

PIJ ED19004 - CNP Web Replacement Project  
State of Arizona – Department of Education  
Informational Update

July 17, 2024



**Agency Mission**

*The Arizona Department of Education is a service organization committed to raising academic outcomes and empowering parents.*

**Agency Values**

*Honesty and Integrity • Sense of Urgency • Spirit of Service  
• Quality • Continuous Improvement*



# Project Team Introduction

## Project Team

- Colette Chapman - Associate Superintendent
- Melissa Conner – Senior Deputy Associate Superintendent
- Cara Alexander- Deputy Associate Superintendent
- Beth Neely - Chief Information Officer
- Joe Carrillo - Chief Technology Officer, Deputy CIO
- Sandeep Desai – Information Security Officer
- Qur'an Nero - Director of IT Program Management
- Venkesh Ethiraj - Project Management Office Manager
- Deepika Kushwaha - IT Project Manager
- Spencer Ammons - Product Manager - State Nutrition (LINQ)
- Amy Basnage - Director of Professional Services - State Nutrition (LINQ)

## Description of Project

This project is to build a customized Child Nutrition Program (CNP) information and claiming system that:

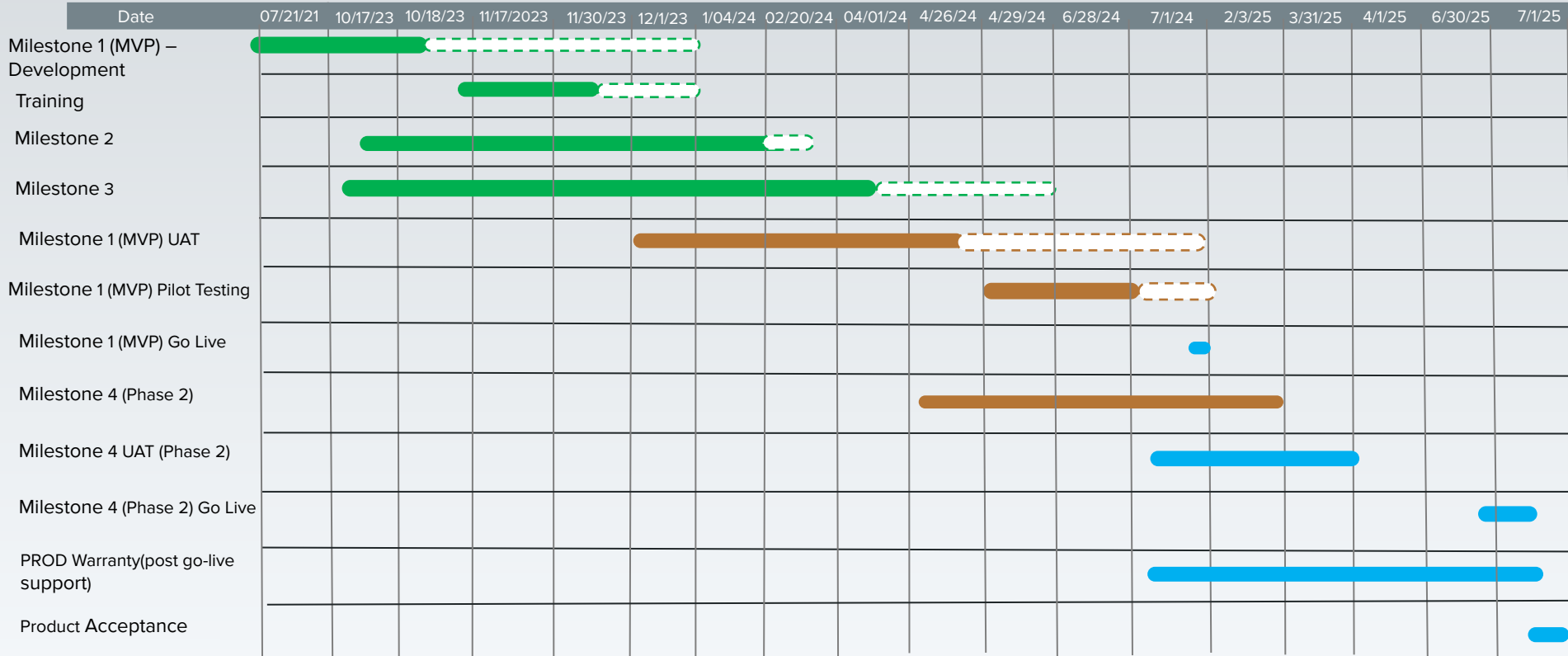
- Functions as a web-based tool to assist the customer in maximizing exceptional USDA program operations by providing ADE enhanced tools to access detailed program data, review local agency participation data, monitor entities for program growth opportunities and for compliance measures
- Meets Federal program requirements for application and renewal processes by reducing data entry redundancies
- Meets Federal program requirements for local agency claim submission and accounts payable/receivable tracking including reconciliation with ADE accounting systems
- Processes Review and Tracking Deficiencies
- Creates Reports and Data Extracts
- Processes Reimbursement Claims, Payments, and Advancements

