change in existing service	N/A	N/A
9/26/2013	10/12/2013	31411	HC	801 E JEFFERSON ST, PHOENIX	Order new In-State Switched Toll free Arizona Only Switched Toll Free: Under the State's MSA. Intrastate Per Minute Rates: \$0.055 Interstate Per Minute rates: \$0.0320 No Monthly Fee, Per minute usage based only NRC to establish Tailored Call Coverage for Arizona only: \$50.00	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$50.00
9/27/2013	10/9/2013	31495	DE	1720 W MADISON, PHOENIX	Install (1) new 1FB	MARICOPA	CenturyLink	Agency Selection	\$20.50	\$42.50
9/30/2013	10/11/2013	31575	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
10/1/2013	10/9/2013	31764	DE	125 N CLARK RD, MAMMOTH	Order (1) 1FB line and point to an existing number	PINAL	CenturyLink	Agency Selection	\$20.50	\$42.50
10/4/2013	10/16/2013	32097	DE	1720 W MADISON, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
10/8/2013	10/18/2013	32310	DE	1812 W MONROE ST, PHOENIX	Move (1) 1FB line from 515 N 51st Ave, Phx to 1812 W Monroe, Phx	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/8/2013	9/19/2013	32325	DE	3775 PRESIDIO RD, TUCSON	Move (1) 1FB line from 1051 E East St Unit 3, Tucson to 3775 Presidio Rd, Tucson	PIMA	CenturyLink	Change in existing service	N/A	N/A
10/8/2013	11/20/2013	32370	DT	2050 N HWY 191, DOUGLAS, AZ 85607	As part of site refresh Order (1) Century Link PRI circuit with 100 DID Numbers \$399.00 MRC (PRI) \$15.00 MRC (100 DID Numbers) \$100.00 NRC (100 DID Numbers)	COCHISE	CenturyLink	Agency Selection	\$414.00	\$100.00
10/9/2013	10/11/2013	32408	B6	1951 W CAMELBACK RD STE 202, PHOENIX, AZ 85015	Change Moderator on existing account	MARICOPA	CenturyLink	Change in existing service	N/A	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
10/9/2013	10/16/2013	32453	PR	4050 RED ROCK LOOP RD RED ROCK, SEDONA	Order (2) 12M Down/896k Up – Standalone	YAVAPAI	CenturyLink	Agency Selection	\$268.36	\$109.99
10/11/2013	10/15/2013	32476	GF	8290 E TOPEKA PL, YUMA	Order internet service 1.5M Downstream / 896k Upstream - \$42.99 MRC (DSL) \$5.00 MRC (Modem Lease) \$149.99 NRC	YUMA	CenturyLink	Agency Selection	\$47.99	\$149.99
10/11/2013	10/23/2013	32616	DE	1789 W JEFFERSON ST, PHOENIX	Order (20) more DID numbers and add to existing account	MARICOPA	CenturyLink	Added to existing account	N/A	N/A
10/11/2013	10/23/2013	32620	DE	1789 W JEFFERSON ST, PHOENIX	Order toll free services and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
10/11/2013	10/14/2013	32651	IC	800 W WASHINGTON ST, PHOENIX	Order (1) conferencing card and add to existing account	MARICOPA	N/A	Added to existing account	N/A	N/A
10/14/2013	In Progress	32705	DC	3701 W CAMBRIDGE AVE, PHOENIX	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/15/2013	In Progress	32829	AD	1300 S KNOLES DRIVE, FLAGSTAFF	10 MBPS ELA MPLS circuit to replace ATM	COCONINO	CenturyLink	Agency Selection	\$1,558.00	\$0.00
10/15/2013	10/23/2013	32846	IC	800 W WASHINGTON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
10/15/2013	12/18/2013	32854	AH	2771 N GRAND AVE, NOGALES	Order 5M MOE \$281.00 (5M MOE Copper Hand-off) MRC \$20.00 (3M QoS) MRC	SANTA CRUZ	CenturyLink	Agency Selection	\$301.00	\$0.00
10/16/2013	In Progress	32914	DC	1305 E BUTTE AVE, FLORENCE	Order single 200mb circuit Aware of the construction costs if only one 200mb circuit is ordered \$1003.00 MRC + \$37.00 MRC for 2M CoS	SANTA CRUZ	Cox	Agency Selection	\$1,040.00	\$33,000.00
