DE23008 DERS UI Benefits Modernization

State of Arizona – DES

Informational Update

October 2024

DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Agency Vision
A Thriving Arizona

Agency Mission
To strengthen individuals, families and communities for a better quality of life

Project Team Introduction

Roles Present at ITAC

- Mark Darmer - Chief Information Officer, Assistant Director

    ADES/Division of Technology Services

- Anna Hunter - Assistant Director

    ADES/Division of Employment & Rehabilitation Services

- Kristopher Goins - Senior IT Project Manager

    ADES/Division of Employment & Rehabilitation Services

Project Status

Description of Project

- Replacement of the legacy GUIDE mainframe system and distributed systems that support the Unemployment Insurance Benefits program.

Why we are returning:

- The project has reached a Red status for delays in the schedule.

Updates

- Additional Mock Conversions are required.
- Additional time is needed for development of remaining change orders, Work Item Administration and Dashboard Reporting.
- Maintaining sufficient UAT time.
- ADES and GSI working to define a schedule based on remaining work with a stage-gate of November to determine go-live
- Once a new Go-Live date is determined, a formal ITAC Change Request will be submitted.

Project Health Card
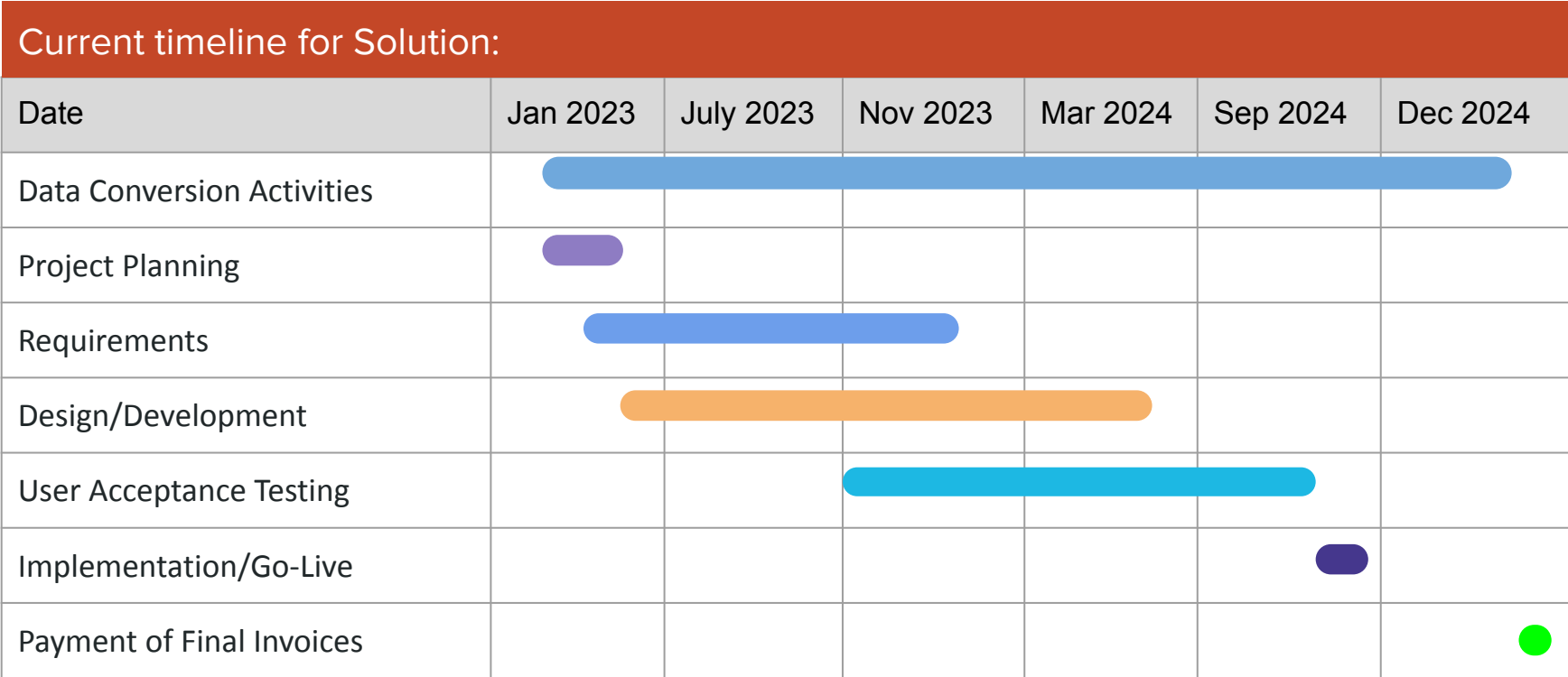
Overall Project Health is RED

Schedule	🟥	● Schedule is Red due to delays in design/development including in-flight work and Self-Assign Work Item Administration/Dashboard reporting and, ● A need to maintain sufficient time for UAT ● A need for additional mock conversions.
Scope	🟩	● Scope is considered Green due to no out-of-scope items being presented.
Budget	🟩	● Budget is considered Green due to no additional vendor-related cost implications at this time. ● Due to the extended schedule, there may be a cost impact that would be included in the formal change request.

ARIZONA
DEPARTMENT OF ADMINISTRATION
TECHNOLOGY

Project Financial Update

Based on Current Financials:

Development Budget	$10,035,624.00
Operational Budget	$13,278,408.91
Total Approved Budget	$23,314,032.91
Development Expenditures to Date	$3,072,520.00
Remaining Development Budget	$6,963,104.00
Development % Spent to Date	30.62%

Original Project Timeline

Current timeline for Solution:						
Date	Jan 2023	July 2023	Nov 2023	Mar 2024	Sep 2024	Dec 2024
Data Conversion Activities						
Project Planning						
Requirements						
Design/Development						
User Acceptance Testing						
Implementation/Go-Live						
Payment of Final Invoices						

IV&V Report

Latest IV&V Findings Report

- Data Conversion - The conversion process for Overpayments in the Mock 3 was not initiated, mainly due to its intricate nature. Transferring old Overpayments to CACTUS in a meaningful manner poses substantial challenges, necessitating thorough examination, and oversight.
- Requirements Management - The Work Items task group will include the need for additional elaboration and documentation.
- Project Schedule Assessment forthcoming with the formal change request.

Q & A
Session