## Updates

- **Overall project** completion is **81%**
- **Milestone 1** is **100%** complete
- **Milestone 2** is **100%** complete
- **Milestone 3** is **100%** complete
- **Milestone 4 (Non-MVP)** is **13%** complete (Includes: APIs, budgets, Dashboards, Management Plans, Provider operations and list, Provisions, Reports, Serious deficiency, and Site Applications ).
- The target go-live date of 7/1 was missed by LINQ due to multiple showstopper items reported by ADE.
- ADE completed a Risk Assessment and is preparing a Change Request.

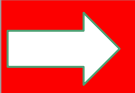



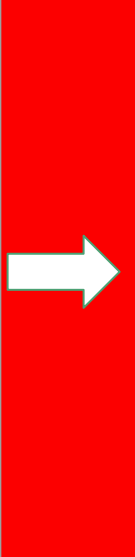
# Project Timeline

- In Progress
- Not Started
- Completed
- Potential Delay
- Potential delay start
- Delivered Late



# Project Health Card

## Overall Project Health is Red

Schedule		<ul style="list-style-type: none"><li>• The go-live scheduled for July 1, 2024, has been postponed due to LINQs inability to resolve the list of showstopper bugs and issues.</li><li>• Beta testing could not be completed as there was a Sync issue between production and UAT environments.</li></ul>
Milestones		<ul style="list-style-type: none"><li>• Milestone 3 was delivered to ADE for UAT testing with a large volume of bugs and issues.</li><li>• Milestone 4 development work is impacted by QA and UAT findings from Milestone 3.</li></ul>
Budget		<ul style="list-style-type: none"><li>• Payments to LINQ have not yet resumed.</li></ul>
Risks		<ul style="list-style-type: none"><li>• Milestone 4 is at risk as non-MVP items were moved from the prior milestones to allow more time for bug resolution.</li></ul>
Issues		<p><u>Showstopper bugs that impacted 7/1 go-live date:</u></p> <ul style="list-style-type: none"><li>• Fixing At-Risk Claims when SFAs apply in SNP</li><li>• ASCSP claims when SFAs apply in SNP</li><li>• CACFP Claims: it cannot be submitted due to shift error</li><li>• State Dashboards missing data</li><li>• Management Plan revisions</li><li>• Backdating Site Applications &amp; Provider Applications</li><li>• Area Eligibility documents not found</li><li>• Specialist assignment issues</li><li>• SNP APIs may not work</li><li>• Missing entities and incorrect attributes</li><li>• Production Environment - Documents module</li><li>• Date Established and Expires did not populate in production</li><li>• FNS 10 is not pulling total meal counts for NSLP/SSO, SBP, ASCS, and SMP</li></ul>

