

Medicaid Enterprise System (MES) Systems Integration Platform & Services – Presentation to ITAC June 21, 2023



Presenters

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MES Systems Integration Introduction

Problem Statement

- Multiple and redundant point to point system integrations across enterprise systems
- Lack of standardized and interoperable electronic document and data management solutions across enterprise systems prevents the business from efficiently and effectively making decisions
- Redundant data sharing solutions from multiple disparate extraction systems with siloed data stores
- Recent CMS bulletin raises potential for non-compliance with Federal requirements resulting in a Corrective Action Plan the reduction of Federal Funding Percentage (FFP) from 75% to 50%

Benefit of New System

- Creation of a standardized platform to allow for cost effective integration of current and future systems
- Centralize the aggregation of the enterprise data and document sets to connect the MES by removing barriers and redundancies through a common systems integration platform
- Standardize operational reporting, Center for Medicare and Medicaid Services (CMS) reporting, common data extracts, dashboards, and Transformed Medicaid Statistical Information System (T-MSIS)



Proposed Solution - Procurement

- Performed and Completed a Current State Assessment
- Developed Medicaid Enterprise System (MES) Modernization Strategy
- Identified Systems Integrator & Platform as first step of MES and MMIS Modernization
- Developed Requirements for Systems Integration Platform (SIP) and Integrator Services
- Published a Request for Quote (RFQ) for Systems Integration and received bids via NASPO
- Received proposals from five offerors
- Conducted Independent individual evaluations and group consensus evaluations
- Scored bids on Mandatory Security Certifications, Pricing, Requirements Matrix, Solution Approach & Contractor Experience
- Selected recommended Vendor and issued contingent Contract award
- CMS approved IAPD for the Systems Integrator for a 90% Federal Match (FFP) on May 9



Systems Integration Platform - Purpose

- Phase 1 of long-term Medicaid Enterprise System (MES) Modernization
- Starting point of Mainframe PMMIS/HPMMIS application & database update
- Enables the decoupling of current, Legacy Mainframe services
 - File transfer/Service Bus/Access Management/Programming Interface
 - Datacom Database (Operational Data Store (ODS)
 - Electronic Document Management System (EDMS)
- Implements modern cloud-based platform and framework for:
 - Real-time Claims submission, Eligibility verification, Member enrollment
 - Database management system and connectivity to Data Warehouse
 - Data Interchange with members, providers, other AHCCCS MES modules
- Establishes base for phase 2 Mainframe code refactoring and decommission



Proposed Solution - Timeline

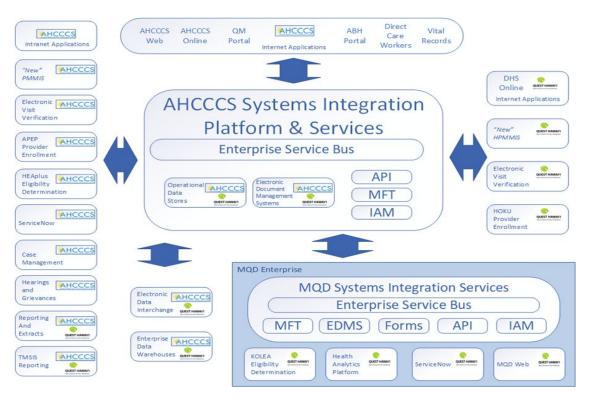
*Timeline is for illustration only. It may be subject to change contingent on funding,

