

# State Appellate Courts CMS Replacement Informational Update Supreme Court of Arizona Court of Appeals Division One

March 15, 2023

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“Arizona’s judicial branch has a proud history of service to the public. Arizona’s courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration and education, which we intend to continue into the future.



# Team Introduction

## Roles Present at ITAC

- Karl Heckart – CIO, AZ Supreme Court
- Wayne Doughty – Sr. Project Consultant, AZ Supreme Court
- Jason Badik – Project Director, Journal Technologies

## Description of Project

On 10/1/2018, ADOA ASET approved the original project investment justification (PIJ) to procure an Appellate Case Management solution.

This solution:

- This project replaces a 20 –year-old, custom developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court (ASC) and the Arizona Court of Appeals (COA), Division One.
- eCourt is highly integrated and will allow for the Court’s Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

The original PIJ had a go-live date of 6/30/2021. A change request to extend time was approved in November 2021 and the new go-live date of January 2023. In January, we started re-evaluating the project and timelines. At the current velocity, the project completion date was more than 2 years out. We are working to update the plan to prioritize what we (AZ) need for Day 1 go live and what can be deferred to be installed in future phases. This is in collaboration with JTI and will need a contract amendment. The court is exploring alternative approaches for replacing the current Appellate system. The court will present those alternatives and intended directions at the April meeting.

# Project Status

Why we are returning (only if it is not a regular update):


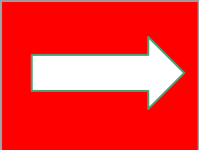
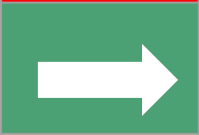
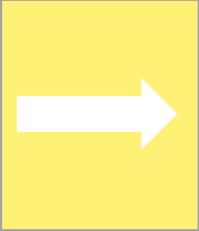
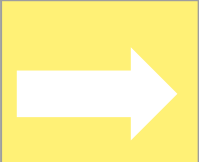
- Informational update

## Updates

- *Updates since last presentation to ITAC*
- *New Project Manager*
- *Progressed Rules Forum functionality*
- *Progressed Arizona Supreme Court Orders*
- *Progressed Arizona Supreme Court Workflows*
- *Progressed eFiling and Sharepoint interface development*
- *Progressed Distribution/Calendering*
- *Progressed OnBase integration*
- *Re-evaluating our approach to the project and alternates to meeting the court's needs*

