# State 9-1-1 Compliance

## State of Arizona – AZNet/ASET

## Change Request

03/15/2023

ARIZONA
DEPARTMENT OF ADMINISTRATION

### Agency Vision

Be the IT leader for Arizona government, providing innovative and transformative services.

### Agency Mission

*Deliver forward-thinking and secure IT solutions to state agencies.*

# Project Team Introduction

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## Roles Present at ITAC

- Jake Sterling - IT Sr. Project Manager - *Project Manager*
- Steven Jenkins - AZNet Director - *Service Owner*
- Paul Koppen - Infrastructure Architect - *Technical Lead*
- Suzan Tasvibi - ADOA Chief Operating Officer - *Sponsor*
- Lumen & 911Inform - *Vendor, Integrator and Subject Matter Experts*

# Project Introduction

ARIZONA DEPARTMENT OF ADMINISTRATION TECHNOLOGY

## Date/high-level overview of the approved original project investment justification (PIJ):

On *8/19,* ADOA ASET approved the original project investment justification (PIJ) to procure the *911Inform Location Discovery* solution.

This solution:

- *Brings the State into compliance with Kari's Law and The Ray Baum's Act*
- *Enhances situational awareness of 911 calls and creates clearer communication*
- *Reduces emergency responder response times*

The original PIJ spanned *6 months, ending 03/01/22,* and had development costs of $515,776 *($1,151,732 - $635,956 vendor credit).*

# Project Change Request Overview

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## What in the PIJ is changing?:

- ✓ Timeline
  - Original end date:
    - ✓ Meet Compliance Requirements: 12/31/2022 - complete
    - ✓ Full platform implementation: 3/1/2023
  - New End date:
    Full platform implementation: 08/31/2023

## What initiated this change?:

- *Complexity and size of agency data*
- *Data cleanliness/unaudited data*
- *Collaboration with agencies*

# Project Timeline

Original

New

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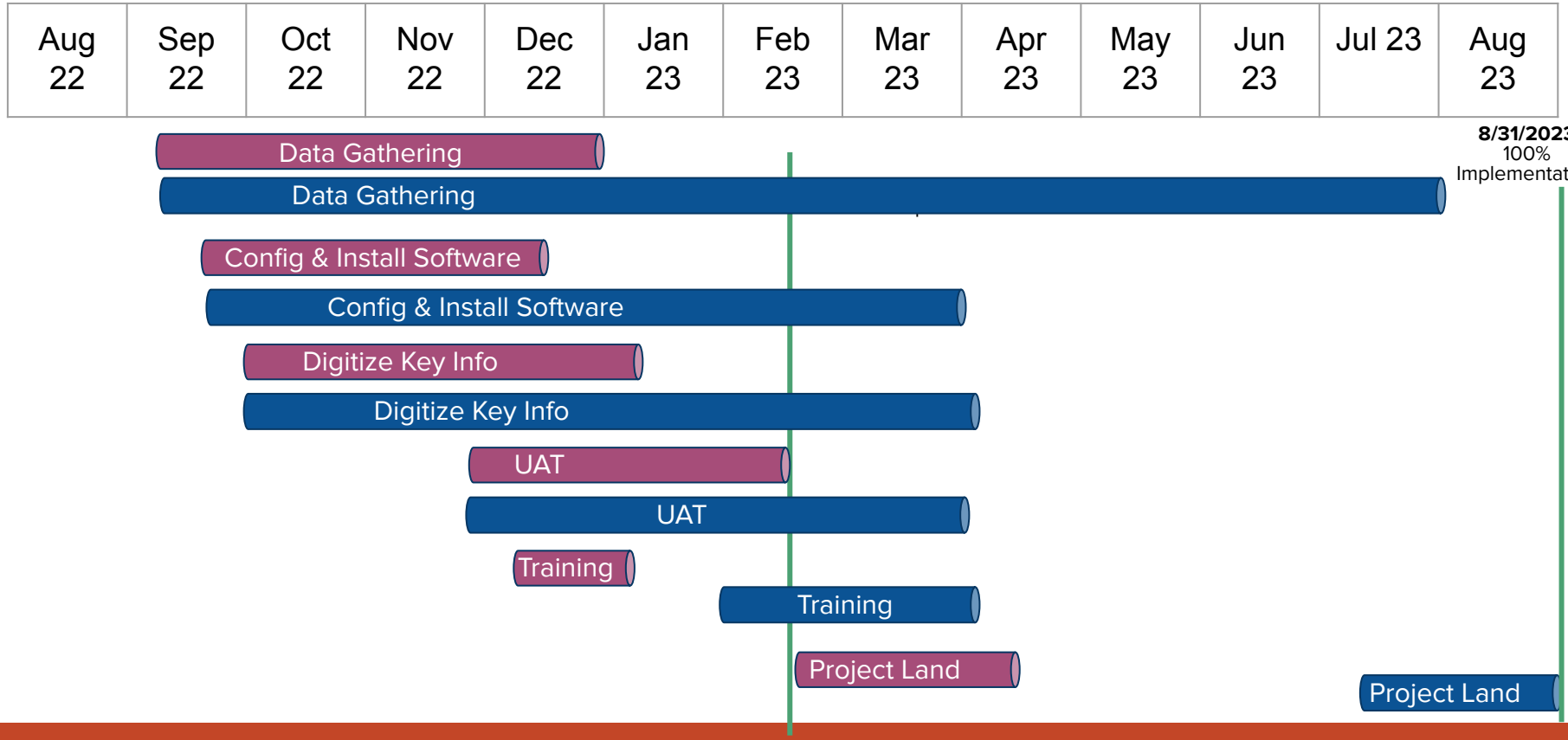
## Revised timeline for Solution



# Recommended Conditions

## ADOA-ASET Conditions

1) Should development costs exceed the approved estimates by 10% or more, or should there be significant changes to the proposed technology scope of work or implementation schedule, the Agency must amend the PIJ to reflect the changes and submit it to ADOA-ASET, and ITAC if required, for review and approval prior to further expenditure of funds.

2) Monthly reporting on the project status is due to ADOA-ASET no later than the 15th of the month following the start of the project. Failure to comply with timely project status reporting will affect the overall project health. The first status report for this project is due on April 15, 2022.

3) Prior to system production environment launch or go live, the Agency must work with the Department of Administration (ADOA) and Department of Homeland Security (AZDOHS) Cyber Command, to assure the System Security Plan document is completed and approved by Cyber Command in order to ensure that the selected solution will provide an appropriate level of protection for State data.