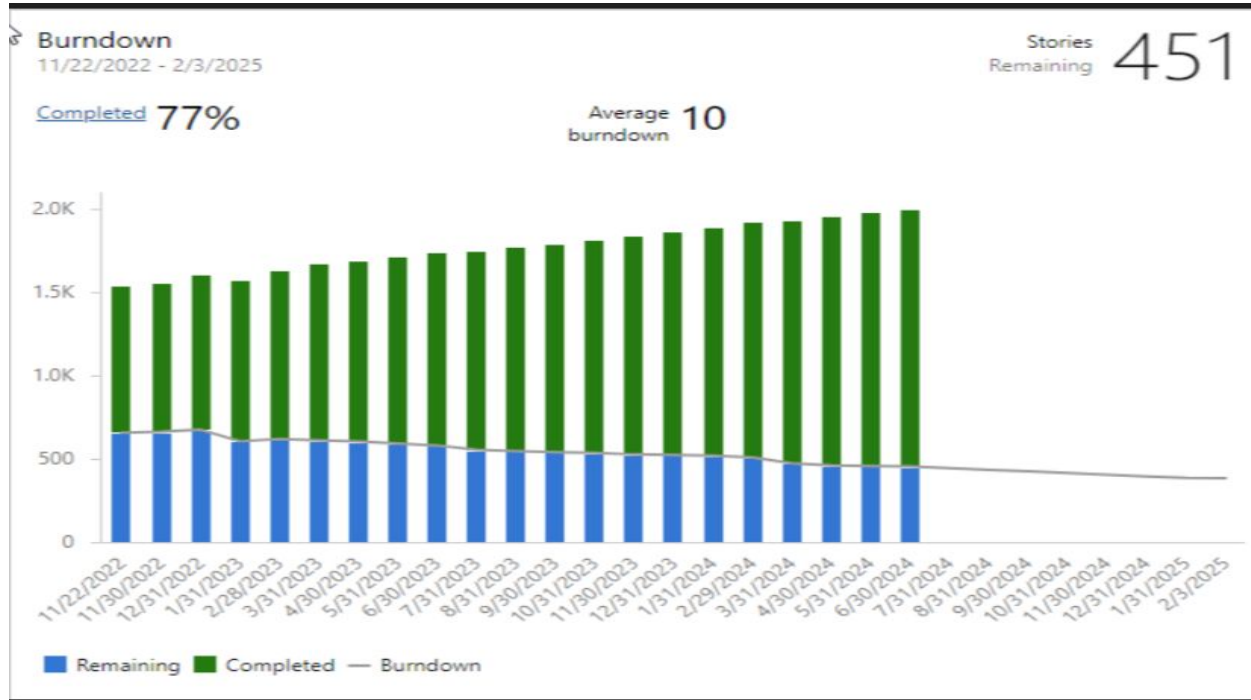
# Financial Burndown Chart

Project Costs by Category	FY20*	FY21*	FY22*	FY23*	FY24*	FY25	Total
Professional & Outside Services (Contractors)	\$449,677	\$237,894	\$995,298	\$422,938	\$67,500	\$283,093	\$2,456,400
Hardware	-	-	-	-	-	-	-
Software	-	-	-	-	-	-	-
License & Maintenance Fees	\$68,000	\$68,000	\$70,000	\$72,100	\$74,300	\$426,575 (Maintenance Only)	\$778,975
Other Operational Expenditures (ADE MOA's)	\$13,068	\$117,606	\$123,358	\$152,788	\$184,360		\$591,450
Total Development	\$462,745	\$355,500	\$1,118,656	\$575,726	\$251,860	\$283,093	\$3,047,580
Total Operational	\$68,000	\$68,000	\$70,000	\$72,100	\$74,300	\$426,575	\$778,975