10/16/2013	12/16/2013	32924	ED	3100 N WEST ST BUILDING B	Order 20M MOE w/5M QoS \$542.00 (MOE) + \$35.00 (QoS) = \$577.00	COCONINO	CenturyLink	Agency Selection	\$577.00	Unavailable
10/17/2013	11/12/2013	32994	DT	2050 N HWY 191, DOUGLAS	Please order and install (9) 1FB lines \$20.50 x (9) = \$184.50 \$42.50 x (9) = \$382.50	COCHISE	CenturyLink	Agency Selection	\$184.50	\$382.50

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
10/17/2013	10/22/2013	33056	GF	11572 E 26TH ST, YUMA	Requesting current carrier to dispatch to residence to move users service to new addition in house	YUMA	CenturyLink	Change in existing service	N/A	Unavailable
10/21/2013	11/21/2013	33241	CD	405 N BEAVER ST STE 1 & 3, FLAGSTAFF	Order new MPLS DIPA 3M to replace existing MPLS FPA 1.5	COCONINO	CenturyLink	Agency Selection	\$795.00	\$552.00
10/22/2013	10/31/2013	33384	CC	122 N. CORTEZ STREET, PRESCOTT	Move (2) existing 1FB lines from from 126 N Marina St, Ste 112, Prescott to 122 N Cortez St, Prescott	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
10/22/2013	11/7/2013	33507	DE	14040 N CAVE CREEK RD, PHOENIX	Feature change	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/23/2013	11/4/2013	33648	DE	3150 E UNION HILLS DR, PHOENIX	Swing existing MOE to new host and add QoS	MARICOPA	CenturyLink	Change in existing service	\$35.00	\$0.00
10/23/2013	11/4/2013	33648	DE	3150 E UNION HILLS DR, PHOENIX	Reconfigure PRI for 10 digit output	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/24/2013	11/15/2013	33704	HC	1010 N FINANCE CENTER DR FLR., TUCSON	Swing existing MOE to new host and add QoS	PIMA	CenturyLink	Change in existing service	\$35.00	\$0.00
10/25/2013	In Progress	33880	DE	1824 E MCKINLEY ST, PHOENIX	ML58 Site Order new 20M MOE to replace the existing ML58 10M MOE service \$542.00 MRC (MOE) \$35.00 MRC (5M QoS)	MARICOPA	CenturyLink	Agency Selection	\$577.00	Unavailable
10/25/2013	10/31/2013	33935	DE	125 N CLARK RD, MAMMOTH	Order a CenturyLink 1FB for a fax machine as per the attached CL Quote from RT 33161	PINAL	CenturyLink	Agency Selection	\$20.50	\$42.50
10/28/2013	12/12/2013	34009	DT	1298 N HWY 89A, FREDONIA	Increase bandwidth on existing MPLS DIPA Circuit to 3.0MB	COCONINO	CenturyLink	Change in existing service	N/A	N/A
10/29/2013	11/18/2013	34164	PS	1053 W FINNEY FLATS RD, CAMP VERDE	Move existing DSL and 1FB line to new trailer on same property	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
10/29/2013	12/17/2013	34164	PS	1053 W FINNEY FLATS RD, CAMP VERDE	Order (1) additional 1FB line	YAVAPAI	CenturyLink	Agency Selection	\$20.50	\$42.50
10/29/2013	In Progress	34165	PS	US 60 MP 140, SELIGMAN	Move existing 1FB lines to new trailer on same property	YAVAPAI	CenturyLink	Change in existing service	N/A	N/A
10/30/2013	11/4/2013	34205	DC	5601 W TRAILS END RD, TUCSON	Order (1) 1FB to the DMARC only \$20.50 MRC \$42.50 NRC per line Call Forward Variable \$6.00 MRC	PIMA	CenturyLink	Agency Selection	\$26.50	\$42.50
10/30/2013	12/6/2013	34219	RV	5330 E WASHINGTON ST, PHOENIX	Move existing 1FBs to existing PRI as DIDs	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/30/2013	In Progress	34222	AD	1510 W ADAMS, PHOENIX	Move existing 1FBs to existing PRI as DIDs	MARICOPA	CenturyLink	Change in existing service	N/A	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
