

State Appellate Courts CMS Replacement Informational Update

Supreme Court of Arizona Court of Appeals,
Division One

April 20, 2022

"Arizona's judicial branch has a proud history of service to the public. Arizona's courts serve more than seven million Arizonans from Fredonia in the northwest to Douglas in the southeast. More than five hundred judicial officers and thousands of court employees resolve almost two million cases each year. Our courts have established a nationally recognized reputation for excellence in innovation, judicial administration, and education, which we intend to continue into the future."



Project Team Introduction

Roles Present at ITAC

- Karl Heckart - CIO, AZ Supreme Court
- Diana Hegyi – Sr. Project Consultant, AZ Supreme Court
- Jason Badik – Project Director, Journal Technologies

Project Introduction

Date/high-level overview of the approved original project investment justification (PIJ):

On 10/1/2018, ADOAASET approved the original project investment justification (PIJ) to procure an Appellate Case Management solution.

This solution:

- This project replaces a 20-year-old, custom-developed, appellate case management system with a COTS (commercial off-the-shelf) product that employs modern, vendor-supported technology.
- The old system is based on Power Builder, a software development platform that is no longer in use or supported by its original manufacturer. The enterprise appellate case management system (eCourt) is used by the Arizona Supreme Court and the Arizona Court of Appeals, Division One.
- eCourt is highly integrated and will allow for the Courts' Clerks, Staff Attorneys and the Justices/Judges to work efficiently within one system. eCourt also has a website to allow users access to court information and filing of petitions/comments through the Rules Forum on the website.

The original PIJ had a go live date of 6/30/2021. A change request to extend time was approved in November 2021 and the new go-live date is Jan. 2023.

Project Status

Why we are returning (only if it is not a regular update):

- *Informational update*

Updates / Accomplishments

- *Case structure complete*
- *Financial structure complete*
- *Reconciled and established metrics for workflow, document, and search/report scope of work*
- *Configured 40+ processes (workflows) – System Testing & Issue Resolution Continue*
- *Completed eFiling requirements and commenced development*
- *Completed custom calendar development*
- *Completed C2C interface development*
- *Completed Sharepoint Push/Pull development*
- *Completed Conversion iterations for case and financial data (documents pending)*
- *Finalized infrastructure*
- *Finalized OnBase integration approach*

Workflow Breakdown

By Court / Status

	Count
ASC	61
Configured	21
Deployed	3
Groomed	8
Grooming Needed	2
In Progress	8
Requirements Needed	4
Review Testing Feedback	7
Testing	3
Grooming Feedback	5
COA	67
Configured	1
Groomed	28
Grooming Needed	10
In Progress	3
Requirements Needed	6
Review Testing Feedback	11
Testing	1
Grooming Feedback	7
Total	128

Summary

3 Deployed (Complete)
22 Configured & ready for testing
22 System testing / issue resolution
11 In progress

36 Ready for configuration
34 Requirements progressing

The same approach/metrics are being utilized to manage the document, search, and report deliverables focusing on must haves on the critical path for go live.

Project Health Card

Overall Project Health is Green

Schedule		<ul style="list-style-type: none"> On schedule and timeline.
Milestones		<ul style="list-style-type: none"> The overall project health is green. The next slide contains a granular look at the health of each milestone (phase).
Budget		<ul style="list-style-type: none"> The JTI contract is fixed. The budget expenses are for the Court internal project team.
Risks		<ul style="list-style-type: none"> New 3rd party eFiling system implementation in conjunction with new eFiling/CCR interface delivery Flexible/extensible software framework (eCourt) allows for infinite number of automation scenarios (focus on must haves on the critical path for go live) Configuration of workflows, documents, searches and reports End to End System Testing
Issues		<ul style="list-style-type: none"> Resource bandwidth due to competing parallel project phases / tasks (e.g. requirements / system testing/system configuration)

Project Milestone Health

Identify any change in timeline and possible benefits:

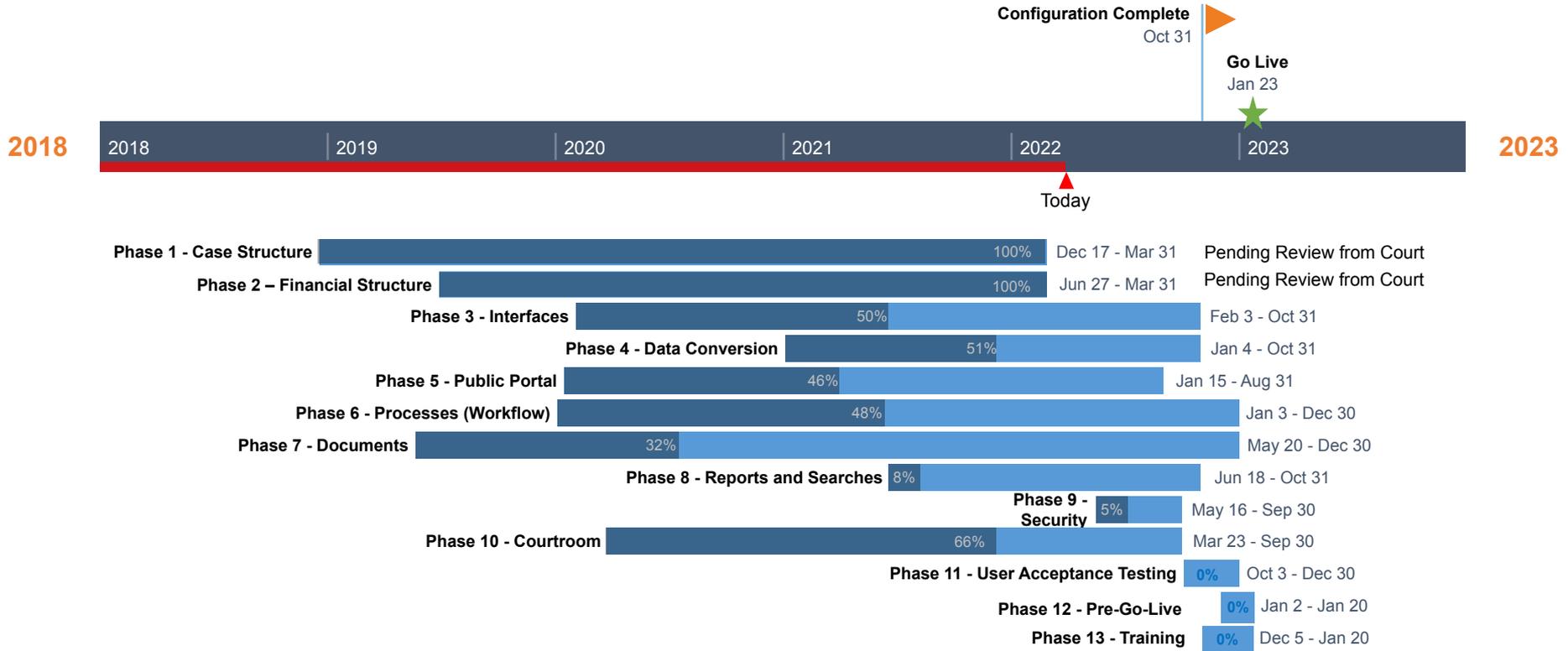
Task Name	Original Start Date	Original End Date	Revised Start Date	Revised End Date	% Complete	Milestone Health
Phase 1 - Case Structure (pending testing)	12/17/18	10/14/19	10/11/21	3/31/22	100	Green
Phase 2 – Financial Structure (pending testing)	6/27/19	9/5/19	01/03/22	3/31/22	100	Green
Phase 3 - Interfaces	11/5/19	10/16/20	02/03/20	10/31/22	50	Green
Phase 4 - Data Conversion	7/11/19	6/25/20	01/4/21	10/31/22	51	Green
Phase 5 - Public Portal	2/24/20	5/22/20	1/15/20	8/31/22	46	Green
Phase 6 - Processes (Workflow)	10/15/19	6/16/20	01/03/20	12/31/22	48	Yellow
Phase 7 - Documents	10/15/19	11/29/19	05/20/19	12/31/22	32	Yellow
Phase 8 - Reports and Searches	6/17/20	9/16/20	06/18/21	10/31/22	8	Yellow
Phase 9 - Security	12/26/19	2/14/20	05/16/22	9/30/22	5	Green
Phase 10 - Courtroom	10/5/19	1/29/20	03/23/20	9/30/22	66	Green
Phase 11 – Software Delivery	6/17/20	8/11/20	ongoing	10/31/22	51	Green
Phase 12 -User Acceptance Testing	8/12/20	8/24/20	11/01/2022	12/30/22	0	White
Phase 13 – Training - Pre-Go-Live	8/24/20	10/2/20	11/01/2022	01/20/23	0	White
Phase 14 - Implementation "Go Live" *Go-Live is followed by a 90 day PGL support tracked under maintenance and operation	10/5/20	1/4/21		01/23/23	0	White

