

Driver License Security Software (DT220010)

State of Arizona – Arizona
Department of Transportation

Date of ITAC: March 15, 2023



Agency Vision

*Moving Arizona. Becoming the safest, most reliable
transportation system in the nation.*

Agency Mission

Connecting Arizona. Everyone. Everywhere. Every Day.



Project Team Introduction

Roles Present at ITAC

- Steve West - ADOT Chief Information Officer
- Catherine Dickert - ADOT IT Project Manager

Project Introduction

Date/high-level overview of the approved original project investment justification (PIJ):

On September 21, 2022, ADOA ASET approved the original Project Investment Justification (PIJ) to procure this Driver License Security Software solution.

The proposed Software-as-a-Service solution (SaaS) includes: 1) conversion of all images, 2) software customization, 3) interface to ADOT, 4) program management, 5) training, and 6) documentation.

Delivering a system upgrade SaaS solution will provide the following:

- Database updates
- Improve service support
- Include network services (testing, troubleshooting, logging, monitoring and alerts)
- Improve security
- Incorporate a disaster recovery site (a feature that is not an option in the current system)
- Test system
- Training

This upgrade also assists the MVD/Authorized Third Party offices by allowing enhanced image quality with customers wearing headgear (for medical/religious purposes), glasses, and facial hair - thereby reducing customer notifications to return to the issuing office due to an unacceptable image.

The original PIJ timeline spanned from 9/21/22 - 4/7/23, and has development costs of \$1,299,284.40.

Project Change Request Overview

What in the PIJ is changing?:

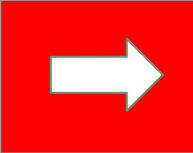
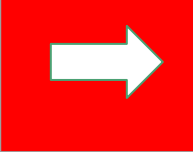



- ✓ Timeline
 - Requesting a project End Date change from 4/7/23 to 6/30/23
- ☐ Scope
 - No Scope change
- ☐ Budget
 - The project Budget will not change due to this schedule change

What initiated this change?:

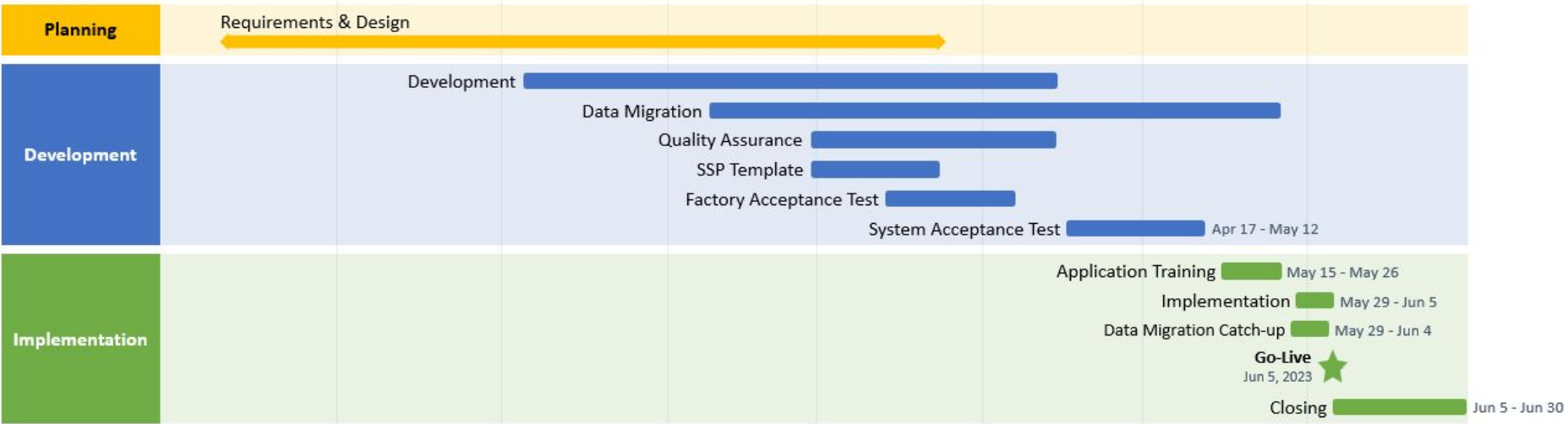
- *Due to vendor resource issues, the project start date was delayed from 9/21/22 to 11/08/22.*
- *Risk #R-000929 was created and reported to ASET on 10/19/22, within the October 2022 Project Status Report.*

Project Health Card

Overall Project Health is **Yellow**

Schedule		<ul style="list-style-type: none"> Due to vendor resource issues, the project start date was delayed from 9/21/22 to 11/08/22.
Milestones		<ul style="list-style-type: none"> Milestones are not taking longer than originally anticipated/scheduled, but they have started late due to the Project Start Date delay.
Budget		<ul style="list-style-type: none"> No change in Budget
Risks		<ul style="list-style-type: none"> Risk #R-000929 was created and reported to ASET on 10/19/22, within the October 2022 Project Status Report.
Issues		<ul style="list-style-type: none"> No additional issues

Project Timeline



Revised Project Timeline

Identify any change in timeline:

Milestone Name	% Complete	Original Start Date	Original End Date	Revised Start Date	Revised End Date
Requirements/Design	95%	9/21/22	10/14/22	11/8/22	3/24/23
Development	25%	9/26/22	11/4/22	1/2/23	4/14/23
Data Migration	10%	9/21/22	12/16/22	2/8/23	5/26/23
Quality Assurance	5%	11/7/22	11/18/22	2/27/23	4/14/23
SSP Template	5%	11/7/22	11/18/22	2/27/23	3/24/23
Factory Acceptance Test	0%	11/21/22	12/16/22	3/13/23	4/7/23
System Acceptance Test	0%	1/2/23	1/27/23	4/17/23	5/12/23
Application Training	0%	1/30/23	2/10/23	5/15/23	5/26/23
Data Migration Catch-up	0%	12/18/22	2/22/23	5/29/23	6/5/23
Implementation	0%	2/23/23	3/10/23	5/29/23	6/2/23
Go-Live	0%	3/10/23	3/10/23	6/5/23	6/5/23
Closing	0%	2/23/23	4/7/23	6/5/23	6/30/23

Q & A Session