10/30/2013	11/7/2013	34285	ED	3100 N WEST ST BUILDING B, FLAGSTAFF	Order 12M Downstream / 896k Upstream - \$119.25mo 60mo \$20.50mo \$42.50 NRC Modem Lease - \$5.00mo Tech Install \$149.99 NRC	COCONINO	CenturyLink	Agency Selection	\$144.75	\$192.49
10/31/2013	11/5/2013	34359	DE	4520 N CENTRAL AVE FL 4, PHOENIX	Feature change on existing toll free	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
10/31/2013	11/20/2013	34410	DE	2455 S 7TH ST, PHOENIX	Order 15 1FB lines \$20.50 MRC per line \$42.50 MRC per line Related to Project RT# 27611	MARICOPA	CenturyLink	Agency Selection	\$307.50	\$637.50
11/1/2013	12/10/2013	34524	DE	1789 W JEFFERSON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
11/4/2013	In Progress	34632	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Order for a CTL MOE 100 Meg- Point to Point for connection between the State of Arizona at 1510 W. Adams and County facility at 111 S 3rd Ave, Phoenix. This is a shared P-P, the state will pay for the connection end at 1510 and County will pay for their end at 111 s 3rd Ave. The state portion should be billed to PON AD-098- Shared Infrastructure. Once the new circuit is installed a disconnect order will need to be placed for the current circuit on the ATM/OC3. One-Time install waived	MARICOPA	CenturyLink	Agency Selection	\$840.00	\$0.00
11/5/2013	11/8/2013	34678	IC	800 W WASHINGTON ST, PHOENIX	Change name on existing audio conferencing list of users	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/5/2013	11/8/2013	34715	HC	701 E JEFFERSON ST, PHOENIX	Order (1) new DID and add to existing PRI	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/7/2013	12/6/2013	34960	DT	2739 E WASHINGTON ST, PHOENIX	100 MB Internet circuit from COX	MARICOPA	Cox	Agency Selection	\$1,630.00	\$0.00
11/12/2013	11/20/2013	35312	CD	724 MONTEZUMA ST, PRESCOTT	Order (2) 1FB Lines to be used for fax machine and postal machine \$20.50 MRC per line \$42.50 NRC per line	YAVAPAI	CenturyLink	Agency Selection	\$41.00	\$85.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
11/13/2013	In Progress	35329	DC	6911 N BDI BLVD, DOUGLAS	Add additional 4.5M to equate to 9M. We do not need to disconnect the existing circuit since it is already bonded, we just add to it. See below for total circuit amount (9M): 6 X T1 Local Loops = \$1200 MRC \$0 NRC 9M IQ Port = \$1511.25 \$0 NRC Total MRC = \$2711.25 Wire beyond demark for the 3 additional local loops = 3 X \$276 = \$828	COCONINO	CenturyLink	Change in existing service	\$2,711.25	\$828.00
11/14/2013	In Progress	35485	GF	4233 W GLEESON RD, ELFRIDA	Details: Please setup end user with Hughsnet Business 50 Internet service \$69.99 MCR \$14.99 modem lease \$99 is the lease activation fee and we have an instant \$100 discount ('til 12/31) that will waive that completely. So, no charge for setup or installation No Maintenance Package at this time	COCONINO	Other	Agency Selection	\$84.98	\$99.00
11/14/2013	11/22/2013	35546	DE	515 N 51ST AVE, PHOENIX	Increase the QoS on existing circuit	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/15/2013	11/25/2013	35564	DE	1789 W JEFFERSON, PHOENIX	Order toll free "switched" Point to State#. Add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
11/18/2013	12/2/2013	35652	DT	2050 N HWY 191, DOUGLAS	Covert (6) existing 1FB lines to DID numbers	COCONINO	CenturyLink	Change in existing service	N/A	N/A
11/18/2013	On-Hold	35655	BN	4747 N 7 ST STE 200, PHOENIX	Order new COX 30Mb Fiber Metro Ethernet w/2M CoS \$496.00 MRC (30M) \$37.00 MRC (2M CoS) Construction Fee for Agency \$0.00	MARICOPA	Cox	Agency Selection	\$533.00	\$0.00