CMS, future vendor contracts and any legislation changes

| MES ROADMAP | | SFY2 | | | | · | 0.0 | | | | | SFY20 | | | | | | | | | | | | FY202 | | | | | | | Y202 | | | <u> </u> | | SFY | 2027 | | | | | SFY | 2028 | |
|--|-----------------|--------|-----------|------------------|----|--------|-------------------|------------------------------|---------------------------|---------------------|--------------------|-----------------|--------|---------|----------------|-------------------|-----------------|--------|---------|-----------|--------|------------------------|-------|--------|----------|---------|--------|---------|---------|-------|---------|--------|--------|----------|----|--------------|-----------|----|---------|------------------------------|--------------|---------------|------|---|
| | CY2022 | 2 | | | | | CY2023 | 9 | | | | | | | | | C | Y2024 | | | | | | | | | CY | 2025 | | | | | c | 2026 | | | | | CY. | 2027 | | | | |
| Program EPMO | , | א נ | s | 0 | N | D | J F | M | A | м | ı | J | A | s | o | N | L D | F | M | A | м | 1 | ı | A | s o | N | I D | FM | | 1 1 | AS | ON | I D J | FM | M | 1 I I | s | ON | L D | FM | A MU | J A | s o | N |
| MES Program Governance | | | | | | | MES Pro | gram G | overna | nce | | | | | | | | | | | | | | | | | | _ | | | | | | | | | | | Level 1 | | | | T | Ħ |
| Enterprise Documentation | | | | | | | Enterpris | e Docum | entatio | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Enterprise Test Planning | | | | | | | Enterpris Plan | e Test | | | | | | | | | | | | | | | R | efacto | r Test (| Case Pi | repara | tion | | Refa | ctor T | est Ca | se Exe | cution | | | | | | | | | | |
| Development Staffing Model | | | | | | | | | HPMMIS/PMMIS M&O Services | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SI Governance | | | | | | | Standard | s Dev & | Data De | finition | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Security Program | | | | | | | | Planning nition & | | Security is Mgmt | | ify and | 0 | | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Azure Enterprise Data Warehouse Migration | Azure C | loud M | ligration | n | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Azur Data | e Lake | | | | | | | E |
| Operational Data Store | | | | | | | | | | | | | | | | SI - Op Data S | eration tore | nal Re | Porting | | ts Re | QD portin + T-MS | 115 | | ASIS | nc | | | | | | | | MSIS | ce | | | | | | | | Π | |
| Azure Enterprise Web Portal Migration | Azure C | loud M | ligration | n | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Π | |
| Systems Integration | | | | amts Irminati | on | SI Pro | curement | | | | | SI Plat | tform | Imple | ment | ation | | Le | gacy Ir | ntegrati | | | | | | | | | | New | Integra | | | | | | | | / KO | Aplus / DLEA / P Integ | HOK EVV / | / NPEP KLD | | |
| HPMMIS/PMMIS Refactor | | | | | | | | | | irement | | HPMM Procure | | MIS Ref | actor | | P | MMIS/ | нрмм | IIS Syste | | | | | | | | | | | | | | | | Certifi | catio | n | | | | | | |
| AHCCCS Hearings and Grievances | H & G Detern | | | | | | | | | | Bus Pro formati | | | | H & G Procu | rement | | | | | н | & G In | nplem | nentat | tion | | | c | ertific | ation | | | | | | | | | | | | | | |
| AHCCCS Case Management | Case M | gmt Rq | mts/501 | w | | | P | A Busine ocess ansform | | | | CM Pro | curem | hent | | | c | ase Ma | nageme | ent Impl | lement | ation | | | | | Ce | rtifica | | | | | | | | | | | | | | | | |
| AHCCCS Quality Improvement | | | | | | | a | Procure | ment | QJ Imj | plemen | tation | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TSM (ServiceNow) | | | | | | mina | / Rqmts Ion | | iceNow uremen | t | | CRM In | | | | GRC | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| IV&V | | | | | | | | | | | | IV&V 5 | Servic | es | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

