

DE21027 DERS RSA Modernization

State of Arizona – DES

Informational Update

August 21, 2024



Agency Vision
A Thriving Arizona

Agency Mission

To strengthen individuals, families and communities for a better quality of life



Project Team Introduction

Roles Present at ITAC

- Mark Darmer - ADES Chief Information Officer
- Anna Hunter - Assistant Director of ADES DERS
- Dennis Espeland - RSA Modernization Project Manager

Project Status

Description of Project - Vocational Rehabilitation System Replacement

- *Replaces a sunsetted application that was implemented in 2009*
- *Provides a much easier and intuitive application for users*
- *Utilizes third-party cloud based infrastructure and support*
- *Significantly improves federal reporting*

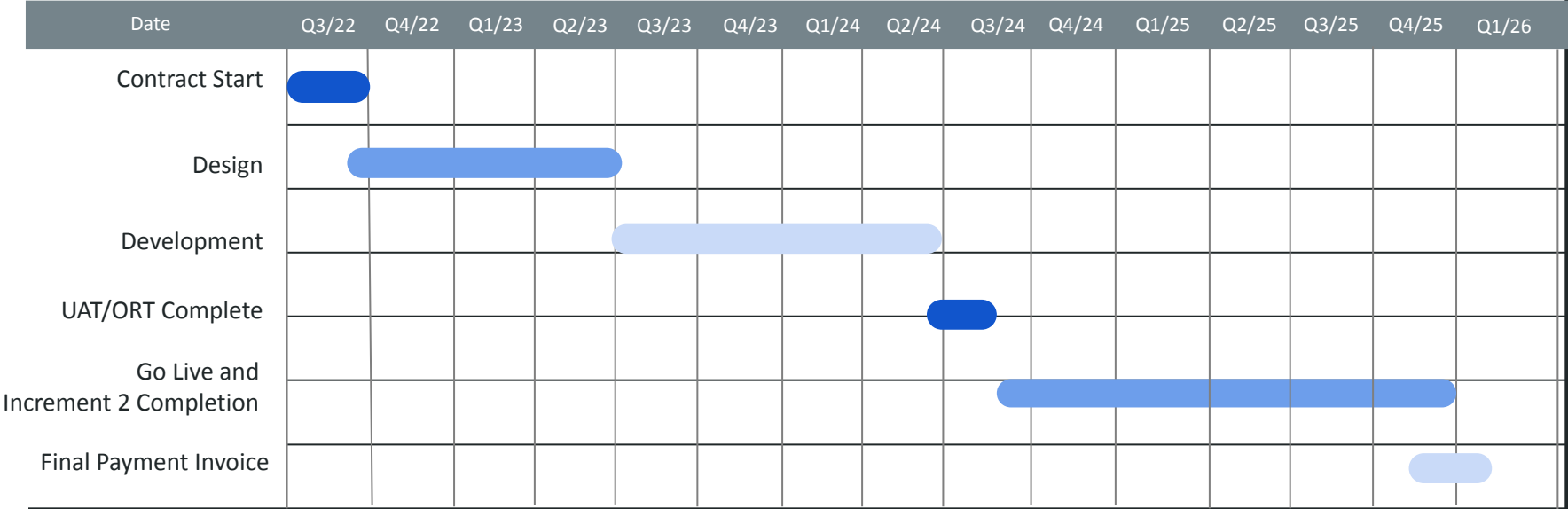
Why we are returning: Status Update

- *The Contractor (CMSuite) is behind schedule and the original Go-Live Date of 10/1/24 is now unachievable*
- *CMSuite proposed multiple schedule alternatives, but to date has not met the criteria necessary to start User Acceptance Testing. Without this, a new Go-Live date for the project cannot be determined.*
- *DES will return to ITAC for Change Request once a new schedule is solidified. The Department anticipates submitting the Change Request to ASET to be included in the October 2024 ITAC agenda.*

Updates

- ***DES criteria for entry into User Acceptance Testing:***
 - High priority defect count below 10 (Currently 100)
 - All Functionality Delivered (11 outstanding items)
 - All Correspondence Templates Delivered (19 outstanding)





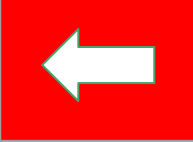
Original Iteration 1 Project Timeline



 - Current

Project Health Card

Overall Project Health is Red

Schedule		<ul style="list-style-type: none"> ● Original Go Live October 1, 2024 ● Proposed Go Live April 1, 2025
Milestones		<ul style="list-style-type: none"> ● 4 Deliverables are past Due ● Original UAT Start was April 1, 2024 ● Original Implementation Date was October 1, 2024
Budget		<ul style="list-style-type: none"> ● \$1,839,092 Spent to Date ● \$ 442,327 Budget Remains
Risks		<ul style="list-style-type: none"> ● Schedule is currently 5 months behind
Issues		<ul style="list-style-type: none"> ● DERS/RSA and CMSuite have not agreed upon a new schedule

Financial Burndown Chart

Current burndown for Solution

Project Budget: \$2,281,419
Expenditure to date: \$1,839,092
Budget Remaining: \$ 442,327

Project Start Date: 11/01/2022
Est. End Date: TBD (original 10/01/2024)

	FY2023	FY2024	FY2025
Baseline Projection	\$1,115,000	\$724,092	\$442,327
Actual	\$1,115,000	\$724,092	\$0
Variance (\$)	\$0	\$0	\$0
Variance (%)	0%	0%	0%

Notes: No budget variance to date

Q & A Session