11/18/2013	In Progress	35675	LO	4740 E UNIVERSITY DR, PHOENIX	Revision 1-Order 100M Fiber Metro Ethernet on GIG-E with 6M CoS \$720.00 MRC (100M) \$84.00 MRC (6M CoS)	MARICOPA	Cox	Agency Selection	\$804.00	\$0.00



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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
11/18/2013	On-Hold	35712	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Change point to on existing toll free to State#	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/19/2013	In Progress	35778	DE	1140 F AVE, DOUGLAS	Order new 10M MOE \$504.00 MRC (MOE) \$35.00 MRC (5M QoS) <b>Note: This is a flow-thru. No construction costs</b>	COCHISE	CenturyLink	Agency Selection	\$539.00	\$0.00
11/20/2013	11/21/2013	35905	HS	150 N 18 AVE, PHOENIX	Order (1) conference card	MARICOPA	CenturyLink	Agency Selection	Usage Base	\$0.00
11/20/2013	On-Hold	35932	DE	1364 W CALLE RIO SECO, TUCSON	Please have internet provider extend coax cable from existing location to new location in living room. Dial tone already there	PIMA	Cox	Change in existing service	N/A	N/A
11/20/2013	12/11/2013	35973	DE	3443 N CENTRAL AVE, PHOENIX	Increase bandwidth on existing circuit	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/21/2013	11/27/2013	36068	IC	800 W WASHINGTON ST, PHOENIX	Add (4) users to Audio Conferencing Account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
11/21/2013	12/2/2013	36081	DE	1720 W MADISON, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
11/21/2013	11/26/2013	36096	DE	1843 N STATE DR, NOGALES	Order new 1FB for Fax line	SANTA CRUZ	CenturyLink	Agency Selection	\$20.50	\$42.50
11/22/2013	12/2/2013	36180	PS	11101 W PEORIA AVE, YOUNGTOWN	Order (1) DSL line service through Century Link:	MARICOPA	CenturyLink	Agency Selection	1st Invoice not received yet	1st Invoice not received yet
11/22/2013	12/3/2013	36244	DE	2455 S 7TH ST, PHOENIX	Move existing DID number to a different account Was at the location of 1522 E Southern Ave, Phx and moved to 2455 S 7th St, Phoenix	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/22/2013	11/29/2013	36250	HS	150 N 18 AVE, PHOENIX	Change the point to on the existing toll free service	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/25/2013	In Progress	36326	DC	323 N SAN FRANCISCO ST STE 101, FLAGSTAFF	Order 10Mb MOE with min 5M QoS \$504.00 MRC (MOE) \$35.00 MRC (5M QoS)	COCONINO	CenturyLink	Agency Selection	\$539.00	Unavailable
11/26/2013	11/27/2013	36439	DT	HWY 264 MP 476 PO BOX 148, WINDOW ROCK	An order needs to go to Frontier to change the pic/lpic to 0432 and an order to CTL to add the ANI to the correct State of AZ account	APACHE	Other	Change in existing service	N/A	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
11/26/2013	In Progress	36475	DC	2100 S HWY 87, WINSLOW	18M DS3 MPLS \$1,317.65 MRC (Local Loop) \$1,933.00 MRC (18M IQ Port) One-Time Waived w/minimum 12 month service	NAVAJO	CenturyLink	Agency Selection	\$3,250.65	\$0.00
11/27/2013	12/20/2013	36583	EV	1110 W WASHINGTON ST, PHOENIX	Order (1) conferencing card and add to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
11/27/2013	12/2/2013	36605	DT	50 S BECK AVE, CHANDLER	Feature Change on existing line	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
