

DE21027 DERS RSA Modernization

State of Arizona – DES Informational Update

October 2024



Agency Vision
A Thriving Arizona

Agency Mission

To strengthen individuals, families and communities for a better quality of life



Project Team Introduction

Roles Present at ITAC

- Mark Darmer - ADES Chief Information Officer
- Anna Hunter - Assistant Director of ADES DERS
- Dennis Espeland - RSA Modernization Project Manager

Project Status

Description of Project - Vocational Rehabilitation System Replacement

- *Replaces a sunsetted application that was implemented in 2009*
- *Provides a much easier and intuitive application for users*
- *Utilizes third-party cloud based infrastructure and support*
- *Significantly improves federal reporting*

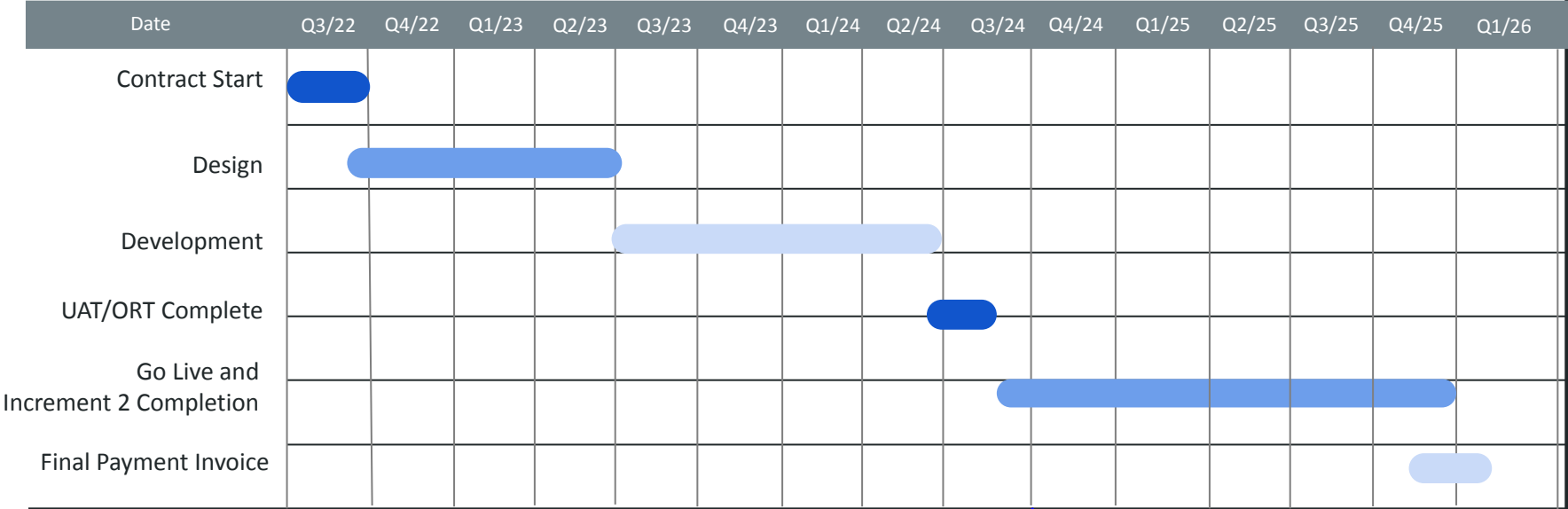
Why we are returning: Status Update

- *The Contractor (CMSuite) is behind schedule and the original Go-Live Date of 10/1/24 is now unachievable*
- *CMSuite proposed multiple schedule alternatives, but to date has not met the criteria necessary to start User Acceptance Testing. Without this, a new Go-Live date for the project cannot be determined.*
- *DES will return to ITAC for Change Request once a new schedule is solidified. The Department anticipates submitting the Change Request to ASET to be included in the November 2024 ITAC agenda.*

Updates

- ***DES criteria for entry into User Acceptance Testing:***
 - High priority defect count below 10 (Reduced from 100 to 38)
 - All Functionality Delivered (10 outstanding items)
 - Top 20 Correspondence Templates Delivered (20 delivered, but defects identified)

Original Project Timeline



 - Current

Project Health Card

Overall Project Health is Red

Schedule		<ul style="list-style-type: none"> ● Original Go Live October 1, 2024 ● Proposed Go Live is July 1, 2025
Milestones		<ul style="list-style-type: none"> ● 4 Deliverables are past Due ● Original UAT Start was April 1, 2024 ● Proposed UAT Start Date is November 1, 2024
Budget		<ul style="list-style-type: none"> ● \$1,839,092 Spent to Date ● \$ 442,327 Budget Remains ● Budget increase request is for the timeline extension, 3rd party software and enhancements
Risks		<ul style="list-style-type: none"> ● Vendor past performance ● Demand for Assurance Letter issued and Vendor response received
Issues		<ul style="list-style-type: none"> ● Schedule is currently 6 months behind ● DERS/RSA and CMSuite have agreed upon a new schedule pending ITAC approval in November, 2024. UAT is planned to start on November 1, 2024 and Go-Live targeted for July 1, 2025

Project Informational Update

Based on Current Financials:

Development Budget	\$2,585,000.00
Operational Budget	\$4,190,149.64
Total Approved Budget	\$6,775,149.64
Development Expenditures to Date	\$1,839,092.00
Remaining Development Budget	\$745,908.00
Development % Spent to Date	71.14%

Q & A Session