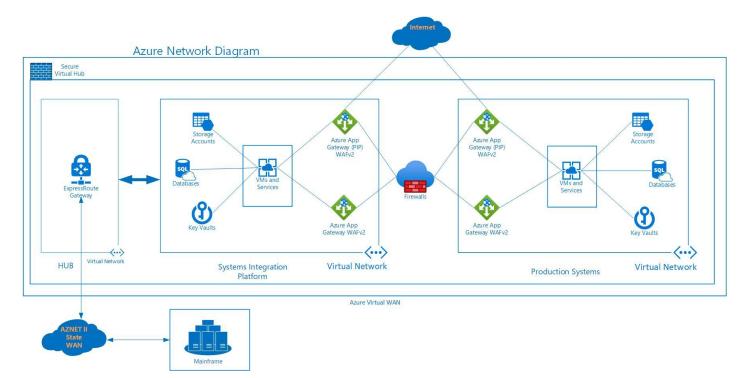


Proposed Solution – SI Platform Diagram





Proposed Solution – Azure Network Diagram





Project Responsibilities

AHCCCS

- Project Contract Oversight
- Supply the technology environment and network connectivity
- Subject Matter Expert support
- Review & Accept Deliverables
- Extract data for Operational Data Store (ODS)
- Extract documents for Electronic Document Management System
- User Acceptance Testing (UAT)
- Technical Training

Shared

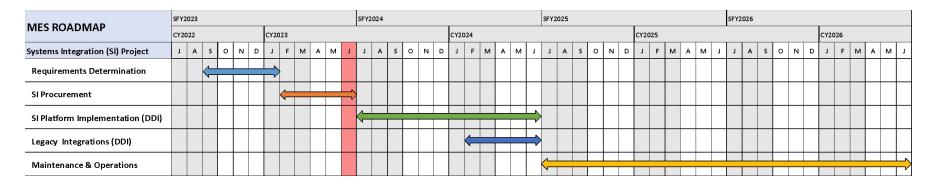
- Participate in project meetings
- Project Management
- Test Planning & Execution
- Training Planning & Delivery
- Organizational Change Management (OCM)

Vendor

- Deliver Project Management & System Design Documents
- Configure and Implement the software solution within the AHCCCS Azure tenancy
- Complete application testing
- Prepare & Deliver training
- Provide on-going application Maintenance & Operations (M&O)



Project Timeline



Design, Develop and Implement (DDI) – Azure Cloud Tenancy – 12 Months

- Systems Integration Platform (SIP)
- Operational Data Store (ODS)
- Electronic Document Management System (EDMS)

SIP Maintenance & Operations by System Integrator – Year 2 on-going

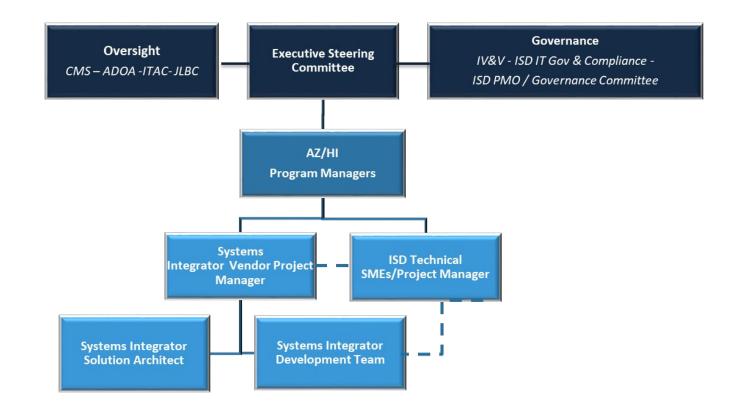


Project Timeline

| Milestone / Task | Estimated Start Date | Estimated Finish Date | | | | | |
|---|----------------------|-----------------------|--|--|--|--|--|
| PIJ (and ITAC and JLBC) approval | 4/24/2023 | 6/30/2023 | | | | | |
| CMS Approval of IAPD and SI Contract | 5/9/2023 | 5/9/2023 | | | | | |
| Kick-Off Meeting | 7/10/23 | 7/10/23 | | | | | |
| Business Design/System Design Document & Approval | 7/10/23 | 9/29/23 | | | | | |
| Data Integration / Interface Design & Control Document & Approval | 7/10/23 | 9/29/23 | | | | | |
| Managed File Transfer (MFT) | 10/2/23 | 11/3/23 | | | | | |
| Enterprise Service Bus (ESB) | 11/6/23 | 12/8/24 | | | | | |
| API Gateway & Proxy | 12/11/23 | 1/12/24 | | | | | |
| Dashboard & Reports (for ESB only) | 1/15/24 | 2/16/24 | | | | | |
| DevOps CI/CD | 2/19/24 | 3/22/24 | | | | | |
| Base Operational Data Store (ODS) | 10/2/23 | 12/22/23 | | | | | |
| Base Electronic Document Management System (EDMS) | 10/2/23 | 12/22/23 | | | | | |
| Operational Data Store (ODS) | 3/25/24 | 5/3/24 | | | | | |
| Enterprise Documentation Management System (EDMS) | 5/6/24 | 6/14/24 | | | | | |
| Systems Integration Platform Base Complete | 6/17/24 | 6/17/24 | | | | | |
| Training | 6/17/24 | 7/5/2024 | | | | | |
| Go-Live | 7/8/24 | 7/8/24 | | | | | |
| Final payment to vendor for development | 9/1/2024 | 9/30/2024 | | | | | |
| Project End | 9/30/2024 | 9/30/2024 | | | | | |



