

# ADOR Technology Refresh

State of Arizona – AZ Department of Revenue

## Informational Update

June 21st 2023

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Agency Vision

*Funding Arizona's priorities through excellence in innovation, exceptional customer service and public servant-led continuous improvement.*

Agency Mission

*Serving Taxpayers!*



# Team Introduction

## Roles Present at ITAC

- Tom Rieckhoff - Chief Information Security Officer
- Bodie Graves - Senior Manager Systems/Network
- Stacy Wallace - Chief Information Security Officer
- Bob Ryan - Chief Procurement Officer

# Project Status

## Description of Project

- The Department of Revenue will be replacing the end of life hardware currently in use for one storage appliance and the compute system. Professional consultation utilized to determine the best replacement options for 5 years of future growth.

## Providing the Gartner Infrastructure and the Cloud Assessment report.

- The Department of Revenue worked with Gartner Infrastructure to develop a path to the cloud.
- Meet condition of ADOR Technology Refresh RV23007 - share Gartner Cloud Readiness Assessment

## Lessons learned

- ADOR completed Gartner Cloud Readiness Assessment April 2023
- A 5 year plan
  - Key focus on year 1
  - Employ 1 FTE Cloud Engineer + 1 Cloud Architect Contractor

# Gartner ADOR Cloud Strategy Report

## Executive Summary:

- Year 1 (FY24)
  - Employ 1 FTE Cloud Engineer + 1 Cloud Architect Contractor
  - Training Plan for ADOR employees
  - Analysis of legacy applications (using Gartner scoring model)
- Year 2 (FY25)
  - Select managed service provider (MSP)/Systems Integrator
  - Develop Cloud Control Plane
  - Select additional Cloud Providers (if needed)
  - Develop Cloud Migration Plan
- Years 3-5
  - Implement Cloud Control Plane
  - Execute Cloud Migration Plan (aligned with STARS project)
  - Evaluate application performance and forecasted cost profile

# Q & A Session

# Appendix