DE240010 DTS PAM (Privileged Access Management)

State of Arizona – DES

Informational Update

Date of ITAC: December 2024

DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Agency Vision
A Thriving Arizona

Agency Mission
To strengthen individuals, families and communities for a better quality of life

Project Team Introduction

Roles Present at ITAC

- Cari Allen - Enterprise Technology Support Senior Manager

- Clayton Sikes - Department of Economic Security Deputy CIO

- Dan Wilkins - Department of Economic Security CISO

- Mark Darmer - Department of Economic Security CIO

- Debbi Foley - Department of Economic Security Senior Operations Program Manager

Project Description

Stated Operational/Business Issue

- DES has 1500+ elevated access accounts that require auditing and management that is unachievable without automation
- Lack of Privileged Access Management results in audit findings
- Compliance with NIST, CMS, IRS, and other regulatory controls is not manageable today.
- Printer installation and configuration requires elevated access and manual intervention

Benefit to the State Agency and Constituents

- Administrators will complete work without static passwords and with just in time access
- Time bound access controls will also reduce the inherent risk of privileged access
- Elevated rights will be controlled via the proposed software suite which is fully tracked and recorded for audit and security investigation purposes
- Manage workstation and server elevated access

Project Status

Why we are returning:

- DES no longer has funding available for the maintenance of the product.
- Impact of cancellation:
  - We won't be able to satisfy the audit finding resolution requirements.
  - We will not be in compliance with NIST, CMS, IRS, and other regulatory controls is not manageable today.
  - Risk of people with elevated accounts downloading unapproved software or viruses.
- Additional development costs to restart the project:
  - License fees and professional services.

Financial Burndown Chart

Current burndown for Solution

Project Start Date: 11/1/2023   Est. End Date: 9/24/2024

Total PIJ Development Budget	Development Spent to Date	Remaining Development Available	Work Completed, Future Amount Encumbered
$993,247	$891,065.92	*$102,181.08	$0
Total Operational Costs	**Operational Spent to Date**	**Remaining Operational Costs**	
$3,593,853.73	$0	$3,593,853.73	
DES Budget Reduced			
2025	**2026**	**2027**	**2028**
$817,246.96	$883,576.78	$931,860.45	$961,169.53

*Project was completed

Q & A
Session