

CHANGE REQUEST / AMENDMENT

PIJ ID GA22001 - AFIS 4.0 Upgrade

ADOA - Division of Business and Finance (Formerly GAO)

Amended 5-Year Lifecycle Budget Estimate:

Total Development Budget	\$ 9,702,000.00
<u>Total Operational Budget</u>	<u>\$15,397,954.00</u>
Total Overall Budget	\$25,099,954.00

Areas Affected:

End Date	Yes
Development Costs	No
Scope	No

Original End Date: 10/30/2023

Revised End Date: 6/30/2024

Change Description:

Upon further discussion with the vendor and review of the contractual agreement as it relates to the Cost Proposal Schedule in Exhibit H (CGI_Cost Proposal Schedule), Schedule 22 (Adv 4 Upgrade Costs), the vendor's final invoice is scheduled for the end of FY2024.

This was negotiated to align expenditures with appropriation allotments (spending authority). It wouldn't be prudent for the State of Arizona to pay an obligation of \$ 3,919,000 sooner than it is specified in the contract with CGI(Amendment 25).

AMENDMENT 01:

Approved by ITAC on March 17, 2022

Current Project Status:

The AFIS 4.0 Upgrade solution successfully went live as of October 2023. The final Project update/close out was provided to stakeholders and Executive Steering Committee meeting during the Executive Steering Committee on November 27th, 2023. All deliverables were met and have been accepted and approved by the state. The extension is needed to complete the final payments with the vendor.

Original Scope:

The Advantage product is phasing out version 3X and moving to version 4X, which is a completely new and enhanced end user experience, provides a much higher level of configurability and a pure Software as a Service (SaaS) solution.

The pure SaaS solution means that CGI will baseline many client customizations and deliver new enhancements on a release schedule, which results in the following major improvements:

- The State would not have to do another minor or major upgrade, but would just adopt the new feature sets as they're released.
- CGI will work with the State to eliminate or baseline all of our current customizations (currently 52) into the software. This will standardize the product across their client sites and allow for a more efficient and streamlined support model. CGI staff will no longer have to support many different versions of the Advantage software.
- CGI will provide on-going local support to the State, which is built into the contract. This will allow for faster issue resolution, assistance with establishing, evolving, and executing automated regression tests, assessing impacts for new releases, testing functionality when new releases are deployed, and enabling and testing new features based on business priorities.
- The ability to have much more flexibility in configuring the software to meet the State's needs, as opposed to customizations, which require code changes. CGI refers to this new feature as "extensibility". As an

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example of extensibility, if sites would like to change the appearance of a certain screen used to key transactions, such as removing fields that are not needed to their processes, this could be accomplished through configuration as opposed to a customization.

Solution Benefit to the State:

GAO would like to begin an implementation project to do a major upgrade of the AFIS system to version 4X beginning in April of 2022. The implementation is expected to take approximately 18 months to complete with an anticipated go-live in September of 2023. We chose this time frame in order to avoid a potential go-live during the fiscal year end.

Upgrading to the 4X version would eliminate above mentioned risk for the State of AZ as well as allow us to stay current with technology. It can contribute significant value toward areas such as financial tracking and reporting to enhance efficiency and productivity.

The Advantage product is phasing out version 3X and moving to version 4X, which is a completely new and enhanced end user experience, provides a much higher level of configurability and a pure Software as a Service (SaaS) solution.