

State Appellate Courts CMS Replacement Informational Update

Supreme Court of Arizona Court of Appeals,
Division One

December 14, 2022

"Arizona's judicial branch has a proud history of service to the public. Arizona's courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education, which we intend to continue into the future."



Project Team Introduction

Roles Present at ITAC

- Karl Heckart - CIO, AZ Supreme Court
- Diana Hegyi – Sr. Project Consultant, AZ Supreme Court
- Jason Badik – Project Director, Journal Technologies

Project Introduction

Date/high-level overview of the approved original project investment justification (PIJ):

On 10/1/2018, ADOAASET approved the original project investment justification (PIJ) to procure an Appellate Case Management solution.

This solution:

- This project replaces a 20-year-old, custom-developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor-supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court (ASC) and the Arizona Court of Appeals (COA), Division One.
- eCourt is highly integrated and will allow for the Courts' Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

The original PIJ had a go live date of 6/30/2021. A change request to extend time was approved in November 2021 and the new go-live date is Jan. 2023. A new change request will be presented in February 2023 as our current go-live date will be beyond the Jan 2023 end date.

Project Status

Why we are returning:

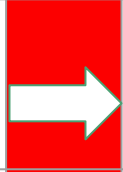
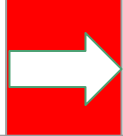

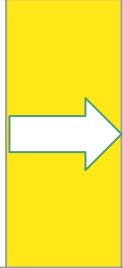
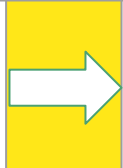
- *Informational update*

Updates / Accomplishments

- *Collaboration with ASET*
- *Progressed with the 3-month focused plan (**establishing key velocity metrics**)*
- *Improved joint sprint planning and communication to focus on the critical path items*
- *Added Arizona Supreme Court and Court of Appeals resource*
- *Progressed Rules Forum functionality*
- *Progressed Arizona Supreme Court Orders*
- *Progressed Arizona Supreme Court Workflows*
- *JTI and Court of Appeals collaboration on minutes (Order Templates)*
- *Progressed eFiling and SharePoint interface development*
- *Progressed Distribution/Calendaring*
- *Progressed OnBase integration*
- **Completed CCR interface specification**

