

# CHANGE REQUEST / AMENDMENT

PIJ ID AD22011 - 911 Inform Compliance

The Arizona Department of Administration

## **5-Year Lifecycle Budget Estimate: No Change**

Total Development Budget	\$ 515,776.17
<b>Total Operational Budget</b>	<b>\$ 2,259,579.00</b>
Total Overall Budget	\$ 2,775,355.17

## **Areas Affected:**

End Date	Yes
Development Costs	No
Scope	No

Original Start Date: 08/29/2022

Original End Date: 12/31/2022

Revised End Date: 06/30/2025

## **Change Description:**

Change Request for 911 Inform:

-There are NO budget or scope change implications for the 911 Inform compliance project.

Scope: Increase in additional geofence locations from 24 to 31.

End date: Extend from June 30, 2024 to June 30, 2025.

Major reasons for Change Request are mentioned below,

Risks:

1. Lack of agency participation.
2. Project Data Management.
3. Off-boarding process.
4. 911 Inform PM support till June 2024.

Dependencies/Constraints:

1. Data integrity of ServiceNow is NOT being maintained by the agencies.
2. Subnet configuration needs to be checked for cabling standards for each location.
3. Jabber dependency - Sites need to be live on 911 Inform so that they could move into the new V14 enterprise voice environment under AZNet III.
4. Need to transition from 911 Inform PM support towards a IMACD Process for future Go-Lives.

## **AMENDMENT :**

In this section, insert a brief historical narrative description of the project: (such as)

- Original PIJ approval date: August 17, 2022
- Original intent and scope of the project:
  - The Arizona Department of Administration (ADOA) will implement a Location Discovery Solution so users can update their physical location with a simple process. Bringing the state into compliance with federal legislation Kari's Law and the Ray Baum's Act.
- Brief mention of current progress and status:
  - The project has remained in Federal Compliance since the beginning of the project.
- Benefit to the state of the proposed changes:
  - Arizona Department of Administration (ADOA) is requesting a change request to continue work implementing and onboarding agencies to the statewide 911 Location Discovery Platform - keeping the state in compliance with federal legislation Kari's Law and the Ray Baum's Act. The change request date is increasing scope from 24 to 31 geofences and extending the federally funded project end date an additional year to June 2025.

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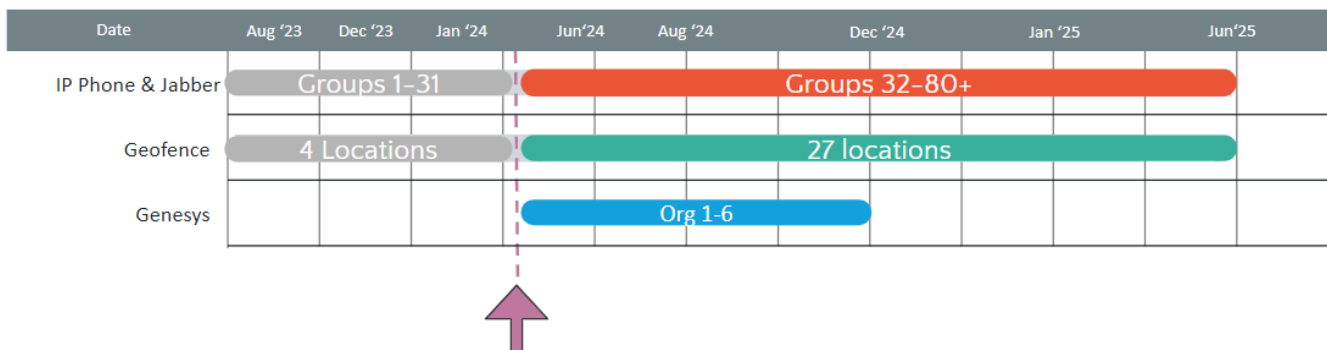
Original PIJ Financials ITAC Approval August 17, 2022:

All Figures in Thousands (\$000)						
Cost Description	FY2023	FY2024	FY2025	FY2026	FY2027	Total
Development Costs	515.7	0.0	0.0	0.0	0.0	515.7
Operational Costs	451.9	451.9	451.9	451.9	451.9	2259.5
Total Project Costs	967.6	451.9	451.9	451.9	451.9	2775.2

**Project Plan / Roadmap: (if a project plan is available, please insert it here) Example below:**

Milestone Name	% Complete	Original Start Date	Original End Date	Revised Start Date	Revised End Date
Floor plan - Full Implementation	95%	12/12/2022	06/30/2024	10/3/2022	06/30/2025
Initiation & Assessment Assessment of Policy/Process Design	80%	09/12/2022	06/30/2024	09/12/2022	06/30/2025
Data Gathering - Building Callbacks	86%	10/19/2022	06/30/2024	10/19/2022	06/30/2025
Data Gathering - Collect ALL Verification of User Assigned Phone numbers	60%	11/1/2022	06/30/2024	11/1/2022	06/30/2025
Genesys Deployment	11%	10/2/2023	06/30/2024	05/28/2024	06/30/2025
Geofence Deployment	17%	6/15/2023	06/30/2024	6/15/2023	06/30/2025
Define & Execute training plan communication plan, user training and user registration	95%	11/14/2022	06/30/2024	3/1/2023	06/30/2025
Data Gathering - Gather ALL Agency Floor plans (required prior to Full Implementation)	80%	9/12/2022	06/30/2024	9/26/2022	06/30/2025
IP Phone & Jabber Deployment	21%	12/1/2022	06/30/2024	6/15/2023	06/30/2025

## Revised Project Timeline



**Currently Live: Groups 1-31** (140 sites with 4704 devices and 4 geofence locations)

**Remaining Sites: 461**