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## DE23015 - DTS Service Now (ITAC Recommendation)

1 message

Leslie Carey &lt;leslie.carey@azdoa.gov&gt;

Thu, Apr 13, 2023 at 10:52 AM

To: Angie Rodgers &lt;angierodgers@azdes.gov&gt;

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Director Rodgers,

In response to the Project Investment Justification (PIJ) for the "DTS Service Now" project, the Arizona Department of Administration (ADOA) Strategic Enterprise Technology (ASET) office has reviewed your proposal to the ServiceNow Platform.

The PIJ implies funding is available from Base Budget, Other Appropriated, Federal, Other Non-Appropriated in the amount of \$7,346,562.30 for the total estimated five-year life cycle cost for the project, which is shown below.

All Figures in Thousands (\$000)						
Cost Description	FY2023	FY2024	FY2025	FY2026	FY2027	Total
Development Costs	1714.6	498.6	0.0	0.0	0.0	2213.2
Operational Costs	0.0	0.0	0.0	0.0	5133.2	5133.2
Total Project Costs	1714.6	498.6	0.0	0.0	5133.2	7346.4

This notification is the Arizona Strategic Enterprise Technology Office's recommendation to the Information Technology Authorization Committee (ITAC) for **Approval with Conditions** of the technology project amendment as follows:

1. Should development costs exceed the approved estimates by 10% or more, or should there be significant changes to the proposed technology scope of work or implementation schedule, the Agency must amend the PIJ to reflect the changes and submit it to ADOA-ASET, and ITAC if required, for review and approval prior to further expenditure of funds.
2. Monthly reporting on the project status is due to ADOA-ASET no later than the 15th of the month following the start of the project. Failure to comply with timely project status reporting will affect the overall project health. The first status report for this project is due on June 15, 2023.

The PIJ is scheduled to be reviewed by ITAC at the April 19, 2023 meeting. Should the ITAC approve the project, you may then proceed to secure additional approvals as required from the Joint Legislative Budget Committee, the Office of Strategic Planning and Budgeting, and the State Procurement Office.

As always, let us know if you have any questions.

Thank you in advance for all your support.

Best Regards,

**Les Carey**

Oversight IT Analyst

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**PIJ - DE23015 - DTS Service Now.pdf**

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