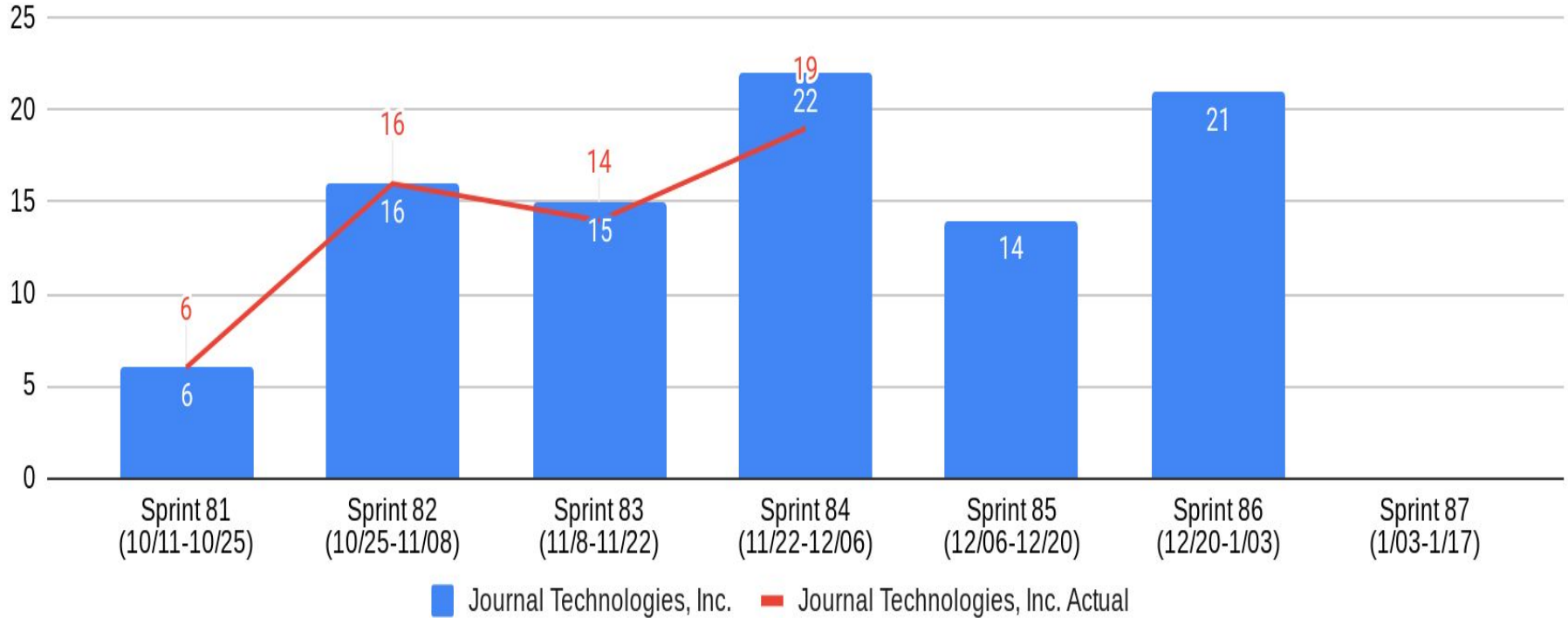
Project Health Card

Overall Project Health is Red

Schedule		<ul style="list-style-type: none"> • Change request will be presented in 2023. • Contract Amendment will accompany the change request.
Milestones		<ul style="list-style-type: none"> • The overall project health is red. • Executing 3 month focused plan to validate delivery velocity to drive the baseline for the new project plan.
Budget		<ul style="list-style-type: none"> • The JTI contract is fixed. The budget expenses are for the Court internal project team. • Court/Vendor in open discussion on changes with potential budget impact.
Risks		<ul style="list-style-type: none"> • Flexible/extensible software framework (eCourt) allows for infinite number of automation scenarios (scope control) • Configuration of workflows, documents, searches and reports • All project integrations, including new 3rd party eFiling system implementation in conjunction with new eFiling/CCR interface delivery • In working with all stakeholders we are aware we are behind schedule • Court PM replacement and transition period
Issues		<ul style="list-style-type: none"> • Resource bandwidth due to competing parallel project phases / tasks (e.g., requirements / system testing/system configuration) • Introduction of changes to delivered solutions • Misunderstanding requirements

Focused Plan Outcomes

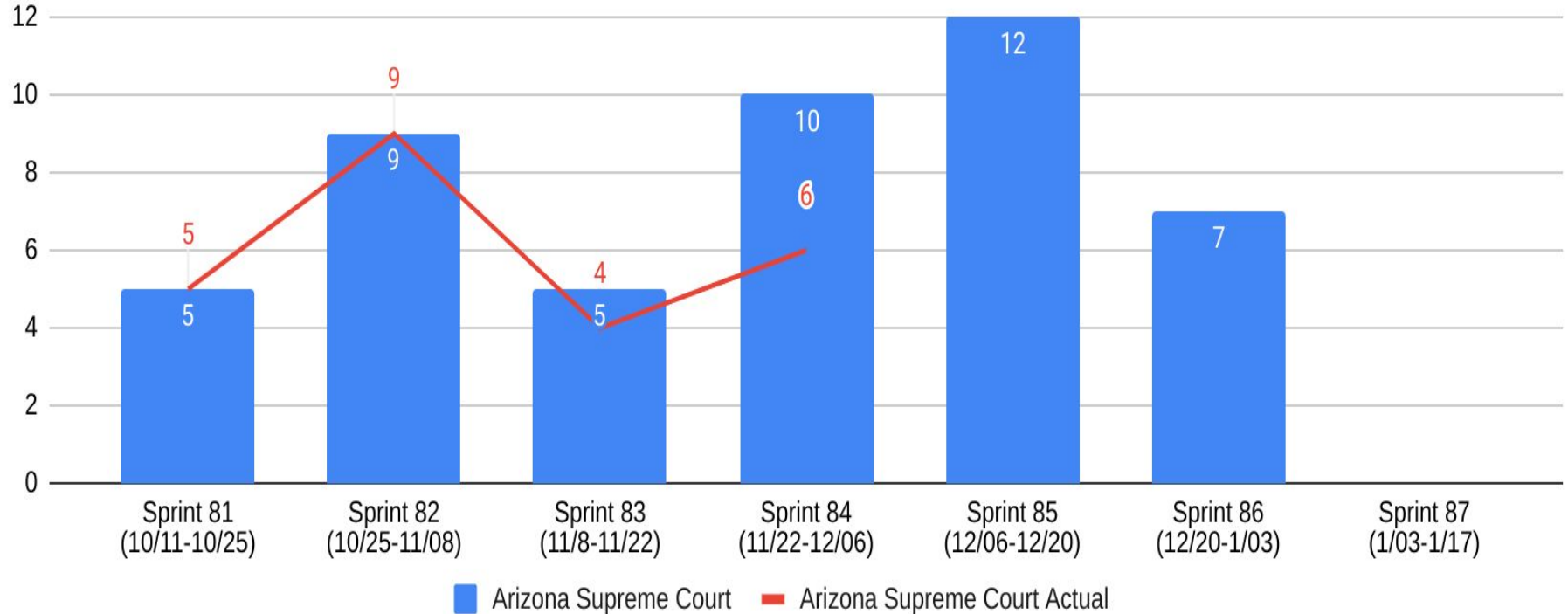
Sprint Summaries for Journal Technologies, Inc.



