

# State Appellate Courts CMS Replacement Informational Update Supreme Court of Arizona Court of Appeals Division One

April 19, 2023

---

“Arizona’s judicial branch has a proud history of service to the public. Arizona’s courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration and education, which we intend to continue into the future.



# Project Status

## Description of Project

On 10/1/2018, ADOA ASET approved the original project investment justification (PIJ) to procure an Appellate Case Management solution.

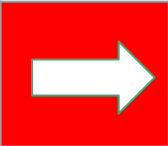


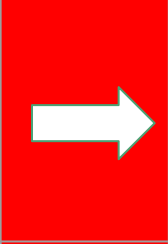
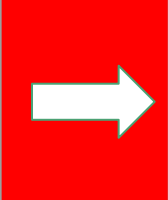
- This project replaces a 20 year-old, custom developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor supported technology.
- The current system is based on PowerBuilder. This enterprise appellate case management system is used by the Arizona Supreme Court (ASC) and the Arizona Court of Appeals (COA), Division One.
- JTI is highly integrated and will allow for the Court's Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. JTI's eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

## Why we are returning (only if it is not a regular update):

- The project is past its current end date and is in Red status the project has consumed ITAC's approved timeline contingencies as well AOC is in weekly contact with ADOA-ASET as it considers its path forward on the project. AOC will return to ITAC before the end of the fiscal year for a change request and project update.

# Project Health Card

Overall Project Health is **Red**

Schedule		<ul style="list-style-type: none"> <li>• Re-evaluating current project plan</li> <li>• Depending on decision to stay course with JTI made a Contract Amendment may accompany the change request</li> </ul>
Milestones		<ul style="list-style-type: none"> <li>• The overall project is in red</li> <li>• Executing the 3 month focused plan pushed the finish date out to 2025</li> </ul>
Budget		<ul style="list-style-type: none"> <li>• The JTI contract is fixed. The budget expenses are for the Court internal project team.</li> <li>• Court/Vendor in open discussion on changes with potential budget impact.</li> </ul>
Risks		<ul style="list-style-type: none"> <li>• Flexible/extensible software framework (eCourt) allows for infinite number of automation scenarios (scope control)</li> <li>• Configuration of workflows, documents, searches and reports</li> <li>• All project integrations, including new 3rd party eFiling system implementation in conjunction with new eFiling/CCR interface delivery</li> <li>• In working with all stakeholders we are aware we are behind schedule</li> </ul>
Issues		<ul style="list-style-type: none"> <li>• Resource bandwidth due to competing parallel project phases / tasks (e.g., requirements / system testing/system configuration)</li> <li>• Introduction of changes to delivered solutions</li> <li>• Misunderstanding and changing requirements</li> </ul>