\*Actual project costs  
Note: Payments to LINQ have not yet resumed

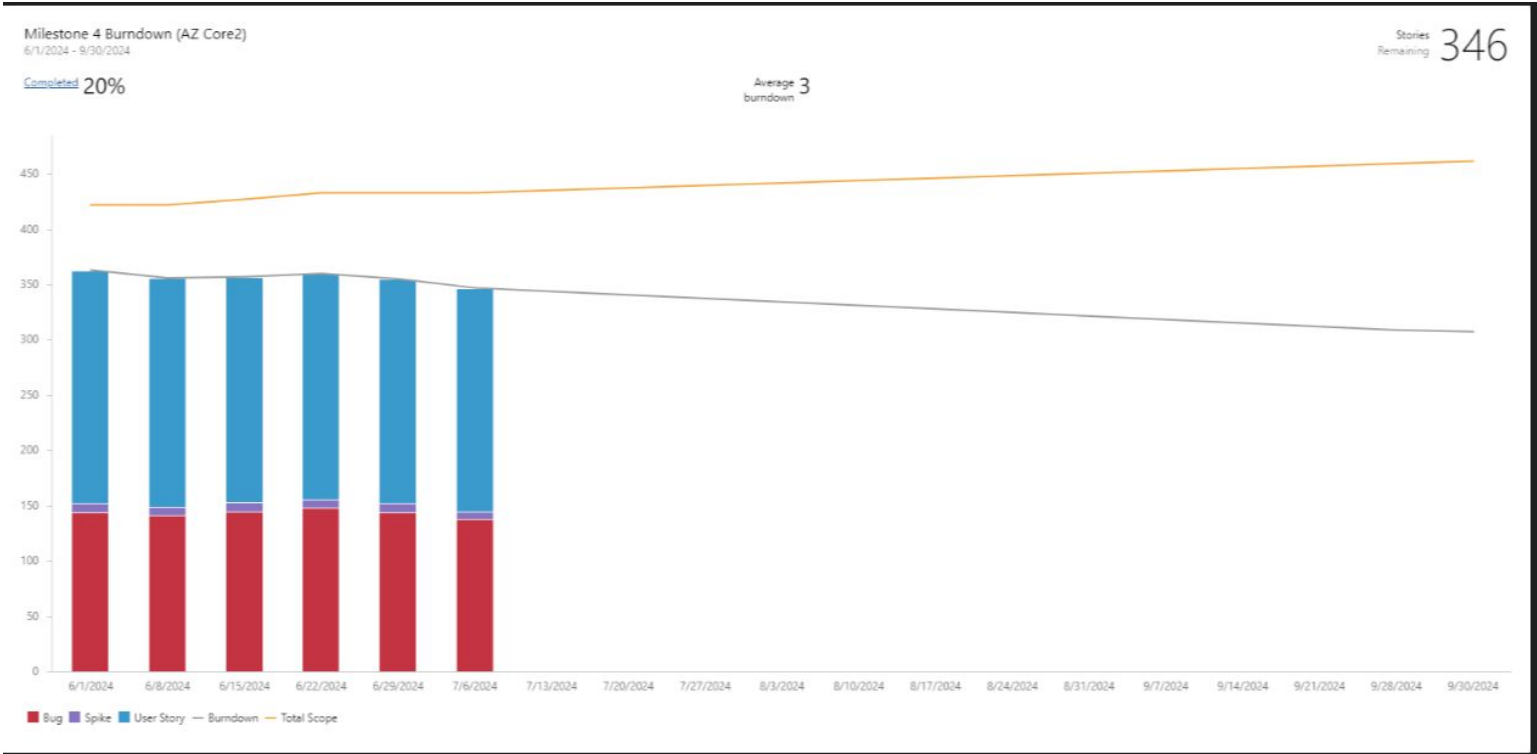
# Project Burndown Chart

## CORE 2 Burndown



# Project Burndown Chart

## Milestone 4 Burndown(CORE2)





# Project Burndown Chart

## CORE Burndown

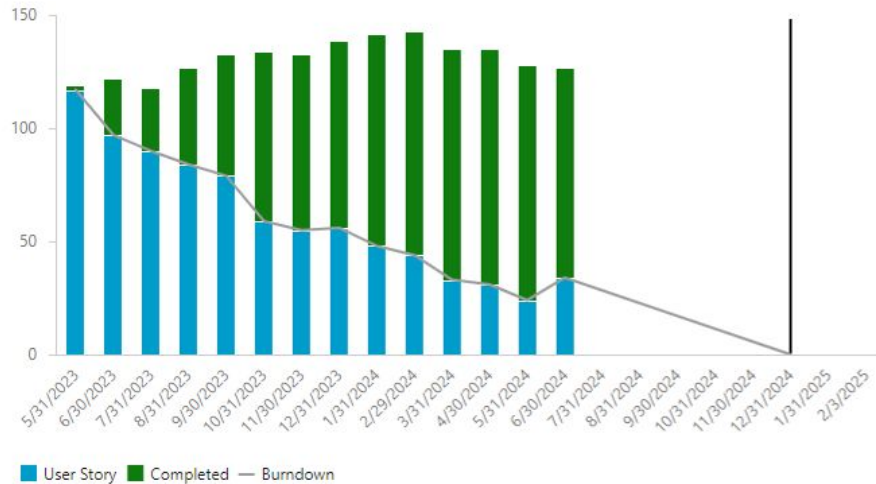
Full Project Burndown (AZ Core, Milestones 1-4)

5/31/2023 - 2/3/2025

User Story Remaining **34**

Completed **73%**

Average burndown **6**



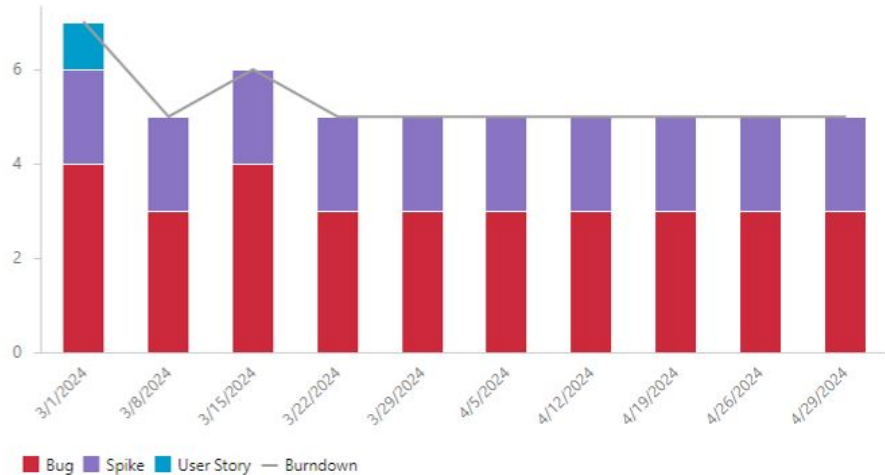
Milestone 3 Burndown (AZ Core)

3/1/2024 - 4/29/2024

Stories Remaining **2**

Completed **88%**

Average burndown **0.2**



# Q & A Session