- Item(s) missed ASC documents, COA Order snippets and templates, COA CV initiation/briefing workflow

Focused Plan Outcomes

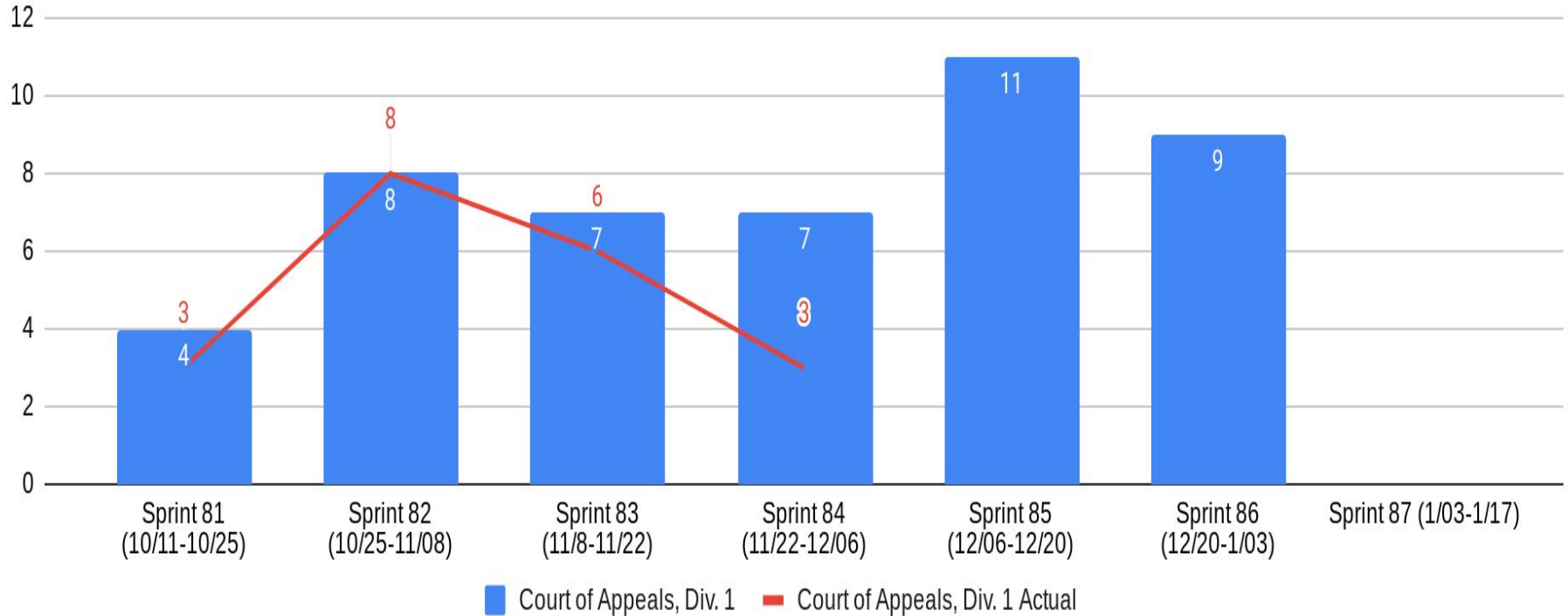
Sprint Summaries for Arizona Supreme Court



- Item(s) missed ASC documents, Documents, conflict management (bug), data conversion

Focused Plan Outcomes

Sprint Summaries for Court of Appeals, Div. 1



- Item(s) missed COA workflow final requirements continuing, added additional sprints, Captions testing, pending COA workflow requirements, data conversion

Focused Plan Goals

Overall Goals by Jan. 17	Current (ready for deployment)	Projected (ready for deployment)
Finalize Case Structure	85%	95%
Finalize Financial Structure	85%	95%
Finalize Rules Forum	85%	95%
Finalize C2C - Phase I (IBM MQ development)	90%	Test in Sprint 87/88
Finalize OnBase integration - Phase I	75%	95%
Finalize 50 final documents for ASC (28 complete, 19 in progress)	75%	95%
Finalize 50 final documents for COA (35 documents configured)	70%	Test in Sprint 86
Finalize 10 reports requirement for COA	50%	80%
Finalize 10 reports requirement for ASC	50%	80%
Finalize stamps and signatures for COA	90%	95%
Finalize stamps and signatures for ASC	90%	95%
COA Calendar Testing Round I (Configuration complete)	50%	Test in Sprint 86/87
COA Workflows (8) (8 testing/issue resolution, 4 likely deployed)	10%	50%
ASC Workflows (22) (11 deployed, 9 more likely deployed)	50%	87%
Data Conversion - Retest Phase IA	50%	75%
SharePoint Integration - Push and Pull	85%	90%
SP Security Testing - AJ, Panel, Staff Attorney Orders and Drafts	80%	85%
Directory - Phase I, limited scope	85%	90%
Motion Types - Phase I	85%	90%
CCR Specification	90%	100%
eFiling Development (using test files)	90%	95%
Time Standards	90%	95%

Deliverable Metrics

Workflow Progress (Automation)

July Status (Total: 127)

3 Complete
25 Configured & Ready For Testing
40 System testing / Issue Resolution
5 In Progress

25 Ready for configuration
29 Requirements progressing

December Status (Total: 122)

(As of 12/8/2022)

14 Complete
30 Configured & Ready For Testing
25 System testing / Issue Resolution
4 In Progress

26 Ready for configuration
23 Requirements progressing

The same approach/metrics are being utilized to manage the document, search, and report deliverables focusing on must haves on the critical path for go live.

A new change request will be presented in February 2023

Q & A
Session