PROGRAM STRUCTURE





Project Costs – Five Years

FEDERAL SHARE

| Costs by Category | Year 1 | Year 2 | | | Year 3 | Year 4 | Year 5 | Total |
|-------------------|------------------|--------|-----------|----|-----------|-----------------|-----------------|------------------|
| Development Total | \$ 10,249,100 | \$ | - | \$ | - | \$ - | \$ - | \$ 10,249,100 |
| M&O Total | \$ - | \$ | 5,150,300 | \$ | 5,672,000 | \$ 6,271,900 | \$ 6,961,800 | \$ 24,056,000 |
| Total | \$ 10,249,100 | \$ | 5,150,300 | \$ | 5,672,000 | \$ 6,271,900 | \$ 6,961,800 | \$ 34,305,100 |

ARIZONA - STATE ONLY

| Costs by Category | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | Total |
|-------------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Development Total | \$ 569,400 | \$ - | \$ - | \$ | \$ - | \$ 569,400 |
| M&O Total | \$ | \$ 1,442,100 | \$ 1,588,200 | \$ 1,756,100 | \$ 1,949,300 | \$ 6,735,700 |
| Total | \$ 569,400 | \$ 1,442,100 | \$ 1,588,200 | \$ 1,756,100 | \$ 1,949,300 | \$ 7,305,100 |

HAWAII - STATE ONLY

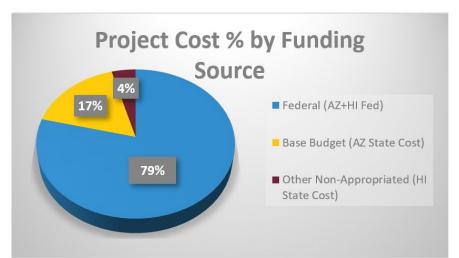
| Costs by Category | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | Total |
|-------------------|---------------|---------------|---------------|---------------|---------------|-----------------|
| Development Total | \$ 569,400 | \$ | \$ - | \$ - | \$ | \$ 569,400 |
| M&O Total | \$ - | \$ 274,700 | \$ 302,500 | \$ 334,500 | \$ 371,300 | \$ 1,283,000 |
| Total | \$ 569,400 | \$ 274,700 | \$ 302,500 | \$ 334,500 | \$ 371,300 | \$ 1,852,400 |

*Year 1 Arizona - State Only is \$569,400 Automation Project Fund (APF). The remainder of the \$2 million JLBC Ask for APF in FY 2024 will be utilized by a future PIJ request.



Financial Impact

| Funding Source | Total |
|--|---------------|
| Federal (AZ+HI Fed) | 34,305,100 |
| Base Budget (AZ State Cost) | 7,305,100 |
| Other Non-Appropriated (HI State Cost) | 1,852,400 |
| Total | \$ 43,462,600 |





Proposed Solution - Success

- Operational Data Store (ODS) is established and loaded with 3 years of data
- AHCCCS continues to be compliant with the Transformed Medicaid Statistical Information System (TMSIS) without interruption
- Enterprise Document Management System (EDMS) is installed and available to consume from different modules.



Questions?



Thank You.