Project Costs

Project Costs by Category	FY19	FY20	FY21	FY22 (projected)	FY23 (projected)	Total
Professional & Outside Services (Contractors)	101,278	881,974	359,060	390,099	424,505	2,156,916
Hardware	68,047	157,879		151,400		377,326
Software		259,812		3,261	47,345	310,418
Communications						
Facilities						
License & Maintenance Fees					200,822	200,822
Other Operational Expenditures	5,287	17,772				23,059
Total Development	174,612	1,317,437	359,060	544,760	424,505	2,820,374
Total Operational					248,167	248,167
Total	174,612	1,317,437	359,060	544,760	672,672	3,068,541

Project Timeline

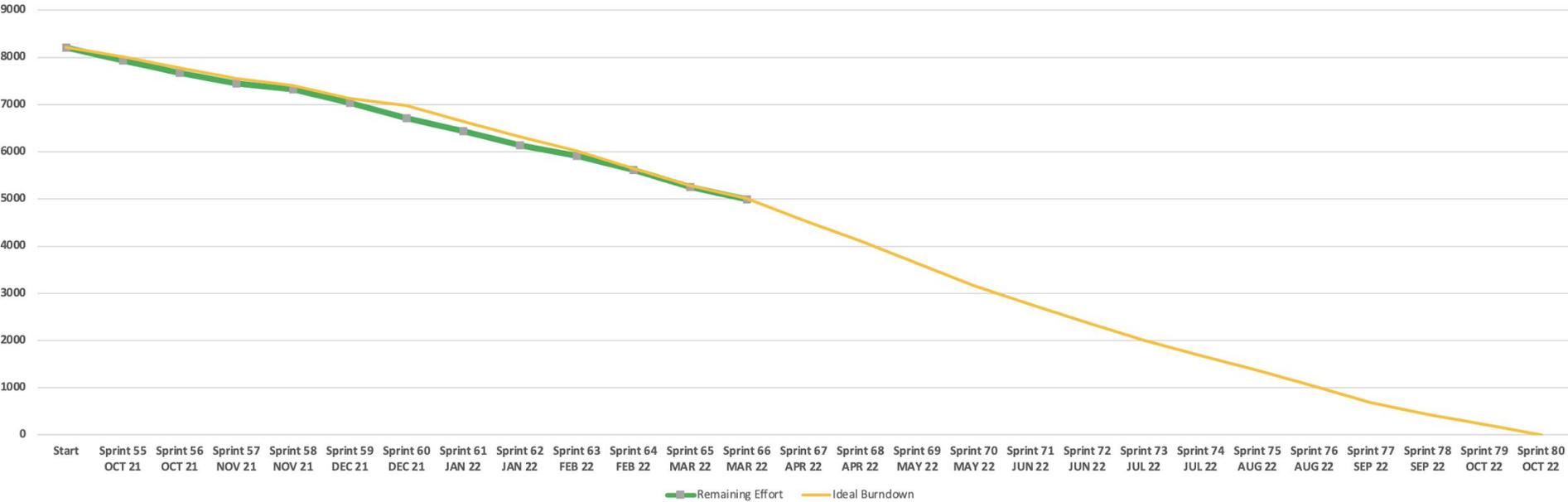
Current timeline



Project Burndown Chart

Current Burndown For Solution (Through March 2022)

Burndown Chart By Sprint / Month



Q & A Session