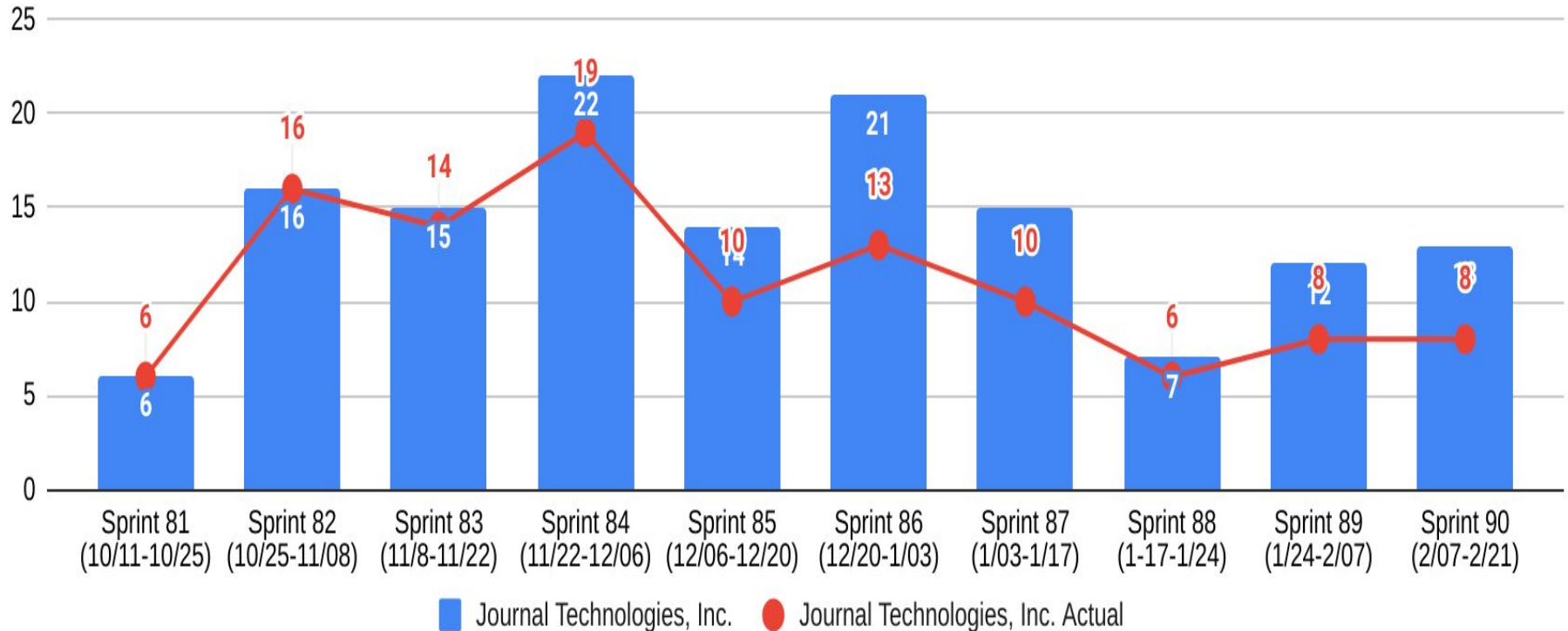
# Project Health Card

Overall Project Health is **Red**

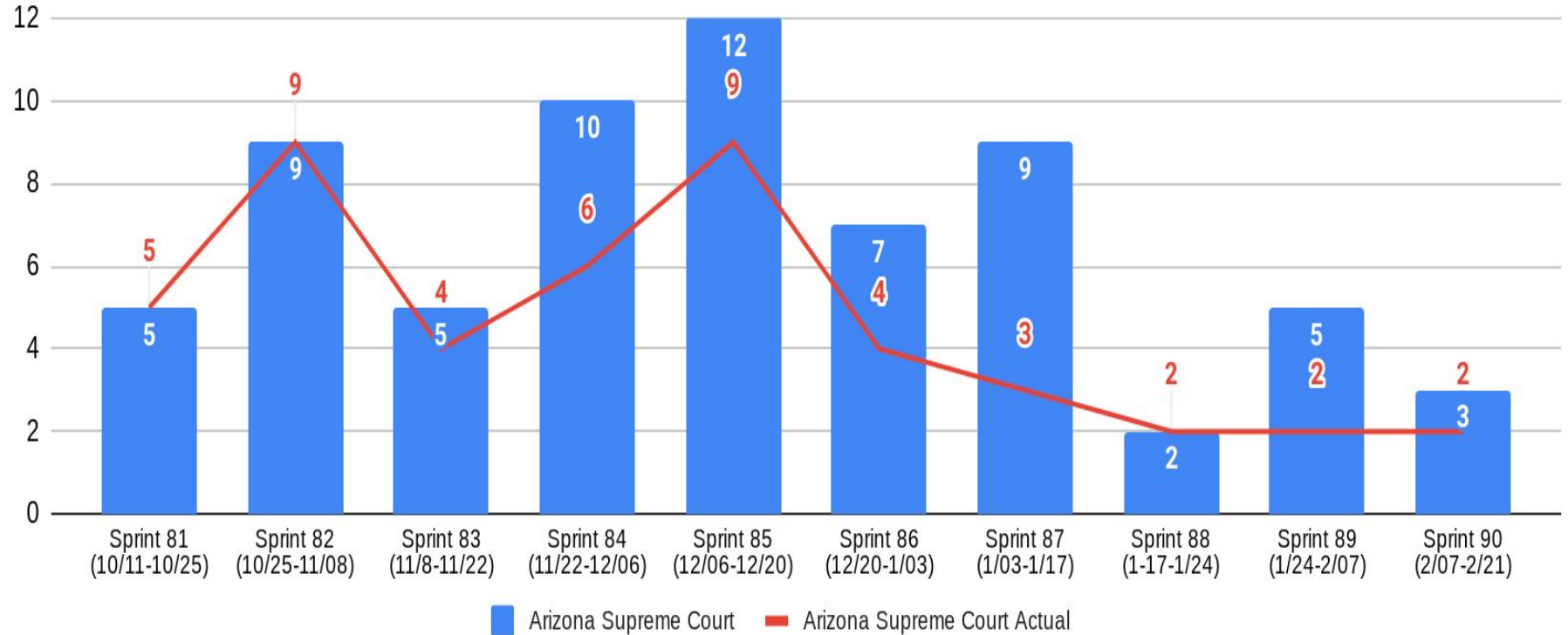
Schedule		<ul style="list-style-type: none"> <li>• Re-evaluating current project plan</li> <li>• Depending on decision to stay course with JTI made a Contract Amendment may accompany the change request</li> </ul>
Milestones		<ul style="list-style-type: none"> <li>• The overall project is in red.</li> <li>• Executing the 3 month focused plan pushed the finish date out to 2025</li> </ul>
Budget		<ul style="list-style-type: none"> <li>• The JTI contract is fixed. The budget expenses are for the Court internal project team.</li> <li>• Court/Vendor in open discussion on changes with potential budget impact.</li> </ul>
Risks		<ul style="list-style-type: none"> <li>• Flexible/extensible software framework (eCourt) allows for infinite number of automation scenarios (scope control)</li> <li>• Configuration of workflows, documents, searches and reports</li> <li>• All project integrations, including new 3<sup>rd</sup> party eFiling system implementation in conjunction with new eFiling/CCR interface delivery</li> <li>• In working with all stakeholders we are aware we are behind schedule</li> </ul>
Issues		<ul style="list-style-type: none"> <li>• Resource bandwidth due to competing parallel project phases / tasks (e.g., requirements / system testing/system configuration)</li> <li>• Introduction of changes to delivered solutions</li> <li>• Misunderstanding and changing requirements</li> </ul>