11/27/2013	12/2/2013	36607	DT	2409 N COUNTRY CLUB DR, MESA	Feature Change on existing line	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/2/2013	12/9/2013	36721	DT	1133 N CENTRAL AVE, PHOENIX	Move existing MOE carrier router to different wall and rack	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/2/2013	In Progress	36743	HS	2500 E VAN BUREN ST, PHOENIX	Move existing DID numbers to a different billing account	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/2/2013	In Progress	36776	DT	100 ADOT LN, WINSLOW	Order 5MB Metro Ethernet services from Centurylink with 3mb QoS \$281.00 MRC (5M MOE) \$20.00 MRC (3M QoS)	NAVAJO	CenturyLink	Agency Selection	\$301.00	\$0.00
12/2/2013	12/4/2013	36808	IC	800 W WASHINGTON ST, PHOENIX	Update moderators on existing account	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/4/2013	On-Hold	36962	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Added 4 T1s to new DID trunk group TG-1527 RTI-1527	MARICOPA	CenturyLink	Agency Selection	Pending	Pending
12/4/2013	In Progress	37016	DC	915 E DIVERSON DAM RD, FLORENCE	Order 10M MOE w/2M CoS \$403.00 MRC (MOE) \$37.00 MRC (2M CoS)	PINAL	Cox	Agency Selection	\$440.00	\$38,000.00
12/4/2013	In Progress	37029	CD	2250 HIGHWAY 60/70, GLOBE	Order MPLS DIPA 1.5 <b>Refer to RT# 37365 for disconnect orders</b>	GILA	CenturyLink	Agency Selection	\$450.00	Unavailable
12/5/2013	12/6/2013	37122	DE	13450 N BLACK CANYON HWY, PHOENIX	Order 180 DIDs and add to existing account	MARICOPA	CenturyLink	Added to existing account	N/A	N/A
12/6/2013	12/13/2013	37176	HS	150 N 18 AVE, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
12/6/2013	12/20/2013	37188	DE	3090 N DESERT STONE PL, TUCSON	Order Cox CBI 2Mb x 384K Internet includes 1 dynamic IP and 1 business line Cox CBI \$55.00 MRC Cox business line \$16.80 MRC	PIMA	Cox	Agency Selection	\$71.80	\$0.00
12/6/2013	12/19/2013	37234	DE	3443 N CENTRAL AVE, PHOENIX	Order new "Switched" toll free point to State #	MARICOPA	CenturyLink	Agency Selection	Usage Base	Unavailable
12/9/2013	12/18/2013	37266	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
12/10/2013	12/13/2013	37422	DC	3701 W CAMBRIDGE AVE, PHOENIX	Re-instate line. Was disconnected in error	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/10/2013	12/13/2013	37461	DT	2590 S SANTA CRUZ LN, TUCSON	Order new 1FB line and if possible would like to have the same number they had several years ago reassigned if possible	PIMA	CenturyLink	Agency Selection	\$20.50	\$42.50
12/12/2013	12/16/2013	37613	ED	3100 N WEST ST BUILDING B, FLAGSTAFF	Move existing 1FB to new address	COCONINO	CenturyLink	Change in existing service	N/A	N/A
12/13/2013	In Progress	37726	DE	270 N PLAZA ST, AJO	Move existing lines from 38 W Plaza St, Ajo to new location 270 N Plaza St, Ajo	PIMA	CenturyLink	Change in existing service	N/A	N/A
12/16/2013	In Progress	37809	GF	791 N. 630 W., SAINT GEORGE, UT	1.5M Downstream /896k Upstream - \$52.00mo \$19.95 NRC – Standalone- 36 month Term Agreement Modem Lease - \$6.99mo Broadband Cost Recovery Fee \$.99mo Tech Install \$59.99 NRC	Unknown	CenturyLink	Agency Selection	\$59.98	\$59.99
12/16/2013	12/19/2013	37850	DE	3443 N CENTRAL AVE, PHOENIX	Move existing 1FB line to existing PRI	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/17/2013	In Progress	37885	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
