

# DE23008 DERS UI Benefits Modernization

State of Arizona – DES

Informational Update

August 21, 2024



DEPARTMENT OF ECONOMIC SECURITY  
*Your Partner For A Stronger Arizona*

Agency Vision  
A Thriving Arizona

Agency Mission

To strengthen individuals, families and communities for a better quality of life



# Project Team Introduction

## Roles Present at ITAC

- Mark Darmer - Chief Information Officer, Assistant Director

ADES/Division of Technology Services

- Anna Hunter - Assistant Director

ADES/Division of Employment & Rehabilitation Services

- Kristopher Goins - Project Manager

ADES/Division of Employment & Rehabilitation Services

# Project Status

## Description of Project

- Replacement of the legacy GUIDE mainframe system and distributed systems that support the Unemployment Insurance Benefits program.

## Why we are returning:




- The project has reached a Red status for delays in the schedule.

## Updates

- Additional Mock Conversions are required.
- Additional time is needed for development of remaining change orders, Work Item Administration and Dashboard Reporting.
- Maintaining sufficient UAT time.
- New Go-Live date currently under evaluation with supporting project schedule.
- Once a new Go-Live date is determined, a formal ITAC Change Request will be submitted.

# Project Health Card

Overall Project Health is RED

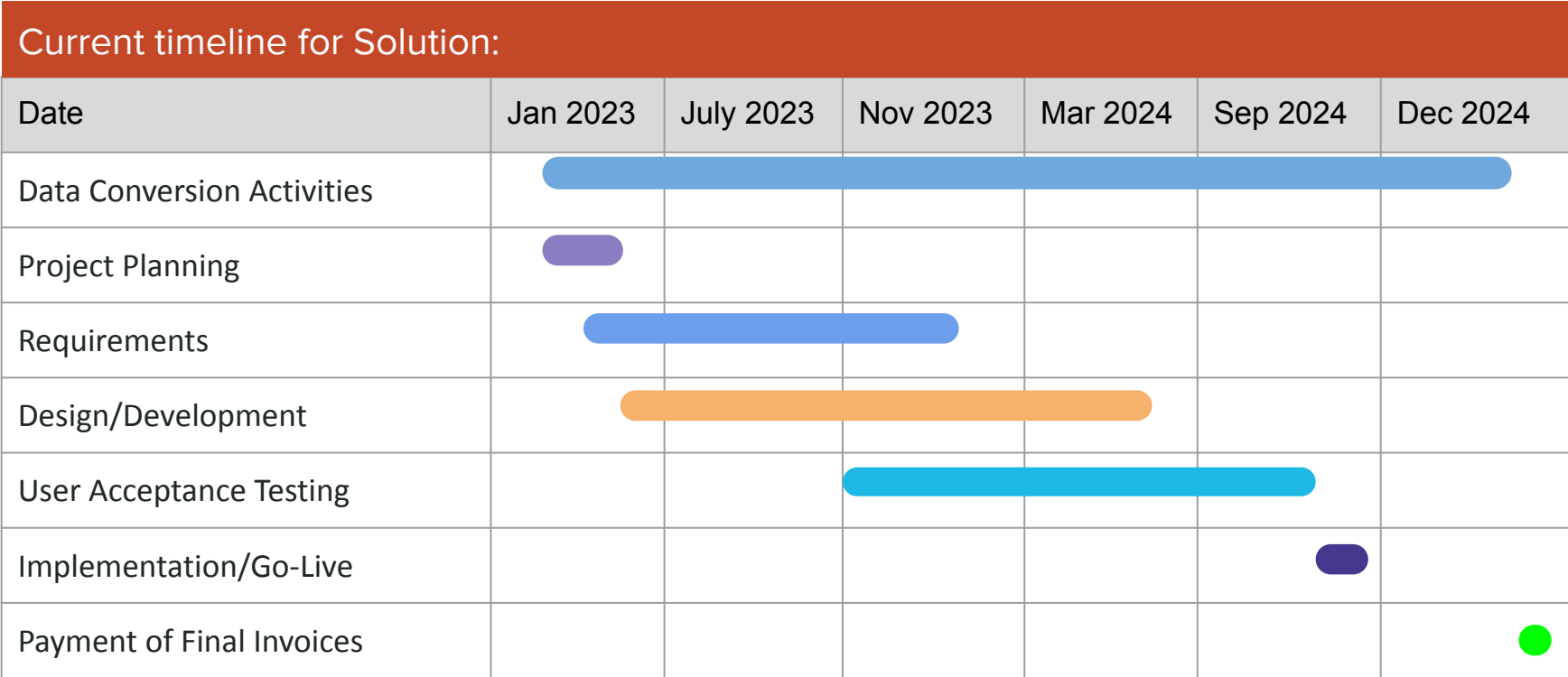
Schedule		<ul style="list-style-type: none"> <li>• Schedule is Red due to delays in design/development including in-flight work and Self-Assign Work Item Administration/Dashboard reporting and,</li> <li>• A need to maintain sufficient time for UAT</li> <li>• A need for additional mock conversions.</li> </ul>
Scope		<ul style="list-style-type: none"> <li>• Scope is considered Green due to no out-of-scope items being presented.</li> </ul>
Budget		<ul style="list-style-type: none"> <li>• Budget is considered Green due to no additional vendor-related cost implications at this time.</li> </ul>

# Project Informational Update

Based on Current Financials:

Development Budget	\$10,035,624.00
Operational Budget	\$13,278,408.91
<b>Total Approved Budget</b>	<b>\$23,314,032.91</b>
Development Expenditures to Date	\$3,072,520.00
Remaining Development Budget	\$6,963,104.00
Development % Spent to Date	30.62%

# Original Project Timeline



## Latest IV&V Findings Report

- Data Conversion - The conversion process for Overpayments in the Mock 3 was not initiated, mainly due to its intricate nature. Transferring old Overpayments to CACTUS in a meaningful manner poses substantial challenges, necessitating thorough examination, and oversight.
- Requirements Management - The Work Items task group will include the need for additional elaboration and documentation.

# Q & A Session