## Focused Plan Outcomes

### Sprint Summaries for Journal Technologies, Inc.

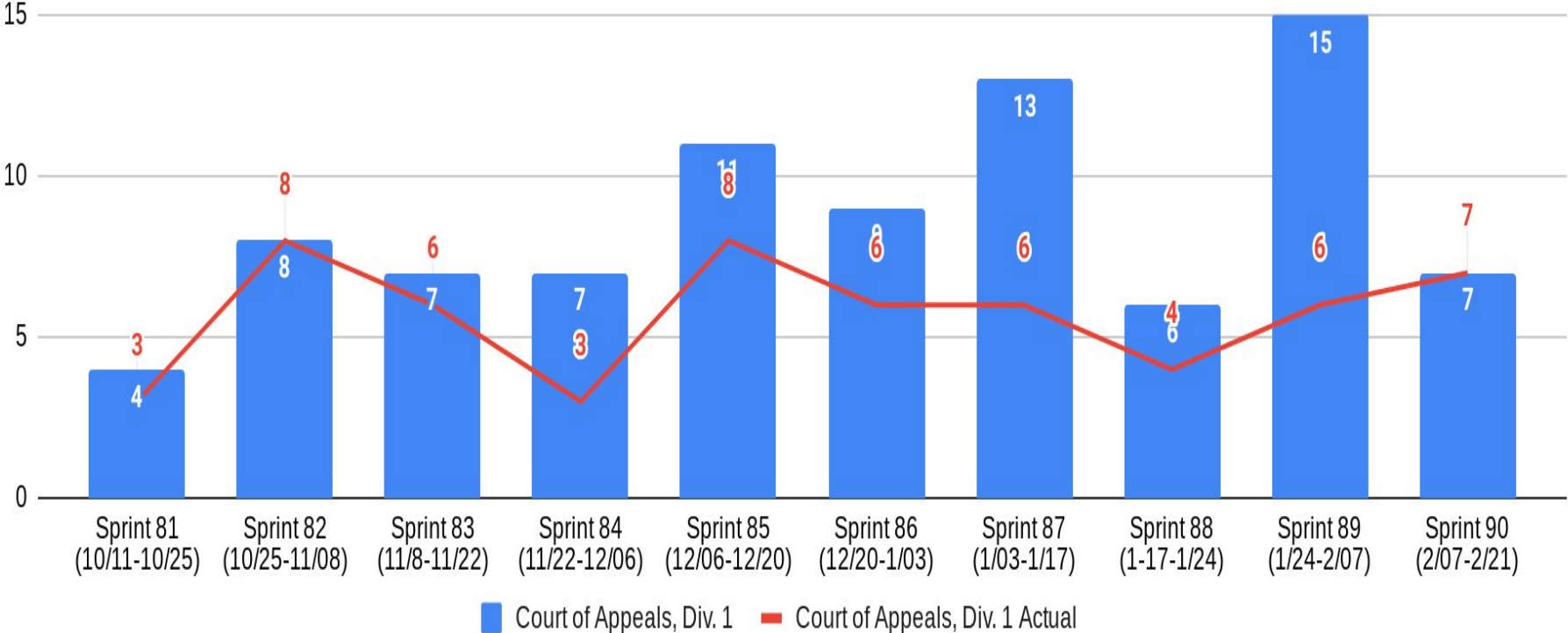


## Sprint Summaries for Arizona Supreme Court





### Sprint Summaries for Court of Appeals, Div. 1





**A new change request will be presented in Q4**

Q & A  
Session

# Appendix