12/18/2013	In Progress	38000	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Move the last four T1s (2WAY_DID)off of the OC3,first DS3,T1 ports 27, 28 We would like a new 2way_did trunk group and Route Index and the two T1s terminated on T1s on the T3 101—105:	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/18/2013	12/19/2013	38012	DE	1720 W MADISON ST, PHOENIX	Order (2) conference cards to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
12/18/2013	12/19/2013	38035	DE	1720 W MADISON ST, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00
12/19/2013	12/20/2013	38088	AD	1510 W ADAMS ST FL 1-4, PHOENIX	Add 3,220 existing DID numbers to PSALI account.	MARICOPA	CenturyLink	Change in existing service	\$294.52	\$1,010.68
12/19/2013	In Progress	38115	DT	206 S 17 AVE, PHOENIX	Move existing DIDs to another existing Route List Index DD 1/8/14	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/20/2013	12/23/2013	38161	DE	3443 N CENTRAL AVE, PHOENIX	Change (4) existing phone lines from ground start to loop start	MARICOPA	CenturyLink	Change in existing service	N/A	N/A

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Ticket Create Date	Estimated Circuit Install Date	Move, Add or Change Ticket	Agency Code	Address	Order Description	County	Carrier	Comments	Monthly Recurring Cost	One-Time Cost
12/20/2013	12/26/2013	38198	DE	1789 W JEFFERSON ST, PHOENIX	Have existing toll free# point to another existing number at location	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/20/2013	12/26/2013	38199	DE	1789 W JEFFERSON ST, PHOENIX	Have existing toll free# point to another existing number at location	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/21/2013	In Progress	38223	DC	15500 S FORT GRANT RD, FT. GRANT	Move existing telephone number onto existing PRI as DID# DD 1/14/2014	GRAHAM	CenturyLink	Change in existing service	N/A	N/A
12/23/2013	In Progress	38251	DC	896 S COOK RD, SAFFORD	Make one of the other existing numbers (same address) the new main number and then move all directory listings over to that newly assigned main number DD 1/15/2014	GRAHAM	CenturyLink	Change in existing service	N/A	N/A
12/23/2013	On-Hold	38253	DC	1000 FAIRGROUNDS RD, GLOBE	Order MPLS DIPA Bonded total 3M \$400.00 MCR (2 X T1 bonded MPLS) \$495.00 MCR (3M IQ Port)	GILA	CenturyLink	Agency Selection	\$895.00	\$0.00
12/23/2013	In Progress	38272	CD	14050 N 83RD AVENUE, BLDG A, PEORIA	Order 10M Cox MOE w/2M CoS \$403.00 MRC (MOE) \$37.00 MRC (2M CoS)	MARICOPA	Cox	Agency Selection	\$440.00	\$0.00
12/23/2013	1/2/2013	38323	RV	5330 E WASHINGTON ST, PHOENIX	Move existing DID's to another existing Route List Index	MARICOPA	N/A	Change in existing service	N/A	N/A
12/23/2013	In Progress	38348	DT	1452 N ELISEO C FELIX JR WY, AVONDALE	Order 50Mb MOE w/2M CoS \$561.00 MRC (MOE) \$37.00 MRC (2M CoS) No buildout costs w/50M	MARICOPA	Cox	Agency Selection	\$598.00	\$0.00
12/24/2013	In Progress	38374	DT	1840 S MESA DR, MESA	Order 50Mb MOE w/2M CoS \$561.00 MRC (MOE) \$37.00 MRC (2M CoS) No buildout costs w/50M	MARICOPA	Cox	Agency Selection	\$598.00	\$0.00
12/27/2013	On-Hold	38546	PS	2599 E TACOMA ST, SIERRA VISTA	Order on-hold. Cannot use HFC product	COCHISE	Cox	Agency Selection	Pending Solution	Pending Solution
12/27/2013	On-Hold	38567	CD	14050 N 83RD AVENUE, BLDG A, PEORIA	Move (3) 1FB lines from 18001 N 79th Ave, Glendale to 14050 N 83rd Ave, Peoria.	MARICOPA	CenturyLink	Change in existing service	N/A	N/A
12/31/2013	1/6/2014	38685	HS	150 N 18 AVE, PHOENIX	Order (1) conference card to existing account	MARICOPA	CenturyLink	Added to existing account	Usage Base	\$0.00