

ARICS Replacement

State of Arizona – Department of Economic Security

Informational Update

April 20, 2022



DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Agency Vision

DES works to promote enhanced safety and well-being for Arizonans by focusing on three primary goals: Strengthening individuals and families; Increasing self-sufficiency; and, Developing the capacity of communities.

Agency Mission

The Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable.



Project Status

Description of Project

Department of Economic Security (DES) is seeking to replace their current mainframe Accounts Receivable Collections System (ARICS), with a modernized cloud solution. ARICS typically has approximately 120,000 clients and providers that have accounts receivable claims with a total outstanding balance of \$250 million. These claims come from clients and providers receiving overpayments from DES either accidentally or by fraudulent activities.

Why we are returning (only if it is not a regular update):

- *DES Management determined the project will remain on hold until resources are available. DES with the recommendation from ADOA-ASET, submitted a change request canceling the project.*

Updates

FY20 Q3 - Project kicked off with the design phase, DES purchased software to perform design analysis. Project was placed on hold due to COVID-19 and reallocation of resources to other business programs and IT projects.

Project Health Card

Overall Project Health is Red

Schedule		<ul style="list-style-type: none"> The scheduled remains in a red status due to the project schedule being past the end date of October 15, 2020.
Milestones		<ul style="list-style-type: none"> The milestone are red due to not being completed
Budget		<ul style="list-style-type: none"> 14% of development was expended on the purchase of software to perform the design analysis before the project was placed on hold.
Risks		<ul style="list-style-type: none"> Resource availability is limited due to prioritization of projects as a result of the pandemic affecting business processes and environments.
Issues		<ul style="list-style-type: none"> DES reprioritized projects as a result of the pandemic to accommodate a virtual work environment in order to maintain an uninterrupted workflow.

Financial Burndown Chart

Current burndown for Solution

Project Budget: \$2,335,272

Expenditure to date: \$ 203,392

Budget Remaining: \$ 2,131,880

Project Start Date: 1/21/2020

Est. End Date: 10/15/2020

Canceled Date: 2/24/2022

	SFY 2022											
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	April	May	Jun
Baseline Projection	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Actual	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Variance (\$)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Notes: Expended Funds occurred in SFY 2020. The project remained in a hold status for SFY 2021, no funds were expended. With the cancellation of the project, no funds will be expended in FY 2022.