

CHANGE REQUEST / AMENDMENT

PIJ ID DE24007- DTS Zero Trust Access Model

Arizona Department of Economic Security

Amended 5-Year Lifecycle Budget Estimate:

Total Development Budget	\$ 1,251,168
<u>Total Operational Budget</u>	<u>\$ 1,906,062</u>
Total Overall Budget	\$ 3,157,230

Areas Affected:

End Date	Yes
Development Costs	No
Scope	No

Original Start Date: 10/9/2023

Original End Date: 09/30/2024

Revised End Date: 09/30/2025

Change Description:

Time Change - This request is to move the current PIJ End Date from 09/30/2024 to 09/30/2025

There are two vendors on this project. Zscaler for the tools and c-Store (Averitum) for the evaluation and rollout.

The contact with C-Store(Averitum) was delayed and we had to get them onboarded and fingerprint cards completed. We did not have a Project plan or milestones from Avertium until April.

The change is only to change the End date from Sept 24, 2024 to Sept 30, 2025. This allows time for Averitum to do the assessment of our network and the DTS team to roll out the ZPA tool from Zscaler.

AMENDMENT:

ITAC Approved on September 20, 2023

Proposed Solution: DES personnel require access to agency resources from remote locations. Using a multi-phase deployment approach including system architecture design, administrative access controls, application review and control, and time of access permissions, more secure access to information and resources will be provided. This will reduce the attack exposure and surface to near zero

Original PIJ Financials ITAC Approved on September 20, 2023 Examples below:

Five Year Life-Cycle Summary						
Cost Description	FY2024	FY2025	FY2026	FY2027	FY2028	Total
Development Costs	\$1,251,000	\$0	\$0	\$0	\$0	\$1,251,000
Operational Costs	\$0	\$442,200	\$464,400	\$487,500	\$511,900	\$1,906,000
Total Project Costs	\$1,251,000	\$442,200	\$464,400	\$487,500	\$511,900	\$3,157,000









Project Plan / Roadmap: (if a project plan is available, please insert it here) Example below:

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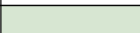
Revised Project Timeline

Date	Mar 24	Jun 24	Sept 24	Nov 24	Jan 25	April 25	Sept 25
Kickoff meeting							
Install Zscaler tools							
Zero Trust Readiness Documentation review							
Zero Trust Maturity Assessment							
Zero Trust Maturity Roadmap							
Remediation							
Lessons Learned							
Payment of Final Invoices							

Revised Project Timeline



Identify any change in timeline and possible benefits:

Milestone Name	Milestone Health	% Complete	Original Start Date	Original End Date	Revised Start Date	Revised End Date
Sign SOW for Professional Services		100%	10/9/2023	10/13/2023	10/16/2023	2/28/2024
Kickoff Meeting with ZSCALER to install software		100%	10/16/2023	11/15/2023	1/17/2024	1/17/2024
NEW Zero Trust Readiness Documentation review conducted (~week 12)		0%			5/17/2024	8/9/2024
NEW - Zero Trust Maturity Assessment review conducted		0%			8/12/2024	11/12/2024
NEW Delivery of Strategic Zero Trust Maturity Roadmap		0%			11/15/2023	2/7/2025
Delivery of Signed Project Plan Based on Assessment from Professional Services Vendor		100%	11/16/2023	12/15/2023	2/15/2024	2/20/2024
Design system architecture based on best practices with Professional Services Vendor		0%	12/1/2023	12/15/2023	2/4/2024	2/29/2024
Training from ZSCALER on Tools		100%	1/23/2024	1/23/2024	1/31/2024	3/8/2024

Email follow up :


The review of the change request with the Director of Oversight uncovered some more questions for the change request.

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1. Can you provide the remaining scope needing to be completed?
 - Scope TO BE Completed
 - Rollout of ZPA, ZDX and Browser Isolation from Zscaler,
 - Zero Trust Assessment by Avertium Vendor - Currently in progress
 - Deliverable: Zero Trust Readiness Documentation
 - Analysis by Avertium
 - Deliverable: Zero Trust Maturity Assessment Report
 - Synthesis by Avertium
 - Deliverable: Strategic Zero Trust Maturity Roadmap
 - Strategic Guidance & Remediation FROM AVERTIUM
 - DES needs to decide what recommendation to act upon

2. Can you provide a more detailed project schedule than the one provided in the ITAC presentation?  Arizona DES - Project Plan (1) <<
 - a. Detailed project plan from Avertium Dated May 8th is attached. We still need to work on the rollout project plan for the ZScaler tools and when we get the Zero Trust Roadmap we need to decide what to implement.

3. Scope Completed
 - a. Installation of Zscaler software