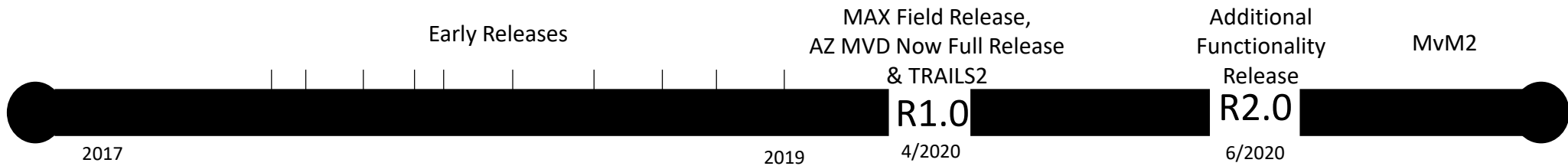# ITAC Update

February 19, 2020

Overview

The Arizona Department of Transportation (ADOT) is replacing its legacy Motor Vehicle Division (MVD) systems with a modernized custom-developed solution that includes all core MVD functions. This will allow MVD to transform its business utilizing contemporary, adaptable, integrated customer-centric technologies to meet ADOT's vision and objectives.

What is Unique?

- No appropriated funds / saving based model

- State managed and controlled

- State-owned Intellectual Property

- Built for expected future requirements

M A X

Timeline

Early Releases   MAX Field Release, AZ MVD Now Full Release & TRAILS2   Additional Functionality Release   MvM2

R1.0   **R2.0**

2017   2019   4/2020   6/2020

Releases	Dates	Notes
Early Releases (R0.1-0.10) MAX (core MVD system), AZ MVD Now (portal), TRAILS (finance system)	Ten early releases 2017-2019	
Release 1 (R1) Major Title & Registration & Driver License Release in MAX	April 20, 2020	Includes major early deliverables (Driver Licensing – originally scheduled for June 30, 2020). Followed by planned Stabilization Period.
Release 2 (R2) MAX & AZ MVD Now Enhancements & Extensions	June 29, 2020	Includes enhancements & extensions to Release 1 (e.g. workflow metrics & reporting)
Planned MvM2 Program Start	July 1, 2020	Subsequent PIJ to leverage ADOT-owned Intellectual Property (IP) for other ADOT/State purposes

Health

- Readiness

  - Core infrastructure and application components have already been in production

  - Gartner Independent Assessment performed in January 2020; awaiting final report

- Risks/Issues

  - Stakeholder Readiness (very numerous external stakeholder and partner integration points)

- Risk Mitigation

  - MAX Code Freeze 1/31/2020 to Allow Stakeholders to Complete & Test Integrations

Health - Continued

- Intentional Increase in Scope from Business Changes

  - AZ MVD Now Consumer Portal

    - Account-Based Consumer Access for Online Services

    - Used to Combat Fundemental Fraud Issues in ServiceArizona

  - TRAILS Finance/Revenue System

  - Many Early Releases of New Functionality
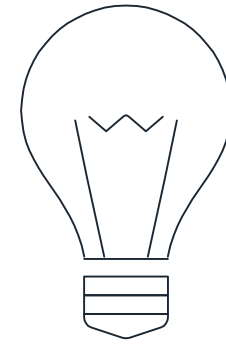
Change Request

- PIJ Change Request for 9.5 %

  - Primarily support expanded scope

  - Budget and project completion still expected 6/30/2020

Summary

- Future potential aggregate PIJ leveraging MvM

  - Program with 30+ Projects to Extend MAX Intellectual Property to Other MVD, ADOT, and State Systems

  - High degree of shared elements included resource and core Intellectual Property

- Transition Plan of MvM Operations, Maintenance, and Support to ADOT ITG

Questions & Answers

MvM
ITAC